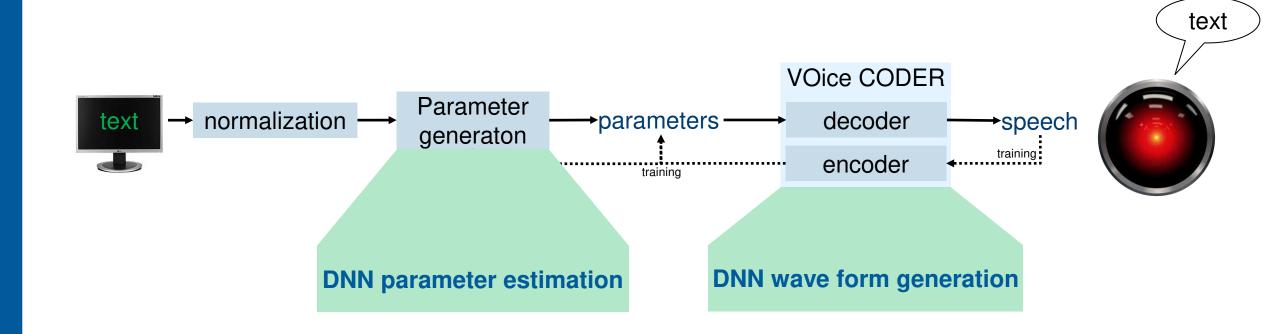
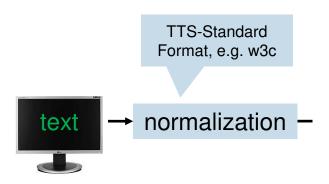
# 4

Parametric Synthesis



# Text-to-Speech Synthesis Parametric Synthesis





Net patterns (email, web addresses)

Date patterns

Time patterns

**Duration patterns** 

Currency patterns

Measure patterns

Telephone number patterns

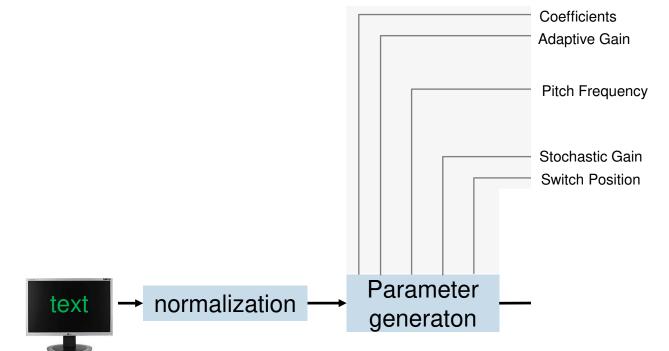
Number patterns (cardinal, ordinal, roman)

Abbreviations

Special characters

Munir.George@THI.De 23/12/2021 10:24 h, 10:24 11:12 h, 11 h 12 min 8.95 € 123.45 km +49 841 9348-2331 23<sup>rd</sup> III. Eng. &

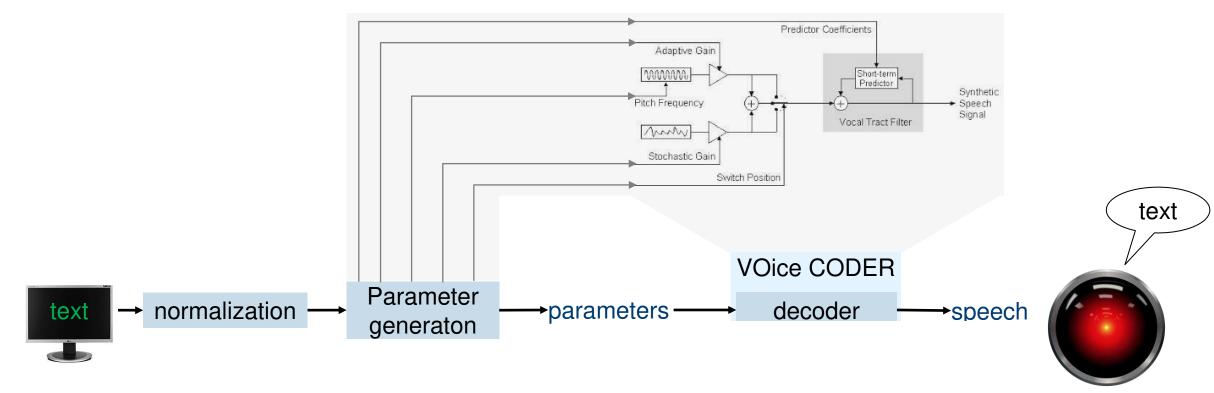
#### Parametric Synthesis





# 4

#### Parametric Synthesis with Most Common Vocoder (Voice coder): World



# 4

#### Parametric Synthesis

First the text is processed to extract linguistic features, such as phonemes or duration. Second, it requires extraction of vocoder features, such as cepstra, spectrogram, fundamental frequency, etc., that represent some inherent characteristic of human speech, and are used in audio processing. These features are hand engineered and, along with the linguistic features are fed into a model called a Vocoder. While generating a waveform, the vocoder transforms the features and estimates parameters of speech like phase, speech rate, intonation.

#### **Good things:**

- Increased naturalness of the audio.
- Flexibility: it is easier to modify pitch for emotional change, or use MLLR adaptation to change voice characteristics:
- Lower development cost: it requires merely 2–3 hours of voice actor recording time which entangles less records, a smaller database and less data processing.

# 4

#### Parametric Synthesis

First the text is processed to extract linguistic features, such as phonemes or duration. Second, it requires extraction of vocoder features, such as cepstra, spectrogram, fundamental frequency, etc., that represent some inherent characteristic of human speech, and are used in audio processing. These features are hand engineered and, along with the linguistic features are fed into a model called a Vocoder. While generating a waveform, the vocoder transforms the features and estimates parameters of speech like phase, speech rate, intonation.

#### **Good things:**

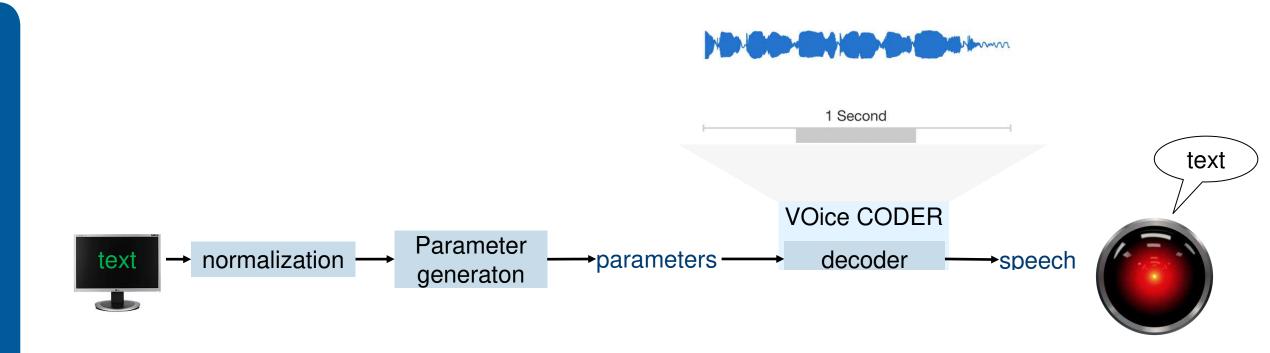
- Increased naturalness of the audio.
- Flexibility: it is easier to modify pitch for emotional change, or use MLLR adaptation to change voice characteristics;
- Lower development cost: it requires merely 2–3 hours of voice actor recording time which entangles less records, a smaller database and less data processing.

