

It displays the number of created issues versus resolved issues over a given time-period. It helps to understand whether the overall backlog is moving towards resolution or not.

Generate a Report

To generate a report, the user should follow the steps given below.

Step 1 – Go to Project → choose a specific project. Click on the Report icon on the left side of the menu. Go to Issue Analysis and click on Created Vs Resolved Issues Report. The following screenshot shows how to access the Created Vs Resolved issues report –



Step 2 – Select the Project or the issue filter for which the report has to be generated. Select the time-period to see reports like Daily, Weekly, Monthly, Quarterly, Annually, etc., available in the dropdown box. Enter the number of days in the **Days Previously** field to show in the graph. Select **Yes** or **No** for Cumulative totals. Select Display Versions as All Versions from the dropdown list.

The following screenshot shows how to generate report by selecting different available fields.

Configure - Created vs Resolved Issues Report

Report: Created vs. Resolved Issues Report

Description:
Maps created issues versus resolved issues over a period of time. This can help you understand whether your overall backlog is growing or shrinking.

Project or Saved Filter: Wires Fund Transformation Change Filter or Project...
Project or saved filter to use as the basis for the graph.

Period: Monthly
The length of periods represented on the graph.

Days Previously: 30
Days (including today) to show in the graph.

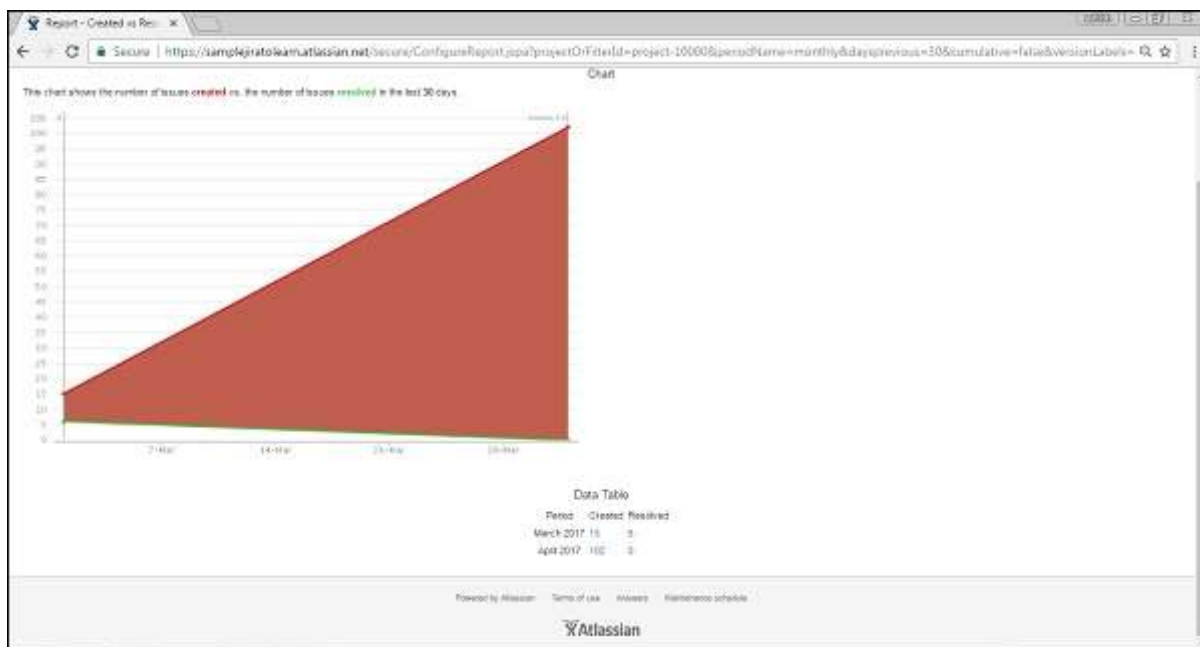
Cumulative Totals? No
Progressively add totals (1, 2, 3), or show individual values (1, 1, 1).

Display Versions? All versions
Show when versions were released on the chart.

Next Cancel

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Step 3 – Click on Next to generate the reports. The following screenshot shows how the generated report looks like.



The created issues are displayed in red, while the resolved issues are in green color.