

BUG REPORT

BUG-1

Bug Name: Testing and verifying the 'Email' field in the create account page

Assigned to: Developer

Reported By: Devipriya Prabhakaran

Status: New

Expected Result: As per the requirement Email field should contain letters and numbers

Actual result: It accepts all the special characters

Environment:

1) Mac OS / Chrome version 96.0.4664.55

2) Android 11,Oneplus A6000 Build/ Chrome version 96.0.4664.55

Steps To Reproduce:

1) Go to the URL <https://www.videoslots.com/>

2) Click Open account in the right top of the page

3) New registration page will open

4) Enter only special characters in the Email field

Screenshot:

The image shows two side-by-side screenshots of the Videoslots.com registration process, labeled 'Step 1 of 2'. Both screenshots feature a yellow header bar with a logo and the text 'Step 1 of 2'.

Screenshot 1 (Left): The 'Your Email' field is highlighted in red, indicating an error. Below the field, a tooltip message reads: 'Username can contain letters and numbers, but can't contain white spaces, special characters or only numbers.' The rest of the form fields are visible, including 'Password', 'India (IN)', 'Mobile phone number', and two checkboxes for agreeing to privacy policy and terms and conditions.

Screenshot 2 (Right): The 'Your Email' field is now filled with a valid email address ('#%@gmail.com'), which is highlighted in green, indicating it is now accepted. The rest of the form fields and the promotional banners remain the same as in the first screenshot.

BUG-2

Bug Name: Testing and verifying the 'Email' field in the create account page

Assigned to: Developer

Reported By: Devipriya Prabhakaran

Status: New

Expected Result: As per the requirement Username should contain letters and numbers but it should not accept only numbers as the username

Actual result: It accepts only numbers in the username

Environment:

- 1) Mac OS / Chrome version 96.0.4664.55
- 2) Android 11,Oneplus A6000 Build/ Chrome version 96.0.4664.55

Steps To Reproduce:

- 1) Go to the URL <https://www.videoslots.com/>
- 2) Click Open account in the right top of the page
- 3) New registration page will open
- 4) Enter only numbers in the Email field

Screenshot:

The screenshot shows the registration process on the Videoslots website. The first part is a 'Step 1 of 2' form titled 'Become a member at Videoslots.com'. It includes fields for 'Your Email' (containing '123455@gmail.com'), 'Password', 'Mobile phone number' (containing '91'), and two checkboxes for privacy policy and terms and conditions. The second part is a 'Your welcome bonus' section titled '11 WELCOME SPINS WAGER-FREE ON YOUR FIRST DEPOSIT'. It shows a green input field with the email address, a password field, a dropdown for 'India (IN)', a mobile phone number field with '91', and two checkboxes for agreeing to terms and conditions. Below these are two promotional banners: one for '11 WELCOME SPINS WAGER-FREE ON YOUR FIRST DEPOSIT' and another for '100% UP TO ₹20,000 ON YOUR FIRST DEPOSIT'.

BUG-3

Bug Name: Testing and verifying the 'calling code' field

Assigned to: Developer

Reported By: Devipriya Prabhakaran

Status: New

Expected Result: The calling code of the country should be displayed if the user selects the country

Actual result: It should not display the calling code for certain countries

Environment:

- 1) Mac OS / Chrome version 96.0.4664.55
- 2) Android 11,Oneplus A6000 Build/ Chrome version 96.0.4664.55

Steps To Reproduce:

- 1) Go to the URL <https://www.videoslots.com/>
- 2) Click Open account in the right top of the page
- 3) New registration page will open
- 4) Select the Country to check the calling code field

Comments:

The calling code is not displayed for certain countries like,

1) Bouvet Island(BV)

Step 1 of 2

Become a member at Videoslots.com
Simply complete the form below to start playing in our casino in just a few minutes. You will be logged in automatically.

Your Email

Password

Bouvet Island (BV)

Mobile phone number

I agree to Videoslots [Privacy Policy](#)

I accept Videoslots [Terms and conditions*](#)

Register

Your welcome bonus



2) British Indian Ocean Territory(IO)

Step 1 of 2

Become a member at Videoslots.com
Simply complete the form below to start playing in our casino in just a few minutes. You will be logged in automatically.

Your Email

Password

British Indian Ocean Territory (IO)

Mobile phone number

I agree to Videoslots [Privacy Policy](#)

I accept Videoslots [Terms and conditions*](#)

Register

Your welcome bonus



3) French Guiana(GF)

Step 1 of 2

Become a member at Videoslots.com
Simply complete the form below to start playing in our casino in just a few minutes. You will be logged in automatically.

