



i2 Equipment Swap Process

Service Partners

S1 Security Level Guide

Contains sensitive information.

Do not supply to any party outside of Invenco without authority from the management team.

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1.

Release History

Version	Prepared By	Date	Change Description
00	Daniel Vorster Todd Smith Piper Beim	June 14, 2020	1 st Draft
01	Christopher Lane	January 14, 2021	Rev 2
02	Christopher Lane	February 22, 2021	Rev 3



2.

Introduction

The following instructions should be followed when swapping an OPT in the i2 environment. This document will specifically explain the G6-300 on-site swap.



3.

On-Site Swap: Service Partner

Step	Task Instruction	Comments
1	Obtain the appropriate clearance from the site to commence working and obtains keys	
2	Complete safety review and checklist	
3	Complete Check In, Check Out Checklist	
4	Open up the pump door.	
5	Remove the gasket covering the screws.	
6	Remove the G6-300 by removing the 12 x screws and unplugging the power and network cables.	
7	Mount the new G6-300 into the RFK using the screws previously removed.	
8	Install the new gasket	
9	Re-connect the power and network cables	

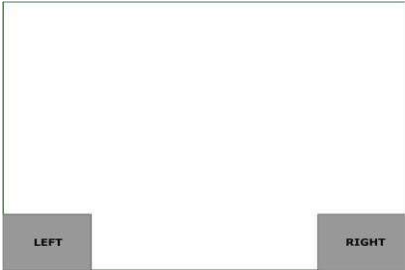



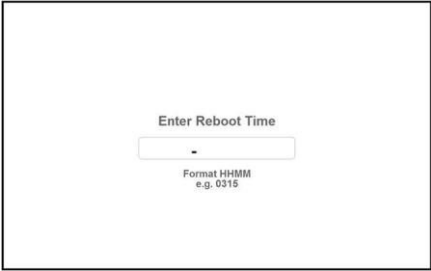
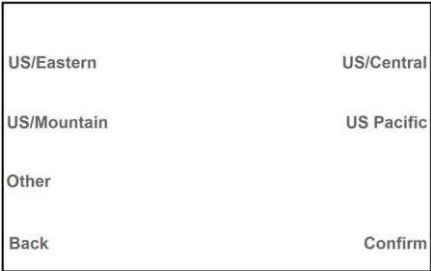


4.

10	Call the Helpdesk to give them the new serial number	Helpdesk moves faulty unit to i2 stock site. The replacement unit moved from i2 stock site to the retail site and pump position. (See section 3)
11	Power on the unit	









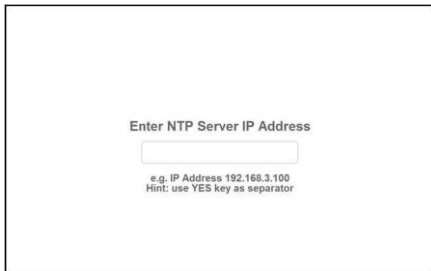
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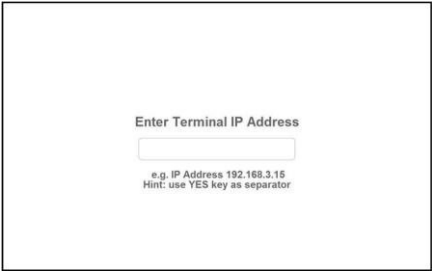

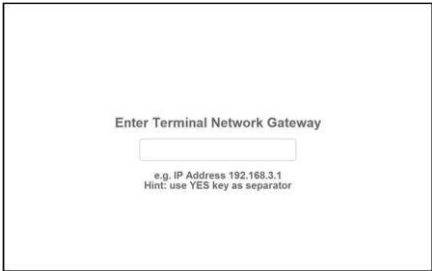

12		Wait for the “One moment please” and press the bottom left and then bottom right
13	The Service App will now be displayed.	
14		This is the Fueling position number, e.g. position 1 or 2 or 3


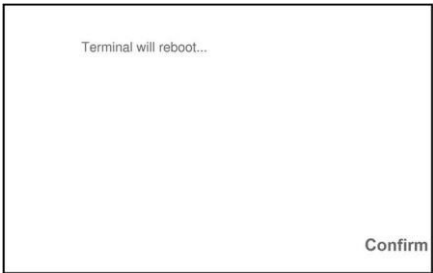
15		Normally 0300
16		Select the time zone
17		Enter the time following the format as shown YYYYMMDD
18		Enter the time following the format HHMMSS

19		This is not required for the i2 installs. Any value can be entered here, e.g 192.168.1.1
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20		Not used. Enter any value
21		Not used. Press the X key on the keypad
22		Not used. Press the X key on the keypad

23		Not used. Press the X key on the keypad
24		Not used. Press the X key on the keypad
25		Not used. Press the X key on the keypad
26		Not often used. However, if the customer has an NTP server, the IP address will be entered here in format 192.168.3.100

27		This is always Manual, and the default is Manual, so just press Confirm
28		Enter the site IP address here as given to you by the Helpdesk.
29		Enter the Network Mask here as given to you by the Helpdesk
30		Enter the Network Gateway here as given to you by the Helpdesk
31		Enter the DNS address 1 as given to you by the Helpdesk

32		Enter the DNS address 2 as given to you by the Helpdesk
33		After entering all the Service App parameters, the system will reboot. Press Confirm
34	Need to do EMV Initialization to the OPT, then Download to DCR's	In the POS, go to Config Manager and do the EMV initialization and Download to DCR steps
35	Call the helpdesk to advise that the unit has been replaced.	Via the phone: 1-877-515-0939 Via email: install@invenco.com
36	Inform the customer of completion and status. Return keys.	
37	Provide pictures of completed install and completed Check in/Check out Document	Via email: install@invenco.com
38	Box and return faulty unit to the Invenco service Center noting the RMA number	Shipping address and account to be provided via the Work Order