

# Business Track®

We understand that as a busy merchant you value the convenience of accessing and managing all processing data through a consolidated, user-friendly web portal. Business Track provides key information on all of your payment streams, including credit, debit, prepaid/giftcard and check, in a single, consolidated web tool.

## Key Data at a Glance

The newly designed user interface has key applications organized by popular use, so frequently accessed applications are prominently located. Easy to read charts visually depict daily sales and deposit data by payment type, along with new SpendTrend® excerpts to help you quickly understand monthly consumer spending by industry.

## Key Features and Data

- **Card Processing Summary**- Displays 7 day processing summaries
- **Statements**- Link to monthly statements for credit and debit card activity
- **Disputes**- View summary information on open disputes with link to online tool

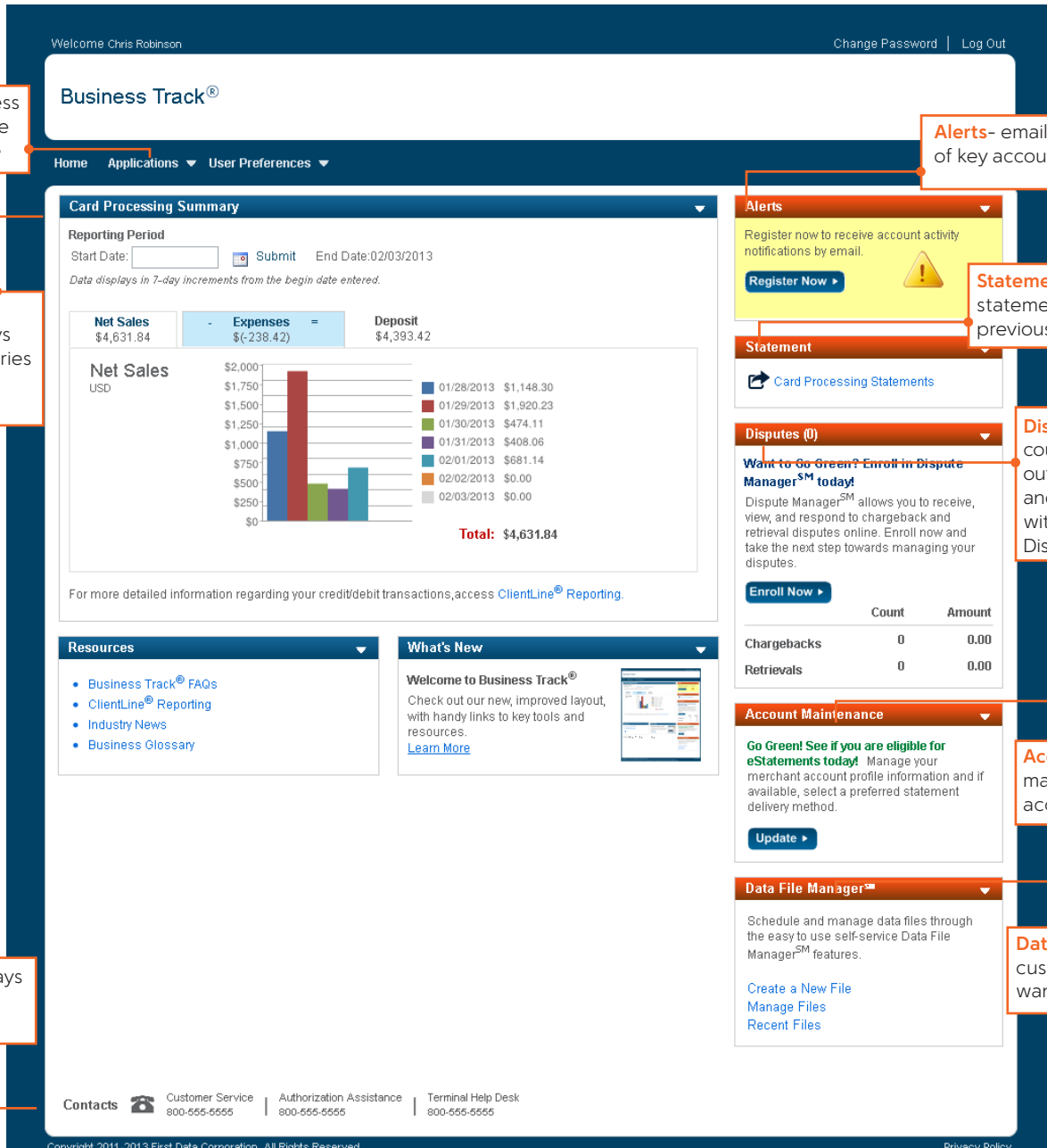
## Self Service & Online Support

- **Account Maintenance**- Update statement delivery method, address and contact information
- **User Preferences**- Change Password, Request Additional Applications and Update User Profile
- **Contacts**- Handy reference of bank contact information
- **Resources**- Convenient links to training demos, industry news, and business glossary
- **What's New**- Keep informed with latest announcements and time-sensitive information

## Links to Popular Applications

- **ClientLine Reporting**- View payment processing information such as sales, bank deposits, and statements. Access over 150 scheduled reports, online or via email
- **Dispute Manager**- Receive, view and respond to chargeback and retrieval disputes online
- **Alerts**- Receive notifications by email for events related to Reconciliation and Dispute activities
- **Data File Manager**- Self-service tool to create, test, manage, and generate raw data files daily or on demand as needed
- **Gift Card Reporting**- Convenient access to your prepaid program data





**Applications**- access applications unique to your user profile

**Alerts**- email notification of key account information

**Card Processing Summary**- displays seven day summaries for Net Sales and Expenses

**Statements**- electronic statement copies for the previous five years

**Disputes**- displays total count and amount for outstanding Retrievals and Chargebacks, with hyperlinks to Dispute Manager

**Account Maintenance**- make changes to your account

**Data File Manager**- customize the data you want, when you want it

**Contacts**- displays bank contact information

**Card Processing Summary Data:**

Net Sales	Expenses	Deposit
\$4,631.84	\$(-238.42)	\$4,393.42

**Net Sales by Date:**

Date	Net Sales
01/28/2013	\$1,148.30
01/29/2013	\$1,920.23
01/30/2013	\$474.11
01/31/2013	\$408.06
02/01/2013	\$681.14
02/02/2013	\$0.00
02/03/2013	\$0.00

**Total:** \$4,631.84

**Disputes (0)**

	Count	Amount
Chargebacks	0	0.00
Retrievals	0	0.00

## Payment Solutions for Maximum Performance

Around the world every day, First Data makes payment transactions secure, fast and easy for merchants, financial institutions and their customers. We leverage our unparalleled product portfolio and expertise to deliver processing solutions that drive customer revenue and profitability. Whether the payment is by debit or credit, gift card, check or mobile phone, online or at the point of sale, First Data helps you maximize value for your business.

To enroll, visit [www.businesstrack.com](http://www.businesstrack.com).

For more information, contact your Sales Representative or visit [firstdata.com](http://firstdata.com).

