Work Request

0108 Partner College E-resource Access

High-Level Overview

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Version Number: 2.0

Date Saved: 01/06/2018

# High level Overview

The University has entered into partnerships with external educational providers to deliver a wide range of programmes. The Partner institutions want access to the University of Salford library e-resources to be included in the partnership agreements.

This will ensure that enrolled students from Partner Colleges/Organisations only have access to authorised e-resources from Partners (Robert Kennedy College (RKC), YMCA (Singapore) and ICE (MSC Dental Implantology)).

### Background (As-Is)

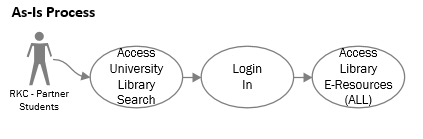
Currently Salford University allow access for Off Campus RKC students to access Salford University (SU) e-resources online library (E-books, E-Journals, Reading lists, Videos etc).

**As-Is  
On Campus**

1. **On Campus student from Salford wants to access e-resources** 
   * Student can search and access all e-resources from library services

**Off Campus**

1. **Off Campus RKC student wants to access Salford e-resources** 
   * RKC student can search and access all e-resources from library services



1. Student accesses the Salford University Primo Library website Search
2. Student logs in with their Username and Password
3. Student has access to their course ALL e-resources of the University

Issues:

* RKC students currently still have access to ALL Salford University e-resources which breaches licencing agreements with Publishers.
* **New students due to start the next programme will not have access unless this work is carried out**
* Partner students cannot access to e-resources for the courses they have enrolled for

### To-Be

By implementing a technical change to our systems, this will allow incoming partner students to access e-resources agreed in the signed contracts. And enabling the University to continue providing and grow this service to current and new partner's colleges.

**On Campus (No Change to this Process)**

1. **On Campus student from Salford wants to access e-resources**

* Student can search and access all e-resources from library services

**Off Campus**

1. **Off Campus RKC, ICE, YMCA student wants to access Salford e-resources** 
   * Students can search and access all e-resources from library services

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| **ID** | **High-Level Requirements (Outcomes)** |
| RQ1 | As the Salford University we need to allow Partner Colleges/Organisations students access to library e-resources from single or multiple Providers/Publishers where agreements are in place to allow authorised access, so that licence agreements with publishers are not breached and students can access these e-resources online  **Partner Colleges – 2018: RKC, ICE, YMCA**  **Providers/Publishers: EBSCO and others (X and Y for now until agreements are in place)** |
| RQ2 | As the Salford University we need will identify Partner Colleges/Organisations via the Campus code (e.g. Robert Kennedy College, Campus Code = RKC), so that Internal and Provider systems know where this student is coming from |
| RQ3 | Providers/Publishers who can sub-set their e-resources when an identification field is passed to them will set up their systems to manage the access to their e-resources for Partner Colleges/Organisations. Where agreements are in place to allow authorised access  **Publishers who can sub-set today are: EBSCO** |
| RQ4 | Providers/Publishers who can't sub-set their e-resources when an identification field is passed to them will grant access to all their e-resources for Partner Colleges/Organisations. Where agreements are in place to allow authorised access. |

