



# WEEKLY KSG Bulletin

29th March - 5th April, 2024

## A time for the Youth by the Youth



Dr. Lawrence Guantai of the State Department of the Technical and Vocational Education Training Authority (TVETA) gives his remarks at the workshop for developing the Entrepreneurship, Innovation, and Incubation Hub Standard - Requirements and Guidelines. The workshop was held in March 18- 22, 2024 in Naivasha.

### BY THE BULLETIN TEAM

Kenya School of Government (KSG) together with the International Labour Organization (ILO) have recently led in the establishment of regulations with a focus on youth creativity, trade opportunities, digital transformation and security and safety at a workshop titled "Developing the Entrepreneurship, Innovation, and Incubation Hub Standard - Requirements and Guidelines."

The Incubation Hub workshop attempted to address some of the issues that affect the youth in Kenya including retrogressive cultural practices, exclusion,

involvement in crime and substance abuse, poverty that has consequences of threats of radicalization, early marriages and early pregnancies. Education has also been an issue that necessitates action as there are reports of a high number of high school drop outs and lack of institutions for learning in some areas.

It is anticipated that the Incubation Hubs will be established across the nation, marking a significant step in enabling the Kenyan Youth to be involved in driving, shaping and bringing about socioeconomic transformation in the country.

Kenya's Bottom Up Economic

### HIGHLIGHTS

- 5** KMTC: Better manners, Better Health
- 7** SMC Transformed Lilian's Perception
- 9** Digital Defense 101: Tips to Keep You One Step Ahead
- 11** Happy to have been attached at KSG!
- 13** Weekly Round-Up: Activities across the School
- 16** On going and new programs at KSG
- 18** Editorial Team

# A time for the Youth by the Youth

Transformation Agenda (BETA) was designed to accelerate economic growth by investing in critical pillars that create employment for millions of skilled youth and is therefore continuously in support of initiatives that seek to empower these young people. These initiatives include programs by Ministries, Departments, State agencies, Counties (MDACs) and Development Partners.

In this regard, the Kenya School of Government has a role to play in the development of programs and establishment of youth innovation centers. Youth Innovation Centres in Isiolo and Tana River Counties are such institutions with that provide avenues for the youth to channel their talents, creativity and innovation for the betterment of their livelihoods through income generation, sustainability and continued capacity building. For the success of these centers, the School is dedicated to mobilizing additional partners for sustainability of the activities by the youth. It is the vision of KSG that these centres will be replicated across all counties of Kenya.

Development partners have been instrumental in giving support to programs for the youth by the youth in Kenya. And for this workshop, ILO offered funding for the program while the World Food Program (WFP) that is keen on creating an ecosystem that nurtures entrepreneurship and innovation together with National Youth Council provided technical guidance. Other key partners were the Council of Governors (COG) who mobilized county representatives: CECs from Tana River, Isiolo, Kirinyaga, Embu and Kisumu counties, Technical



Frank Omogo, Senior ICT Officer at KSG consults with Godfrey Ochola, representative from the International Labour Organization.

Vocational Educational Training Authority (TVETA) and Kenya National Innovation Agency (KeNIA)

KSG together with TVETA, COG and KeNIA form the implementing agencies once the guidelines are finalized and approved by these partners at a different forum.

Some of the guidelines from the workshop that are hoped to be aligned with the aspirations of the youth and are aimed to provide exciting opportunities include;

Placement of the Innovation Hubs that shall be any government owned institutions such as TVET institutions, universities, other professional institutions, Research and Development institutions or any private institutions/agencies.

Inclusivity in the leadership that shall comprise the youth, a representative of business community, representatives of practicing professionals, the local community and Persons With

Disability.

The Innovation hub shall develop its annual financial budget to meet its obligations and shall manage its financial resources as appropriate

It will facilitate access to capital for entrepreneurs who may face barriers to traditional financing, such as micro-loans, crowdfunding platforms, or angel investor networks

The Hub will develop targeted outreach programs to attract entrepreneurs from diverse backgrounds including women, youth, minorities, and people with disabilities and may offer scholarships, grants, or subsidies to ensure financial accessibility for all where applicable.

It must ensure that the physical infrastructure is accessible to people with disabilities and provide facilities such as staff offices, Seminar and common rooms, recreation facilities, drainage system, proper sanitation and water supply; and ICT infrastructure.

# Innovation Hub Workshop



"Training should be a continuous process that will change the lives of the youth. The training methodology will be informed by identification of the emerging gaps that affect them. We must ensure that we offer value by involving different stakeholders by crafting a team from scratch."

Peter Quest, KSG  
Coordinator of Youth  
Programs



Ms. Sylvia Kezengwa of Programming at WFP gives her remarks at the workshop



CEC Education, Youth, and Sports in Tana River County Mr. Abbas Kunyo at the workshop .



