

# My Great Awakening: Top “Ah-ha” Moments As Former Dev Manager

Devops Enterprise Summit  
October 2015

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# When I first started working on PaaS...

## Forrester: PaaS makes developers happy

“For us, PaaS is a set of services aimed at **developers** that helps them **develop and test** apps without having to worry about the underlying infrastructure. Developers don't want to have to worry about provisioning the servers, storage and backup associated with developing and launching an app.”

## ... but then I learned



**Jeff Sussna**  
@jeffsussna

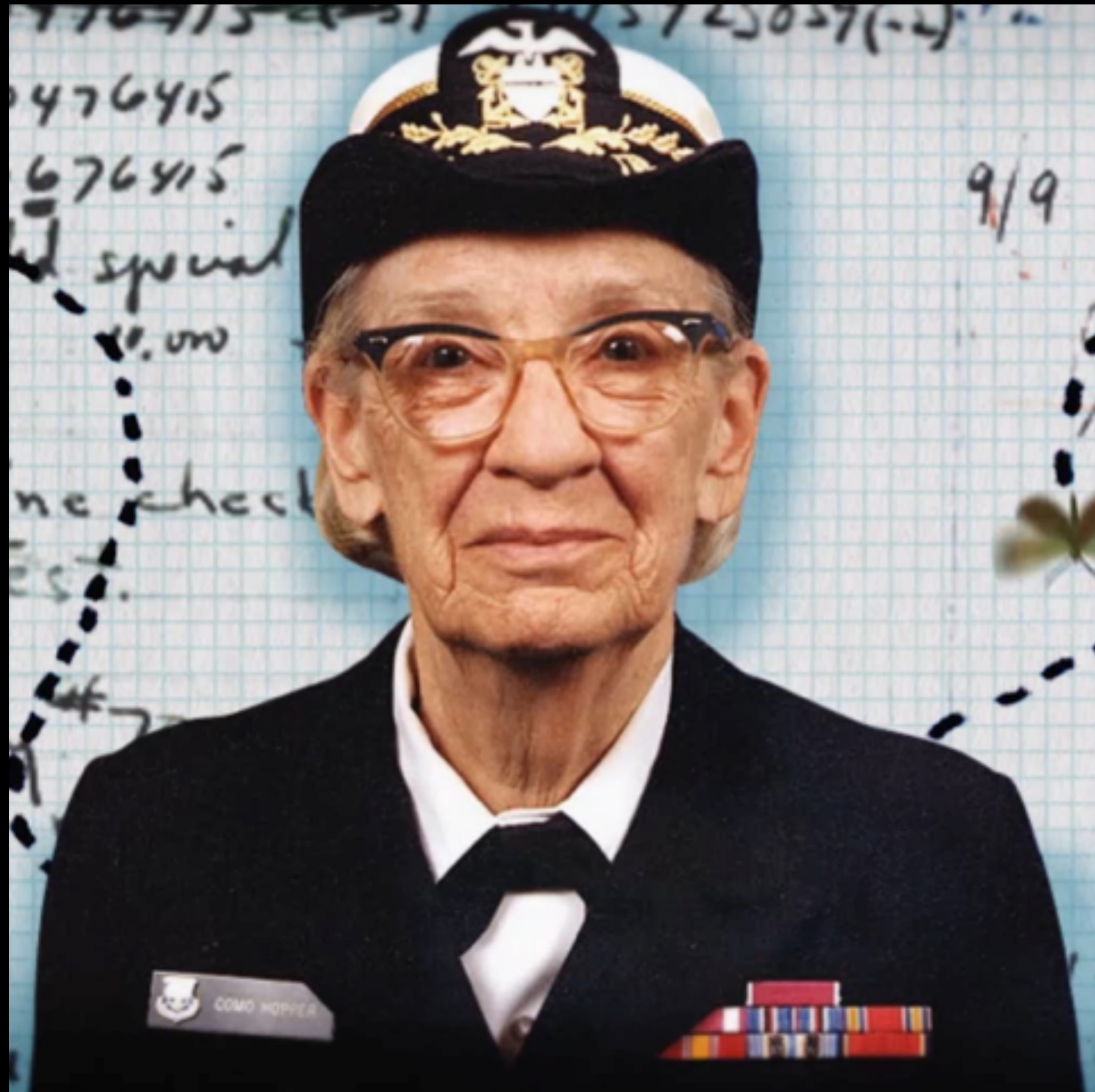


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Finally, a concrete, ops-relevant [#PaaS](#) discussion [blog.gopivotal.com/cloud-foundry-...](http://blog.gopivotal.com/cloud-foundry-...)

[1] <http://www.javaworld.com/article/2078801/java-app-dev/forrester--paas-makes-developers-happy.html>

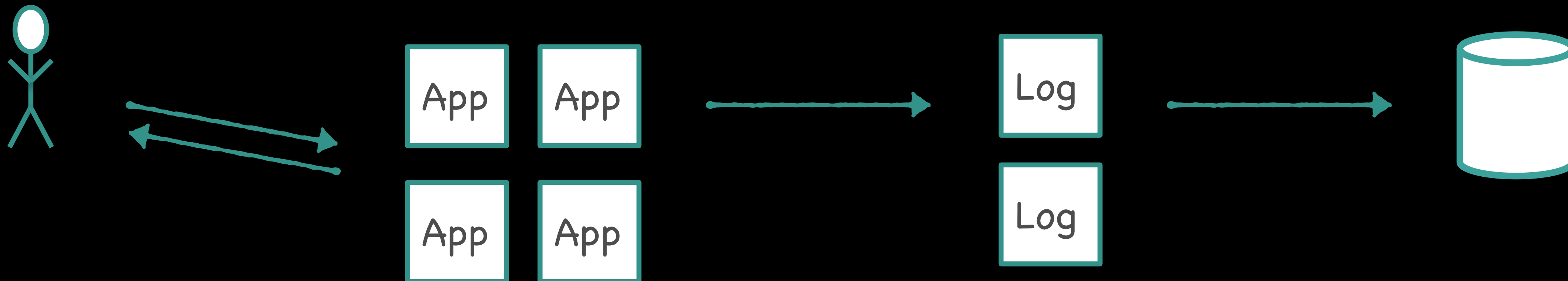
[2] <http://www.infoworld.com/d/cloud-computing/paas-primer-what-platform-service-and-why-does-it-matter-212696>



