

Making the grade with Agile Transformation in Higher Education



Introducing

Sophie Harrison
Director of Delivery
University College London



We pride ourselves on our academic excellence.

30 Nobel laureates

11 academic faculties

51,000 students

16,000 employees

2nd in the UK for research power

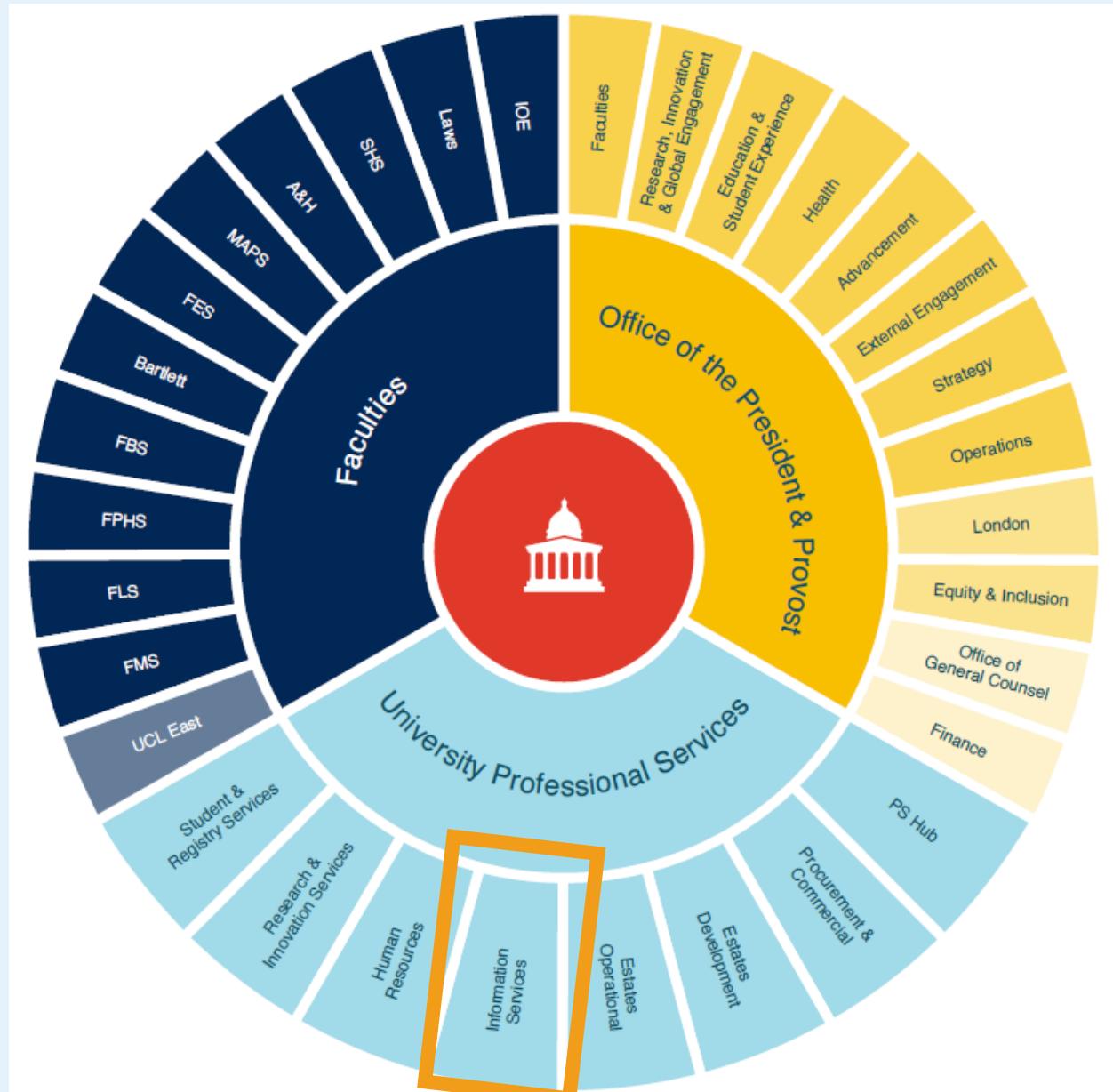
430 undergraduate programmes

150+ nationalities represented by student body

720 postgraduate programmes

How we are organised

- About 400 people in Information Services
- Part of University Professional Services
- Providing technology services and change to the rest of the University
- £45m change investment
- Similar sized operational budget





Disruptive thinking has been the status quo since 1826.