Your Email

Password

French Guiana (GF)

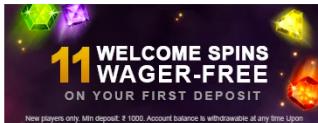
Mobile phone number

I agree to Videoslots [Privacy Policy](#)

I accept Videoslots [Terms and conditions*](#)

Register

Your welcome bonus



4) French Southern Territories(TF)

Step 1 of 2

Become a member at Videoslots.com
Simply complete the form below to start playing in our casino in just a few minutes. You will be logged in automatically.

Your Email
Password
French Southern Territories (TF)
Mobile phone number
 I agree to Videoslots [Privacy Policy](#)
 I accept Videoslots [Terms and conditions*](#)

Register

Your welcome bonus



5) Guadeloupe(GP)

Step 1 of 2

Become a member at Videoslots.com
Simply complete the form below to start playing in our casino in just a few minutes. You will be logged in automatically.

Your Email
Password
Guadeloupe (GP)
Mobile phone number
 I agree to Videoslots [Privacy Policy](#)
 I accept Videoslots [Terms and conditions*](#)

Register

Your welcome bonus



6) Heard Island and Mcdonald Islands (HM)

Step 1 of 2

Become a member at Videoslots.com
Simply complete the form below to start playing in our casino in just a few minutes. You will be logged in automatically.

Your Email
Password
Heard Island and Mcdonald Islands
Mobile phone number
 I agree to Videoslots [Privacy Policy](#)
 I accept Videoslots [Terms and conditions*](#)

Register

Your welcome bonus



7) Norfolk Island (NF)

Become a member at Videoslots.com

Simply complete the form below to start playing in our casino in just a few minutes. You will be logged in automatically.

Your Email

Password

Norfolk Island (NF)

Mobile phone number

I agree to Videoslots [Privacy Policy](#)

I accept Videoslots [Terms and conditions*](#)

Register

Your welcome bonus

**11 WELCOME SPINS
WAGER-FREE
ON YOUR FIRST DEPOSIT**

New players only. Min deposit £ 100. Account balance is withdrawable at any time. Upon withdrawal, any remaining bonus spins are forfeited. 7 days to activate the spins. Bonus spins expire 24 hours after activation. Full T&C Apply +18. Play responsibly.
[Terms & Conditions](#)

**100% UP TO ₹20,000
ON YOUR FIRST DEPOSIT**

Terms & Conditions

8) South Georgia and the south sandwich Islands(GS)

Become a member at Videoslots.com

Simply complete the form below to start playing in our casino in just a few minutes. You will be logged in automatically.

Your Email

Password

South Georgia and the South Sandwich Islands

Mobile phone number

I agree to Videoslots [Privacy Policy](#)

I accept Videoslots [Terms and conditions*](#)

Register

Your welcome bonus

**11 WELCOME SPINS
WAGER-FREE
ON YOUR FIRST DEPOSIT**

New players only. Min deposit £ 100. Account balance is withdrawable at any time. Upon withdrawal, any remaining bonus spins are forfeited. 7 days to activate the spins. Bonus spins expire 24 hours after activation. Full T&C Apply +18. Play responsibly.
[Terms & Conditions](#)

**100% UP TO ₹20,000
ON YOUR FIRST DEPOSIT**

Terms & Conditions

9) Svalbard and Jan Mayen(SJ)

Step 1 of 2 X

Become a member at Videoslots.com

Simply complete the form below to start playing in our casino in just a few minutes. You will be logged in automatically.

Your Email

Password

Svalbard and Jan Mayen (SJ)

Mobile phone number

I agree to Videoslots [Privacy Policy](#)

I accept Videoslots [Terms and conditions*](#)

Register

Your welcome bonus

**11 WELCOME SPINS
WAGER-FREE
ON YOUR FIRST DEPOSIT**

New players only. Min deposit £ 100. Account balance is withdrawable at any time. Upon withdrawal, any remaining bonus spins are forfeited. 7 days to activate the spins. Bonus spins expire 24 hours after activation. Full T&C Apply +18. Play responsibly.
[Terms & Conditions](#)

**100% UP TO ₹20,000
ON YOUR FIRST DEPOSIT**

Terms & Conditions

10) Western Sahara(EH)

Become a member at Videoslots.com

Simply complete the form below to start playing in our casino in just a few minutes. You will be logged in automatically.