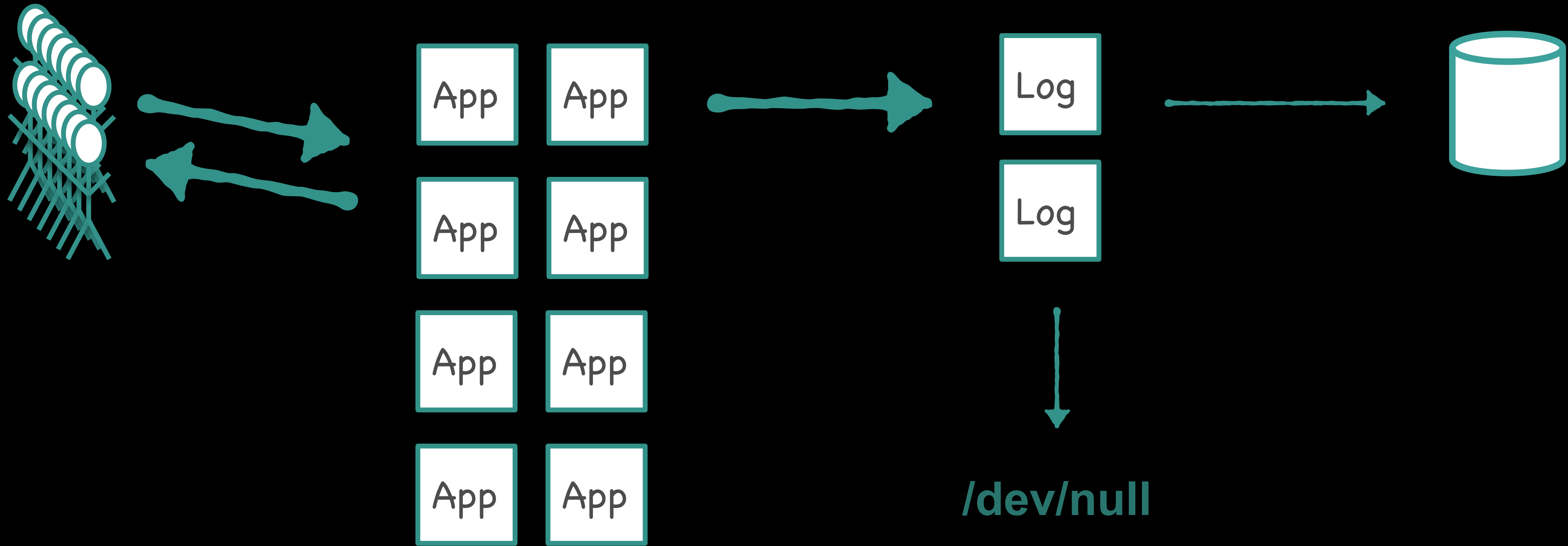
- One month on the ops team
- Production platform deployment
- 24 x 7 x 365

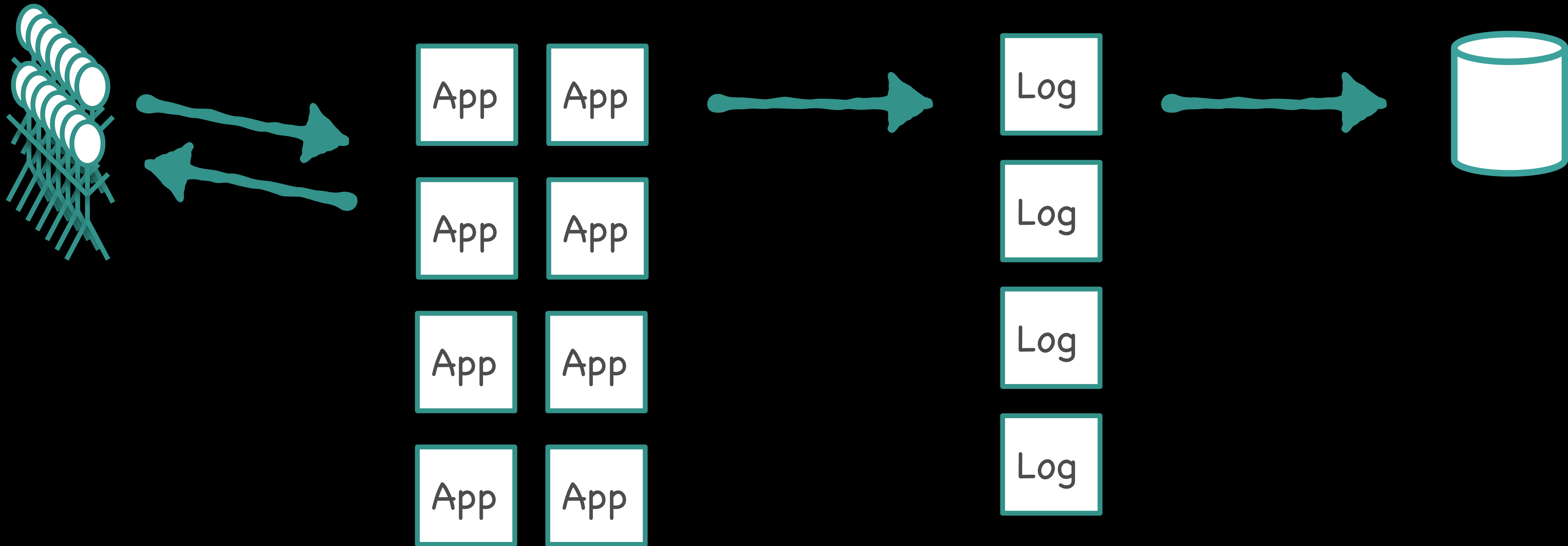
## Lessons!!

