1. System admin
   1. login
   2. one page to add account and choose account type
   3. account type
      1. clinic admin
      2. insurance company admin
2. clinic
   1. add account
   2. choose account type
      1. doctor
      2. front desk
      3. manager
3. insurance
   1. add account
   2. account type
      1. policy manager
      2. …
4. Patient
   1. Sign up
   2. Personal info
   3. Medical history
   4. Insurance info
   5. Search from
      1. Clinic
         1. Doctor name
         2. Location
         3. Kind of doctor
         4. rating
      2. Insurance plans
         1. Price range
         2. Coverage : kinds of illness
         3. Rating
   6. Make inquires
   7. Rating function
      1. Clinic after visit
      2. Insurance plan when the term ends
   8. Make appointment
   9. Apply for the insurance policy
   10. Recommendation system
5. Clinic
   1. Front desk
      1. Confirm appointment
      2. Make appointment
      3. When patient come, check him in
   2. Doctor
      1. Treat and write the note for every patient visit
      2. After treatment, send the record to finance automatically
      3. Refer patient to another clinic
         1. Request to send the patient information
         2. Patient approves
         3. The other clinic approves
         4. The info sent
         5. Front desk of the other clinic will have a message asks him to schedule an appointment for this patient
   3. Finance manager
      1. Deal with all the treatment record and send bill to patient or insurance company
      2. Tracking all unpaid bill
      3. Upload treatments provided and their fees to the system
6. Insurance
   1. customer service representative
      1. Reply to the customers’ inquiries
   2. Policy Manager
      1. Approve or reject policy application
      2. Upload insurance plans information to the system
   3. Finance Manager
      1. Confirm and pay the bills from clinics
      2. Track the customer payment information