

# Training the team

Peter Bell

@peterbell

Founder

<http://wheelhouse.io>

# Training the team

Peter Bell

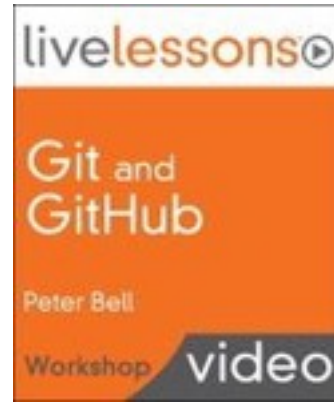
@peterbell

Founder

<http://wheelhouse.io>

Why me?

# Why me?



<http://wheelhouse.io>

# Training the team

Objectives

Information + Learning = Competence

Case Study

# Objectives

## Roles, Capabilities, Gap

# Roles

# Roles

- Stakeholder
- Collaborator
- Contributor
- Developer
- Integration specialist
- Workflow consultant
- Git Guru



# Capabilities

# Capabilities

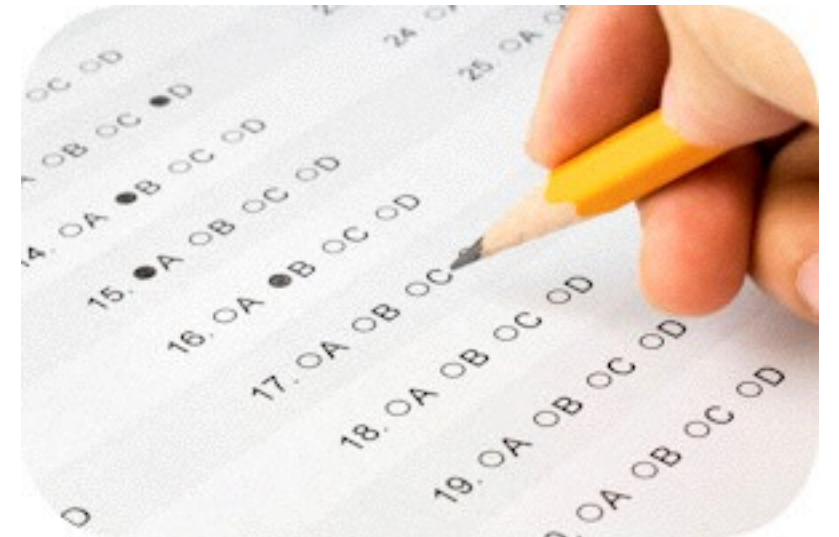
Epics: "Collaborate effectively with a team"

Decompose: "Create descriptive commit messages"