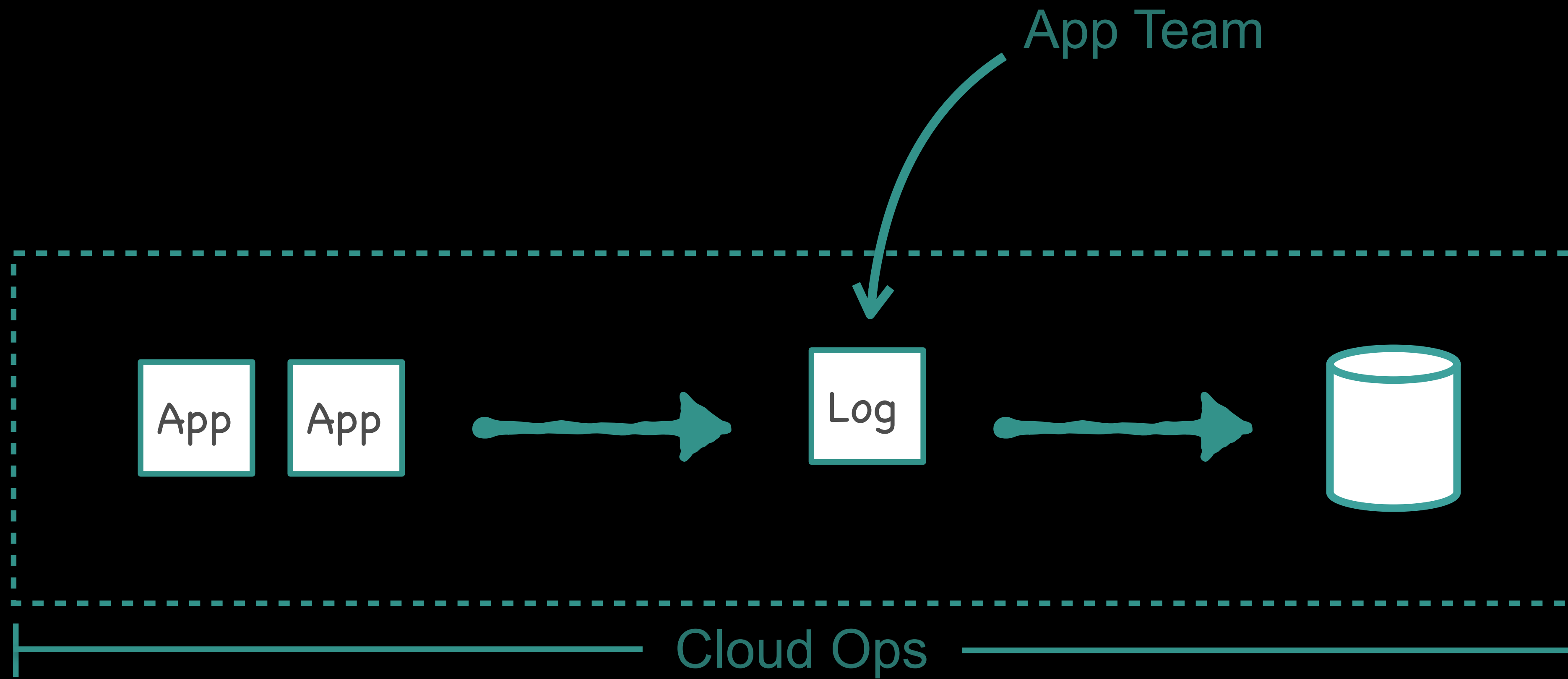
# My very first morning...