#### **Bad things:**

- Lower audio quality in terms of intelligibility: there are many artifacts resulting in muffled speech, with buzzing sound ever present, noisy audio;
- The voice can sound robotic: in the TTS based on a statistical model, the muffled sound makes the voice sound stable but unnatural and robotic.

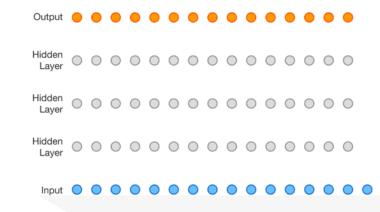
Alternative: Wavenet as vocoder

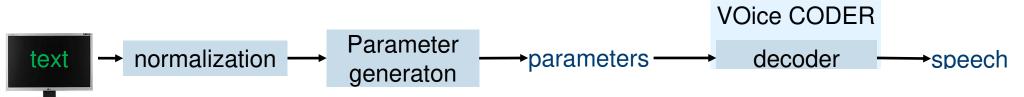


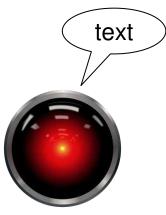


Alternative: Wavenet as vocoder



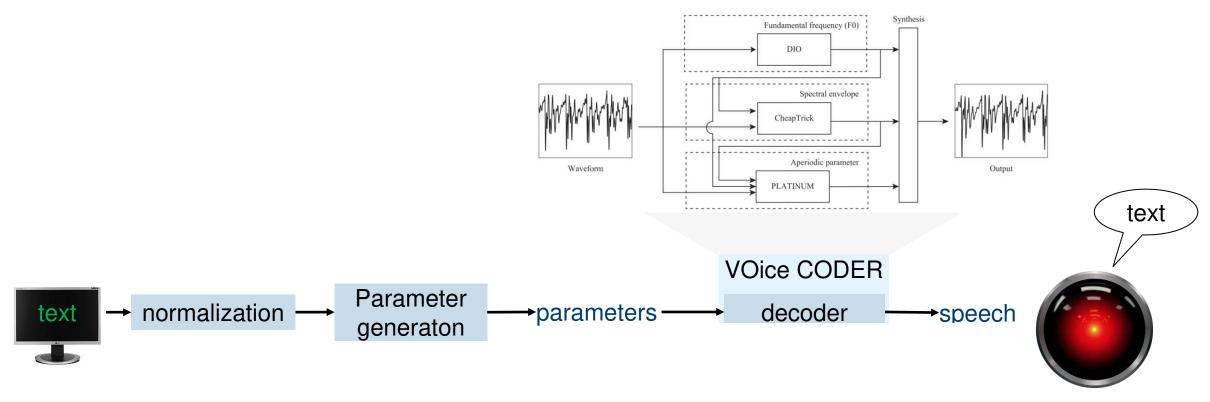




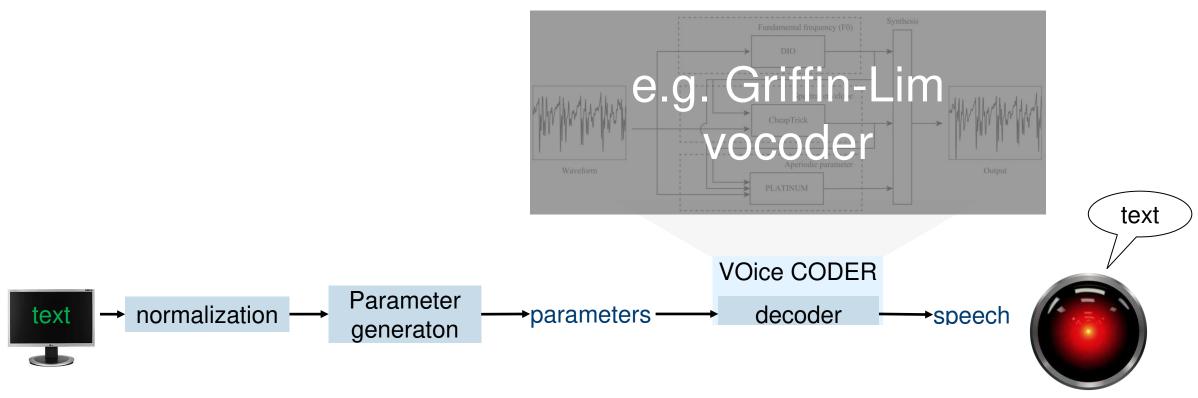


Alternative: Griffin-Lim vocoder





Alternative: Griffin-Lim vocoder

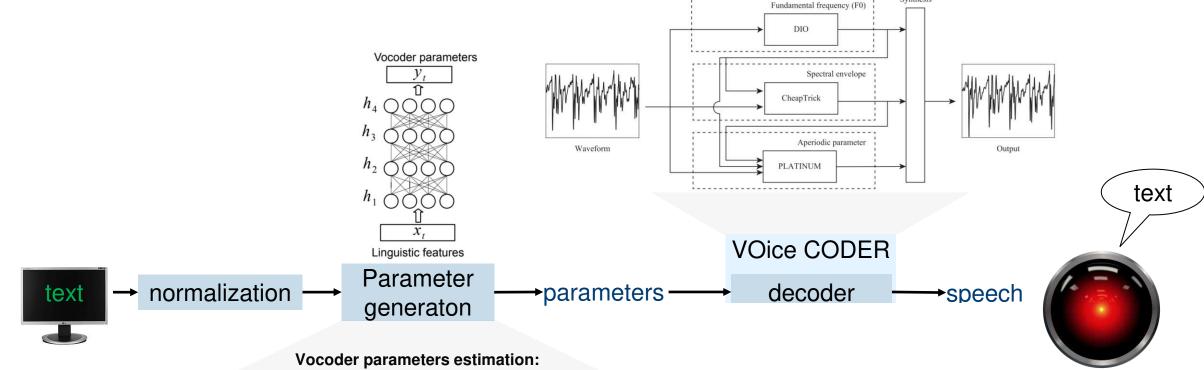


#### **Griffin-Lim vocoder**

- Invented in 1984 by Griffin and Lim
- It minimizes the mean squared error between a Short-Time Fourier Transform (STFT) of the estimated signal and the modified STFT
- Iterative algorithm to estimate a signal from its modified STFT magnitude
- It's differentiable: nice constrain as it enables to back propagate the gradients back to the DNN

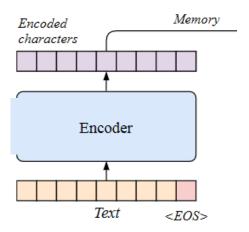


Merlin TTS (DNN-Vocoder Parameter estimation + world vocoder)



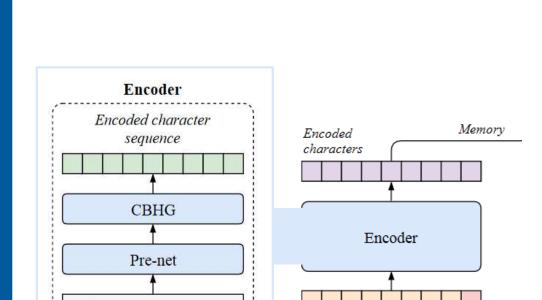
- 6 feed forward NN layers with 1k hidden
- 4 LSTM-RNN layer, 1k hidden + 1 LSTM-RNN with 0.5k hidden
- 4 bi-LSTM-RNN layer, 0.384k hidden + 1 bi-LSTM-RNN with 0.384k hidden

