

Error List

This section lists errors that Hyperwallet API endpoints return.

GENERIC

These error codes are used by all Hyperwallet endpoints:

Status Code and Error	Description
401 .JWT_ERROR	The request includes an incorrect JSON Web Token (JWT).
401 .JWT_EXPIRED	The request includes an expired JWT. Use a <code>POST</code> call to generate a new token.
401 INCORRECT_LOGIN_CREDENTIALS	The request includes incorrect credentials. Check your credentials and try again.
401 FAILED_LOGIN_ERROR_104	Authentication wasn't successful due to other reasons.
403 FORBIDDEN	Requestor doesn't have access to the resource.
403 FORBIDDEN_REST_VERSION	The request uses the wrong REST API version. Ensure you are using the REST API version configured for your program.
500 SYSTEM_ERROR	An unexpected error occurred. Try the request again.
400 GENERAL_ERROR	There was an error in the request. See the details below for a description based on the endpoint.

USERS

The following tables show unique error codes for the `/users` API endpoints.

Create a User

These error codes are unique to the `POST /users` endpoint. [Click here](#) for a list of generic errors.

Status Code and Error	Description
400 CONSTRAINT_VIOLATIONS	The request includes values that don't meet our requirements. Read a list of our user requirements here.
400 DUPLICATE_CLIENT_USER_ID	The request includes a duplicate <code>clientId</code> . The <code>clientId</code> must be unique.
400 DUPLICATE_EMAIL_REGISTRATION	The request includes a duplicate <code>email</code> . The <code>email</code> must be unique.
400 INVALID_COUNTRY	The request includes a country that is invalid, sanctioned, or restricted.
400 INVALID_ENUM_VALUE	The request includes a value that is incorrect. Read a list of expected values here.

Retrieve a User

These error codes are unique to the `GET /users/{user-token}` endpoint. [Click here](#) for a list of generic errors.

Status Code and Error	Description
400 INVALID_WALLET_STATUS	The wallet status is invalid. Read a list of valid wallet status options here.
404 RESOURCE_NOT_FOUND	This user doesn't exist in the system. Check the user token and try again.

Update a User

These error codes are unique to the `PUT /users/{user-token}` endpoint. [Click here](#) for a list of generic errors.

Status Code and Error	Description
400 CONSTRAINT_VIOLATIONS	The request includes values that don't meet our requirements. Read a list of user requirements here.
400 DUPLICATE_EMAIL_REGISTRATION	The request includes a duplicate <code>clientId</code> . The <code>clientId</code> must be unique.
400 DUPLICATE_EMAIL_REGISTRATION	The request includes an <code>email</code> that is already registered in the system. The <code>email</code> must be unique.
400 INVALID_COUNTRY	The request includes a country that is invalid, sanctioned, or restricted.
400 INVALID_ENUM_VALUE	The request includes an incorrect value. Read a list of expected values here.
400 INVALID_WALLET_STATUS	The wallet status doesn't support requests to update a user.

BUSINESS STAKEHOLDER

The following tables show unique error codes for the `/users` API endpoints.

List Business Stakeholders

These error codes are unique to the `GET /users/{user-token}/business-stakeholders` endpoint. [Click here](#) for a list of generic errors.

Status Code and Error	Description
404 RESOURCE_NOT_FOUND	The request includes a user that doesn't exist in the system. Check the user token and try again.

Create a Business Stakeholder

These error codes are unique to the `POST /users/{user-token}/business-stakeholders` endpoint. [Click here](#) for a list of generic errors.

Status Code and Error	Description
400 CONSTRAINT_VIOLATIONS	The request includes values that don't meet our requirements. Read a list of requirements here.
400 INVALID_COUNTRY	The request includes a country that is invalid, sanctioned, or restricted.

Update a Business Stakeholder

These error codes are unique to the `PUT /users/{user-token}/business-stakeholders/{stakeholder-token}` endpoint. [Click here](#) for a list of generic errors.

Status Code and Error	Description
400 CONSTRAINT_VIOLATIONS	The request includes values that don't meet our requirements. Read a list of requirements here.
400 INVALID_DOCUMENT_PARTS	The request includes the wrong documents. Read a list of requirements here. Read a list of requirements here.
400 MISSING_REQUEST_PART_FILE	The request doesn't include a file required for this operation. Read a list of requirements here.
400 VERIFICATION_NOT_REQUIRED	The request includes a document when verification isn't required. Read a list of requirements here.
400 INVALID_DOCUMENT_TYPE	The request includes an incorrect document type. Read a list of requirements here.
400 UNSUPPORTED_FILE_TYPE	The request uploaded a file type that isn't supported. Read a list of requirements here.
400 MISSING_COUNTRY_FOR_DOCUMENT	1 or more documents need to include a country or region. Read a list of requirements here.
400 DOCUMENT_TYPE_REQUIRED	You need to provide a document type for 1 or more documents. Read a list of requirements here.
400 FILE_SIZE_EXCEEDS_MAXIMUM	The file size exceeds the maximum allowable file size. Read a list of requirements here.
400 INVALID_MESSAGE	An application error caused the request to fail. Read a list of requirements here.
404 RESOURCE_NOT_FOUND	The request includes a user that doesn't exist in the system. Check the user token and try again.
400 EMPTY_FILE_UPLOADED	The request includes an empty file.
400 INVALID_PARAMETER	The request includes a blank <code>type</code> parameter. Read a list of requirements here.
400 MAXIMUM_UPLOAD_FILES_EXCEEDED	This request exceeds the maximum number of file uploads.