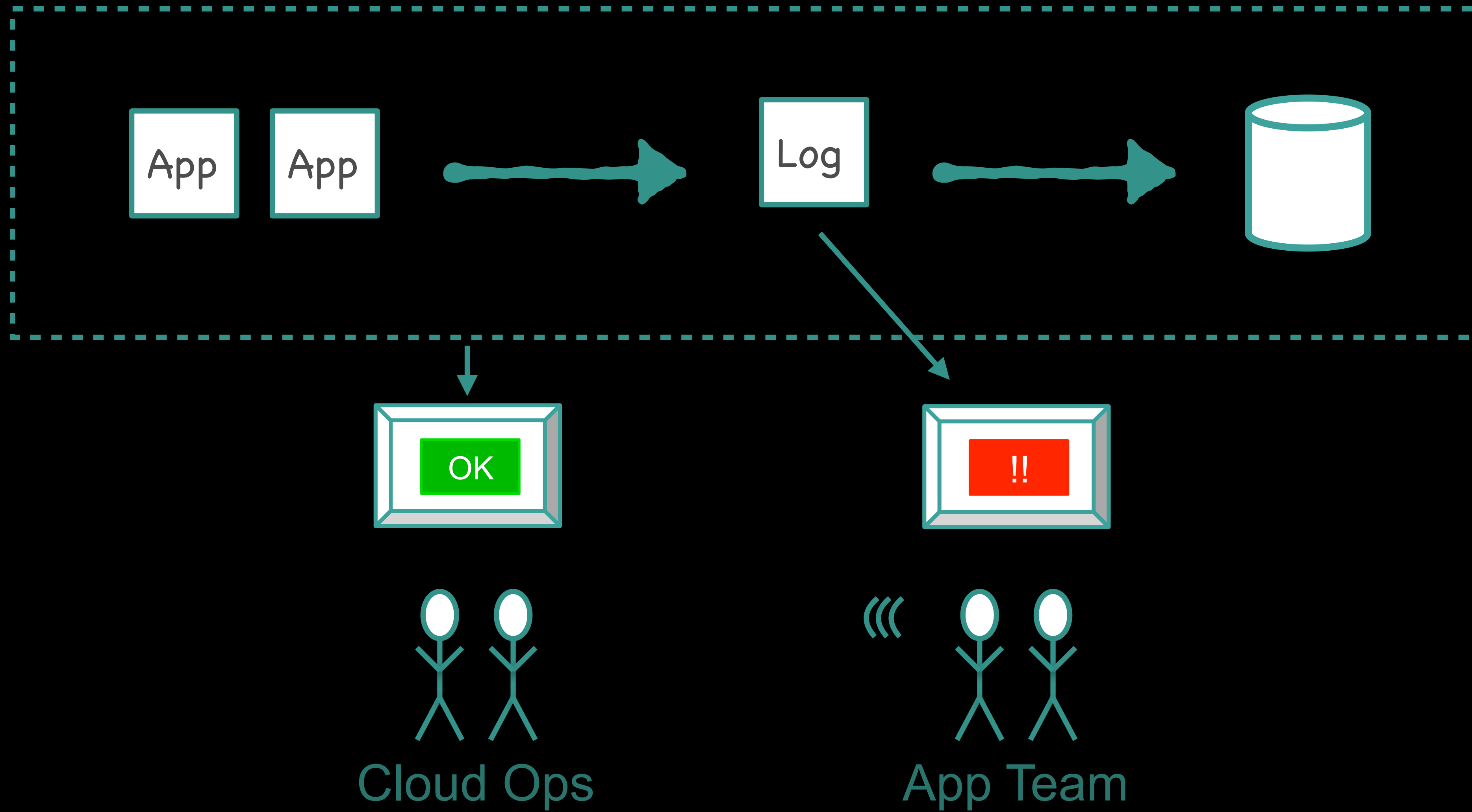














- Ops team has a backlog and a Product Manager
  - (just as app team)
- Ops team has a “prod pair”
- App team has a “prod pair”
- A very sensible way of managing deployments

# More About Deployments...

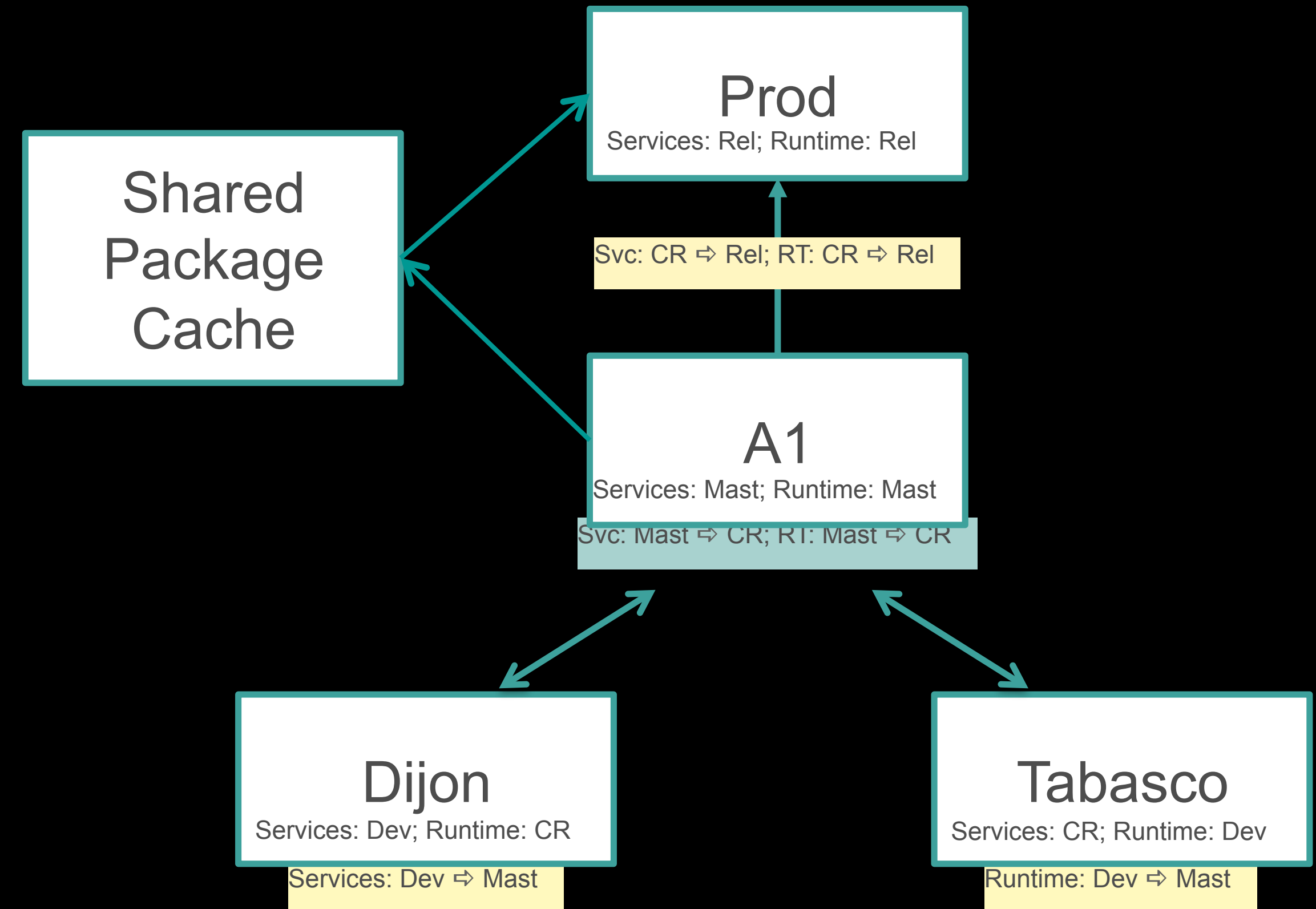


1. Do deployments during working hours

HOW???