Encoder Decoder Architecture (Tacotron )





#### Encoder Decoder Architecture (Tacotron )



Text

<EOS>



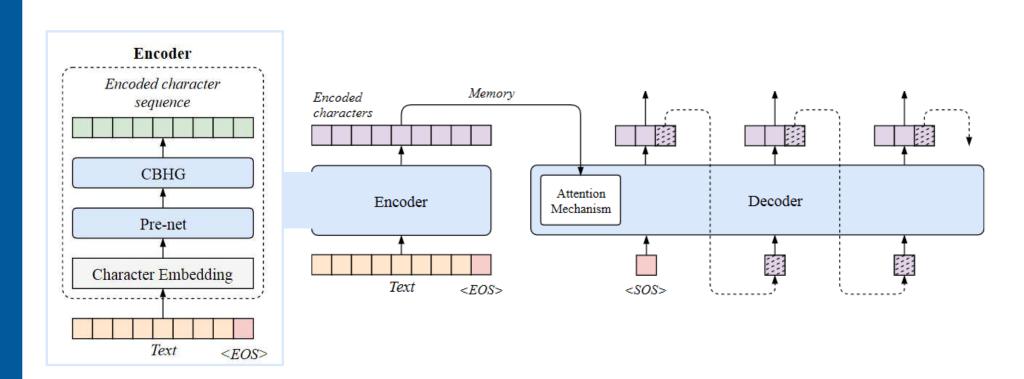
<EOS>

Character Embedding

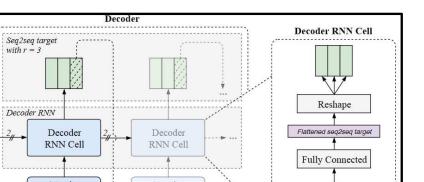
Text

4

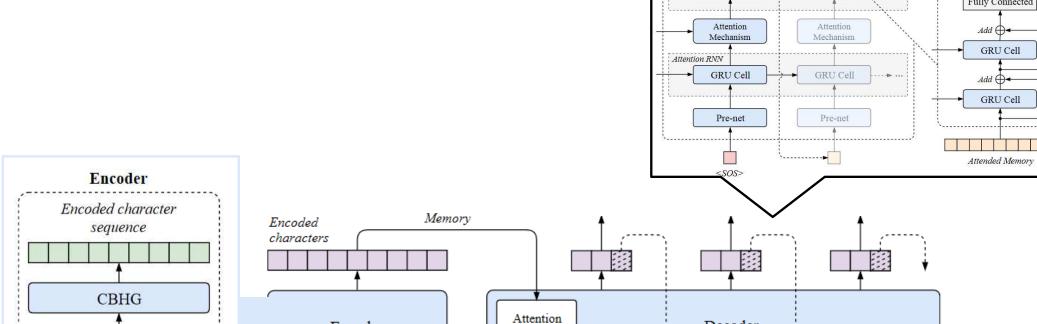
Encoder Decoder Architecture (Tacotron )



Encoder Decoder Architecture (Tacotron )



Decoder



Mechanism

<SOS>



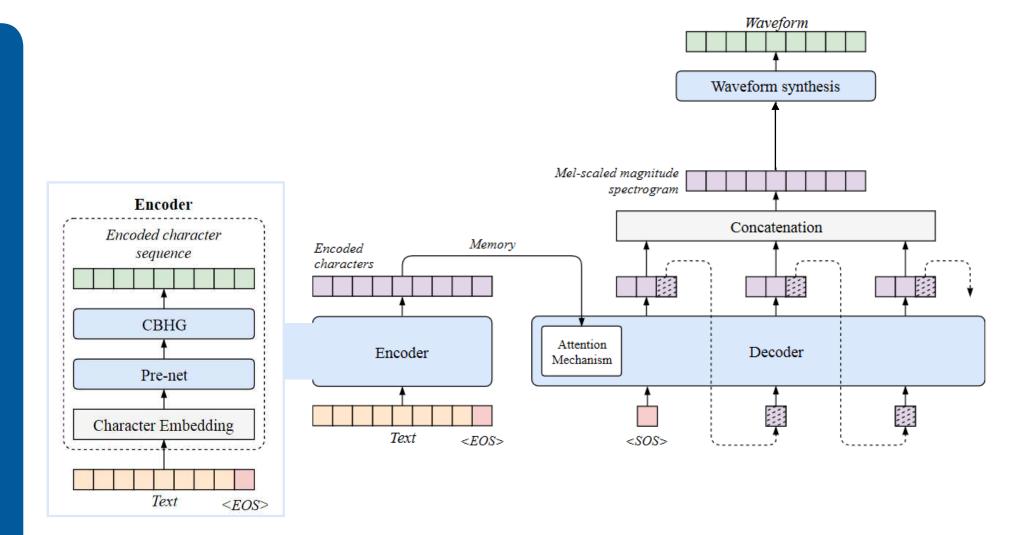
Encoder

Text

<EOS>

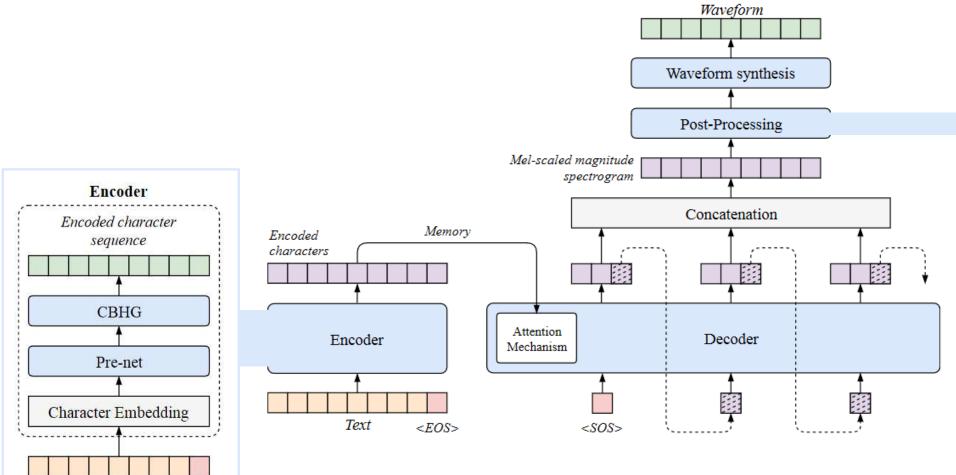
# 4

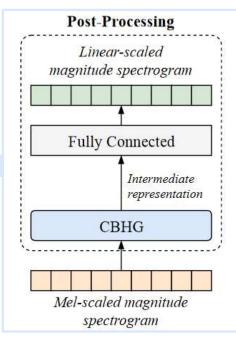
Encoder Decoder Architecture (Tacotron )





Encoder Decoder Architecture (Tacotron )