- First in England to welcome students of any religion or social background.
- First in England to welcome women to university education.
- First in England to teach English, German, Chemistry, Engineering.
- A brave and progressive approach that has continued to this day.
- First in England to have a fully open access university press.

UCL Strategy

By 2027 we plan to have:



Amplified our ability to coordinate and build upon our research and education strengths, and our own operations, in five areas of significant societal challenge

Streamlined our education offering for the benefit of staff and students, with a new programme architecture and potentially a new structure for the teaching year, and reduced the impact of structural complexity on the workloads of our staff



Better coordinated our support for all involved in education

Invested in those administrative functions that make the greatest difference to our institutional success, with demonstrable improvements in the time staff and students spend on administrative and transactional work



Demonstrated clear progress towards an institutional culture of openness and inclusion, including by creating the conditions that enable difficult, sensitive, and important questions to be discussed and navigated collectively

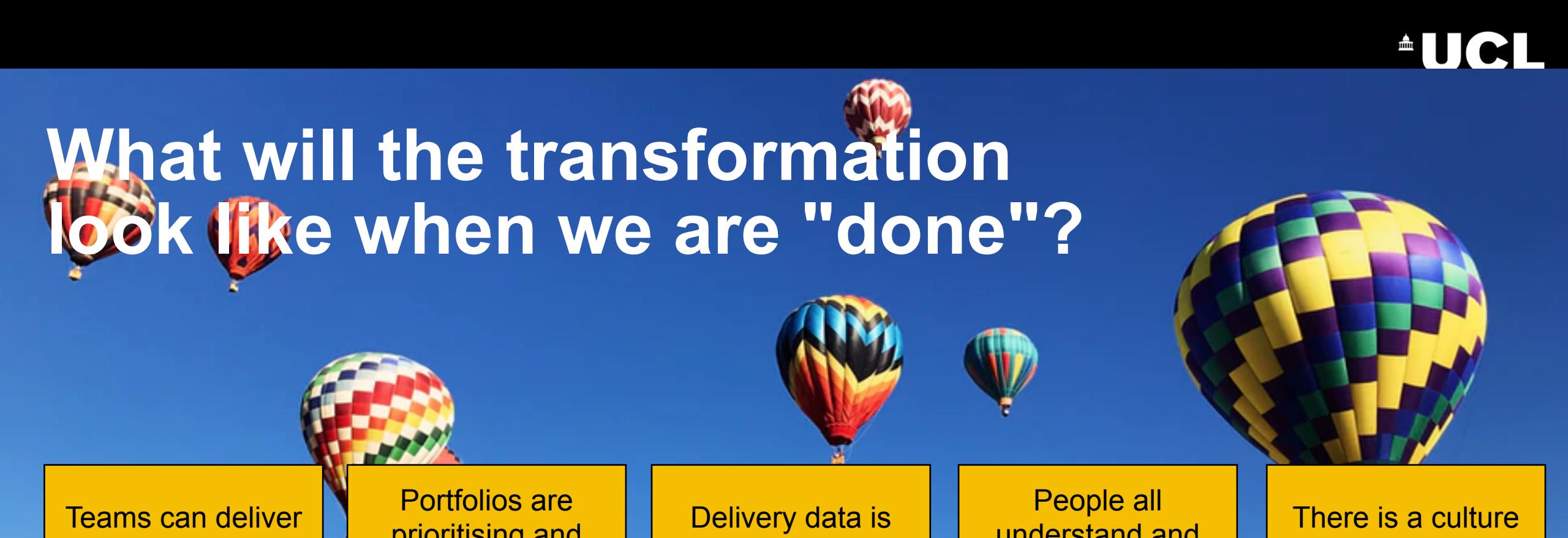


Delivered long-term financial resilience, with transparent planning for investment in academic areas of promise.