Mr. George Masila of KeNIA facilitates a session during the workshop. KSG together with TVETA, COG and KeNIA form the implementing agencies once the guidelines are finalized and approved by these partners at a different forum. KeNIA will be in charge of innovations at the hubs.

# KMTC: Better Manners, Better Service



Principal Secretary for State Department for Public Health and Professional Standards, Ms. Mary Mburu (Center), together with KSG MKI Director Ms. Lynette Otwori (standing in red), Faculty Member Ms. Elizabeth Owino (Extreme Left) and Board and Senior Management of the Kenya Medical Training College (KMTC) during the training on Communications and Etiquette Essentials

**K**SG's Margaret Kenyatta Institute for Gender and Social Development last week trained the Board and Senior Management of the Kenya Medical Training College (KMTC) in Communication and Etiquette Essentials. The three day program focused on the role of communication for boards that lead, covering areas such as effective management of board meetings, handling crises, personal branding and corporate image, protocol and etiquette for public officers.

Principal Secretary for State Department for Public Health and Professional Standards, Ms. Mary Mburu, at the official opening of the program, gave emphasis to the strategic role of the Kenya Medical Training College in the achievement of the Universal

Healthcare promise through building the capacity of the health work force to manifest professionalism and productivity. She said that this was possible through the influence that the Kenya School of Government has in the transformation of the public service in its obligation to transform the Public Service provision of relevant training programs.

According to MKI Acting Director, Ms. Lynette Otwori, leveraging on communication will help the Board of KMTC appreciate new trends and evolving needs of their clients. This approach could determine business growth, encourage innovation, and build long-lasting client relationships. The evolution of communication has brought about profound changes in how people connect,

collaborate, and interact in all settings with the digital age facilitating instantaneous communication. Platforms such as video conferencing, live streaming, and multimedia messaging have also enriched the ways in which people communicate.

Program coordinator Ms. Elizabeth Owino who is also Senior Lecturer at the School emphasized that communication is at the heart of every organization's performance as seen in every document including correspondences, policy, reports and strategies. Communication between KMTC's Board and Management would promote alignment, transparency, performance evaluation, and crisis management. Through a culture of open communication, the College will achieve their strategic objectives more successfully, as it has an effect on corporate image, she went on to explain.

Formed by members with diverse expertise, the Board members work towards a united purpose- Training for Better Health- saw it necessary to be empowered with clear and proficient communication skills and knowledge in etiquette useful handling crises that include public health emergencies, organizational scandals and other unprecedented circumstances. They must manage public perception, maintain transparency, provide accurate and timely information as they protect institutional image.

To achieve increased trust and credibility amongst the

# KMTC: Better Manners, Better Service

stakeholders such as students, faculty, healthcare institutions and the general public, personal branding and corporate image are fundamental for boards that lead. A distinct brand identity would set KMTC apart from other medical training institutions communicating unique value propositions such as high quality education and commitment to excellence in health care training.

The relevance of protocol and etiquette cannot be understated in any organizational setting, and KMTC is no less. Protocol and etiquette establishes quality and proper ways of communicating and behavior. Unprofessional attitude and behavior would cause complains from clients, while the opposite- positive attitude and appropriate conduct is more likely to instill confidence



*Principal Secretary for State  
Department for Public Health and  
Professional Standards, Ms.  
Mary Mburu,*

in the clients and stakeholders of the college.

For KMTC in particular, decisions impact health care education and policy, adhering to protocols and etiquette can quickly enhance collaborations, mitigate conflicts and uphold the institution's reputation.

## Quote

*"Wherever I go meeting the public... spreading a message of human values, spreading a message of harmony, is the most important thing."*

*~Dalai Lam*

*Compiled By Lilian Kirimi and  
Denis Mutugi*



## SPEECH WRITING

### Target:

Speech writers, communication officers, personal assistants, and advisors to senior officers.

### Dates :

April 15-19,2024

### Campus:

Lower Kabete

### Cost:

Kshs. 79,576 (Exec. Residential)  
Kshs. 60,649 (Std. Residential)  
Kshs. 44,774 (Non-Residential)  
Kshs. 38,821 (Std. Non Resident)



# Senior Management Course Changes Lilian's Perception

BY GLENN LUMITI

**M**s. Lilian Wanyama, a seasoned Account Manager with the Kenya Meat Commission (KMC) Mombasa Branch, recently completed the Senior Management Course at the Kenya School of Government (KSG) Mombasa Campus. Not only did she attend, but excelled, serving as the deputy president of her class. This article explores how the course transformed Ms. Wanyama's approach to account management, providing her the skills that she anticipates will impact her leadership within KMC.

