

**Enterprise Technology Leadership Summit** 

Amy Willard Justin Thomsen Adam Brunner





100+

locations globally

82,000+

full-time employees

500+

digital product teams

11,000+

enterprise GitHub users

3,500+

digital software engineers

#### Our ongoing evolution

2019+

#### **Agile Operating Model**

Focused on changing what we work on, how we work, and a more tech-ready foundation.

2022+

#### **Digital Leaps**

Sustain and improve our Agile
Operating Model to achieve
John Deere's Leap Ambitions
via value maximization,
technology stack transformation
and digital mastery.

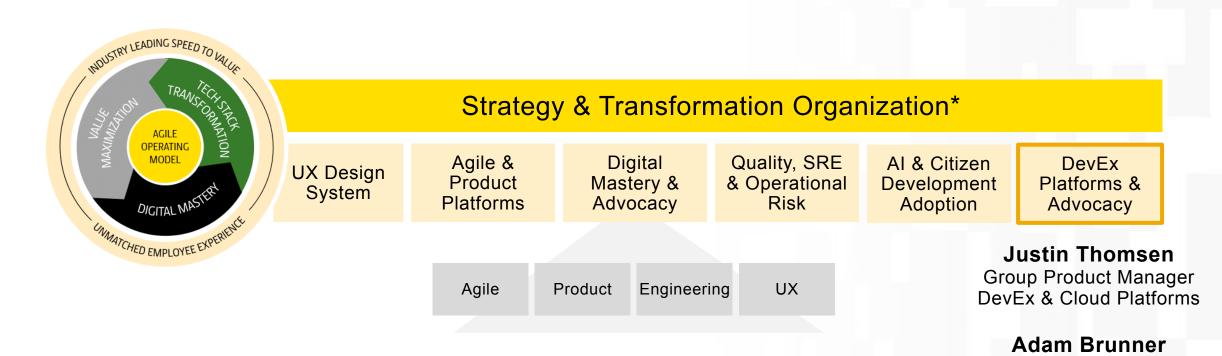
2024+

#### **Amplifying our Digital Leaps**

Accelerating towards even greater industry leading efficiencies and value creation.



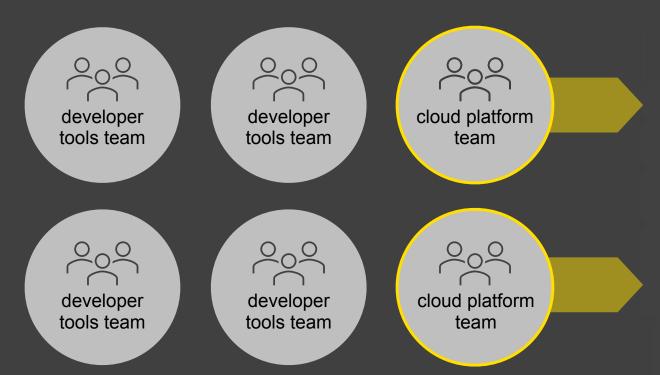
#### Our strategy & transformation organization at-a-glance



\*Partnered by design with Security, Architecture and embedded change agents

Principal Engineer & Group Product Manager, Developer Advocacy

#### Looking at where we started



We began our Agile Operating Model transformation with several developer tools teams

The cloud platform teams were already very mature, with great success using an enforcement approach.

- Required infrastructure as code
- Automated governance for policies & roles
- No human-to-machine deployments to production

Monitoring DevOps

Continuous Deployment

Immutable Artifacts

Static Application Security Testing

**Event-Driven Architecture** 

Code Signing

Infrastructure as Code

Lean Service Management

Acceptance Test

### Howacan we balance

reducing complexity

with adding value in

Behavior Driven Development agraway that engineers

naturally prefer using

our platform?