BANK ACCOUNTS

The following tables show unique error codes for the `/bank-accounts` API endpoints.

Create a Bank Account

These error codes are unique to the `POST /users/{user-token}/bank-accounts` endpoint. [Click here](#) for a list of generic errors.

Status Code and Error	Description
404 RESOURCE_NOT_FOUND	The request includes a user or bank account that doesn't exist in the system. Check the user or bank account token and try again.
400 CONSTRAINT_VIOLATIONS	The request includes values that don't meet our requirements. Read a list of requirements here.
400 ACCOUNT_STATUS_FLAGGED	The account is flagged, typically for risk reasons.
400 DUPLICATE_EXTERNAL_ACCOUNT_CREATION	This request adds an account that is already in the Hyperwallet system.
400 BANK_ACCOUNT_REGISTRATION_LIMIT_EXCEEDED	This account already has the maximum number of allowed transfer methods.
400 EXTERNAL_ACCOUNT_TYPE_NOT_SUPPORTED	This transfer method is not configured for your program. Contact the customer support team if you would like this enabled.

Retrieve a Bank Account

These error codes are unique to the `GET /users/{user-token}/bank-accounts/{bank-account-token}` endpoint. [Click here](#) for a list of generic errors.

Status Code and Error	Description
404 RESOURCE_NOT_FOUND	The request includes a user that doesn't exist in the system. Check the user token and try again.

Update a Bank Account

These error codes are unique to the `PUT /users/{user-token}/bank-accounts/{bank-account-token}` endpoint. [Click here](#) for a list of generic errors.

Status Code and Error	Description
404 RESOURCE_NOT_FOUND	The request includes a user that doesn't exist in the system. Check the user token and try again.
400 CONSTRAINT_VIOLATIONS	The request includes values that don't meet our requirements. Read a list of requirements here.
400 ACCOUNT_STATUS_FLAGGED	The account is flagged, typically for risk reasons.
400 DUPLICATE_EXTERNAL_ACCOUNT_CREATION	This request adds an account that is already in the Hyperwallet system.
400 INVALID_WALLET_STATUS	The wallet status doesn't support requests to add a transfer method. A wallet should be in an <code>OPEN</code> status to register a transfer method.
400 NON_UPDATEABLE_FIELD	The request passes a value to a field that doesn't support updates. Read the list of fields that can be updated.

BANK CARDS

The following tables show unique error codes for the `/bank-cards` API endpoints.

Create a Bank Card

These error codes are unique to the `POST /users/{user-token}/bank-cards` endpoint. [Click here](#) for a list of generic errors.

Status Code and Error	Description
404 RESOURCE_NOT_FOUND	The request includes a user that doesn't exist in the system. Check the user token and try again.
400 CARD_NOT_SUPPORTED	The request includes a card that we don't support. Read a list of supported cards here
400 ACCOUNT_STATUS_FLAGGED	The account is flagged, typically for risk reasons.
400 CONSTRAINT_VIOLATIONS	The request includes values that don't meet our requirements. Read a list of requirements here.
400 DUPLICATE_EXTERNAL_ACCOUNT_CREATION	This request adds a card that is already in the Hyperwallet system. If this is a valid request, reach out to our customer support team to add the bank card.
400 BANK_ACCOUNT_REGISTRATION_LIMIT_EXCEEDED	This account already has the maximum number of allowed transfer methods.
400 EXTERNAL_ACCOUNT_TYPE_NOT_SUPPORTED	This transfer method is not configured for your program. Contact the customer support team if you would like this enabled.
400 INVALID_WALLET_STATUS	The wallet status doesn't support requests to add a transfer method. A wallet should be in an <code>OPEN</code> status to register a transfer method.

Retrieve a Bank Card

These error codes are unique to the `GET /users/{user-token}/bank-cards/{bank-card-token}` endpoint. [Click here](#) for a list of generic errors.

Status Code and Error	Description
404 RESOURCE_NOT_FOUND	The request includes a user or bank card that doesn't exist in the system. Check the user or bank card token and try again.

Update a Bank Card

These error codes are unique to the `PUT /users/{user-token}/bank-cards/{bank-card-token}` endpoint. [Click here](#) for a list of generic errors.

Status Code and Error	Description
404 RESOURCE_NOT_FOUND	The request includes a user or bank card doesn't exist in the system. Check the user or bank card token and try again.
400 CARD_NOT_SUPPORTED	The request includes a card that we do not support. Read a list of supported cards here.
400 CONSTRAINT_VIOLATIONS	The request includes values that don't meet our requirements. Read a list of requirements here.
400 DUPLICATE_EXTERNAL_ACCOUNT_CREATION	This request adds a card that is already in the Hyperwallet system.
400 INVALID_WALLET_STATUS	The wallet status doesn't support requests to add a transfer method. A wallet should be in an <code>OPEN</code> status to register a transfer method.
400 NON_UPDATEABLE_FIELD	The request passes a value to a field that doesn't support updates. Read the list of fields that can be updated.