



Surisetty Devi Sri

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Objective

Highly adaptable and motivated professional seeking to leverage a diverse skill set in dynamic, cross-functional roles. With a strong foundation in analytical thinking, effective communication, and problem-solving, I am committed to continuous growth and dedicated to driving organizational success. I thrive in challenging environments, excel at collaborating with teams, and am eager to contribute my expertise wherever needed.

Experience

- Capgemini** 29th Dec 2023 - 11th Oct 2024
Software Engineer
- Customized and optimized Guidewire PolicyCenter and BillingCenter to streamline policy administration and billing workflows.
- Developed and deployed scalable solutions using GOSU, improving system efficiency and user experience.
- Collaborated cross-functionally to troubleshoot and resolve Guidewire-related issues, enhancing business process automation.
- Cloud Technologies** 1st march 2023 - 29th April 2023
Internship - Data Science with Python.
- Conducted sentiment analysis of social media data using Python and machine learning algorithms to classify emotions in tweets and Facebook comments.
- Developed and optimized predictive models to enhance accuracy in sentiment classification.

Education

- Lovely professional University** 2027
Master of Computer Applications (MCA) in Cybersecurity
Expected
- Sumathi reddy institute of technology for women** 2023
B.Tech in Computer Science & Engineering (CSE)
70%
- Sri Chaitanya junior college** 2019
Intermediate MPC
67%
- St. Claire high school** 2017
SSC
78%

Technical Skills

- Programming and Development**
Python, Java, Advance Java, GOSU, MySQL, C Language, Compiler Design, Fundamentals of Internet of Things (IoT), Software Testing Methodologies
- Web Technologies**
HTML, CSS, JavaScript, React.js, Node.js, Django, Spring Boot, Spring tool suite
- Data Science & AI**
Machine Learning, Design and Analysis of Algorithms
- Software Tools**
Guidewire - PolicyCenter, BillingCenter, Jupyter Notebook

- **Customer Service & Communication**

Typing speed & accuracy, Basic knowledge of CRM tools, Familiarity with Live Chat and Email Support platforms, Troubleshooting skills, Customer Service Representative, Associate, Counter Staff, Agent

- **Data Management**

Microsoft Office, Excel, and Database Management- SQL

- **Databases**

Database Management Systems, MySQL, Data Mining, PostgreSQL

- **Software Development and Project Management**

Software engineering, Software Testing Methodologies, Software process and project management

- **Other**

Git, GitHub, Formal languages automata theory, Data Structures, Cloud Computing, Cryptography and Network Security, Human Computer Interaction

Soft Skills

- Customer Service and Communication skills & Presentation skills
- Analytical thinking & Logical reasoning
- Decision-making & Multitasking
- Handling pressure & Adaptability
- Self-awareness
- Leadership within teams
- Project management
- Problem-Solving & Conflict Resolution
- Attention to Detail
- Multitasking & Time Management
- Ability to analyze customer issues and provide quick solutions
- Clarity and conciseness in responses

Interests

- Artificial Intelligence & Machine Learning – Deep learning, NLP applications
- Cybersecurity – Ethical hacking, data protection strategies
- Big Data & Cloud Computing – Data warehousing, cloud security
- Project Management – Agile methodologies, team leadership

Achievements & Awards

- Awarded for excellence in sports and arts, securing medals in college competitions.
- Successfully organized and coordinated multiple technical and cultural events at school and college levels.
- Recognized for leadership and volunteering in National Service Organization (NSO) activities.

Languages

- Telugu
- English
- Hindi

Hobbies

- Event Coordination & Volunteering
- Creative Arts
- Music & Dance
- Sports Enthusiast