## Sharpened Strategies and Streamlined Operations

"Before the course," Ms. Wanyama explains, "my decision-making often focused on immediate needs. The Senior Management Course introduced me to strategic frameworks that consider long-term implications. Now, I analyze market trends, competitor activity, and potential risks before making decisions for alignment with KMC's overall goals." This newfound strategic thinking has empowered Ms. Wanyama to navigate complex situations, like negotiating long-term contracts with clients. Techniques like SWOT analysis have become her go-to tools. "These frameworks have



**Ms. Lilian Wanyama**  
Account Manager with the Kenya Meat Commission (KMC) Mombasa Branch

empowered me to craft winning sales strategies that capitalize on market opportunities while mitigating potential threats," Ms. Wanyama emphasizes.

## Communication Excellence: Building Trust and Rapport

Ms. Wanyama's communication skills have undergone a remarkable change since taking the course. "I can articulate ideas with clarity and brevity, ensuring messages resonate with clients," she states. Active listening techniques learned

during the program have proven invaluable. "I can grasp client needs, leading to a deeper understanding and tailored solutions," Ms. Wanyama says. Furthermore, the course honed her persuasive communication skills, enhancing her ability to influence stakeholders, and armed her with negotiation strategies that lead to collaborative, win-win outcomes. "These improvements have cultivated stronger relationships founded on trust and rapport, facilitating smoother interactions with clients and stakeholders," Ms. Wanyama highlights.

## Leading with Vision and Empathy

"I have embraced a more strategic approach, aligning team efforts with overarching organizational goals," she explains. Cultivating empathy has become a cornerstone of her leadership. "I now understand and can address the diverse needs of my team better," Ms. Wanyama says. Prioritizing teamwork and innovation creating an environment where creativity flourishes, and each team member feels empowered to contribute meaningfully. "Mindset change is so necessary for us to lead with vision, empathy, and a dedication," Ms. Wanyama concludes.

## Building a Vibrant and

# Senior Management Course Changes Lilian's Perception

## Productive Work Environment

The Senior Management Course emphasis on organizational behavior and dynamics aims at shaping approaches to team management. "By delving into team dynamics, I have gained perceptive into harnessing the collective potential of diverse talents," she explains. Enhanced communication strategies foster clearer channels of dialogue, while conflict resolution techniques have facilitated constructive resolutions. "The focus on motivation and engagement has led me to inspire and invigorate my team towards shared goals," she adds. Cultural awareness teachings are important for inclusivity, while skills in change management have proven helpful in navigating evolving landscapes. "Overall, these learnings have significantly contributed to a vibrant and productive work space within my department."

## Overcoming Challenges

Change is not always easy. The Account Manager acknowledges initial hurdles in implementing new strategies. "Yes, I encountered some obstacles in applying SMC theoretical concepts to practical complexities of managing diverse client accounts," she admits. "Bridging the gap between theory and practice required dedication. I sought mentorship from experienced colleagues,

continuously learning, and most importantly, customizing the strategies to suit each client's unique needs successfully," Ms. Wanyama shared.

## Financial Acumen for Sustainable Growth

Financial management and analysis has been a game-changer

for Ms. Wanyama's account management role. Techniques learned, such as cost analysis, have provided with understanding into resource allocation, for efficient utilization. "Financial forecasting methodologies have enabled me to properly plan, aligning resources with anticipated demands". Moreover, the ability to assess and mitigate financial risks has proven useful for informed decision-making, ensuring budget optimization and long-term financial stability. "Overall, these skills have not only enhanced the financial performance of my accounts but also contributed to strategic alignment and sustainable growth," Ms. Wanyama concludes.

Lilian's story exemplifies the transformative power of professional development programs. The Senior Management Course at KSG Mombasa Campus has facilitated her with a comprehensive skillset, enabling her to excel as an Account Manager, leader, and team builder. As Ms. Wanyama continues to leverage these valuable tools, her impact on the Kenya Meat Commission is sure to grow even stronger.

*The Senior Management Course introduced me to strategic frameworks that consider long-term implications. Now, I analyze market trends, competitor activity, and potential risks before making decisions for alignment with KMC's overall goals."*

*-Ms. Lilian Wanyama,*

# Digital Defense 101: Be One Step Ahead



Mr. Victor Wahome  
ICT Officer at Matuga Campus and a  
seasoned Bulletin Writer

In today's interconnected world, where personal and company data are increasingly digitized and stored online, safeguarding data is not merely a matter of convenience but a critical necessity at a time when cyber threats loom large. Whether it is sensitive personal information or proprietary company data, the implications of a security breach can be devastating. With the rise in cyber-attacks and the ever-evolving tactics of malicious actors, basic internet security practices have never been more required. This article explores some fundamental strategies that individuals can implement to protect their digital assets and safely navigate the online landscape.

