

Khaos Control

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Aims of This Pack

The Khaos Control Web Services are a generic set of services that are, by design, not specific to any particular integration. There are many operations and functions available via the web services, although it is not mandatory to utilise all available feeds and operations.

Within this pack are a series of documents grouped by target audience. The first section is aimed at the current process owners within your business and outlines the benefits of web integration and the position they need to reach with their current record keeping as a pre-cursor to implementation of Khaos Control Web Integration.

The second group of documents are targeted at those who will be responsible for the specific technical activities required to implement Web Integration. Included in the Web Integration Pack is our Recommended Web Integration Process document that outlines an ideal integration scenario. Naturally, it is necessary for clients and their web developers to work in tandem with Khaos Control Solutions in order to ascertain the level of integration required and achievable between the Khaos Control back office and the web site.

Customer facing

- Pre-integration guide - This document briefly outlines the advantages of using Khaos Control Solutions's Web Services and key things you should consider before implementing them.
- Recommended process - Overview of how to implement common business processes. Each of the available operations are grouped by task. This document aims to detail the available and preferred methods of performing the required tasks.

Technical facing

- Web Integration Guide – The central technical guide to Web Integration in an ideal recommended integration scenario
- XML Examples – Specimen XML import templates which meet the recommended KCSL standard.
- PSP Required Fields - Data definition of the required fields to send payment transaction details down to Khaos Control.
- SO Calc
- Error Handling – An overview of error handling including a reference list of common error codes.
- Khaos Control Postcode Address File (KPAF) Integration – Covers integration with the Khaos Control postcode lookup web service (KPAF).