

Andrew Hyde

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EDUCATION

Brandeis University, Waltham, MA

Bachelor of Arts in Psychology

Minor in Theater Arts

May 2017

WORK EXPERIENCE

Apex Entertainment Center, Marlborough, MA

Trainer – Apex Entertainment Center, Marlborough, MA

December 2018 – Present

- Trained new staff on how to sell, run, and maintain the attractions as needed
- Assisted in opening Apex's second location by setting up the premises and training over 50 attractions attendants

Attractions Attendant – Apex Entertainment Center, Marlborough, MA

August 2018 – Present

- Provided exceptional customer service, attended to the needs and wants of guests, and answered questions they had
- Sold, ran, and maintained the center's attractions, including bowling, laser tag, bumper cars, and a ropes course

Game Master – Puzzlescape, Hudson, MA

September 2017 – Present

- Welcomed customers, introduced them to their escape room, and provided customer support as needed
- Monitored and guided customers through escape rooms, debriefed them afterwards, and reset the room
- Brainstormed new ideas for, assisted in building, and tested new escape rooms

Crew Member – Boston Comic Con, Boston, MA

August 2017

- Answered questions for attendees about the convention, and introduced newcomers to the concept of the convention
- Directed attendees in order for them to sign in, enjoy the convention, and operationalize their safety

Office Assistant – Lemberg Children's Center, Waltham, MA

November 2015 – June 2017

- Managed the database of the center's library, organized and maintained the library, and repaired books as needed
- Assisted in running the center's front desk, answered phone calls, and monitored drop-off and pickup of children

Research Assistant – Memory and Cognition Lab, Brandeis University

August 2015 – May 2017

- Recorded the sound files that were used for experiments performed in the lab
- Scheduled volunteers for research studies and performed outreach for new volunteers through emails and phone calls
- Entered data for experiments and participated in pilot studies for the lab

EXTRACURRICULAR LEADERSHIP EXPERIENCE

Fight Choreographer – Undergraduate Theater Collective, Brandeis University

September 2016 – May 2017

- Designed original stage combat scenes for multiple undergraduate shows

Treasurer – Top Score Orchestra, Brandeis University

May 2015 – May 2016

- Secured and managed funds for the orchestra
- Purchased supplies for the orchestra as needed, such as sheet music and music stands

SKILLS AND STRENGTHS

Writing/Editing

Communication: Spoken • Written

Cello: Classical • Contemporary • Improvisational

Public Speaking

Teaching

Acting

Storytelling

Stage Combat

Clifton StrengthsFinder Top 5 Strengths: Adaptability • Strategic • Ideation • Input • Maximizer

HONORS

Eagle Scout