## **Strong Password Management**

A strong password serves as the first line of defense against unauthorized access to personal and company accounts. Ideally, passwords should be lengthy, ranging from 12 to 16 characters,

to enhance their complexity and resilience against brute-force attacks. Incorporating a mix of uppercase and lowercase letters, numbers, and special characters further bolsters their strength. Each password should be unique to every account, minimizing the risk of a single breach compromising multiple accounts. Regularly changing passwords, at least once every six months, adds an extra layer of security, mitigating the potential impact of any compromised credentials.

Several strategies and tools are available to assist in this process of crafting strong and secure passwords, one effective method being to create passphrases by stringing together unrelated words or phrases, interspersed with numbers and special characters. For example, "BlueElephant\$42Sunset" or "Ugali#Rainbow\$1234" are examples of strong passphrases that are easy to remember yet sufficiently complex to resist brute force attacks.

On the other hand, weak and vulnerable passwords are those that are predictable or easily guessable, with common words, sequential patterns, or personal information like birthdates or names. Examples of weak passwords include "password123", "12345678", or "VOK2023". These passwords can be compromised within seconds by automated hacking tools.

## **Phishing Awareness**

Picture this: you are leisurely scrolling through your inbox,

minding your own digital business, when suddenly an email catches your eye. It is from your bank, or so it seems, urgently requesting you to verify your account details. Your heart races as you contemplate the consequences of ignoring such a serious-sounding message. But wait! Before you hastily click that link, pause for a moment. You, my friend, might just be on the brink of falling victim to one of the oldest tricks in the cyber playbook: phishing.

Phishing is the devious art of tricking unsuspecting netizens into divulging sensitive information like passwords, credit card numbers, or even their first pet's name. It is the cyber equivalent of a sneaky con artist disguised as Safaricom and sweet-talking you into handing over your M-Pesa details.

Now, you might wonder, how do these cyber tricksters pull off such dastardly deeds? Well, they have got a few tried-and-true tactics up their sleeves. First, there is the classic email impersonation, where scammers pose as trusted entities like banks, tech companies, or even your long-lost Nigerian uncle promising you a hefty inheritance. Then there is the ever-popular phishing link, a seemingly innocent URL that leads unsuspecting clickers straight into the jaws of a malicious website, ready to gobble up their precious data.

But fear not, for there are ways to outsmart these cyber sharks. Keep your wits about you and stay vigilant for telltale signs of a phishing attempt.

# Digital Defense 101: Be One Step Ahead

Look out for suspicious email addresses, grammatical errors, and urgent demands for sensitive information. And when in doubt, do not hesitate to verify the authenticity of the message by contacting the supposed sender directly through official channels or reaching out to your IT team for assistance.

## *Software Updates*

Software updates are the unsung heroes of the digital world! Imagine your favorite apps and programs as mighty fortresses, standing tall against the relentless onslaught of cyber threats. Now, here is the kicker: those updates you keep putting off? They are like reinforcements streaming in to shore up the castle walls, patching up any weak spots before the bad guys can even think about launching an attack. Think of them as your own personal cyber guardian angels, swooping in whenever there's a security vulnerability or pesky bug that needs fixing. But here is the thing: these updates only work their magic if you let them. So, the next time your device nudges you about an update, don't just dismiss it with a casual click – embrace it! By staying up to date with the latest software patches, you are not just protecting yourself – you are contributing to a safer, more secure digital world for us all. So, let's band together and spread the word about the importance of software updates, because when it comes to cyber security, knowledge truly is power.

## Data Backup and Employee Training

When it comes to protecting your valuable data, few practices

are as crucial as regular data backups. Whether it is those cherished family photos or critical business documents, ensuring they are safely backed up can mean the difference between a minor inconvenience and a catastrophic loss. By embracing both local and cloud-based backup solutions, you are not just guarding against hardware failures or accidental deletions – you are also building a strong defense against the growing threat of cyber-attacks. Remember, it is not a matter of if, but when disaster strikes – and having a reliable backup system in place can be your saving grace in those darkest moments.

Equally important is the human element in the cybersecurity equation. Educating employees about internet security is not just a box to tick – but a fundamental aspect of

safeguarding company data and preserving the trust of your clients and customers. Regular training sessions on security best practices empower your team to recognize and respond to potential threats, turning them from unwitting targets into vigilant defenders of your digital fortress.

While the internet may sometimes feel like the Wild West; it is worth noting that there are countless other strategies and tools available to enhance your cybersecurity posture. So, let's recap the basics: regularly update your software, use strong, unique passwords, stay vigilant against phishing attempts, and back up your data regularly. By incorporating these practices into your digital routine, you'll be well on your way to navigating the online landscape safely and securely.



