Data Protection Policy

The Data Protection and Security Policy informs you about our procedures for the collection and storage of information about you and your relationship with T24.

Access to Personal Information

We maintain strict security standards and procedures with a policy to prevent unauthorised persons to access the data. We use leading technologies including data encryption, SSL, fire walls and server authentication to protect the information. In the situations where third parties are required to provide support services, we will require them to observe our security standards and to allow us to evaluate their security procedures. We cannot guarantee the security of third party information storage.

Placing an Order

When you place an order for prepaid cards on the website, registration requires you to supply us with information specific to card fulfillment, the billing address, shipping address, KYC and email address. The information that you provide is used to process and complete your orders. We also use the contact information if there is a problem with your order that we need to communicate.

Security

All of our transactions automatically take place on a secure Visa approved payment gateway. All of your personal information is encrypted before it is transmitted over the Internet. We continuously evaluate our security procedure to ensure high quality in our day to day information handling.

Purchasing Online

When you purchase from us online, our system automatically process payment data and record information about purchases made through the site.

We do not give out any information about you, as an individual, except to complete your transactions, or to comply with valid legal process such as a search warrant, subpoena or court order. Authorised parties to access your information are the Issuer, Visa and Service Provider, all parties to fulfill regulatory compliance (3rd party digital KYC verification) to prevent fraud, money laundering and other suspicious activity.