Dev Patel
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JUNIOR SOFTWARE DEVELOPER

Full-Stack Development | Cloud Computing | Agile Trained | Database Management | Analytical

SKILLS:

Programming: Java, SQL, C#, JavaScript, HTML/CSS, Python
Frameworks & Libraries: React, Express, .NET, Angular, Node.js, Django
Databases: MongoDB, MySQL, Oracle
Operating Systems: Unix, Linux, Windows
Tools: Git, Visual Studio Code, Jira, MS Office
Cloud Computing: AWS, Google Cloud Platform (GCP), Microsoft Azure

EDUCATION:

Software Engineering Technology - Artificial Intelligence — Jan. 2025 - Present
Centennial College, Toronto, ON — GPA: 3.9/4

Key Courses: Java Programming, Unix/Linux, Web Interface Design, Database Concepts (SQL), C# Programming, Client Side Web Development, Software Requirements, AI Systems Design

PROFESSIONAL DEVELOPMENT:

- AWS Solutions Architect
- AWS Cloud Practitioner
- Currently obtaining Azure Admin certification

WORK EXPERIENCE:

Uber - ***Technical Administrative Support*** — Mar 2019 - Aug 2019

- Used ServiceNow and SalesForce ticketing systems to resolve P1-P3 incidents to deliver exceptional customer service
- Collaborated with backend teams to reproduce issues and validate fixes; maintained records/retrieval systems.
- Supported queue management (Amazon Connect) and created user-facing help notes to improve issue deflection.
- Provided courteous support to a diverse customer base and documented repeat issues for knowledge-base articles.

PROJECTS:

Calculator Web Application

- Created a Grade Point Average calculator using C#, which allows users to enter weighted grades and receive a GPA calculation; developed an attractive and easy-to-use interface for users

Serverless Web Application - **Lambda, API Gateway, Amplify, DynamoDB, Cognito**

- Built an Uber-like web application that enables users to request “unicorn” rides
- HTML-based user interface for indicating the location where they would like to be picked up and a backend with a RESTful web service to submit the request and dispatch a nearby “unicorn".

Container Web Application - **EKS, EC2** worker nodes, **CDK**

- Create a Kubernetes cluster with a single tenant control plane using Amazon EKS and launch managed Amazon EC2 worker nodes
- Implement Infrastructure-as-Code (IaC) for a Kubernetes cluster using AWS CDK