Step 1 of 2

Your welcome bonus

11 WELCOME SPINS
WAGER-FREE
ON YOUR FIRST DEPOSIT

New players only. Min deposit: ₹ 1000. Account balance is withdrawable at any time Upon withdrawal, any remaining bonus spins and cash out up to 48 hours activate the spins. Bonus spins expire 24 hours after receipt. Full T&C Apply +18. Play responsibly.
[Terms & Conditions](#)

100% UP TO ₹20,000
ON YOUR FIRST DEPOSIT

Mobile phone number

I agree to Videoslots Privacy Policy
I accept Videoslots Terms and conditions*

Register

BUG-4

Bug Name: Testing and verifying the 'First Name' field

Assigned to: Developer

Reported By: Devipriya Prabhakaran

Status: New

Expected Result: First Name field should accept only letters

Actual result: First Name field accept numbers

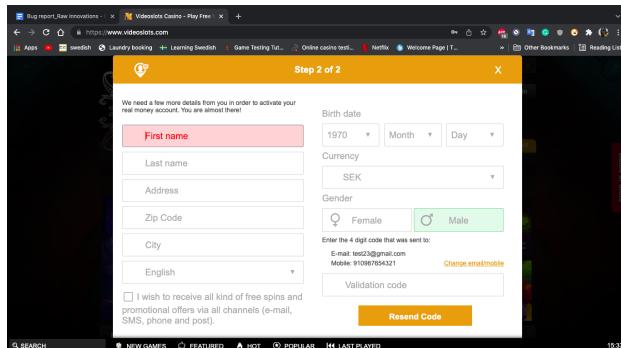
Environment:

- 1) Mac OS / Chrome version 96.0.4664.55
- 2) Android 11, Oneplus A6000 Build/ Chrome version 96.0.4664.55

Steps To Reproduce:

- 1) Go to the URL <https://www.videoslots.com/>
- 2) Click open account
- 3) Enter Email id and Password
- 4) Select country and enter correct mobile number
- 5) Select tick boxes to agree
- 6) Click Register
- 7) Then the page navigates to Step2 in the registration process
- 8) Enter numbers in First name

Screenshot:



BUG-5

Bug Name: Testing and verifying the 'Last Name' field

Assigned to: Developer

Reported By: Devipriya Prabhakaran

Status: New

Expected Result: Last Name field should accept only letters

Actual result: Last Name field accept numbers

Environment:

1) Mac OS / Chrome version 96.0.4664.55

2) Android 11, Oneplus A6000 Build/ Chrome version 96.0.4664.55

Steps To Reproduce:

1) Go to the URL <https://www.videoslots.com/>

2) Click open account

3) Enter Email id and Password

4) Select country and enter correct mobile number

5) Select tick boxes to agree

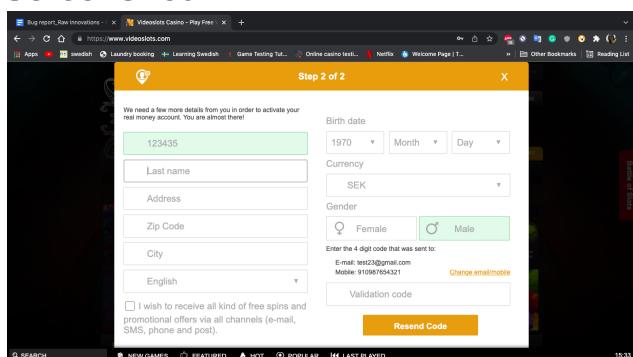
6) Click Register

7) Then the page navigates to Step2 in the registration process

8) Enter First name

9) Enter numbers in Last name

Screenshot:



BUG-6

Bug Name: Testing and verifying the 'City' field

Assigned to: Developer

Reported By: Devipriya Prabhakaran

Status: New

Expected Result: City field should be in letters

Actual result: City field accepting numbers

Environment:

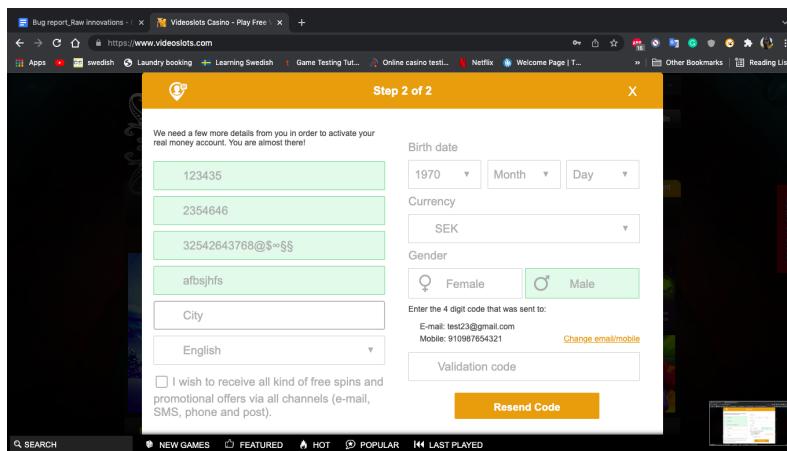
1) Mac OS / Chrome version 96.0.4664.55

2) Android 11, Oneplus A6000 Build/ Chrome version 96.0.4664.55

Steps To Reproduce:

- 1) Go to the URL <https://wwwvideoslots.com/>
- 2) Click open account
- 3) Enter Email id and Password
- 4) Select country and enter correct mobile number
- 5) Select tick boxes to agree
- 6) Click Register
- 7) Then the page navigates to Step2 in the registration process
- 8) Enter First name
- 9) Enter Last name
- 10) Enter Address
- 11) Enter Zip Code
- 12) Enter City

Screenshot:



COMMENT FOR REGISTRATION PAGE:

Both in Step1 and Step2 of the registration process it accepts all the numeric values, letters and special characters, but the user is not allowed to register.

It would be better if there is an error message when the user tries to enter wrong values in the fields.

BUG-7

Bug Name: Testing and verifying the 'sports' button

Assigned to: Developer

Reported By: Devipriya Prabhakaran

Status: New

Expected Result: If the user clicks the sports button it should open the page without any delay.

Actual result: There is an extended delay in opening the page when the user clicks the sports button.

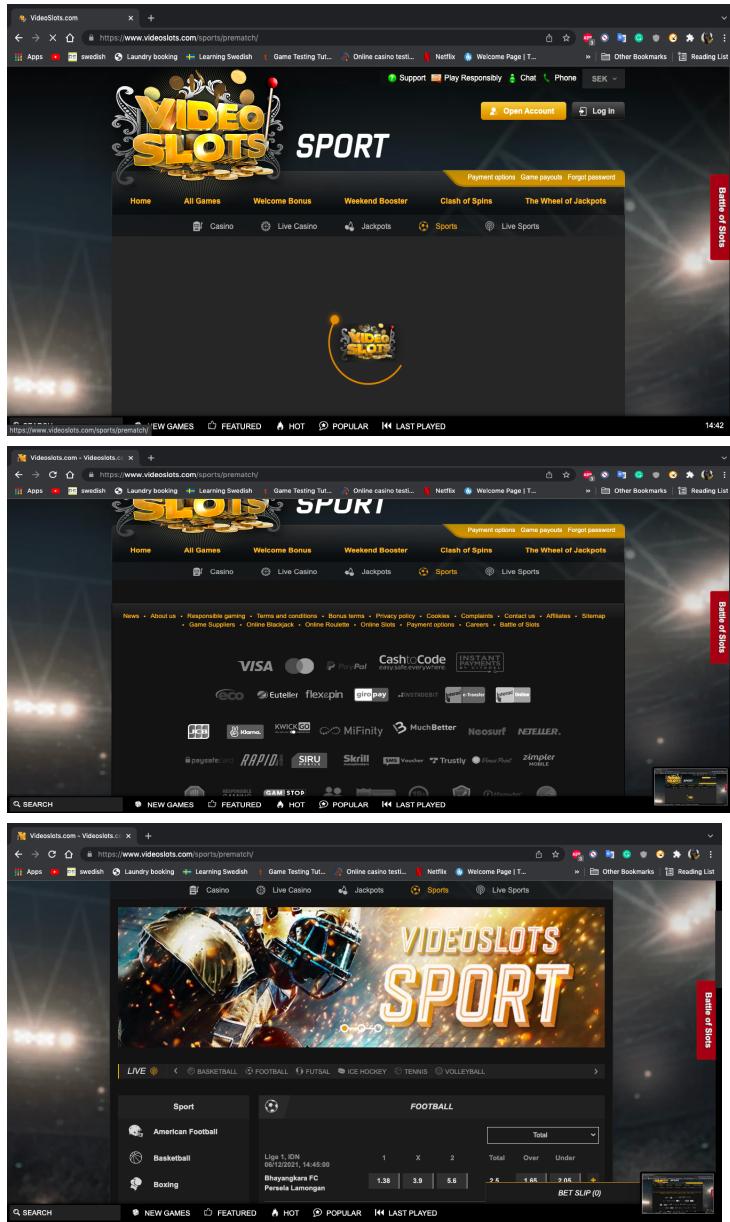
Environment:

- 1) Mac OS / Chrome version 96.0.4664.55
- 2) Android 11,Oneplus A6000 Build/ Chrome version 96.0.4664.55

Steps To Reproduce:

- 1) Go to the URL <https://wwwvideoslots.com/>
- 2) Click the 'Sports' button
- 3) It navigates to the URL https://wwwvideoslots.com/sports/prematch/
- 4) There will be an extended delay in opening the page

Screenshot:



BUG-8

Bug Name: Testing and verifying the 'Live sports' button

Assigned to: Developer

Reported By: Devipriya Prabhakaran

Status: New

Expected Result: If the user clicks the Live sports button it should open the page without any delay.