Gap

# Gap

# Assessment



# Training **the team**

Objectives

Roles, Capabilities, Gap

# Training the team

Information + Learning = Competence

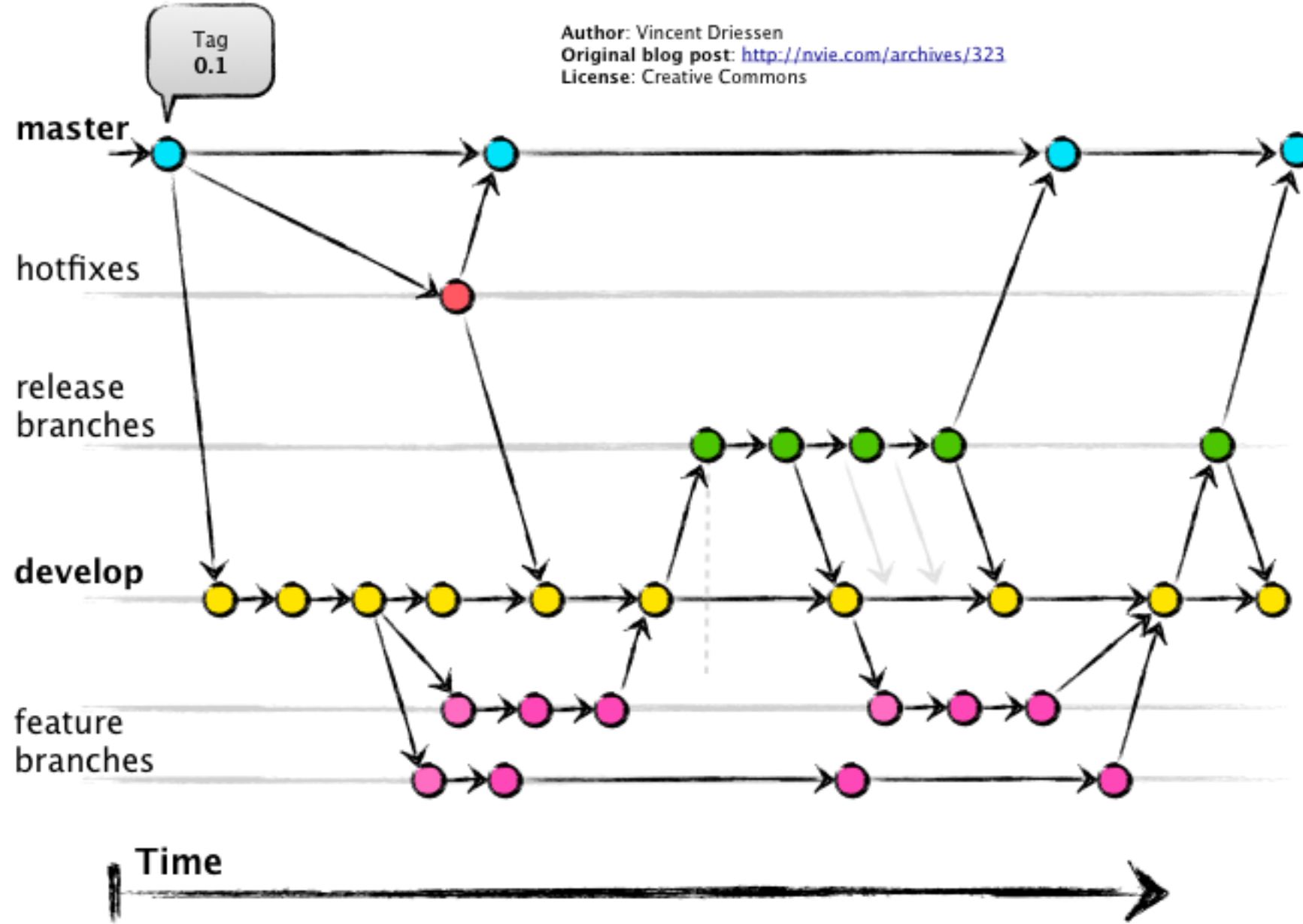
# Information

# Information

*“The best ideas are already here  
- they’re just not evenly distributed”*