# Happy to have been attached at KSG!

Bulletin writers Christine Rwamba and Austin Munene gathered information from a group of young officers at KSG Embu Campus upon completion of their required attachment period. Here are some of the comments they collected.



**Shine Wangechi**  
ICT Department

**“** My aim was to gain practical knowledge in programming and networking while also gaining exposure to government processes. I can confidently say that my expectations were not only met but exceeded.

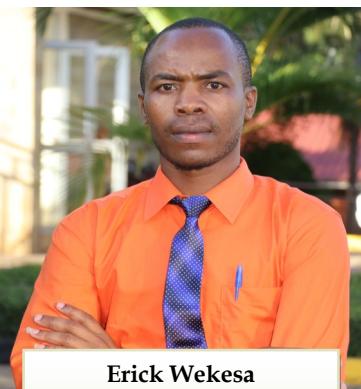
Through interacting with professionals from different departments, I was able to apply the theoretical knowledge in a practical setting. Networking with experts in the field was also beneficial in expanding my competencies. As a result of this experience, I have learned some aspects of problem-solving, which are essential in any professional development. I have learned to approach complex problems with a systematic and analytical mindset. Moreover, I have adapted well to working with different types of people. Overall, my time at KSG Embu provided me with the resources and tools necessary to succeed in my future career”.



**Austin Munene**  
Communications Department

**“** As a recent graduate, I was eager to apply the theoretical knowledge I had gained during my studies to practical use. I was fortunate to get an opportunity to work in the communication and public relations field at KSG Embu, where I was able to develop a range of skills. During my time there, my communication skills were significantly enhanced, as I learned how to convey information effectively and tailor my message to different audiences. Additionally, I gained valuable experience in designing materials such as flyers, brochures, and social media posts.

My time in the corporate world at KSG allowed me to develop a sense of professional etiquette, which is indispensable in any workplace as I interacted with my colleagues and clients politely and respectfully and maintain a professional image while doing so. I will cherish these skills and will undoubtedly see to it that they serve me well in future endeavors. Overall, my time at KSG has been incredibly fulfilling, and I am grateful for the opportunities I had to learn and grow as a professional”.



**Erick Wekesa**  
Procurement & Logistics Department

**“** I had a clear mission to acquire a diverse set of skills that would be relevant to my career. I have been able to learn an array of services that have helped me undertake various activities within my field with confidence. Specifically, I honed my analytical thinking, trend analysis, and problem-solving abilities, which I believe would make me a valuable asset to any organization. My ability to analyze trends has been particularly beneficial in providing information with regards to data. I can easily identify patterns and make predictions about future outcomes. This has enabled me to identify issues and come up with effective explanations quickly”.

# Happy to have been attached at KSG!



**Jesse Kiambi**  
ICT Department

“ I have been privileged to assist users in software installation, which has enabled me to gain a better understanding of the functionality of various software systems. Additionally, I have had the opportunity to attend informative training sessions at the Campus, which have provided me with a comprehensive understanding of the latest trends in the industry and its diverse applications across various sectors.

My interface with experienced professionals at KSG Embu has been a great source of inspiration, reinforcing my interest in pursuing a career in ICT. They have lent their experiences and insights, which have broadened my perspective on the industry and helped me comprehend the skills required to succeed in this field. Overall, my academic pursuits and practical experiences have equipped me with the necessary expertise and skills to excel in the field of ICT and contribute meaningfully to the industry”.



**Mururu Lisper**  
Communications Department

“ I have honed my writing and editing skills by contributing to creation of press releases, reports, and other materials. Furthermore, I have enjoyed generating content for the School’s social media platforms.

