



MERCHANT APPLICATION FORM

Items marked * are mandatory

A. Corporate Information

Company Incorporation Name*

Company Registration Number *

Merchant Type *

Doing Business As

Liable for VAT?

Reseller / Broker / Agent

Sales Agent Name

B. Company Registered Address

Street *

No./ Floor *

City *

ZIP / Postal Code *

Country *

Phone *

Fax

Email *

C. Company Physical Location

Is the physical location different to the registered address? *

Street *

No./ Floor *

City *

ZIP / Postal Code *

Country *

Physical location of the Company

D. Company Owners

Total Number of Owners *

Largest Shareholder *

Share (%) *

Street *

No./ Floor *

City *

ZIP / Postal Code *

Country *

Second Largest Shareholder *

Share (%) *

Street *

No./ Floor *

City *

ZIP / Postal Code *

Country *

Third Largest Shareholder *

Share (%) *

Street *

No./ Floor *

City *

ZIP / Postal Code *

Country *

Details of Company Director - Note that the person named here will be subject to Due Diligence

Full Name * (as it appears on Passport)

Street *

No./ Floor *

City *

ZIP / Postal Code *

Country *

E. Merchant Information

Merchant Name (if different from Company Name) *

Merchant Address (if different from Company Registered Address) *

Street *

No./ Floor *

City *

ZIP / Postal Code *

Country *

Merchant URL (Uniform Resource Locator) (List ALL) *

Merchant Description (Doing Business As)

Description of Products / Services *

F. Contact Information

Primary Contact

Full Name *

Street *

No./ Floor *

City *

ZIP / Postal Code *

Country *

Telephone *

Fax *

Email *

Technical Contact

Full Name *

Street *

No./ Floor *

City *

ZIP / Postal Code *

Country *

Telephone *

Fax *

Email *

G. Business Information

Total Revenue of the Merchant per Year (US\$) *

Card Type to be Accepted through Acquirer *

☐ VISA ☐ MasterCard ☐ VISA Electron ☐ MasterCard Maestro

☐ Chinese Debit Card ☐ Other (Specify Below)

Settlement Currency(ies) *

☐ USD ☐ EUR ☐ DKK ☐ SEK ☐ JPY ☐ CAD ☐ GBP ☐ ISK ☐ NOK

☐ CHF ☐ HKD ☐ Other (Specify Below)

Total Volume per Month *

Total Number of Transactions per Month *

Volume Divided Between Cardholders (%): *

Asian European American Other (Specify)

Volume Divided between Card Brands (%) *

VISA MasterCard VISA Electron MasterCard Maestro

What type of terminals is merchant applying for? *

Card Present MOTO e-Commerce Recurring

Chargeback Information

Is the CB % estimated or Historical? *

CB Percentage *

If the CB rate is an estimated % then how was the rate calculated? Please specify:

What is your Current procedure to mitigate Chargebacks?

H. Processing History

Accepted Cards in trhe Past? *

☐ NONE ☐ VISA ☐ VISA Electron ☐ MasterCard ☐ MasterCard Maestro

Name of Previous Acquired?

Why are You Leaving Your Current Acquirer?

J. Bank Account Information

NOTE: Transact24 takes no responsibility for inaccurate information provided below.

By completing this section you indemnify hold Transact24 harmless for any error occasioned by inaccurate information provided by you in respect of banking details

Account Owner *

Beneficiary Bank *

Street *

No./ Floor *

City *

ZIP / Postal Code *

Country *

Primary Bank Account

Account Owner *

Beneficiary Bank *

Street *

No./ Floor *

City *

ZIP / Postal Code *

Country *

K. DOCUMENTATION REQUIREMENTS (Copies in .jpg or .pdf format)

All documents listed below are Mandatory

☐ Certificate of Incorporation

☐ Memorandum and Articles of Association

☐ Passport Copy(ies) of Director(s)

☐ Utility Bill(s) of Director(s)

☐ Gaming/Pharmaceutical Licenses (if applicable) ☐ 3-6 Months Processing Statements

L. Website Check

<input type="checkbox"/>	The website does not redirect
<input type="checkbox"/>	Information of customer support easily identifiable on website
<input type="checkbox"/>	Customer Service telephone number is listed on website
<input type="checkbox"/>	Customer Service email is listed on website
<input type="checkbox"/>	Website branding is as expected
<input type="checkbox"/>	Is European corporation address listed on website (if applicable)?
<input type="checkbox"/>	Is Cardholder diverted to a secure (//:https) site when purchasing?
<input type="checkbox"/>	Does the website display the card logos?
<input type="checkbox"/>	Is the Cardholder asked for address and telephone numbers when purchasing or signing up?
<input type="checkbox"/>	Does the website display all prices?
<input type="checkbox"/>	Does transaction currency appear on the website?
<input type="checkbox"/>	Are Terms and Conditions visible on website?
<input type="checkbox"/>	Is it stated when Cardholders will be debited?
<input type="checkbox"/>	Is there a Privacy Policy visible on the website?
<input type="checkbox"/>	Is Return Policy visible on website?
<input type="checkbox"/>	Is Refund Policy visible on website?
<input type="checkbox"/>	Is Shipping Policy/Shipping Costs visible on website?
<input type="checkbox"/>	Is delivery timeframe stated on website?
<input type="checkbox"/>	Is descriptor visible on website?
<input type="checkbox"/>	Is Cardholder's responsibility regarding jurisdiction / laws visible on website?
<input type="checkbox"/>	Are any age restrictions visible on website?
<input type="checkbox"/>	Do all links on website work?