# Information



# Information



# stackoverflow

# Information

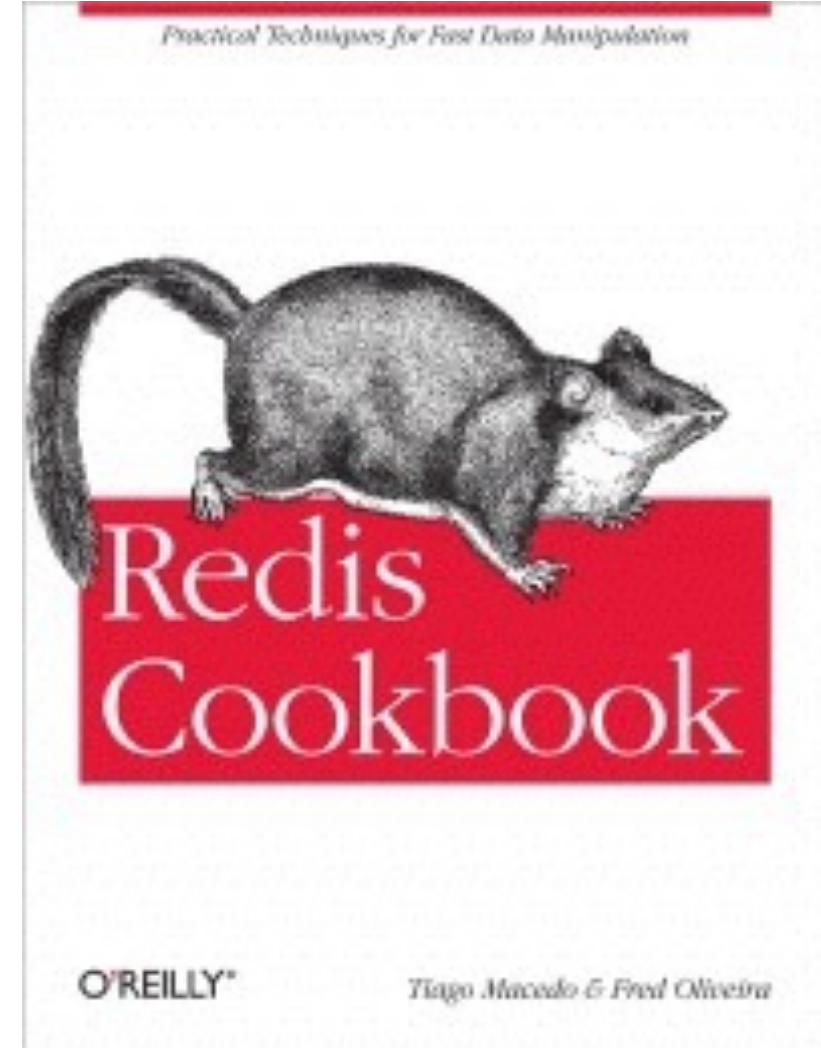
Publishing vs. training

# Information

Not just tools - best practices

# Information

Not just tools - best practices



# Information

The problem with best practices?

