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| AS W00D Name: S. Greeshma

EMP TO: (642.

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aod corrective act

bo) then a noncon firenity OCCu¥S » including OOK arising from Conplaicse,

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a) take acton +0 control andl correct it:

b) deal uth "tre Consequences -

| wy Evaluate +ne meee . am action to eliminafe "we coute(s) of

| v elsewhere by:

| Kon confirmily +f order apat tt does not recur or Oct

ey) yevewiog ood analy ging tne nonconPormity

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Couses of TH norConPorm ity. rfoctucding «ag

b) determining the

1 those related to human factors.

applicable

--- Page 2 ---

vas) implement ongoing action needed

d ; o

y review the effectiveness of all Corrective action taken.

if necessary

e) update risks and opportunities determined during planning,

Management System in it

f) make changes to the Quality

requirements to an external provider

g) follow down corrective action
possible

external provider to

to ensure it is determined —not the

for the nonconformity ‘

and é

b Make Specific action When Hm
Pee

Actions are not achieved:

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ø) External provider and ac ~& responsible to each Step’

9) and

and then on : production,

7 Effects of Court

—7 clause 3. Open action

Sub clause 3-14: prevention of CO

notes to the

notes to the and Cavp

a) “QC” & responsible TO our) al
should consider | GZ (review in {4

e Processes

YI training of appropriate persons in Ane awareness of Matte

edit pasts

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2 application

original

externally provided Product from

3 controls for get

authorized distributors, Or other approved

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Sources.

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b) purchase: Biss The purchase de payment
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and evalua tio "tO ensure valid

shall plan vimplemest » and contol processes,

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ra) o0d +ne product , for THe

appropriate +o ~the organisatio
f or sepeeH counter eit Pant use and

prevention oy coucter fe

tneX loclusion products clelive red 0

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a) We or ' i (
) gansa too ancl Main tar'

shall daelermine: Provicte;
-tre environment necessary toy "Me openation er ife processel

and +0 achieve conformity of products and services,

--- Page 4 ---

—7 B Suitable environment can be a combination of human and
}

physical factors such 0: /
fe ;

y socal y eu: none
ar psy chological J ex: burnout prevention]

ay physical | ex: Jempencity re » heat 1 humidity :

nose),

light ' air Flow,

b) Coromuni cation Utith customens atl be:

relating 49 products and services.

-7 Providing in formation
inctading changes:

or orders,

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—7 hand ttog enquires '

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Covironmen tat

t shall be casnied ouf unde, Suitable

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Design and dewelopmest DAD shall considey

products and services:

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-7 "the organisation's aQuatit Managemen
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information required Sap = interne ndard.

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Organisation as beigog

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management System

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3y Tdentitication and description
HY storage and pregevrration
BY Cootrol OF changes

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a) 'purchase and \

puachase and Qc sponsible for +hxé complain -
of aoaty sts shall be us

and Se yvices

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'Ya -t0 evaluate >

b) The vesullt

-7 conformity of products

~7 the degree of customer
expectations

Limited effectively

\$ Qms-

the effectiveness of actions taken to address risks and

Opportunities.

C) The organisation shall monitor (control) the perception of the
have also Part 10:

needs and expectations

degree of satisfaction

d) clause AQ custom satisfaction

sub clause ANS: Analysis and Evaluation.

S

by risk :
issue-

or As the

a) : it responsible
defined:

For these products and services Are the

b) THE requirements

including
statutory requirements .

Statutory and reg

also applicable
log the organisation:

derived from 450 by

meet the

type of consequences
claims for the product

—7F +0 organisation Case

non-serious (it operates)

Of the Products and Services Are

and Special requirements

Aeletermined:

--- Page 6 ---

—> Operational risks Cen: new technology » Ability and Capacity +0 provide,

delivery time frame) have been identified » !

), clause 3g: operation

4 i' / ts products and

Sub clause Baa: Determining 'the Vedurremee op

Services one A applicable.

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f b) for processes tuithere ~'ne a resulting output cannot be Ver ed

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c)g provicliog iotomration relating to products God Servicer.

handling enquirer, Contract oo orders: 'occluding Changes .

a) The Orgaotéati Shall implemert production procegs

Verification Achvitces fo ensure "Tr Giducies mppeess fe Sete te

Produce Produc& +nat treet require mest -

—r mes activities Can fncluce ISK asceecmecte , and contro|

Plans.