GitOps

The Three Ways

Microfrontends

Version Control System

Pull Request

DevSecOps

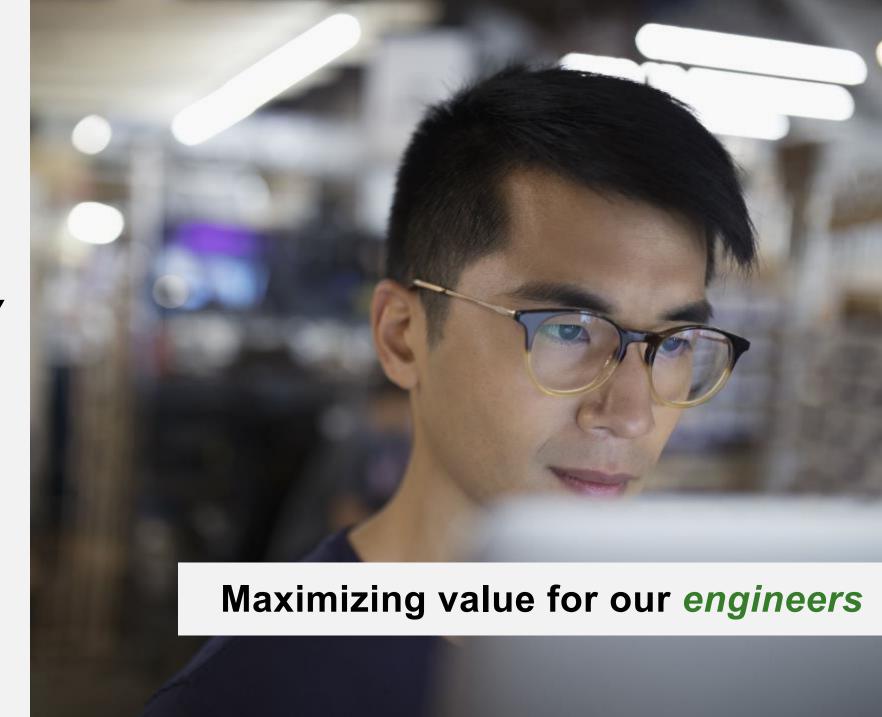
Configuration Management

Code Review

Technical Debt

Pull Request Review

Continuous Integration



#### Value maximization in software engineering

We had problems to *solve* 

We identified what value meant to us

We determined how to measure it

Too many platforms

High cognitive load

Barriers to entry

Low adoption

Productivity gains

Risk reduction

Cost reduction

Hours saved via centralization

How much time does this feature save vs. how many people does it affect

We felt good about our next steps



Build it and they will come

Enforcement Approach:
K8 solution for edge
factories

43% market share

Let's extend it to the public cloud and save engineers even more time!

Container as a Service for all!

Opt-in Approach:

K8 "Container as a Service" solution for public cloud

3%

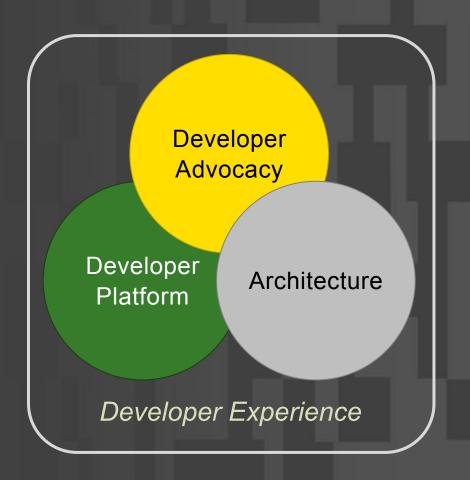
market share

So, were we really creating as much value as we could?

We realized tracking potential value wasn't enough

We had to shift our thinking

How do we consider the entire developer experience?



#### Identifying the root cause



Do our engineers understand why this is important?



Do our engineers have the skills needed to be successful?



Do our engineers understand how to apply this solution?



Is this a current priority for the teams' product?

We needed to think about how to engage the engineers as people.

1,100

engineers proficient in containers

500+

total learners engaged 90

production apps migrated off legacy platforms

#### We needed to evolve



#### Let's try this again: Minimum Continuous Delivery (MCD)



47%

repositories that opted into the paved path

92%

repositories automatically covered when built into the platform

# In their words

The implementation of MCD has **enhanced our code quality** by establishing guardrails around our repositories enforced through an automated and efficient way.

This has enabled us to **iterate more rapidly** through efficient automated processes while maintaining security and auditability. Furthermore, the segregation of duties **empowers teams to operate independently** and more effectively.

Rene de la Garza | Principal Software Engineer | John Deere

The partnership with Developer Experience and IT Audit on the MCD initiative has been unique and game-changing.

Through the MCD partnership, we've been able to engage with the developer community in a way that makes understanding the expectations of audit **easier and more accessible**. It has helped developers understand what really matters when it comes to controls, and **the value those controls deliver**.

This partnership has been **beneficial to everyone**, and I'm excited about the potential for continued innovation.

Lynn Bestold | Director, IT Internal Audit | John Deere

### Key Takeaways

1

# **Quantify the Value of Your Developer Platform**



Implement data-gathering tools to measure key metrics and articulate the value these metrics bring to your organization and customers.

2

## **Treat Employees Like Customers**



Develop targeted communication plans, involve employees in the change process, and recognize their efforts.

3

# **Continuously Listen and Automate Away Toil**



Establish robust feedback loops and invest in automation to enhance productivity, boost morale, and create space for more meaningful and innovative work.

### Our continued *priorities*

Value maximization through technology stack transformation & digital mastery

Industry leading speed to value

Al native in how we work



#### We would love your help

- How are you maximizing value and adoption of your developer platforms?
- How do you intersect skills development with engineering practices?
- How are you embedding Gen Al into your platforms and ways of working?

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