

# Andrew Hyde

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## EDUCATION

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**Brandeis University**, Waltham, MA

*Bachelor of Arts in Psychology*

*Minor in Theater Arts*

*May 2017*

## WORK EXPERIENCE

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**Apex Entertainment Center**, Marlborough, MA

**Trainer – Apex Entertainment Center**, Marlborough, MA

*December 2018 – Present*

- Trained new staff on how to sell, run, and maintain the attractions as needed
- Assisted in opening Apex's second location by setting up the premises and training over 50 attractions attendants

**Attractions Attendant – Apex Entertainment Center**, Marlborough, MA

*August 2018 – Present*

- Provided exceptional customer service, attended to the needs and wants of guests, and answered questions they had
- Sold, ran, and maintained the center's attractions, including bowling, laser tag, bumper cars, and a ropes course

**Game Master – Puzzlescape**, Hudson, MA

*September 2017 – Present*

- Welcomed customers, introduced them to their escape room, and provided customer support as needed
- Monitored and guided customers through escape rooms, debriefed them afterwards, and reset the room
- Brainstormed new ideas for, assisted in building, and tested new escape rooms

**Crew Member – Boston Comic Con**, Boston, MA

*August 2017*

- Answered questions for attendees about the convention, and introduced newcomers to the concept of the convention
- Directed attendees in order for them to sign in, enjoy the convention, and operationalize their safety

**Office Assistant – Lemberg Children's Center**, Waltham, MA

*November 2015 – June 2017*

- Managed the database of the center's library, organized and maintained the library, and repaired books as needed
- Assisted in running the center's front desk, answered phone calls, and monitored drop-off and pickup of children

**Research Assistant – Memory and Cognition Lab**, Brandeis University

*August 2015 – May 2017*

- Recorded the sound files that were used for experiments performed in the lab
- Scheduled volunteers for research studies and performed outreach for new volunteers through emails and phone calls
- Entered data for experiments and participated in pilot studies for the lab

## EXTRACURRICULAR LEADERSHIP EXPERIENCE

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**Fight Choreographer – Undergraduate Theater Collective**, Brandeis University

*September 2016 – May 2017*

- Designed original stage combat scenes for multiple undergraduate shows

**Treasurer – Top Score Orchestra**, Brandeis University

*May 2015 – May 2016*

- Secured and managed funds for the orchestra
- Purchased supplies for the orchestra as needed, such as sheet music and music stands

## SKILLS AND STRENGTHS

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**Writing/Editing**

**Communication:** Spoken • Written

**Cello:** Classical • Contemporary • Improvisational

**Public Speaking**

**Teaching**

**Acting**

**Storytelling**

**Stage Combat**

**Clifton StrengthsFinder Top 5 Strengths:** Adaptability • Strategic • Ideation • Input • Maximizer

## HONORS

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**Eagle Scout**