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| **ID** | **Use Case and Low-Level Requirements - Uncovered** |
| LL1 | **Off Campus RKC student want to access Salford e-resources**  RKC student can search and access ONLY the e-resources from EBSCO provider through Salford Library services    Requirements:   1. EBSCO, have the ability to sub-set their e-resources when an identification field is passed to them to ensure that RKC can only access the agreed e-resources 2. The RKC contract with Salford will only allow access to EBSCO e-resources 3. RKC students CANNOT access any other e-resources from other providers unless agreement has been made with Salford University Library Services 4. If a subsequent agreement has been made for RKC to access ‘other’ providers of e-resources, then the solution should allow for this |
| LL2 | **Off Campus ICE students want to access Salford e-resources**  ICE student can search and access ONLY the e-resources from ‘X’ provider through Salford Library services    Requirements:   1. If ‘X’, provider don’t have the ability to sub-set their e-resources when an identification field is passed to them, then an agreement will be in place to allow access their entire collections e-resources 2. The ICE contract with Salford will only allow access to ‘X’ e-resources 3. ICE students CANNOT access any other e-resources from other providers unless agreement has been made with Salford University Library Services 4. If a subsequent agreement has been made for ICE to access ‘other’ providers of e-resources, then the solution should allow for this |
| LL3 | **Off Campus YMCA students want to access Salford e-resources**  YMC student can search and access ONLY the e-resources from ‘Y’ provider through Salford Library services    Requirements:   1. If ‘Y’, provider don’t have the ability to sub-set their e-resources when an identification field is passed to them, then an agreement will be in place to allow access to their entire collections e-resources 2. The YMCA contract with Salford will only allow access to ‘Y’ e-resources 3. YMCA students CANNOT access any other e-resources from other providers unless agreement has been made with Salford University Library Services 4. If a subsequent agreement has been made for YMCA to access ‘other’ providers of e-resources, then the solution should allow for this |
| LL4 | **Off Campus {Furture Partner Colleges/Organisations}** **students want to access Salford e-resources**  Students can search and access ONLY the e-resources from provider/s through Salford Library services where agreements are in place to allow authorised access  Requirements:   1. To allow for furture Partner Colleges/Organisations to access Salford e-resources where agreements are in place for single or multiple Providers/Publishers allowing authorised access either as sub-set or access to their entire collections e-resources |

New contracts have been drafted with publishers which will only allow students access to e-resources for the courses they have enrolled for from a partner (The are ready to be signed)

### Financial Benefits to the University

From Angela Walker – Library Services:

I have been passed the following figures on the 3 partnership programmes which are due to start in September. The figures shown represent the income that the University is set to gain from the partnerships. Without the technical solution in place, this income is at risk, as well as the reputational damage that would be caused:

* RKC, YMCA (Singapore) and ICE (MSC Dental Implantology) are the 3 new partnership arrangements that would make USe of the IT solution immediately.
* RKC approx. 2,000 students@ £3.5k per student £7,000,000 (year 3 – 2021)
* ICE (Dental Implantology). Programme will have 50 students and £185k income (by Yr 4)
* YMCA (Singapore) will have up to 50 students @ £3.5k per student £175k (year 3 – 2021)

Aside from these programmes, there are around 500 students on current University partnership arrangements that would move over to the new IT solution as soon as the existing partnership comes up for renewal. There are also a number of new partnerships in development, with programmes for approval during 2018/19

### Impacts/Deadlines if enrolment of September 18 is missed

1. Validation meeting (**date to be confirmed by Library Services**), to decide if SU can sign contracts with partners to provide Library e-resources for September 18
2. **RKC students currently still have access to ALL Salford University e-resources which breaches licencing agreements with Publishers.**
3. **New students due to start the next programme will not have access unless this work is carried out**
4. A solution must be in place **mid September 2018** (see impacts)

From David Clay – Library Services 14//5/18

There are three programmes scheduled to start delivery in September – there will be no library access for students on these programmes if this solution is not implemented. If the solution isn’t implemented until the end of October there would be 5-6 teaching weeks without library access which would be suboptimal. **It is also worth pointing out we can’t sign off fully on the programmes until we have confirmation that the work can be done and a clear timescale for its delivery.**

1. **17/5/18 – From Angela Walker : The current students do have access, new students due to start the next programme will not have access unless this work is carried out**

### System Impacts

* OpenAthens
* EZProxy
* Partners

### Salford library e-resources

* E-books, E-Journals, Reading lists, Videos…..

### Providers/Publishers

* EBSCO providers of e-resources to the University
* Dawsanera etc….

### Partner Colleges/Organisations

* RKC, YMCA (Singapore) and ICE (MSC Dental Implantology)

### SLA’s

* New Partner Colleges/Organisations adding on to SU system
  + Log non standard service request (SLA TBC?)