

Devonte Pennamon

devontepennamon@gmail.com ❖ (678) 428-6811 ❖ Atlanta, GA

WORK EXPERIENCE

Freelance

March 2021 – Present

Web Developer

Atlanta, GA

- Work in tandem with clients to develop web sites from start to finish that embody their brand and enhance their business. Focused on creating responsive, accessible, and easy-to-read sites in a timely manner for customers. Manages multiple business projects and deadlines while maintaining client contact, weekly updates, and maintenance for past clients

Dennis Group

July 2020 – Present

System Administrator

Atlanta, GA

- Troubleshoot technical issues related to network connectivity/structured cabling, Wi-Fi installations & support, audio conferencing, media/video display and VoIP phones.
- Provided tier 2/3 help desk support via telephone, face to face and remote desktop communication with end-users utilizing customer service techniques and strong communication skills.
- Install, configure, and maintain PC's, Printers, Servers, and related equipment (monitor, keyboard, mouse, hard drive, etc.) and act as support if any system goes down.
- Manage Active Directory and O365 user, group, and computer accounts for the company domain.
- Keep inventory of all equipment, software, licenses, and users.
- Utilize the Kaseya ticketing system to manage incidents, escalations, and requests

Light Networks

December 2018 – June 2020

Network Engineer

Atlanta, GA

- Implementation, configuration, and troubleshooting of network devices to support client specific network requirements.
- Monitor all network infrastructure systems for service level integrity and performance •
- Perform network troubleshooting to isolate and diagnose network problems
- Provide user support by diagnosing network and device problems and implementing technical or procedural solutions.

EDUCATION

Kennesaw State University

December 2018

BS, Information Technology

Kennesaw, GA

SKILLS & INTERESTS

- **Skills:** HTML; CSS; JavaScript; Git; React; Node.JS; MongoDB; Express; Responsive Web Design; Web Hosting; Testing and debugging; Search Engine Optimization (SEO)
- **Interests:** Puns; sleeping; sustainability; anime; yoga; traveling; working out; Reddit; Pokémon