2. Immutable Infrastructure  
NO SNOWFLAKES!!!

3. Single deployable artifact  
BUILDS DONE BEFORE DEPLOY



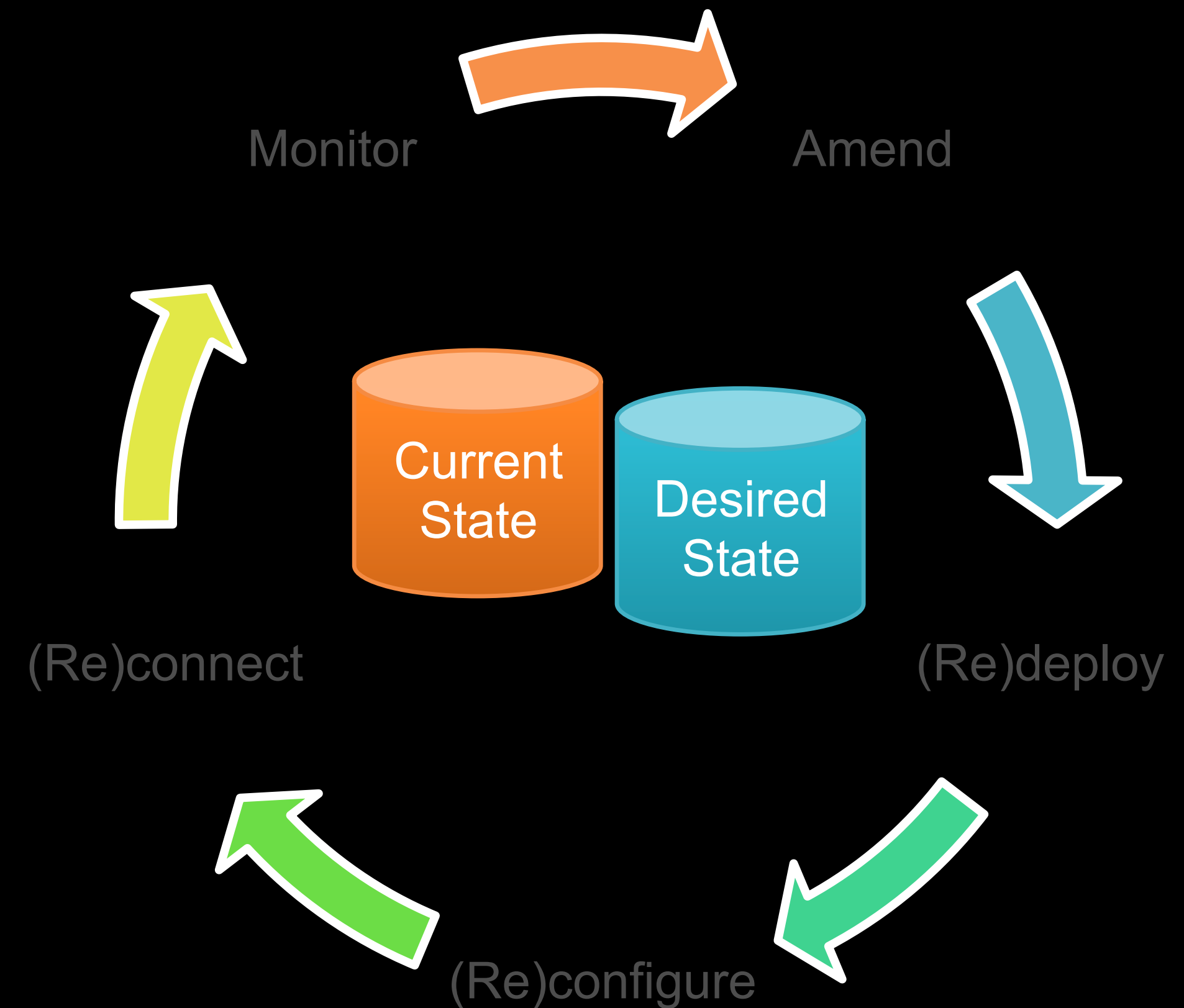
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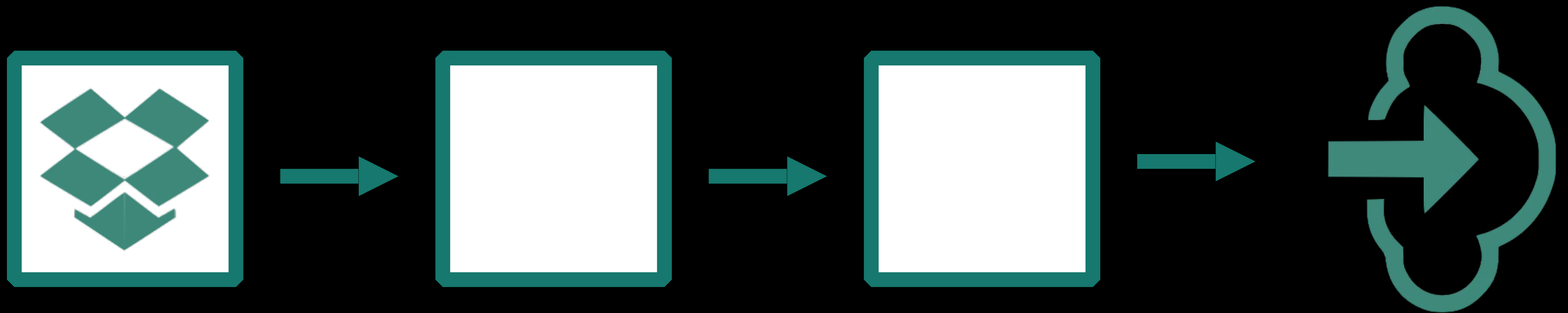
4. Declarative deployment specification  
EVENTUAL CONSISTENCY!