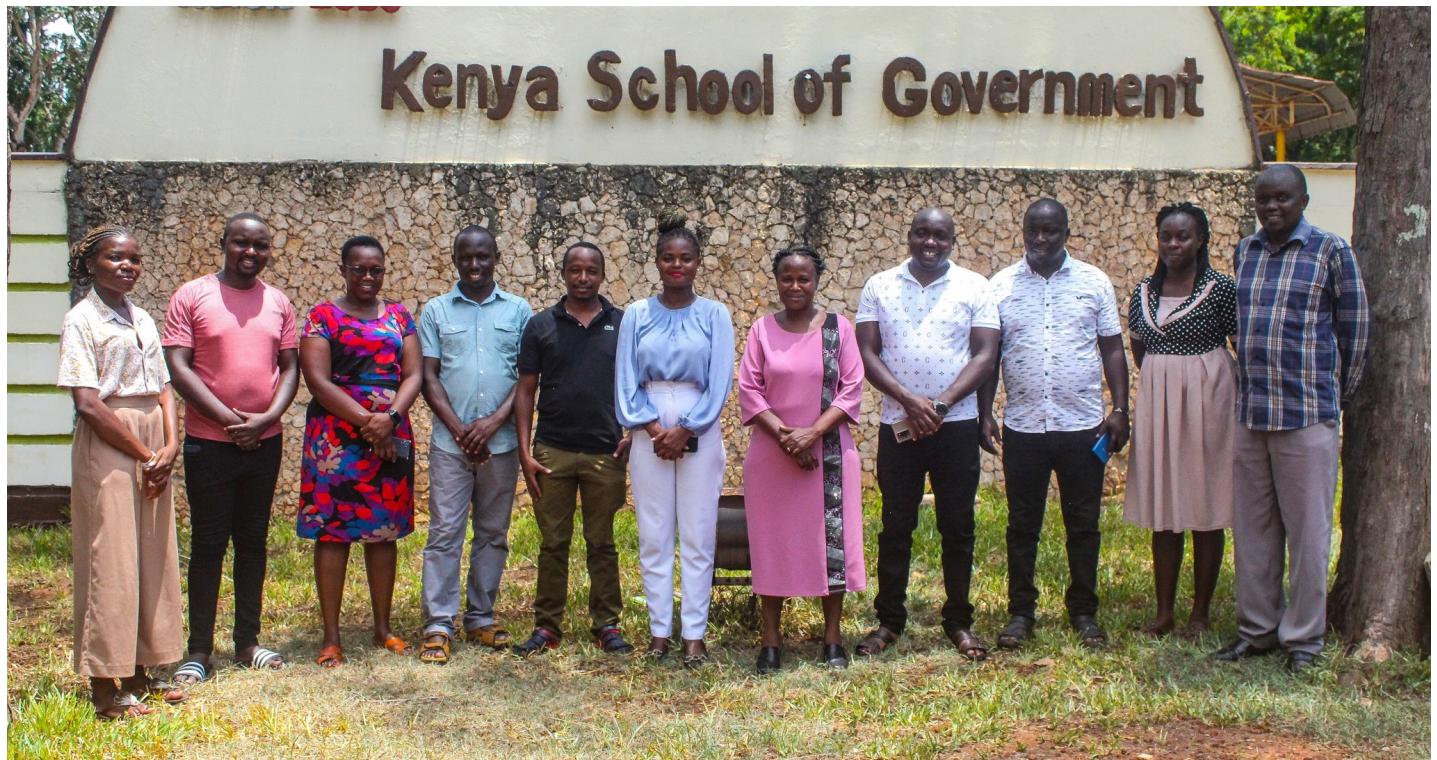
My attachment has been an excellent opportunity to apply my theoretical knowledge in a practical setting. Additionally, I have learned how to work under pressure, enabling me to perform in high-stress situations. My experience at KSG Embu has offered me the much needed skills and knowledge necessary for success in my future career.

As the students walk out of the School gates, we take a moment to extend our heartfelt congratulations and well wishes for their future endeavors. We hope that the knowledge, skills, and experiences gained during their academic journey will equip them to succeed in all their future endeavors, and we look forward to witnessing the incredible achievements that lie ahead for each of the young officers”.

## Weekly Activities across our Campuses



KSG Director General Prof. Ludeki Chweya (Center), Director Learning and Development Dr. Rachel Ngesa (and faculty member Ms. Susan Chesang) join participants of the Senior Management Course Cohort 415/2024 of Lower Kabete at the completion of the 4 weeks training. The cohort also participated in a tree planting exercise at the School and planted 250 trees as part of honoring the Presidential directive of planting 15 billion trees by 2032.



KSG Matuga Campus Ag. Director Dr. Florence Kithinji with participants of the Project Monitoring Evaluation & Reporting Cohort 2/2024 at the close of the program.

# Weekly Activities across our Campuses



Kenya School of Government Director Finance and Administration Prof. Nura Mohamed accompanied by Director Security Management Institute Mr. Humphrey Mokaya and Coordinator of Youth Programs Mr. Peter Quest hold a consultative meeting with Brig. General Martin Mutale, Official Defense Advisor at the Zambia Embassy, First Secretary Political, Ms. Caroline Muzongwe, and First Secretary, Political and Administration, Ms. Luyando Sichula, both from the Zambia Embassy. Discussions centered on capacity-building initiatives, particularly in Security Management and Youth Empowerment and exploration of potential partnerships aimed at enhancing skills and fostering collaboration between the KSG and The National Institute of Public Administration in Zambia.



