Shane Robinson

https://devofshane.github.io/ [Phone Number Redacted]

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Education

[College Redacted] [City Redacted], FL

Associate of Science in Computer Programming and Analysis *2017*

Technical Skills

- **Programming Languages:** Java, Python

- **Operating Systems:** Windows (7, 8.1 and 10), Linux (Ubuntu, CentOS)

- **Tools:** IntelliJ IDEA, Eclipse, Git, JUnit, Apache Ant, Apache Maven

Work Experience

[Business Redacted] [City Redacted], FL

Student Employee - Information Technology Services *March 2015 - Current*

- Create, assess, and assign help tickets to the appropriate individual in the department.

- Assist techs with installing, configuring, and deploying various systems for use across the campus.

- Assist techs with maintaining systems across the campus by:

  - Troubleshooting software and hardware issues.
  - Installing and updating software.
  - Installing and configuring hardware.

- Perform other miscellaneous duties, such as:

  - Worked with Administrator team to create a GUI using JavaFX and JDBC for auditors to check the health of the database system.
  - Reorganizing the supply room and maintaining the organization.
  - Performing proper disposal of assets.
  - Creating documentation for various uses in and out of the department.
  - Uploading and linking documents to the State College of Florida Website using OUCampus.