

Slides to Signals

Strategic Planning in the Age of AI

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01. Learnings → Principles

02. How Quarterly Business Reviews are Evolving...
From Slides to Signals

03. Planning for Human-AI Teams



Hi, I'm Alex



Hi, I'm Alex

How much I like things



Dislike

Love

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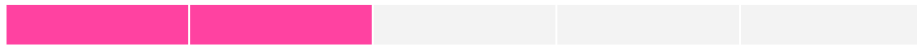
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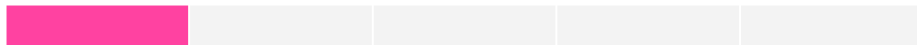
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My focus over the last 10 years



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A Telco at a Crossroads

- \$2.5B Cost Reduction
- 9500 Role Impacts
- 1800 → 20 Products



A High-Performing Bank

- Top 15 by Market Cap
- 17M+ Customers Served
- Recognised leader in AI



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Operating Model, Ways of Working and Transformation

- Led the design & implementation of QBR... Twice!



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Now applying practices @ TeamForm

Learnings

→ **Principles**



Principle 1

**'You do not rise to the level of your goals,
You fall to the level of your systems'**

James Clear, Atomic Habits



Principle 2

**‘Dream in Years, Plan in Months,
Ship Daily’**

DJ Patil, Former U.S Chief Data Scientist



Principle 3

**‘With Great Power,
Comes Great Responsibility’**



Principle 3

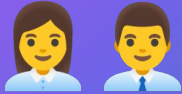
**‘With Great Power,
Comes Great Responsibility’**

Uncle Ben, Spider-Man



How Quarterly Business Reviews are Evolving...

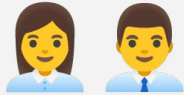
The role of Quarterly Business Reviews



Strategic Leadership Forum

Reflect on past
performance, align on goals,
and set direction

The role of Quarterly Business Reviews



Strategic Leadership Forum

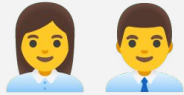
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Outcomes over Outputs

Defines what matters most
to guide detailed planning &
prioritization

The role of Quarterly Business Reviews



Strategic Leadership Forum

Reflect on past performance, align on goals, and set direction



Outcomes over Outputs

Defines what matters most to guide detailed planning & prioritization



Rhythm

A set cadence to adapt to change and ensure ownership of outcomes



**“If you don’t know where you’re going,
any road will take you there.”**

**Quarterly Business Reviews point the
organization in the right direction.**



Show of Hands



Who regularly participates in a QBR?

The typical Quarterly Planning Process...

1. Direction Setting	2. Preparation	3. QBR Forum	4. Finalization
<ul style="list-style-type: none">- Macro Conditions- Strategic Alignment- Goals / OKRs	<ul style="list-style-type: none">- Artefacts- Risks, Issues, Dependencies- X-team Collaboration	<ul style="list-style-type: none">- Reflect on past Performance- Debate Priorities- Document Decisions	<ul style="list-style-type: none">- Communicate outcomes to Teams- Big Room Planning- Finalize Outputs

≈ 2-4 Weeks



INSTAGRAM

DIRECTION
SETTING



GOALS ACHIEVED!

CROSS-FUNCTIONAL
HARMONY!



GOAL
ALIGN.



REALITY

BOSS JUST GOT
BACK FROM A
CONFERENCE
WITH BIG
IDEAS!



Hundreds
of slides
read by
someone...
probably?

???

~~≈ 2-4 Weeks~~ ≈ 6-8 Weeks

Quarterly Business Reviews need to evolve

From static reporting
sessions to dynamic,
AI-augmented decision
making forums

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From

Slides



To

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From

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Retrospective

Real-Time



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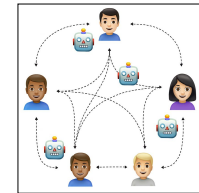
Constraints