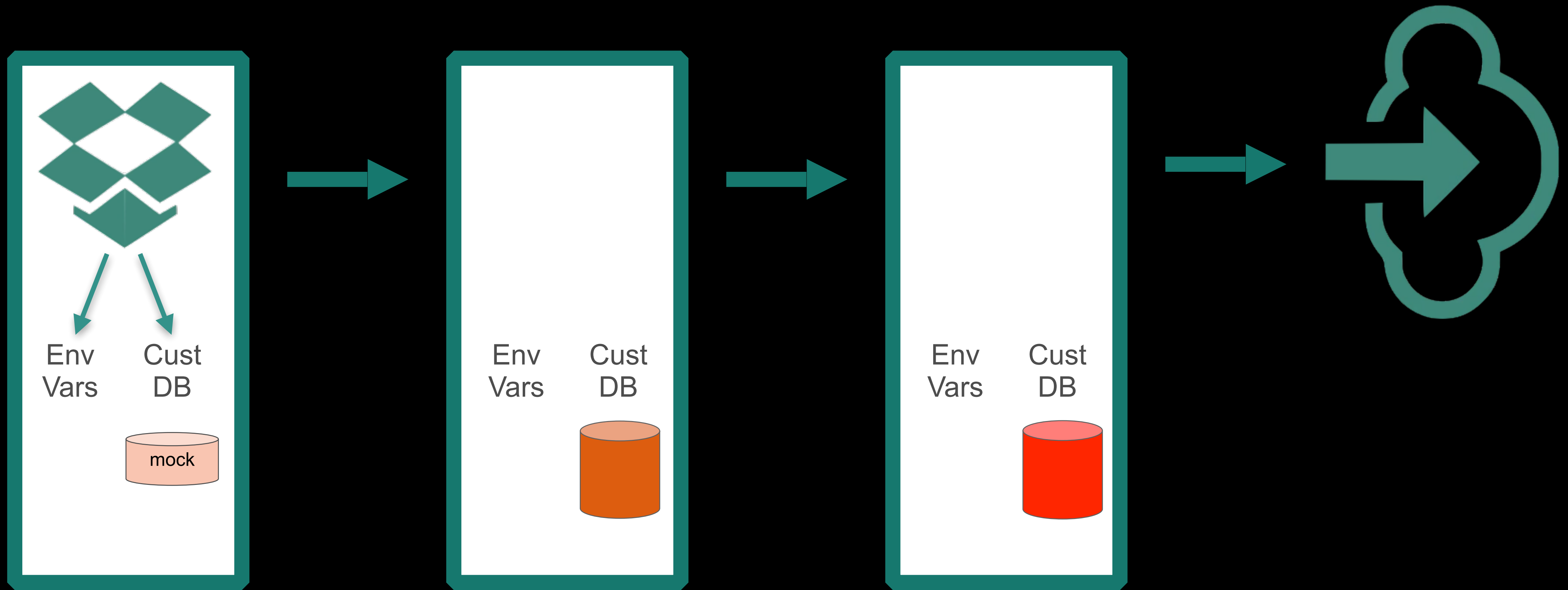


# More About Single Deployable Artifact...

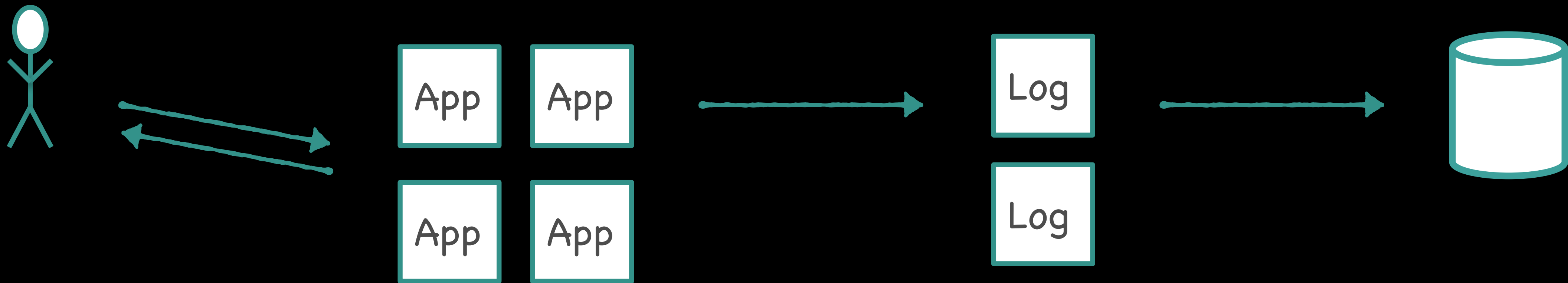


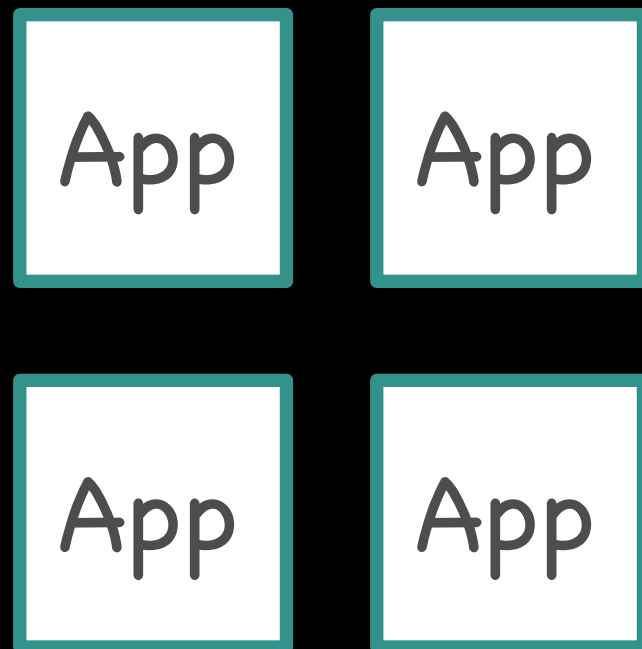




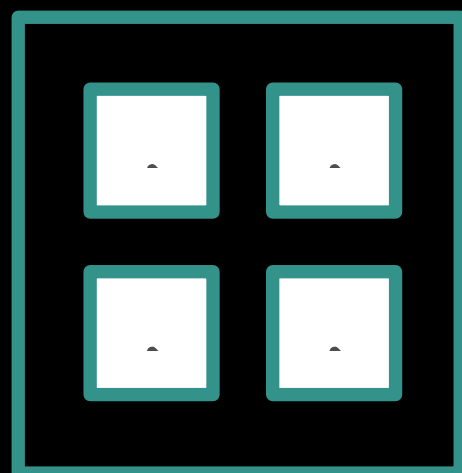


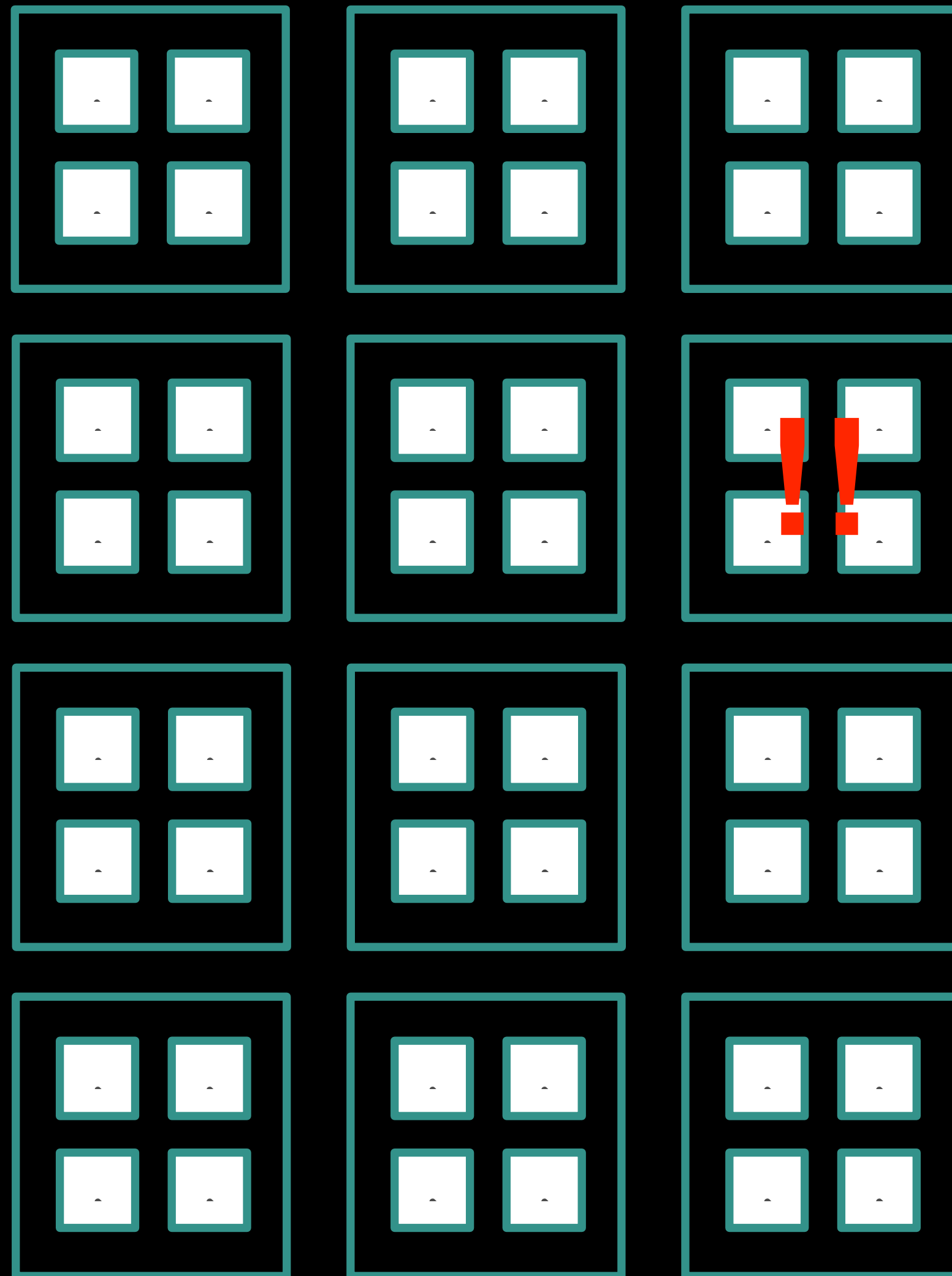
# Let's Come Back to Ops and Dev Responsibilities...











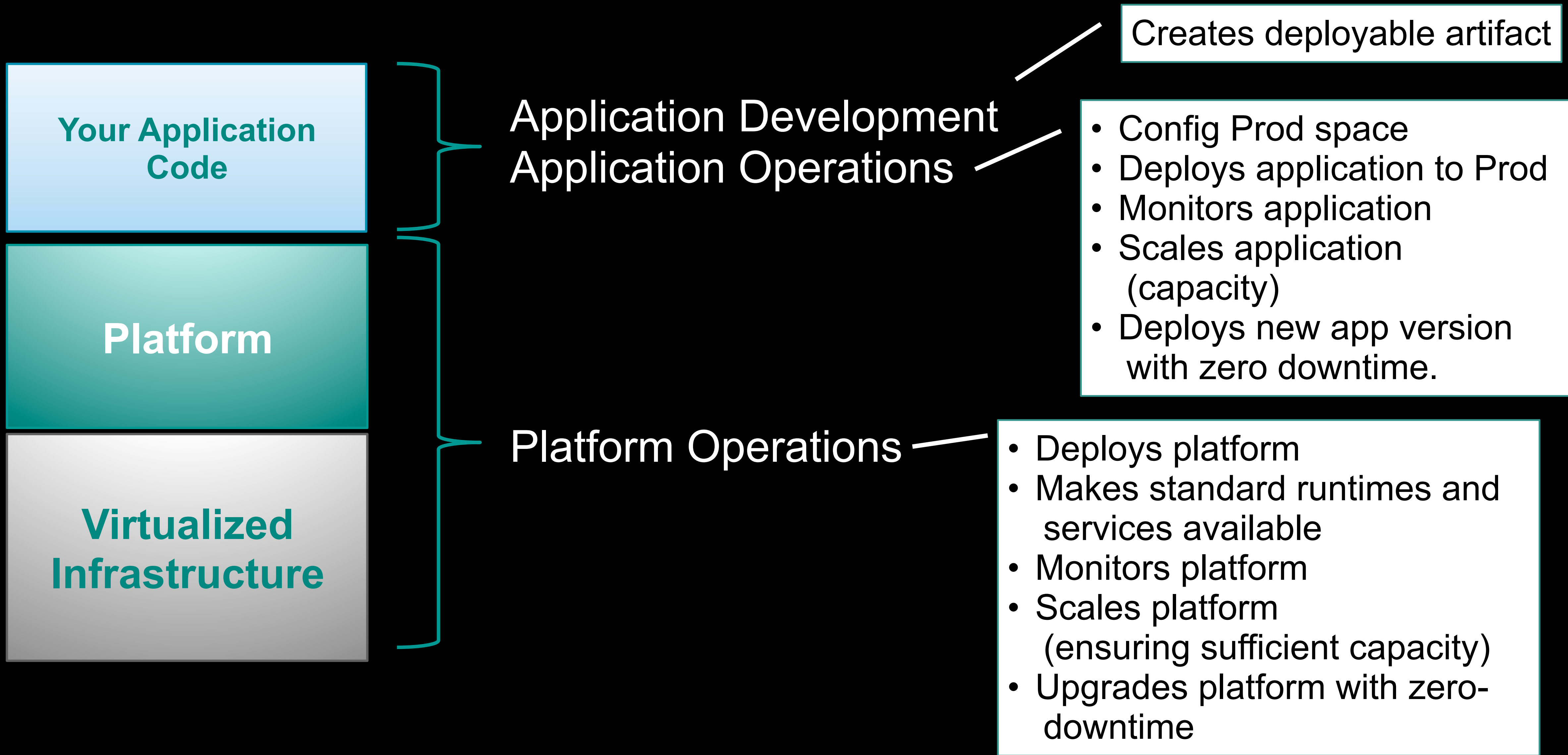
...

```
Started updating job runner_z1 >  
runner_z1/91. Done (00:01:06)  
Started updating job runner_z1 >  
runner_z1/92. Done (00:01:06)  
Started updating job runner_z1 >  
runner_z1/93. Done (00:01:06)  
Started updating job runner_z1 >  
runner_z1/94. Done (00:01:06)  
Started updating job runner_z1 >  
runner_z1/95. Done (00:01:06)  
Started updating job runner_z1 >  
runner_z1/96. Failed
```

