

Troubleshoot

1. Getting Started

Issue: Can't access the software.

Solution: Make sure XAMPP is running. Open your web browser and enter `http://localhost/your_folder_name` where `your_folder_name` is the folder containing the software.

2. Installation Issues

Problem: Software not running after installation.

Solution:

Ensure XAMPP is properly installed and running.

Check that Apache and MySQL modules are active.

Verify that the software files are correctly placed in the `htdocs` directory of XAMPP.

3. Database Connection Issues

Problem: Cannot connect to the database.

Solution:

Check your database configuration in the PHP files. Ensure the username, password, and database name are correct.

Make sure MySQL service is running in XAMPP.

4. Replacement Cost Calculation Issues

Problem: Cost calculation not functioning.

Solution:

Ensure that the count of bad batteries is correctly implemented and is pulling accurate data.

Check the calculation logic (e.g., number of bad batteries * \$2) for any mistakes.

Verify that the result is being displayed properly in the UI.