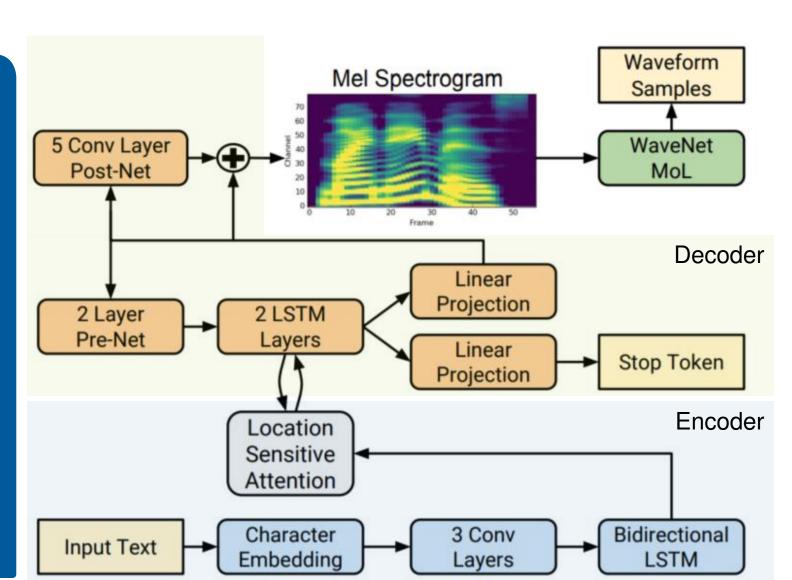




<EOS>

Text

Other example: Encoder Decoder Architecture (Tacotron 2)





https://arxiv.org/pdf/1712.05884.pdf
https://arxiv.org/pdf/1703.10135.pdf
https://arxiv.org/pdf/1803.09047.pdf
https://arxiv.org/pdf/1803.09017.pdf
https://github.com/NVIDIA/DeepLearningExamples
/tree/master/PyTorch/SpeechSynthesis/Tacotron2



Other example: Deep Speech 3 TTS (DNN-Vocoder Parameter estimation + Griffin-Lim vocoder)

#### **Encoder:**

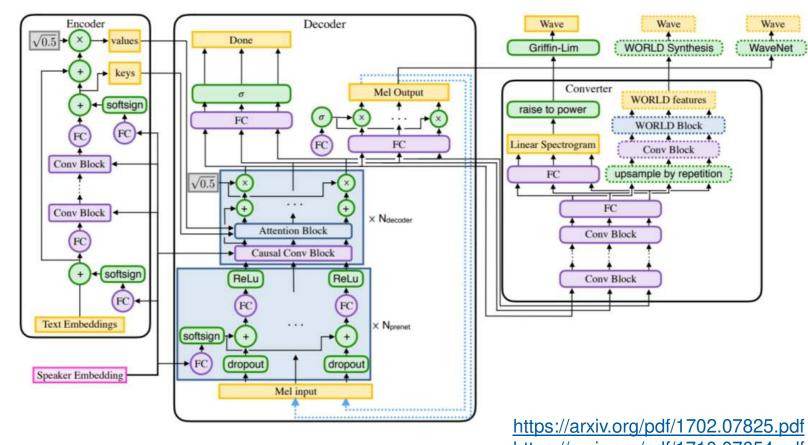
A fully-convolutional encoder, which converts textual features to an internal learned representation.

#### **Decoder:**

A fully-convolutional causal decoder, which decodes the learned representation with a multi-hop convolutional attention mechanism into a low-dimensional audio representation (mel-scale spectrograms) in an autoregressive manner.

#### **Vocoder (Converter):**

A fully-convolutional post-processing network, which predicts final vocoder parameters (depending on the vocoder choice) from the decoder hidden states. Unlike the decoder, the converter is non-causal and can thus depend on future context information.



https://arxiv.org/pdf/1710.07654.pdf https://arxiv.org/pdf/1710.08969.pdf https://arxiv.org/pdf/1705.08947.pdf

4

Overview

#### **Overview**

OK Robot, Vacuum Cleaner, go, set a timer clean my room in an Hello computer, to 5 minutes hour, please. List latest news Hello Fridge, what's **Explain Moore's** the temperature? law please? Hello Fridge, start When was Intel boost mode founded? **Audio** Is there a milk? Start What can i Reset it cook today? Tell me current What's my temperature! speed? Set temperature Set temperature to 3°C, please. to 20°C. Do you have enough power to clean? Did I receive new e-Increase mails? temperature. Please play some music



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Wake

Up

**Automatic Speech** 

Recognition (ASR)

4

Please play some music

# 4

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**Automatic Speech** 

Recognition (ASR)

Natural Language

Understanding (**NLU**)

Technische Hochschule Ingolstadt | Prof. Dr. Georges

# 4

#### **Overview**

OK Robot, set a timer to 5 minutes

Hello computer, List latest news Vacuum Cleaner, go, clean my room in an hour, please.

Hello Fridge, what's the temperature?

Explain Moore's law please?

Hello

Fridge, start boost mode

When was Intel founded?

Is there a milk?

Start

What can i cook today?

Reset it

What's my speed?

Tell me current temperature!

Set temperature to 3°C, please.

Set temperature to 20°C.

Do you have enough power to clean?

Increase temperature.

Did I receive new e-mails?

Please play some music

Audio

Wake Up

Automatic Speech Recognition (ASR)



Natural Language Understanding (**NLU**)



Dialog Manager



Knowledge

#### **Overview**

OK Robot. set a timer to 5 minutes

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Do you have enough power to clean?

Increase temperature. Did I receive new emails?

Please play some music **Audio** 

Wake Up

**Automatic Speech** Recognition (ASR)



Natural Language Understanding (**NLU**)



Dialog Manager



Knowledge



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clean my room in an hour, please.

> Wake Up

**Automatic Speech** Recognition (ASR)



Natural Language Understanding (**NLU**)



Dialog Manager



Knowledge

Speech Synthesis (TTS)



Natural Language Generation (NLG)

#### **Overview**

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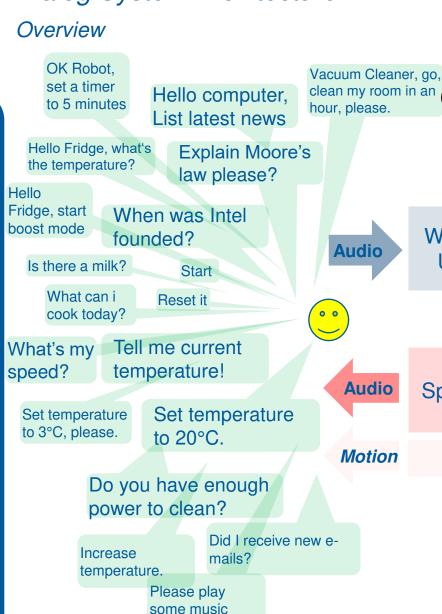
some music

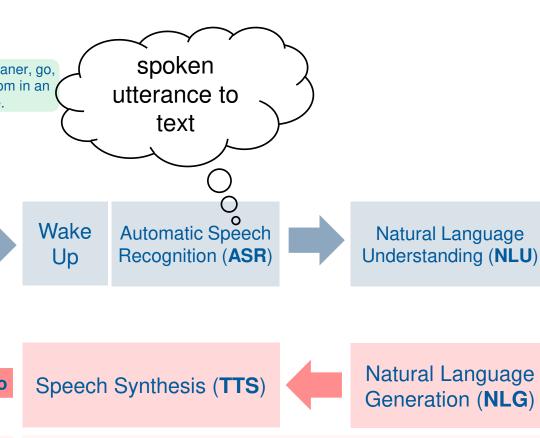


Knowledge

Dialog

Manager





Motor/Body control



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Is there a milk?