KSG at a meeting with USAID's Health Equity and Resource Optimization (HERO) on ways of capacity strengthening County-Level key stakeholders for health planning, budgeting, and monitoring for 10 selected counties projects. The talks were led by Director Linkages and Collaborations Dr. Prisca Oluoch and HERO Chief of Party Mr. Peter Milo.

The discussions revolved around refining the Programme Based Budget Curriculum, crafting training materials and empowering Training of Trainers. The two institutions resolved to enter into a contract in the foreseeable future. Present at the meeting were; KSG's Director Institute for Devolution Studies Dr. Tom Wanyama, Deputy Director Academic Affairs Mr. Andrew Rori, and USAID (HERO) Domestic Resource Mobilization, Mr. Denis Mwambi

# Embassy of China in Kenya visits KSG



Kenya School of Government (KSG) Lower Kabete had the honor of hosting a delegation from the Embassy of China in Kenya led by Deputy Chief of Mission Minister Counsellor Zhang Zhizhong, Director Political Section, Ms. Chen Zhiwen and Mr. ie Zheng who serves as the Third Secretary. They were received at the School by Director General, Prof. Ludeki Chweya, and the Director of Linkages and Collaborations, Dr. Prisca Oluoch.

This meeting served as a follow-up to a previous invitation extended to the China National School of Administration (CNSA) through the Embassy of China in Kenya. The purpose was to explore potential areas of synergy between the two institutions.

KSG acknowledges CNSA's reputation and history of excellence in public administration. CNSA has played a crucial role in shaping China's administrative landscape. Both parties identified several areas for collaboration, including exchange programs, joint research initiatives, training workshops, and seminars, areas which hold great promise for fostering mutual learning and advancement in the field of public administration.

## Leadership Lesson

Rarely are opportunities presented to you in a perfect way. In a nice little box with a yellow bow on top.

‘Here, open it, it’s perfect. You’ll love it.’

Opportunities – the good ones – are messy, confusing and hard to recognize. They’re risky. They challenge you.”

— Susan Wojcicki, CEO of YouTube

## Have your say



Zainab Kioni

Had a very good time at ksg lower kabete campus. Very fresh in my memory. Valuable lessons learned. God bless KSG

## Humour



## Word of the Week

And ‘remember’ when your Lord proclaimed, ‘If you are grateful, I will certainly give you more.

Surah Ibrahim, verse 7

**Baringo Campus**

Strategic Leadership Development Program	1st April-10th May, 2024
Strategic Leadership Development Program	5th February-27th April,2024
Senior Management Course No. 187	18th March-12th April, 2024
Senior Management Course No 188	1st-26th April, 2024
Supervisory Skills Development Course	1st-12th April,2024
Public Relations and Customer Care	1st-12th April, 2024
The Judiciary Workshop	2nd-4th April,2024
Office Administrative Skills Course	1st-12th, 2024

**Embu Campus**

Senior Management Course NO. SMC205/2024	12th February - 5th April, 2024
Senior Management Course NO. SMC206/2024	12th February - 5th April, 2024
Strategic Leadership Development Program NO. SLDP406/2024	19th February - 19 April, 2024
Senior Management Course No.209/2024	11th March-5th April, 2024
Strategic Leadership Development Program No.412/2024	11th March - 19th April, 2024
Senior Management Course No.210/2024	11th March - 3rd May, 2024
Strategic Leadership Development. Program NO.SLDP413/2024	18th March -17th May, 2024
Strategic Leadership Development Program No.413/2024	18th March,2024 -17th May, 2024
Teachers Service Commission	2nd - 6th April, 2024
The Public Procurement Regulatory Authority	2nd - 6th April, 2024

**Matuga Campus**

Senior Management Course No.126/2024	11th March - 5th April, 2024
Supervisory Skills Development Course No. 16/2024	25th March -5th April, 2024
Senior Management Course No. 127/2024 Kenya National Bureau of Statistics	1st April -24th May, 2024
Senior Management Course No. 125/2024	29th January- 5th April, 2024

**Mombasa Campus**

Senior Management Course No. 179/2024	12th February – 5th April, 2024
Senior Management Course No. 180/2024	25th March – 19th April, 2024
Strategic Leadership Development Program No. 409/2024	11th March – 17th May, 2024
Strategic Leadership Development Program No. 409/2024	11th March – 19th May, 2024
Strategic Leadership Development Program No. 409/2024	25th March – 3rd May, 2024
Energy & Petroleum Regulatory Authority (EPRA)	4th April, 2024
Kenya Power & Lighting Company Ltd (KPLC)	5th April, 2024
The National Assembly	2nd – 7th April, 2024
Management Skills Course	2nd – 26th April, 2024
Management Course for Office Administrators	2nd – 26th April, 2024
Leadership Program for County Social Transformation (Spouses of Governors)	3rd – 7th April, 2024

