DEV PATEL

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WORK EXPERIENCE

Whole Foods Market   **Metuchen, NJ**

Part Time In-Store Shopper   *May 2024 - Dec 2024*

- Consistently meet deadlines and quality goals for accuracy and timelines, meet the Units Per Hour (UPH) minimum
- Used mobile application to complete orders, requested permission for substitutions and communication in real-time with online order customers.
- Delivered exceptional customer service through proactive engagement and issue resolution, enhancing customer satisfaction scores by 15% as measured in post-purchase surveys conducted quarterly.
- Maintained meticulous quality control protocols during order selection, resulting in a 98% accuracy rate and significantly reducing product returns to below 2% across all handled transactions.

EDUCATION

Rutgers University   **New Brunswick, NJ**

Bachelor of Science in Computer Science   *Graduation Date: May 2025*

Relevant Coursework: Data Structures, Operating System, Software Methodolgy, Discrete 1 & 2, Intro. to AI

PROJECT EXPERIENCE

Personal Projects

Developer

- Weather Generator – Created a simple weather predictor in Java given the probability of rain in a certain month predict the chances of rainfall, and the percentage of rain.
- Portfolio Website – Using combined knowledge of HTML, CSS, made online website that showcase my other projects as well to contact me, and career goals.
- Calculator – Built a scientific calculator using Python and Tkinter that solves simple mathematical problems such as addition, subtraction, multiplication, and division.
- T-Do List – Made a website using HTML, CSS, JavaScript to create a website that is a basic to-do list that can be used to add and keep track of tasks.
- Huffman Coding – Built a program in Java that performed encoding texts into Huffman coding encryption, as well as decode encryption back to English.

LEADERSHIP EXPERIENCE

Rutgers USACS   **Rutgers University, New Brunswick, NJ**

Member   *Sep 2021 - Present*

- Club ran by students that focuses on collaboration between students, and learning fundamental computer science skills, as well as life skills.
- Participate in hackathons, and other competitive programming competitive that improve students improve.
- Spearheaded collaborative project initiatives with cross-functional student teams, resulting in the completion of 10 innovative solutions that addressed real-world challenges within a three-month timeline.
- Organized study sessions that engaged more than 50 students weekly, leading to a notable increase in assignment completion rates by 25% and fostering a collaborative learning environment.

SKILLS & INTERESTS

Skills: Programming Languages: Java, C, MATLAB, Haskell, Prolog, R; Teamwork, Organized, Responsible, Problem-Solving; Microsoft Skills: Word, Excel, PowerPoint; Multilingual: Fluent in Gujarati, Intermediate in Hindi

Interests: Computers, Gaming, Sports