Start

What can i cook today?

Reset it

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Set temperature to 3°C, please.

Set temperature to 20°C.

Do you have enough power to clean?

Increase temperature. Did I receive new emails?

Please play some music Vacuum Cleaner, go, clean my room in an hour, please.

**Audio** 

**Audio** 

**Motion** 

Wake

Up

spoken utterance to text

Intent Detection Slot Extraction

**Automatic Speech** Recognition (ASR)

Natural Language Understanding (NLU)

> Dialog Manager



Knowledge





Natural Language Generation (NLG)

Motor/Body control



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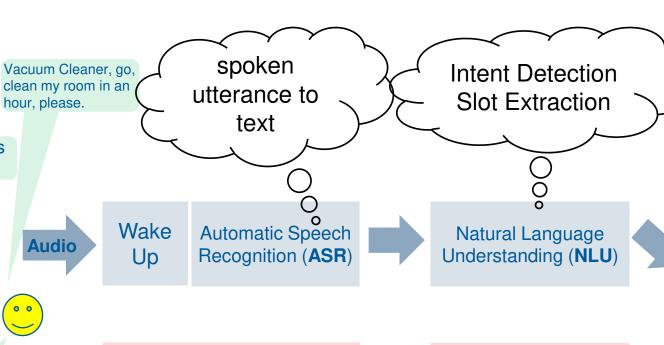
Do you have enough power to clean?

Increase temperature. Did I receive new emails?

**Audio** 

**Motion** 

Please play some music



Speech Synthesis (TTS)



Natural Language Generation (NLG)

Motor/Body control



e.g., set

of rules

Knowledge



#### **Overview**

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Vacuum Cleaner, go. clean my room in an hour, please.

**Audio** 

**Motion** 

spoken utterance to text

Intent Detection Slot Extraction

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What's my speed?

Tell me current temperature!

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Set temperature to 20°C.

Do you have enough power to clean?

Increase temperature. Did I receive new emails?

Please play some music **Audio** 

Wake Up

**Automatic Speech** Recognition (ASR)

Speech Synthesis (TTS)



Natural Language Understanding (NLU)



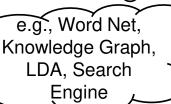
Natural Language Generation (NLG)



Motor/Body control



Knowledge





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Hello computer, List latest news

Vacuum Cleaner, go, clean my room in an hour, please.

spoken utterance to text

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Do you have enough power to clean?

Increase temperature. Did I receive new emails?

Please play some music **Audio** 

Wake Up

**Automatic Speech** Recognition (ASR)



Natural Language Understanding (NLU)



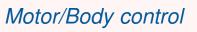


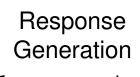
**Motion** 

Speech Synthesis (TTS)

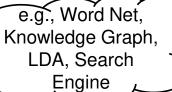


Natural Language Generation (NLG)









e.g., set

of rules



#### **Overview**

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Hello computer, List latest news

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**Audio** 

Wake

Up

spoken utterance to text

Intent Detection Slot Extraction

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What's my speed?

Tell me current temperature!

Set temperature to 3°C, please.

Set temperature to 20°C.

Do you have enough power to clean?

Increase temperature. Did I receive new emails?

Please play some music **Motion** 

Audio

**Automatic Speech** 

Recognition (ASR)

Speech Synthesis (TTS)

Natural Language Generation (NLG)

Natural Language

Understanding (NLU)

Motor/Body control

Machine can speak

Response Generation e.g., set of rules

Dialog Manager

Knowledge

e.g., Word Net, Knowledge Graph, LDA, Search Engine

# Chatbot/Dialog Systems ELIZA



ELIZA (Weizenbaum, 1966) is the most important chatbot dialog system in the his-tory of the field, and so we take some time here to describe its algorithm in detail. ELIZA was designed to simulate a Rogerian psychologist, based on a branch of clinical psychology whose methods involve drawing the patient out by reflecting patient's statements back at them. Rogerian psychology is the rare type of conversation in which, as Weizenbaum points out, one can "assume the pose of knowing almost nothing of the real world".

```
USER: Men are all alike
ELIZA: IN WHAT WAY
USER: They're always bugging us about something or other.
ELIZA: CAN YOU THINK OF A SPECIFIC EXAMPLE
USER: Well my boyfriend made me come here.
ELIZA: YOUR BOYFRIEND MADE YOU COME HERE
USER: He says I'm depressed much of the time.
ELIZA: I AM SORRY TO HEAR YOU ARE DEPRESSED
ELIZA: WHO ELSE IN YOUR FAMILY TAKES CARE OF YOU?
USER: My father
ELIZA: YOUR FATHER
USER: You are like my father in some ways.
ELIZA: WHAT RESEMBLANCE DO YOU SEE
USER: You are not very aggressive but I think you don't want me to notice that.
ELIZA: WHAT MAKES YOU THINK I AM NOT AGGRESSIVE
USER: You don't argue with me.
ELIZA: WHY DO YOU THINK I DON'T ARGUE WITH YOU
USER: You are afraid of me.
FLIZA: DOES IT PLEASE YOU TO BELIEVE I'M AFRAID OF YOU
USER: My father is afraid of everybody.
ELIZA: WHAT ELSE COMES TO MIND WHEN YOU THINK OF YOUR FATHER
USER: Bullies.
FLIZA: DOES THAT HAVE ANYTHING TO DO WITH THE FACT THAT YOUR BOYERIEND MADE YOU COME HERE
```

# Chatbot/Dialog Systems



#### Rule Based Dialog: ELIZA

ELIZA (Weizenbaum, 1966) is the most important chatbot dialog system in the his-tory of the field, and so we take some time here to describe its algorithm in detail. ELIZA was designed to simulate a Rogerian psychologist, based on a branch of clinical psychology whose methods involve drawing the patient out by reflecting patient's statements back at them. Rogerian psychology is the rare type of conversation in which, as Weizenbaum points out, one can "assume the pose of knowing almost nothing of the real world".

```
Example Rules:
```

```
(* YOU * ME)
(I *)

-> (WHAT MAKES YOU THINK I 3 YOU)
-> (YOU SAY YOU 2 YOU)

transform
```

#### Example:

```
You love me -> WHAT MAKES YOU THINK I LOVE YOU
I know everybody laughed at me -> YOU SAY YOU KNOW EVERYBODY LAUGHED AT YOU
```

# Chatbot/Dialog Systems Speech Acts



Each utterance in a dialogue is a kind of action being performed by the speaker. These actions are commonly called *speech acts* or *dialog acts*.



# Each utterance in a dialogue is a kind of action being performed by the speaker. These actions are commonly called *speech acts* or *dialog acts*.

Class of speech act	Description	Example
Constatives	committing the speaker to something's being the case	answering, claiming, confirming, denying, disagreeing, stating
Directives	attempts by the speaker to get the addressee to do something	advising, asking, forbidding, inviting, ordering, requesting
Commissives	committing the speaker to some future course of action	promising, planning, vowing, betting, opposing
Acknowledgements	express the speaker's attitude regarding the hearer with respect to some social action	apologizing, greeting, thanking, accepting an acknowledgment





**Principle of closure.** Agents performing an action require evidence, sufficient for current purposes, that they have succeeded in performing it.