**Lower Kabete**

Strategic Leadership Development Program No.408/2024	26th February -April 5th, 2024
Leadership Program for National Transformation No 1./2024	19th February -5th April 2024
Strategic Leadership Development Program No.405/2024	12th February-11th April 2024
Strategic Leadership Development Program No.411/2024	11th March - 19th April 2024
Supervisory Skills Development Course No.139/2024	25th March -5th April, 2024
Senior Management Course No.416/2024	1st-26th April, 2024
IFMIS Training on eProcurement	2nd-5th April, 2024
Data Protection Program OAG	2nd-5th April, 2024
Leadership Program for County Social Transformation	2nd-6th April, 2024
Human Resource for Non HR Practitioners for Public Sector Boards	2th-5th April ,2024

## HAPPY EASTER HOLIDAYS!!



**KENYA SCHOOL OF GOVERNMENT**  
EMPOWERING THE PUBLIC SERVICE

The Council, Management and Staff of  
KSG wish you a

# HAPPY EASTER

*But God demonstrates His own love toward us, in that  
while we were still sinners, Christ died for us*

**Romans 5:8**



## TRAIN WITH US



**Kenya School of Government**  
Empowering the Public Service

### STRATEGIC LEADERSHIP DEVELOPMENT PROGRAM

ONLINE COURSE



Designed for experienced professionals ready to take on strategic roles, this comprehensive program blends advanced management theories with practical leadership skills.

**APRIL 29-21 JUNE, 2024**  
PRICE: KSH 81,204

**REGISTER NOW**

[admissions.matuga@ksg.ac.ke](mailto:admissions.matuga@ksg.ac.ke)

[www.matuga.ksg.ac.ke](http://www.matuga.ksg.ac.ke)

0770 770 021



**Editor**

Faith Musoga

**Sub Editor**

Douglas Mochama

**Writers**

Ephline Okoth  
Beth Muigai  
Phyllies Muili  
Glenn Lumiti  
Tabitha Kemunto

Pauline Ngurukie  
Sharon Ngina  
Victor Wahome  
Christine Rwamba  
Venus Bartena

**Photographers**

Walter Mikwa  
Elias Makokha  
Bosco Marangu

## GET IN TOUCH WITH US

**Kenya School of Government**

P.O Box 23030-00604, Lower Kabete, Nairobi-Kenya

Telephone: +254-20-4015000/0727-496698

Website: [www.ksg.ac.ke](http://www.ksg.ac.ke)Email: [directorgeneral@ksg.ac.ke](mailto:directorgeneral@ksg.ac.ke)Admissions: [info@ksg.ac.ke](mailto:info@ksg.ac.ke)**e-Learning and Development Institute**

P.O Box 30627 - 00100 Nairobi, Kenya

Tel: +254-20-3535873/4/+254-728-606991

Email: [director.eldi@ksg.ac.ke](mailto:director.eldi@ksg.ac.ke)Admissions: [info.eldi@ksg.ac.ke](mailto:info.eldi@ksg.ac.ke)**Baringo Campus**

P.O Box 91, Kabarnet-Kenya

Mobile: 0709252900

Email: [director.baringo@ksg.ac.ke](mailto:director.baringo@ksg.ac.ke)  
admission.baringo@ksg.ac.ke

**Matuga Campus**

P.O Box 31-80406, Matuga

Cell: 0770 770 021

Email: [director.matuga@ksg.ac.ke](mailto:director.matuga@ksg.ac.ke)  
admissions.matuga@ksg.ac.ke

**Embu Campus**

P.O Box 402-60100, Embu-Kenya

Tel: +254-(068) 231824/2231866/2231364

Cell: 0792718171

Email: [director.embu@ksg.ac.ke](mailto:director.embu@ksg.ac.ke)  
admissions.embu@ksg.ac.ke

**Mombasa Campus**

P.O Box 84027-80100, Mombasa

Tel: +254-041-2227113/2228800/2226871

E-mail: [director.mombasa@ksg.ac.ke](mailto:director.mombasa@ksg.ac.ke)  
admissions.mombasa@ksg.ac.ke

## CENTRES OF EXCELLENCE/ INSTITUTES

- Centre for Public Service Values, Ethics and Integrity
- Centre for Public Finance Management
- Centre for Leadership and Public Policy
- Centre for Advanced Training and Consultancy Services
- Centre for Research and Advisory Services
- Centre for Environmental Governance and Climate Change
- e-Learning and Development Institute
- Security Management Institute
- Margaret Kenyatta Institute for Gender and Social Development
- Institute for Devolution Studies

We welcome your feedback

[communications@ksg.ac.ke](mailto:communications@ksg.ac.ke)

@KSGKenya



Kenya School of Government