To

Signals

Real-Time

Human-AI Capacity



Adopting AI in your QBR



Co-author your planning artefact & goals



Analyze your performance



Decision Support



Minutes / Note taking



Automated Risk Assessments



Scenario Planning

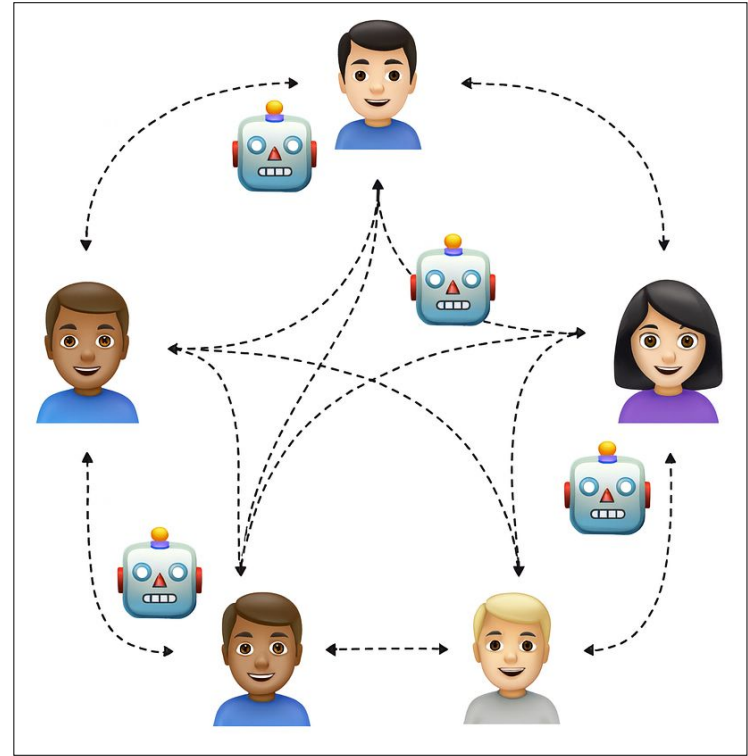


Research & Benchmarking

Planning for Human-AI Teams

Human-AI Teams will bring a new dimension to strategy & planning, with Agents joining as Teammates

Digital teammates will be spun up in minutes, embedded into a squad's workflow for a sprint or single task, and decommissioned just as quickly – **raising critical questions about roles, accountability, collaboration, and capacity.**



It's already happening

Human-AI Collaboration Lead

██████ San Francisco, CA

Apply ↗

Save



About The Role

We are hiring a Human-AI Collaboration Lead to develop a hands-on understanding of how people and AI can work together most effectively.

Shifts in Teaming:

Shifts in Teaming:



Fluid Teaming Models

Shifts in Teaming:



Fluid Teaming Models



Human-AI Collaboration

Shifts in Teaming:



Fluid Teaming Models



Human-AI Collaboration



Role Reconfiguration

Shifts in Teaming:



Fluid Teaming Models



Human-AI Collaboration



Role Reconfiguration



Context is Critical.

Shifts in Teaming:



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Human-AI Collaboration



Role Reconfiguration



Context is Critical.

Planning the Transition:

Shifts in Teaming:



Fluid Teaming Models



Human-AI Collaboration



Role Reconfiguration



Context is Critical.

Planning the Transition:



Build
Awareness

Shifts in Teaming:



Fluid Teaming Models



Human-AI Collaboration



Role Reconfiguration



Context is Critical.

Planning the Transition:



Build
Awareness



Organize around
Outcomes

Shifts in Teaming:



Fluid Teaming Models



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Role Reconfiguration



Context is Critical.

Planning the Transition:



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Organize around
Outcomes



Review
Workflows

Shifts in Teaming:



Fluid Teaming Models



Human-AI Collaboration



Role Reconfiguration



Context is Critical.

Planning the Transition:



Build
Awareness



Organize around
Outcomes



Review
Workflows



Go Beyond
Productivity

Shifts in Teaming:



Fluid Teaming Models



Human-AI Collaboration



Role Reconfiguration



Context is Critical.

Planning the Transition:



Build
Awareness



Organize around
Outcomes



Review
Workflows



Go Beyond
Productivity



Play & Learn



PENN &
TELLER

Entropy

The measure of disorder, randomness, or uncertainty in a system...

Naturally increases over time unless energy is added to maintain order.



The help I'm looking for...

Our mission at **TeamForm** is to **accelerate the path to Human-AI teaming.**

Join us in shaping the playbook – we'd love to hear:

- What challenges are you facing or anticipating with Human-AI teaming?
- How are you experimenting in your organization?

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