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About Me

I'm a developer and cat lover based out of Austin. I'm obsessed with figuring out the answer, love working either completely alone or immersed in a team (there is no in between), and need my code to be as readable by the average human as possible.

Education

The Iron Yard - Certificate in Backend Engineering Austin, TX June - August 2016

- · An immersive, 12-week course in Ruby on Rails
- Created 21 projects using Ruby, Rails, JavaScript, HTML, CSS
- · Learned adaptability, judgment, and how to think like a computer

Regis University - Bachelor's Degree in Communication Colorado Springs, CO May 2013 - December 2013 Pikes Peak Community College - Associate's Degree in Paralegal Studies Colorado Springs, CO August 2011 - May 2013

Employment

PeopleAdmin

Customer Success Specialist

Austin, TX November 2015 - June 2016

- · Documented Ruby errors and contributed to testing/JIRAs to resolve bugs
- Made custom updates to major university live websites using HTML and CSS
- · Communicated with clients and between departments on technical issues

MindWireless

Mobility Care Lead

Austin, TX June 2014 - March 2015

- Provided over the phone software and hardware technical support for mobile devices to fortune 500 companies
- Team lead in managing over 70,000 devices for international soft drink company and 3 of its subsidiaries
- Responsible for refining client policy and working with internal client leadership in order to stay up-to-date and to ease use of company-specific soft and hardware.

Other Experience

QuikPrint Austin, TX March 2015 - November 2015 Bookkeeping: Got multiple clients to pay bills 2+ years overdue, kept bills and receipts organized and paid on time, settled long disputed bill with COA

Bibles for the World, February 2012 - April 2014 Donor Services: Cut time to complete daily process of tasks in half, wrote training manual and trained replacement, edited monthly newsletters

Tech Skills

Ruby & Ruby on Rails SQL Javascript React iQuery **AJAX** Sass/CSS HTML (<u>listlessapp.herokuapp.com</u>)

Skills

Web Development Divergent/convergent thinking Responsive Design Agile/Scrum Communication **Customer Service** (twrkr.herokuapp.com)

Interests

Manipulating data Refactoring code Design User experience Kittens (medium.com/ @katedoesdev)