Need to know whether an action succeeded or failed



- Need to know whether an action succeeded or failed
- Dialogue is also an action



- Need to know whether an action succeeded or failed
- Dialogue is also an action
  - A collective action performed by speaker and hearer
  - Common ground: set of things mutually believed by both speaker and hearer



- Need to know whether an action succeeded or failed
- Dialogue is also an action
  - A collective action performed by speaker and hearer
  - Common ground: set of things mutually believed by both speaker and hearer
- Need to achieve common ground, so hearer must ground or acknowledge speakers utterance



## How do speakers ground?



### How do speakers ground?

■ Continued attention: B continues attending to A



### How do speakers ground?

- Continued attention: B continues attending to A
- Relevant next contribution: B starts in on next relevant contribution



### How do speakers ground?

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- **Acknowledgement:** B nods or says continuer ("uh-huh") or assessment ("great!")



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- Relevant next contribution: B starts in on next relevant contribution
- Acknowledgement: B nods or says continuer ("uh-huh") or assessment ("great!")
- Demonstration:

B demonstrates understanding A by reformulating A's contribution, or by collaboratively completing A's utterance



### How do speakers ground?

- Continued attention: B continues attending to A
- Relevant next contribution: B starts in on next relevant contribution
- Acknowledgement: B nods or says continuer ("uh-huh") or assessment ("great!")
- Demonstration:

B demonstrates understanding A by reformulating A's contribution, or by collaboratively completing A's utterance

#### Display:

B repeats verbatim all or part of A's presentation

## 4

Grounding examples

### Display:

C: I need to travel in May.

A: And, what day in May did you want to travel?

### Acknowledgement:

C: I want to fly from Boston.

A: mm-hmm.



### **■** Display:

Grounding examples

C: I need to travel in May.

A: And, what day in May did you want to travel?

Indicates to client that agent has successfully understood answer to the last question

### Acknowledgement:

C: I want to fly from Boston.

A: mm-hmm.

4

Grounding examples

### Display:

C: I need to travel in May.

### Acknowledgement:

C: I want to fly from Boston.

A: mm-hmm.



Grounding examples

#### Display:

C: I need to travel in May.

A: And, what day in May did you want to travel?

Next relevant contribution

... you're flying into what city?

... what time would you like to leave?

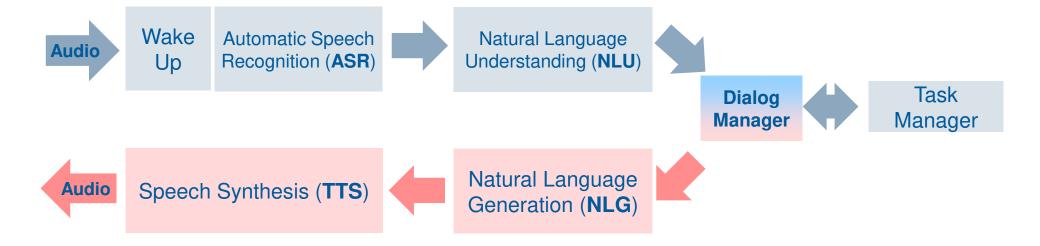
### Acknowledgement:

C: I want to fly from Boston.

A: mm-hmm.

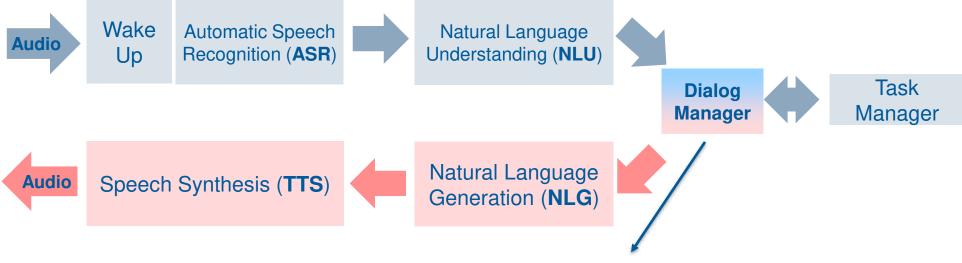


#### Dialog Manager



## Chatbot/Dialog Systems Dialog Manager





### Controls architecture and structure of dialog

- Takes input from ASR/NLU components
- Maintains some sort of state
- Interfaces with task manager
- Passes output to NLG/TTS modules



Dialogue + Task Management

- Often we whink of simpler dialog tasks as interactively completing a data structure or frame
- Task execution (e.g. making a reservation) can happen via APIs etc.
- Defining the data structure required to complete a task can be difficult and time consuming
- Some modern approaches attempt to learn dialog/task actions directly (e.g. simulate clicks or API calls made by a human agent



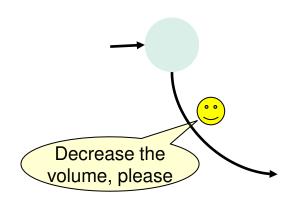
Architectures for dialog management

- **■** Finite State
- Frame-based (Alexa skills kit uses a version of this)
- Information State (Markov Decision Process)
- Distributional / Neural network

# Chatbot/Dialog Systems Rule Based Dialog



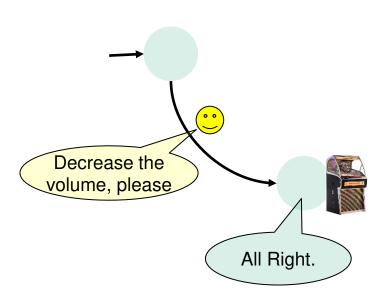
■ Intents: Yes, No, Music.On, Music.Decrease, ...



## Chatbot/Dialog Systems Rule Based Dialog



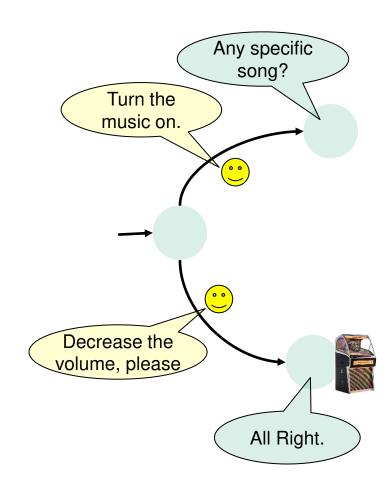
- Intents: Yes, No, Music.On, Music.Decrease, ...
- Response Generation: "Enjoy", "All Right", ...



Rule Based Dialog



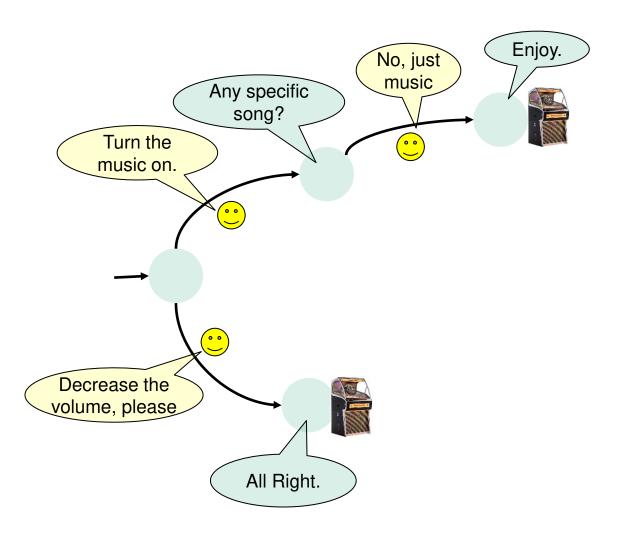
- Intents: Yes, No, Music.On, Music.Decrease, ...
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## Chatbot/Dialog Systems Rule Based Dialog



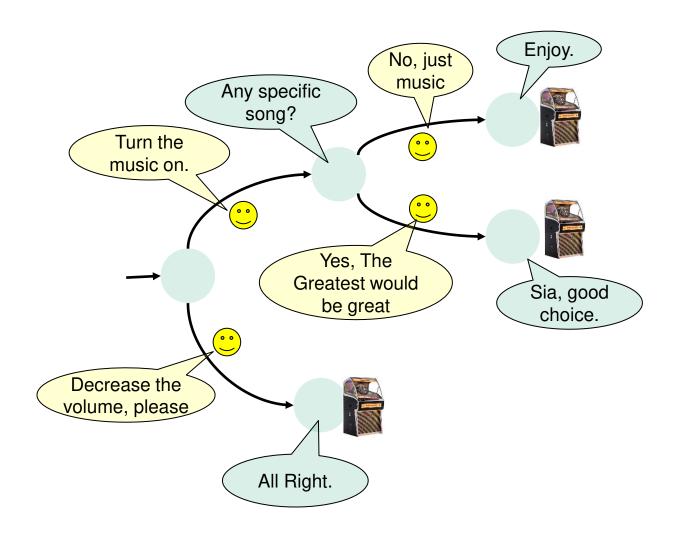
- Intents: Yes, No, Music.On, Music.Decrease, ...
- Response Generation: "Enjoy", "All Right", ...





Rule Based Dialog

- Intents: Yes, No, Music.On, Music.Decrease, ...
- Slots: "The Greatest", ...
- Response Generation: "Enjoy", "All Right", ...



Corpus-based Chatbots



Corpus-based chatbots, instead of using hand-built rules, mine conversations of human-human conversations. These systems are enormously data-intensive, requiring hundreds of millions or even billions of words for training.

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- Retrieval methods
- Generation methods

Empathetic Dialogues: <a href="https://aclanthology.org/P19-1534/">https://aclanthology.org/P19-1534/</a>

4

Retrieval-based Response Generation





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Retrieval-based Response Generation

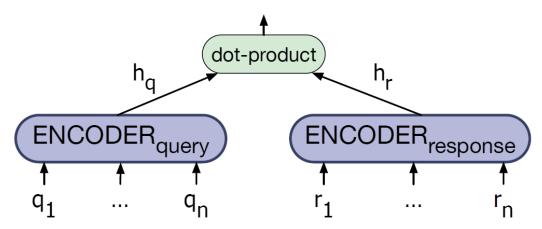
- think of the user's turn as a query q,
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$$h_q = \operatorname{BERT}_Q(q)[\operatorname{CLS}]$$
 $h_r = \operatorname{BERT}_R(r)[\operatorname{CLS}]$ 
 $\operatorname{response}(q, C) = \operatorname{argmax}_{r \in C} h_q \cdot h_r$ 





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4

Generation-based Response Generation

Using a language model or encoder-decoder to generate the response given the dialogue Context.



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$$\hat{r}_t = \operatorname{argmax}_{w \in V} P(w|q, r_1...r_{t-1})$$

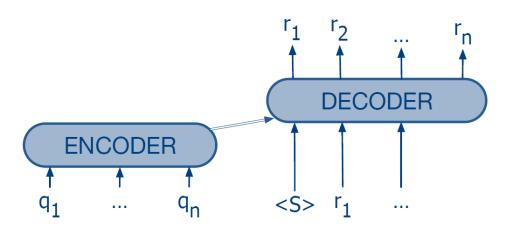


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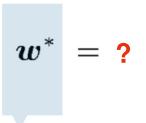








A speech recognizer computes the most likely words sequence given a sequence of speech features. For this, speech features are captured and evaluated using an acoustic and a language model.



Transcribed Speech



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$$w^* = \operatorname{argmax}_{?} P(?)$$

Transcribed Speech



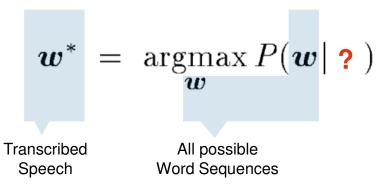
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$$|\boldsymbol{w}^*| = \underset{\boldsymbol{w}}{\operatorname{argmax}} P(\boldsymbol{w}|?)$$

Transcribed Speech

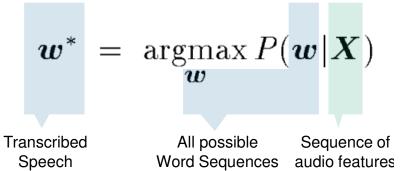


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All possible Sequence of Word Sequences audio features



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Language Model

$$P(\boldsymbol{w}) = P(w_1) \cdot P(w_2|w_1) \cdot P(w_3|w_1w_2) \cdot \prod_{i=4}^{m} P(w_i|w_1 \dots w_{i-1})$$



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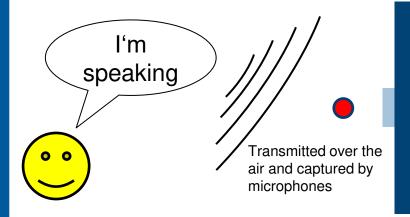
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Language Model Acoustic Model



Automatic Speech Recognition, is the technology that allows human beings to use their voices to speak with a computer interface in a way that, in its most sophisticated variations, resembles normal human conversation.



**Automatic Speech Recognition** 

Word sequence:

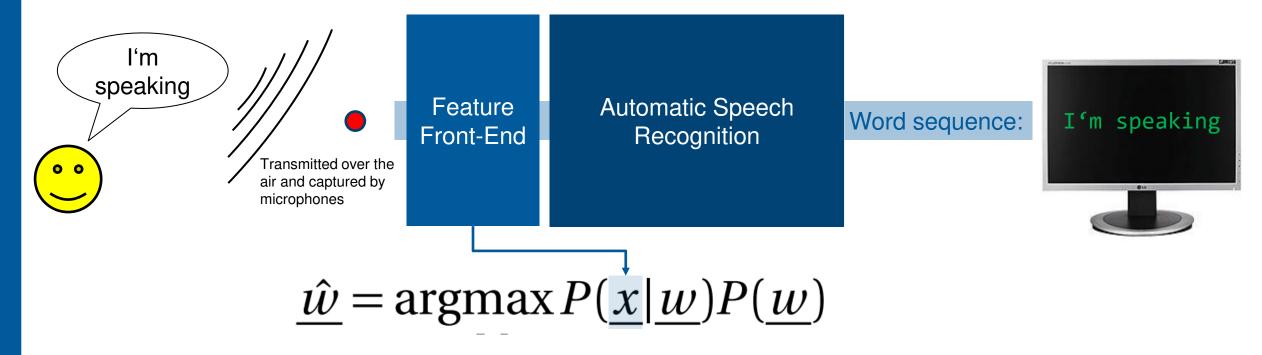




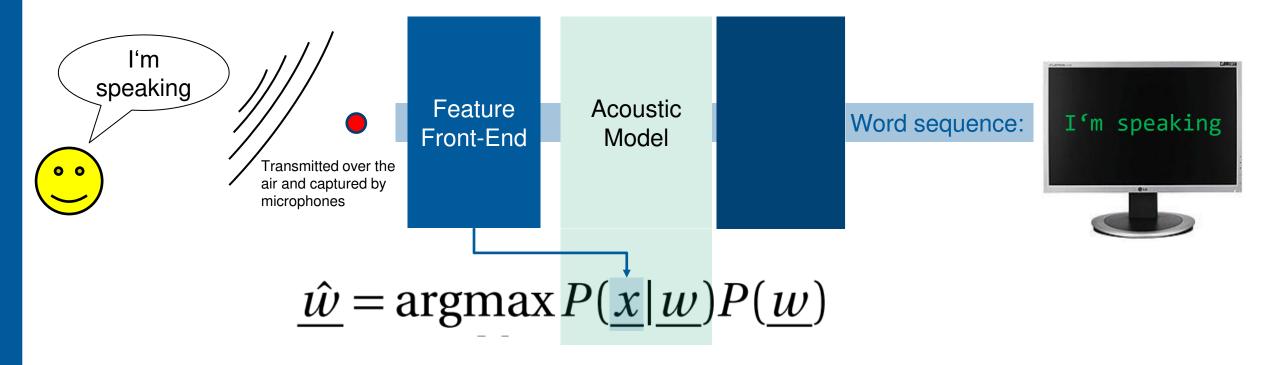


$$\underline{\hat{w}} = \operatorname{argmax} P(\underline{x}|\underline{w})P(\underline{w})$$

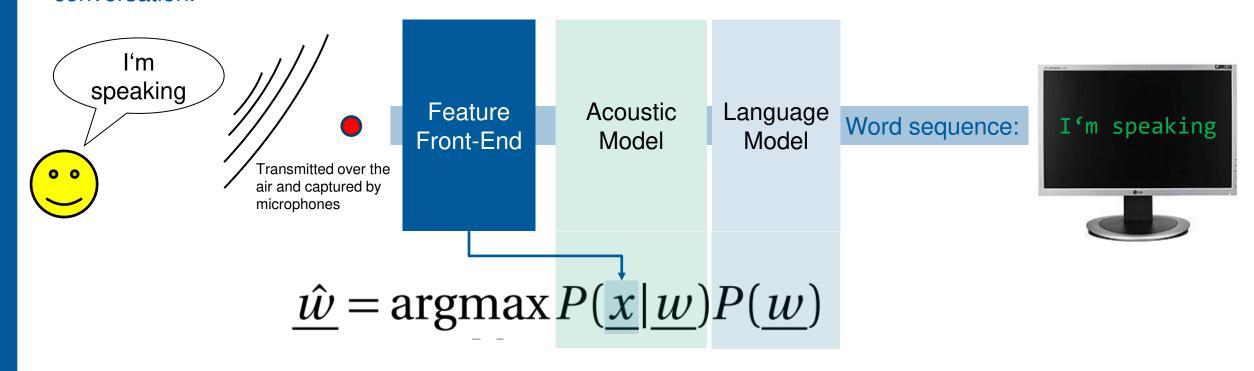




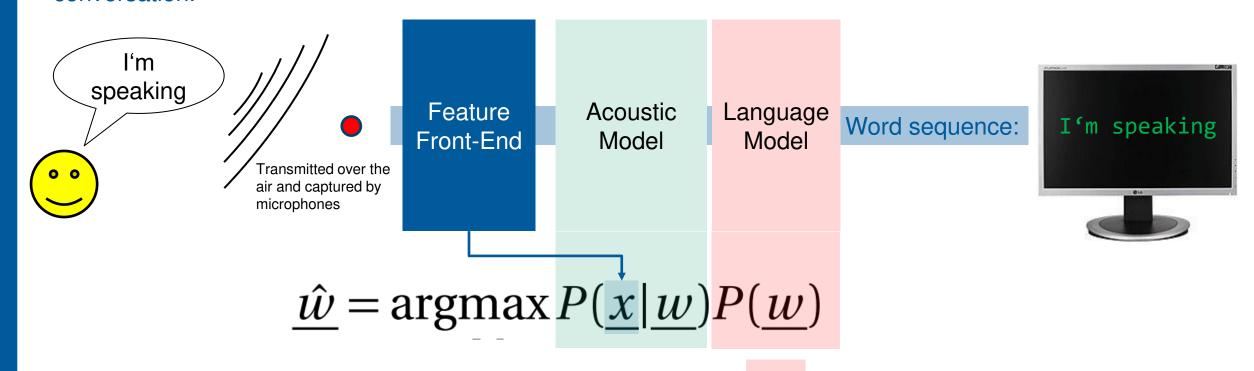














A probability distribution over sequences of words. The language model provides context to distinguish between words and phrases that sound similar. Data sparsity is a major problem in building language models. Most possible word sequences are not observed in training. One solution is to make the assumption that the probability of a word only depends on the previous n words. This is known as an n-gram model.

$$P(w) = ?$$



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$$P(\underline{w}) = P(w_0 w_1 ... w_n w_{n+1})$$

$$= ?$$



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$$P(\underline{w}) = P(w_0 w_1 ... w_n w_{n+1})$$
  
=  $P(w_0)P(w_1|w_0)P(w_2|w_0 w_1) \cdots P(w_n|w_1 w_2 ... w_{n-1})$ 

= ?



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$$= \prod_{i=1}^{|\underline{w}|} P(w_i | w_1 ... w_{i-1})$$

 $\approx$  ?



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$$\approx \prod_{i=1}^{|\underline{w}|} P(w_i | w_{i-n+1} ... w_{i-1})$$

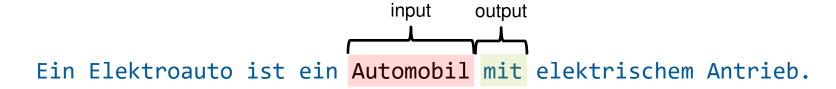
$$P(w_{i}|w_{i-1}) = \frac{P(W_{i}W_{i-1})}{P(W_{i-1})} = \frac{\frac{|W_{i}W_{i-1}|}{|corpus|}}{\frac{|W_{i-1}|}{|corpus|}} = \frac{|w_{i}W_{i-1}|}{|W_{i-1}|}$$

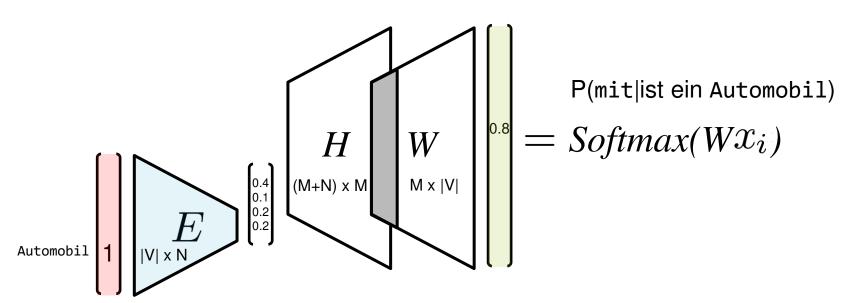
#### Neural Language Model



#### Feed Forward Neural Network

#### Neural Language Model: How likely is the next word?





#### Neural Language Model

# 4

#### Recurrent Neural Network

#### Neural Language Model: How likely is the next word?