Agile University



What will the transformation look like when we are "done"?



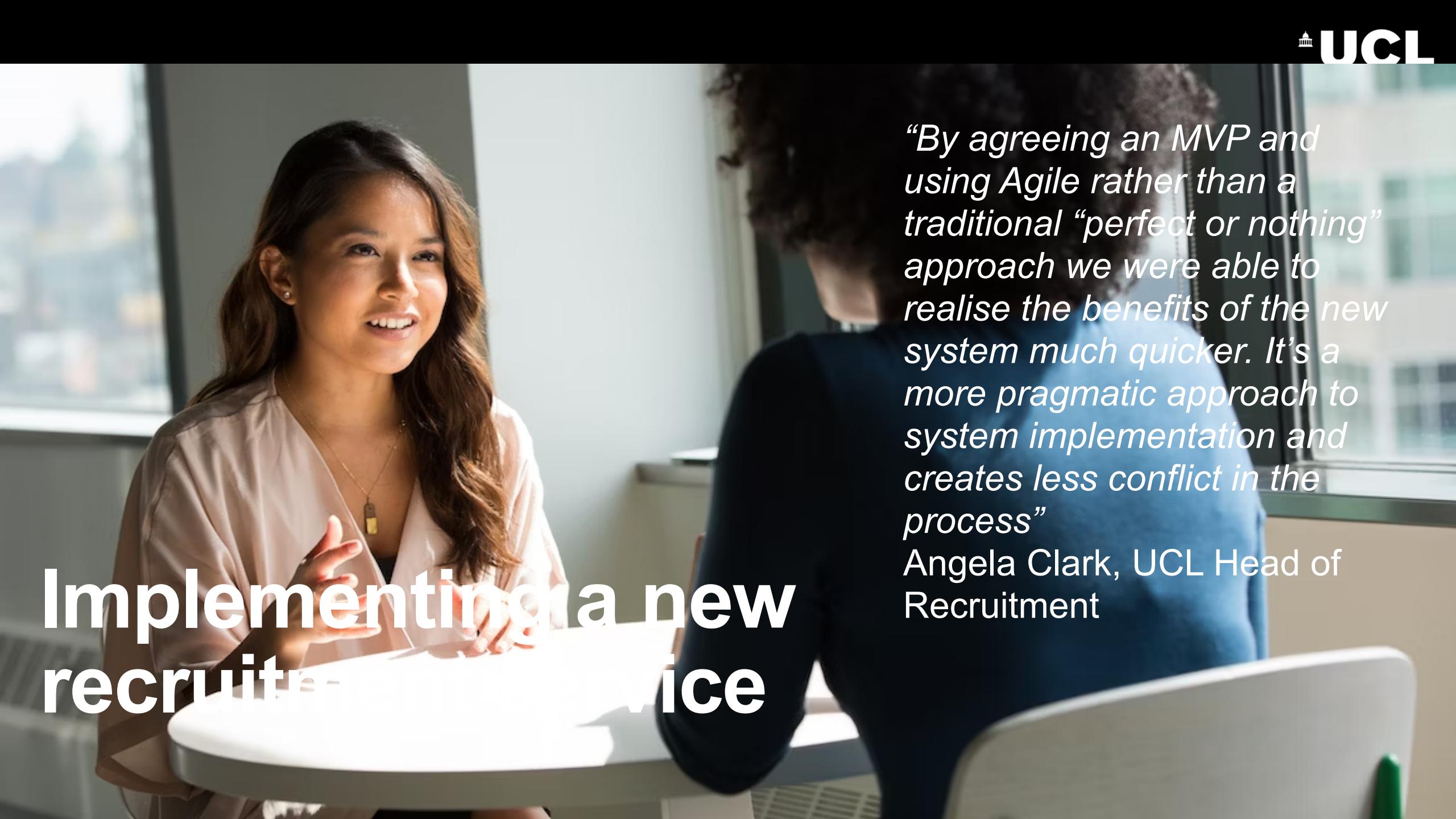
Teams can deliver value to UCL iteratively and frequently