Actual result: There is an extended delay in opening the page when the user clicks the sports button.

Environment:

1) Mac OS / Chrome version 96.0.4664.55

2) Android 11,Oneplus A6000 Build/ Chrome version 96.0.4664.55

Steps To Reproduce:

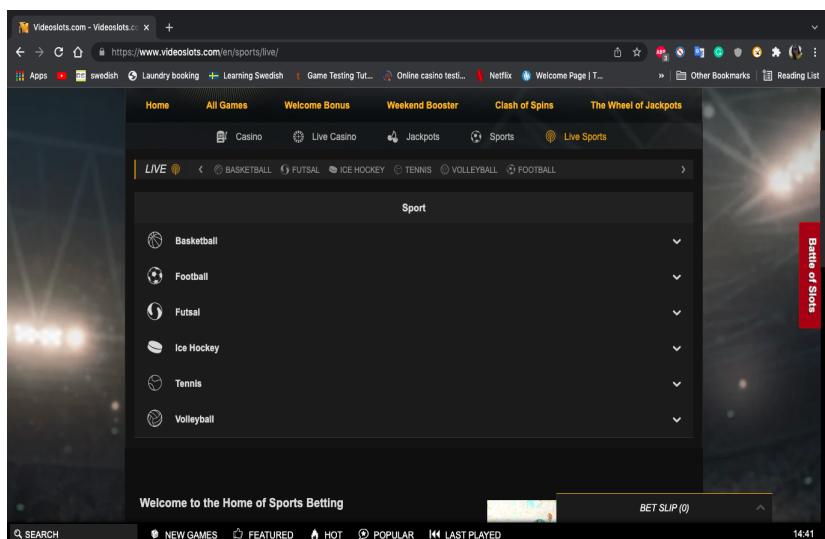
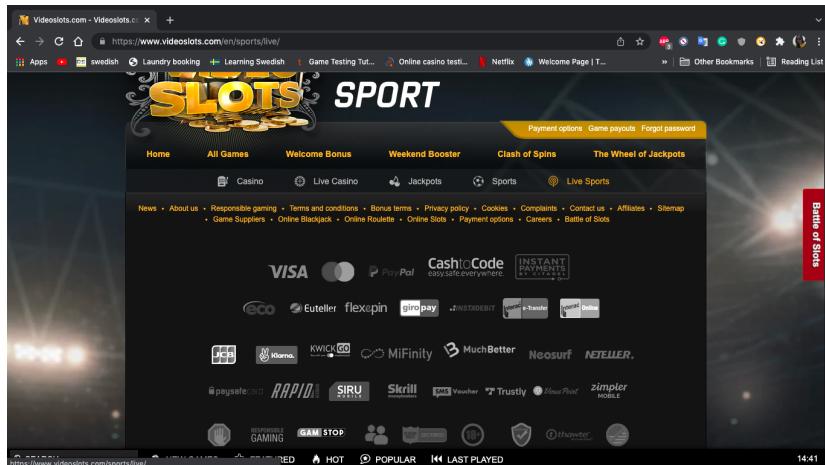
1) Go to the URL <https://www.videoslots.com/>

2) Click Live sports button

3) It navigates to the URL https://www.videoslots.com/en/sports/live/

4) There will be an extended delay in opening the page

Screenshot:



BUG-9

Bug Name: Testing and verifying the 'coupons' button

Assigned to: Developer

Reported By: Devipriya Prabhakaran

Status: New

Expected Result: DropUp arrow and 'Upcoming coupon' buttons should work properly once the user clicks.

Actual result: The DropUp arrow and 'Upcoming coupon' buttons are not working properly.

Environment:

1) Mac OS / Chrome version 96.0.4664.55

2) Android 11,Oneplus A6000 Build/ Chrome version 96.0.4664.55

Steps To Reproduce:

1) Go to the URL <https://www.videoslots.com/>

2) Click Sports button

3) It navigates to the URL https://www.videoslots.com/en/sports/live/

4) Then select any kind of sports under the Sports column

5) Select DropUp arrow nearby coupons

6) Then select 'Upcoming Coupons' under the Coupons buttons

7) Notice the issue

Screenshot:

