

NANGENDO MASIKA DENNIS

P.O BOX 519-50200[+254-742692485]

nangendodennis@gmail.com

CAREER OBJECTIVE

An innovative computer scientist and IT lead with 4years' experience and particular expertise in the management of operating systems, core networking solutions and IT infrastructure projects.

Committed to leading teams in the implementation of advanced systems in order to meet business objectives and to improve structure and efficiency. Possesses comprehensive technical capabilities with strong knowledge of programming software and application, software and website development. Skilled in-service management, with robust troubleshooting skills, the ability to define clear tasks and a commitment to completing tasks and resolving technical issues in line with best practices and client requirement.

Frontend developer with proven experience in helping companies create and maintain a better code base for reusability. Capable of continuous learning from senior developers while still nurturing junior developers. Experience in driving projects forward as the development team leader, facilitating projects from concept to launch. Passionate about learning and development with desire to apply skills on larger development team. Eager to tackle more complex problems and continue to find ways to maximize user efficiency.

WORK EXPERIENCE

Frontend Intern

Safaricom Company

Jan 2022 – Dec 2022

- Developed Membership, event and legal platform technology solutions and automated internal processes
- Designed and implemented web applications along with 3rd party software integrations as a web team liaison for all inter-department and customer facing projects.
- Developed a node.js server to validate a membership and track digital badges being used, saving the company almost 100 dollars.

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Technical Writer

Open Replay: Freelance

Jan 2021 – Present

- I'm currently crafting High quality and informative articles not only to educate but also to engage and captivate our target audience. My extensive research, writing and editing experience has enabled me to effectively communicate complex technical concepts in a simplified and easily understandable manner.
- Skills: Technical writing, Web Development

Information Technology Intern

County Government of Uasin Gishu

May 2019 -Dec 2019

Worked as an IT associate during my internship in Uasin Gishu county government-Pioneer Health Center.

Duties

- install and configure computer hardware operating systems and applications
- monitor and maintain computer systems and networks
- Talk to staff or clients through a series of actions, either face-to-face or over the phone, to help resolve issues
- Troubleshoot system and network problems, diagnosing and solving hardware or software fault
- Provided both 1st and 2nd line support to internal and external clients to troubleshoot and diagnose all technical faults, configuration issues and queries.
- Governed a range of change requests, configurations and implementations for cooperate users
- Monitored the IT services technical support and in store technologies
- aligned with HMIS
- Monitored the IT services desk and evaluated incoming queues, and the allocation of queries to the correct team or engineer for prompt resolution

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Sales Representative

Interactive communications

Jan 2021- Dec 2021

Working closely with the sales management team and marketing staff to initiate marketing strategies that support the sales objectives of the company. Always representing the company professionally, ethnically and morally at all times

Duties

- Maintaining high levels of product and customer knowledge and participating in training programs as appropriate.
- Submitting detailed proposals and quotations to customers.
- Providing regular and accurate sales forecast updates to Senior Managers.
- Preparing and delivering sales presentations.
- Identifying, contacting and qualifying leads.
- Monitoring competition and analyzing competitor activity.
- Attending sales conferences and industry marketing events.
- Aligning selling prices with company guidelines.
- Developing customized territory plan

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TECHNICAL SKILLS

Languages -HTML, CSS, JavaScript, Python

Libraries - React, jQuery, Redux

Frameworks- Angular.js, Node.js

CORE SKILLS

- IT/Operator Support
- Team leadership
- Customer relationships
- Project management
- IT service management
- Application development
- Process improvements
- Networking

EDUCATION

Holberton School

Certificate in Software Engineering - 2022-2023

Did several projects and passed almost all of the with a minimum of 80% marks

Rongo University

of science computer science - 2016-2020

Project: Gatepass management system and got an A.

Bachelor

Chesamisi High School

Kenya Certificate of Secondary Education (KCSE) - 2012- 2015

Scored a mean grade of B+ of 71 points

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REFERENCE

Dr. Francis Onyango

Head of Department school of Mathematics and Computing

Rongo University

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Mrs. Caroline Wanjiru

Project manager

Interactive Communication

0734768998

Dr. Audrey Matere

Head of Department of English Literature

Kisii University

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