Portfolios are prioritising and focusing on delivery of highest value items

Delivery data is transparent and mastered in one place

People all understand and can perform their role in the organisation

There is a culture of learning and continuous improvement

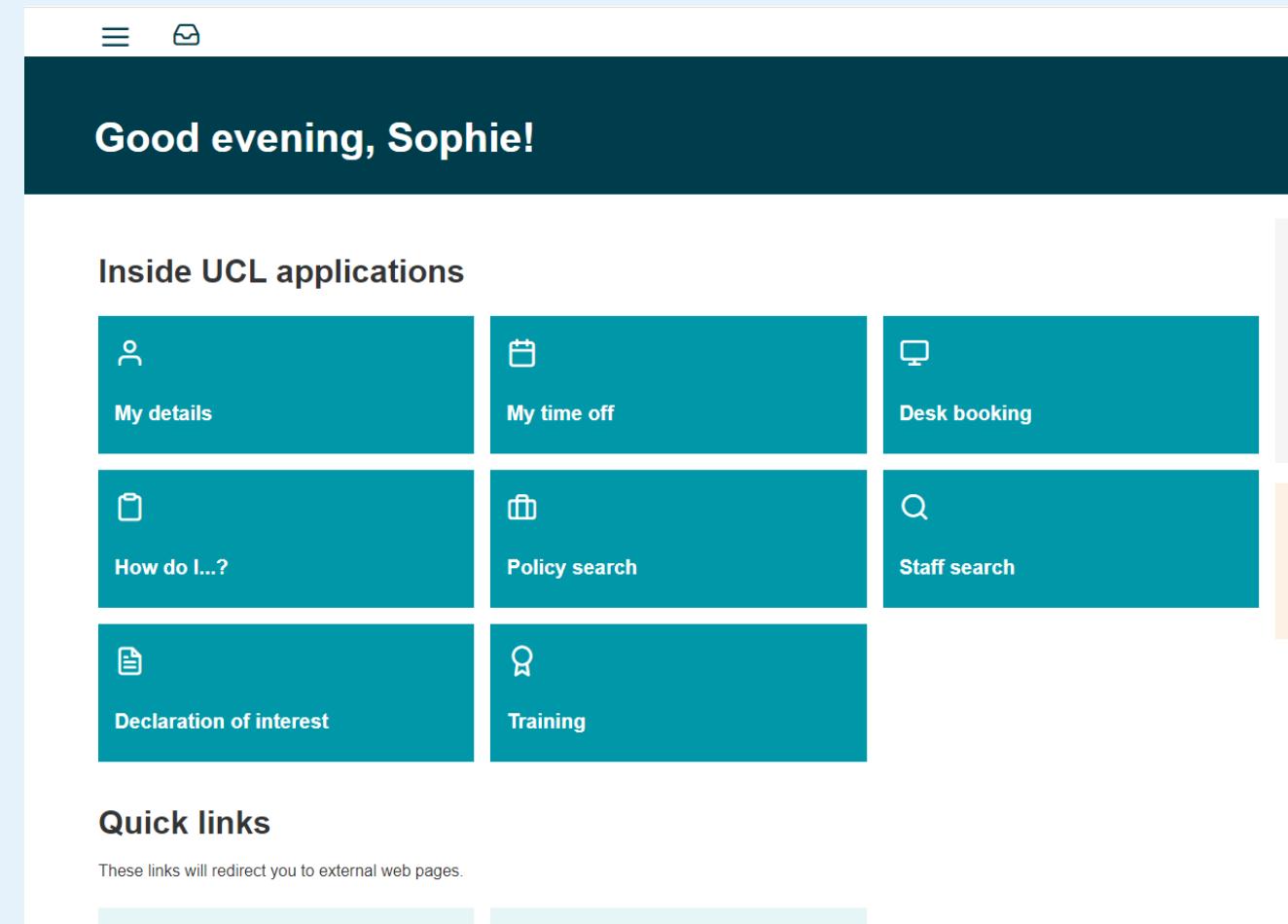
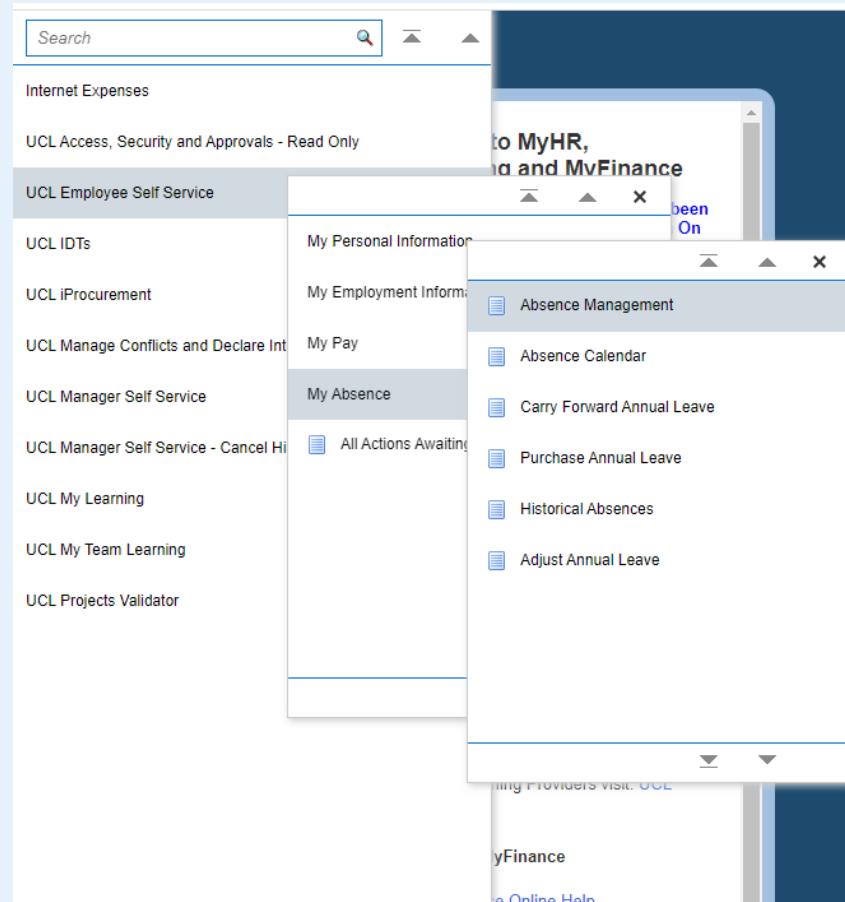


Implementing a new recruitment service

“By agreeing an MVP and using Agile rather than a traditional “perfect or nothing” approach we were able to realise the benefits of the new system much quicker. It’s a more pragmatic approach to system implementation and creates less conflict in the process”

Angela Clark, UCL Head of Recruitment

Quick user experience wins (and nudges)



Home > Declaration of interest > Declare interest

No interest to declare

I can confirm that I have no interests to declare in this declaration year (1 August to 31 July).

NOTE: If any declarations arise after submitting this 'No interests to declare', please add them to the system and this submission will then be considered overwritten.

Start date*
01/08/2022 

End date (or 31 July if ongoing)*
31/07/2023 

Submission date
11/05/2023

[Cancel](#) [Submit](#)

Home > Training

Training dashboard

2 Mandatory courses

Mandatory	UCL
Data Protection and Freedom of Information 2 Modules Date due: 30th July	30 mins
Not started	Go
Introduction to Equality, Diversity & Inclusion 4 Modules Date due: 3rd April	30 mins
Not started	Go

Starting a movement in Higher Education



Thank you, any questions?

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