# **Summary Report Outline:**

#### 1. Introduction

- **Context**: X Education seeks to optimize its sales process by using insights from a logistic regression model.
- **Objective**: Identify the most impactful features for lead conversion and develop strategies to enhance conversion efforts and efficiency.

## 2. Key Variables Affecting Lead Conversion

- Positive Coefficients (Strong Relation to Conversion):
  - 1. **Lead Source\_Welingak Website**: Coefficient = 3.863010
  - 2. **Total Time Spent on Website**: Coefficient = 3.204829
  - 3. Last Notable Activity\_Unreachable: Coefficient = 1.907414
- Negative Coefficients (Low Relation to Conversion):
  - 1. Last Activity\_Email Bounced: Coefficient = -1.998970
  - 2. Last Notable Activity\_Olark Chat Conversation: Coefficient = -1.336522
  - 3. Page Views Per Visit: Coefficient = -0.956506

#### 3. Categorical Variables to Focus On

- Top Positive Contributors:
  - Lead Source\_Welingak Website: Focus on leads from this source.
  - Last Notable Activity\_Unreachable: Despite challenges in contact, these leads show strong potential.
- Top Negative Contributors:
  - Last Activity\_Email Bounced: Avoid these leads as they have low conversion potential.
  - Do Not Email\_YES: Leads marked for no email should not be prioritized for conversion.

## 4. Aggressive Conversion Strategy (During Intern Period)

- Intern Strategy:
  - 1. Focus on Welingak Website Leads: Highest chance of conversion.
  - 2. **Target Leads with High Time Spent on Website**: More engagement leads to higher conversion.

3. **Phone Conversations**: Prioritize leads with past phone conversations for more personalized outreach.

# 5. Strategy to Minimize Useless Calls (When Targets are Met)

- Efficient Call Strategy:
  - 1. Avoid Bounced Emails: Low likelihood of conversion.
  - 2. **Deprioritize Unreachable Leads**: Unless critical, avoid these leads.
  - 3. Skip Leads Opting Out of Emails: Avoid leads with "Do Not Email" tags.

#### 6. Conclusion and Recommendations

 By leveraging insights from the model, X Education can optimize lead conversion efforts by focusing on the right sources, using interns efficiently, and avoiding unnecessary calls during off-peak periods.