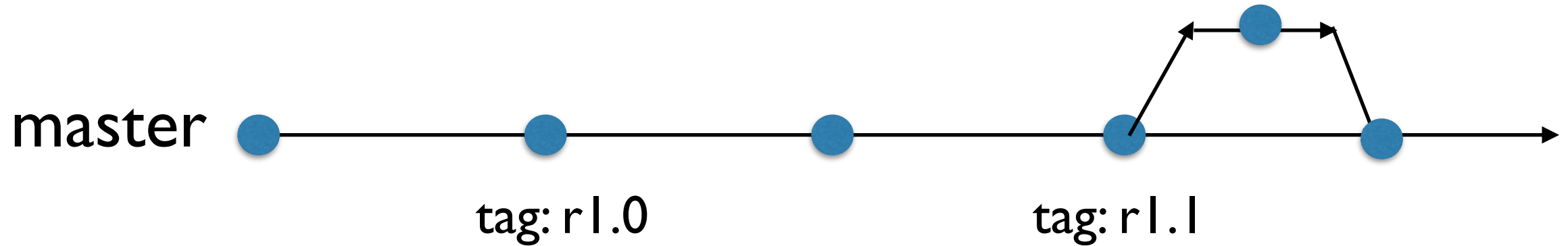
# Information

... it depends

# Information

... it depends

## Release branches ...





# Information

## Decision trees

# Information

## Trade offs

# Information

Trade offs

## Rebase feature branches?



# Information

# Learning

# Learning

Teaching  $\neq$  learning

# Learning

# Need

# Learning Need

- Motivation
- Active participation
- Practice



# Learning

## Types of learning

# Learning

## Types of learning

- Conceptual
- Factual
- Skills acquisition
- Cultural acclimatization

# Learning

## Conceptual

# Learning

## Factual



# Learning

## Skills Acquisition

# Learning

## Cultural acclimatization

# Learning

## Types of learning

- Conceptual
- Factual
- Skills acquisition
- Cultural acclimatization

# Learning

## Additional Concepts



# Learning

## Additional Concepts

### Experimental learning

# Learning

## Additional Concepts

### Differentiated learning

# Learning

## Additional Concepts

Spaced repetition

# Learning

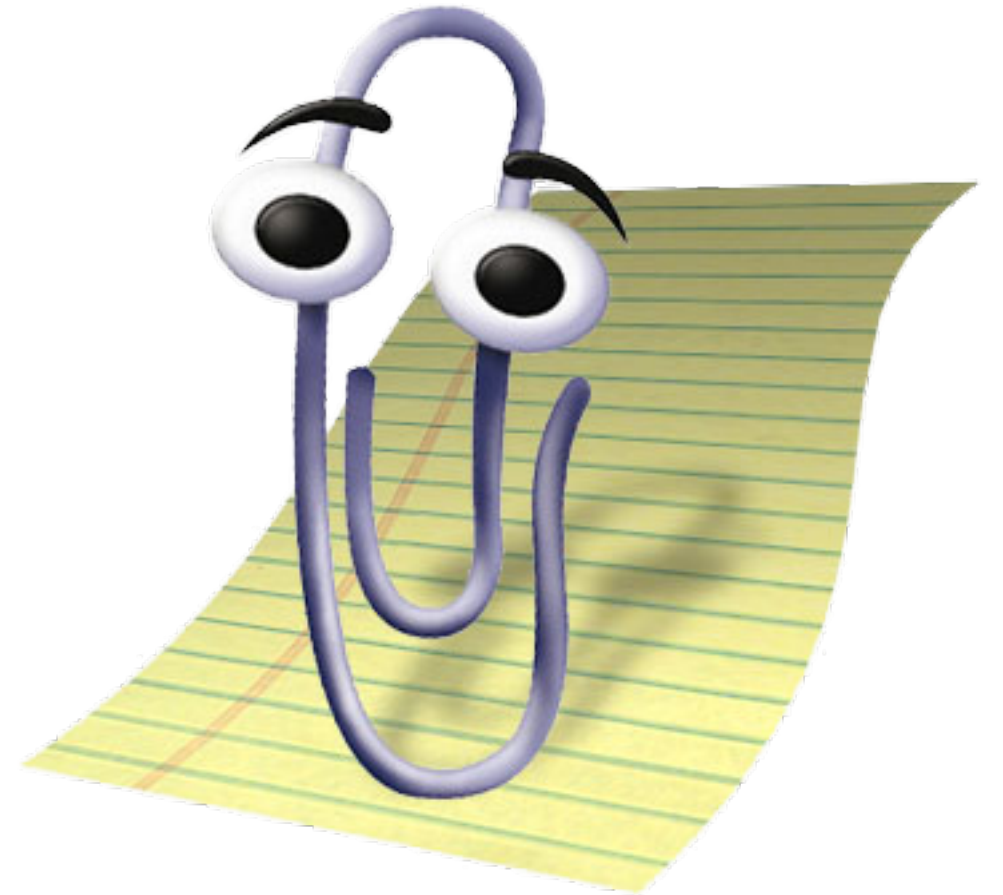
# People

Learning  
People

Community

Learning  
People

Instructor



# Training the team

Information + Learning = Competence

# Training **the team**

Competence

... for now



# Case Study: TwitterU

# Case Study: TwitterU

## Differences in house:

- Intimate
- Analyze repo's/practices
- Productivity data
- Culture of learning

# Case Study: TwitterU

10% of engineers teach

# Case Study: TwitterU

Removed barriers

# Case Study: TwitterU

Feedback on courses

# Case Study: TwitterU

Tooling

# Case Study: TwitterU

Size

# Case Study: TwitterU

Self serve



# Case Study: TwitterU

## Documentation

# Training the team