



# Gage Smith

Driven by Technology

## Contact

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## Skills

- IT & Network Management
- Leadership & Team Coordination
- Customer Service & EDI
- PLEX Online Manufacturing Cloud (ERP System)
- Microsoft Products

## Language

English

## About Me

capable and team-driven leader with a diverse background in IT, customer service, distribution, and manufacturing. With strong skills in ERP systems, EDI, and Microsoft Project, I bring a comprehensive approach to both technical and operational roles. I currently manage IT infrastructure for both the Englewood, OH, and Brantford, ON locations, overseeing IT operations for both business units. My goal is to leverage my varied skills to drive efficiency, improve systems, and enhance teamwork in a professional environment.

## Work Experience

June 2023 - Present

Angstrom Fiber Englewood

### IT Systems Administrator

- Responsible for managing and securing network infrastructure, supporting IT operations, and implementing process improvements across both Englewood, OH, and Brantford, ON locations

Jan 2022 - Oct 2023

Angstrom Fiber Englewood

### Customer Service Rep

- Handled customer inquiries, processed orders, and managed electronic data interchange (EDI) with automotive clients such as Toyota, Mazda, Ford, and Stellantis.

June 2021 - Jan 2022

Angstrom Fiber Englewood

### Supervisor, Materials

- supervised a small team in shipping and receiving operations, streamlining logistics processes, and ensuring accurate inventory management.

## References

### Mike Doyle

Angstrom - GM

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### Jackie Stewart

Angstrom - HR

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