<i>On the...</i>	<i>BOSH Agent port:</i>	<i>Directory Server port:</i>
<i>... healthy DEA</i>	35560	34567
<i>... unhealthy DEA</i>	34567	Port binding failed

Ephemeral Port Range: 32768 to 61000

**Developer should not have used port 34567**



# The Takeaways

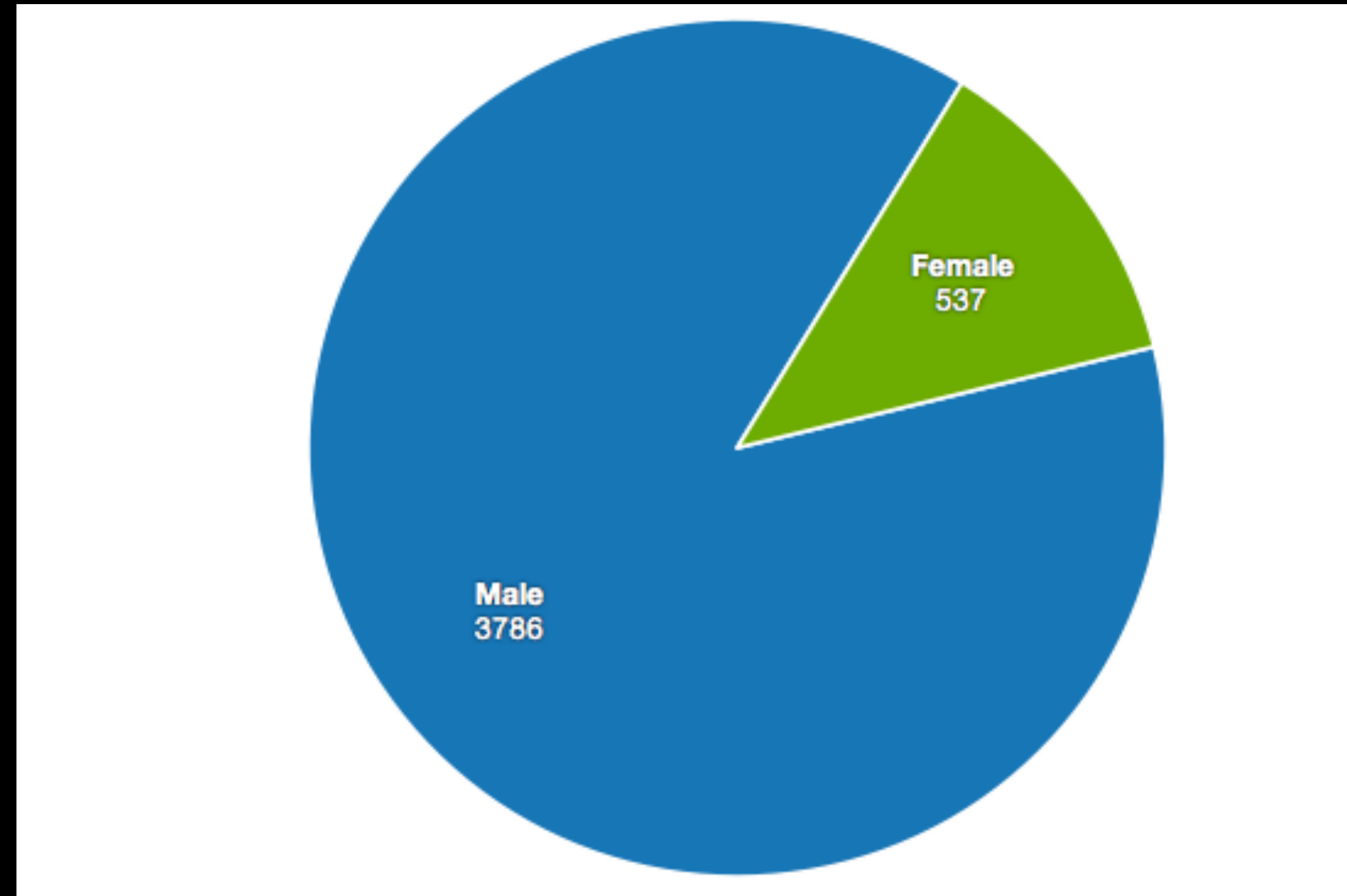
- Treat Ops as any other product
  - backlog, prod pair
- Workday deployments
- Single deployable artifact
- Separate application operations from platform operations
- App team = App Dev + App Ops





- **Revelations From the Field – Life in the Operations Team**  
*(the one about the loggregator scaling)*  
<http://blog.pivotal.io/cloud-foundry-pivotal/p-o-v/revelations-from-the-field-life-in-the-operations-team>
- **Is Continuous Delivery a First Class Concern of Your Platform?**  
*(the one about dashboards)*  
<http://blog.pivotal.io/cloud-foundry-pivotal/products/is-continuous-delivery-a-first-class-concern-of-your-platform>
- **Cloud Foundry Ops: Ephemeral Ports and the Value of a Platform as a Service**  
*(the one about, well, ephemeral ports)*  
<http://blog.pivotal.io/cloud-foundry-pivotal/p-o-v/cloud-foundry-ops-ephemeral-ports-and-the-value-of-a-platform-as-a-service>

# Here's what I need help with



Changing the distribution will take effort from all of us!

# Thank you!

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