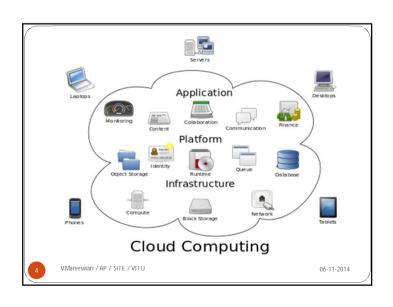


# Challenges Alignment with the needs of the business / user / non-computer specialists / community and society Need to address the scalability issue: large scale data, high performance computing, automation, response time, rapid prototyping, and rapid time to production Need to effectively address (i) ever shortening cycle of obsolescence, (ii) heterogeneity and (iii) rapid changes in requirements Transform data from diverse sources into intelligence and deliver intelligence to right people/user/systems What about providing all this in a cost-effective manner?

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### **Essential Characteristics**

- On demand self services: computer services such as email, applications, network or server service can be provided without requiring human interaction with each service provider. Typically, you are billed with a monthly subscription or a pay-for-what-youuse scenario. Cloud service providers providing on demand self services include Amazon Web Services (AWS), Microsoft, Google, IBM and Salesforce.com.
- Broad network access: Your team can access business
  management solutions using their smartphones, tablets, laptops, and
  office computers. This mobility is particularly attractive for
  businesses so that during business hours or on off-times, employees
  can stay on top of projects, contracts, and customers whether they
  are on the road or in the office.



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### Service Models

- SaaS Software as a Service
- PaaS Platform as a Service
- IaaS Infrastructure as a Service



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- Resource pooling: The cloud enables your employees to enter and use data, within the business management software hosted in the cloud at the same time, from any location, and at any time. The resources include among others storage, processing, memory, network bandwidth, virtual machines and email services.
- Rapid elasticity: If anything, the cloud is flexible and scalable to suit your immediate business needs. You can quickly and easily add or remove users, software features, and other resources.
- Measured service: Cloud computing resource usage can be measured, controlled, and reported providing transparency for both the provider and consumer of the utilised service. Cloud computing services use a metering capability which enables to control and optimise resource use. This implies that just like air time, electricity or municipality water IT services are charged per usage metrics pay per use. The more you utilise the higher the bill. Just as utility companies sell power to subscribers, and telephone companies sell voice and data services, IT services such as network security management, datacenter hosting or even departmental billing can now be easily delivered as a contractual service.



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### What is Software as a Service? (SaaS)

- SaaS is a software delivery methodology that provides licensed multi-tenant access to software and its functions remotely as a Webbased service.
- SaaS is sometimes referred to as "on-demand software" and is usually priced on a pay-per-use basis.
- In the SaaS model, cloud providers install and operate application software in the cloud and cloud users access the software from cloud clients.
- The pricing model for SaaS applications is typically a monthly or yearly flat fee per user, so price is scalable and adjustable if users are added or removed at any point.



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## Platform as a Service (PaaS)

- In the PaaS models, cloud providers deliver a computing platform, typically including operating system, programming language execution environment, database, and web server.
- Application developers can develop and run their software solutions on a cloud platform without the cost and complexity of buying and managing the underlying hardware and software layers.



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# Infrastructure as a Service (laaS)

- Cloud providers of laaS offer computers physical or (more often) virtual machines and other resources.
- laaS clouds often offer additional resources such as a virtual-machine disk image library, raw block storage, and file or object storage, firewalls, load balancers, IP addresses, virtual local area networks (VLANs), and software bundles.



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