



# WEEKLY KSG Bulletin

27th April- 3rd May, 2024

## KSG-HKS Co-sign for Excellence Academy



KSG Ag. Director General Prof. Nura Mohamed (left) and Ag. CEO Huduma Kenya (right), Mr. Mugambi Njeru sign the Memorandum of Understanding between KSG and Huduma Kenya. With them are officials from both organizations

**BY FAITH MUSOGA AND BETH MUIGAI**

**K**enya School of Government (KSG) and Huduma Kenya have begun a thrilling journey of creating memorable experiences for Kenyan citizens through excellent customer service.

On April 24, 2024, a Memorandum of Understanding (MoU) between the two institutions was signed at KSG by Ag. Director General, Prof. Nura Mohamed and Huduma Kenya Ag. CEO, Mr. Mugambi Njeru, at an event presided over by Chief Guest, Mr. Amos Gathecha, who

is Principal Secretary, State Department for Public Service.

The MoU brings together the expertise of two organizations that have jointly developed a Customer Service Excellence (CSE) Training Framework for the Public Service. It is also set to establish a Centre of Excellence for training programs aimed at Service Excellence.

In his remarks, PS Amos Gathecha said Huduma Kenya is known for giving service on the spot, where clients do not have to wait in long queues. This quality best describes Huduma Kenya. "It is this quality that inspired development of the Customer Service Excellence (CSE) Training

### HIGHLIGHTS

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# KSG-HKS Co-sign for Excellence Academy



Principal Secretary, State Department for Public Service, Mr. Amos Gathecha giving the key note address at the MoU event at the Kenya School of Government, Lower Kabete.

Framework to enable replication of the program in the whole of Public Service."

Although the Government through the office of the Chief of Staff and Head of Public Service is fully behind this Program, the PS is seeking more support from Public Service Commission for capacity building saying that leadership and induction courses undertaken at the Kenya School of Government should be made compulsory.

"These programs shape the Public Service thinking and doing. You cannot have an effective officer who has not been trained," he said. "By empowering public servants with the requisite competencies and ethical frameworks, Huduma Kenya and the School are not only creating a culture of excellence but also reaffirming the Constitutional mandate to serve the people diligently and selflessly," said Gathecha.

KSG Ag. Director General Prof. Nura Mohamed is confident that the Customer Service Excellence (CSE) Training

Framework and the Centre of Excellence will become the legacy that will be known for transforming how the Public Service does business.

"The School is keen about having a citizen centric public service, one that is sensitive to the needs of the public," he said. "This is why we collaborated with Huduma Kenya, known for its excellence in customer service - to replicate the same across Government and standardize service delivery."

This he emphasized with a clarion call: *tumewaskia na tutawafikia-* the needs of the citizens have been heard and something is being done about it. The goal is to transform the culture of the public service into one that is fit for service guided by customer centric perspective.

Ag. Chief Executive Officer of Huduma Kenya, Mr. Mugambi Njeru stated clearly that Kenyans have invested in Government through payment of their taxes and therefore deserve to get the best service. "We must be keen to provide remarkable

continuous customer experiences where a customer feels honored and appreciated. We must ask ourselves if citizens are satisfied with our services."

He reiterated Prof. Mohamed's vision of a customer centric public service, where services are delivered as per their demands and not from the perspective of the organizations. "This is what this MOU signing signifies," he said. "With Huduma Centre's 10 years of experience in customer service and KSG's mandate of training, the two present a program that will effect the entire public service.

The program is tailor made and recommended for different cadres; Executives (Heads of Organizations, Ministries, Departments Agencies and Counties (MDACs) and Industry thought Leaders); Managers; Quality Standard Assessors; Front Office (customer-facing) Staff; and Technical Officers.

KSG and Huduma Kenya are both Kenya Vision 2030 flagship projects; Huduma's mandate is to transform Public Service Delivery to ensure access to efficient, effective and citizen-centric services through One-Stop-Shop Platforms. KSG exists to support Government in the realization of national agenda through capacity development, research, consultancy and advisory services as well as public outreach programs.

While Huduma Kenya is celebrated for its transformative and citizen-centric approach to Public Service Delivery, KSG is known for developing curricula that enhance skills, competencies, and expertise for the purpose of achieving the highest possible standards of service delivery at both National and County Government level.

# KSG-HKS MOU Signing Pictorial



*Right:* Chair of Council KSG, Justice (Rtd.) Charles Nyachae with PS State Department for Public Service, Mr. Amos Gathecha. *Centre:* Prof. Nura Mohamed giving a presentation. *Left:* Mr. Simon Angote of KSG and Master of Ceremony of the event.



KSG and Huduma Kenya Choirs entertain the delegates at the MoU Signing. *Right:* The Memorandum of Understanding model unveiled.



*Right:* PS. Amos Gathecha, Prof. Nura Mohamed, Mr. Mugambi Njeru together staff from the Kenya School of Government; Mr. Alfer Lempaine, Mr. Simon Angote, Mr. Titus Githiora, Ms. Lynette Otwori, Ms. Jane Mwangi, Ms. Vera Obonyo and Mr. Ferdinand Wafula.

*Left:* Part of the Committee members of MoU signing preparation.

# Kenya-China Diplomatic Relations : A Rich History



Chair of KSG Council Justice (Rtd.) Charles Nyachae and Dr. Josephine Mwanzia, Director Academic Affairs with Ambassador Dr. Zhou Pingjian at the launch of the China Corner Library, at the Kenya School of Government.

**BY SHARON NGINA AND  
BRIAN OLOO**

Kenya and China share a robust diplomatic relationship that has flourished over six decades, marked by extensive collaboration, particularly in the realm of education and capacity building. The Kenya School of Government (KSG), in its pursuit of excellence in public service capacity development, has forged partnerships with sister institutions both within Africa and globally.

One of the hallmarks of this collaboration has been the joint efforts to enhance educational programs and foster mutual understanding. Through bilateral engagements, scholarships for Ph.D. students, short courses for public servants, and various symposia, conferences, and seminars have been facilitated. These initiatives have significantly enriched the exchange of knowledge and cultural understanding between the two nations.

Specifically, KSG has engaged in fruitful collaborations with esteemed institutions such as the University of Chinese Academy of Social Sciences (UCASS), the China-Africa Institute (CAI), and the China National School of Administration (CNAG). These partnerships have led to joint research, publications, and the organization of seminars aimed at promoting national

development and excellence in public service.

At a Public Lecture held at the School on April 24, 2024, Director of Academic Affairs, Dr. Josephine Mwanzia warmly welcomed attendees, acknowledging their participation and highlighting China's remarkable transformation journey.

KSG Ag. Director-General, Prof. Nura Mohamed, expressed gratitude for the longstanding collaboration, emphasizing the pertinence of scholarships for faculty, staff and participants and proposing further cooperation in exchange programs that would strengthen the existing partnerships and collaboration between the Kenya and China.

Council Chair, Justice (Rtd) Nyachae extended appreciation to the Chinese Embassy for their support, emphasizing the value of understanding China's history and culture in appreciating its transformation. He accentuated the pertinence of Kenya drawing upon China's rich historical practices as a valued resource in its endeavors to improve both its economic affluence and social development. Recognizing the



Delegates follow proceedings at the public lecture.

# Kenya-China Diplomatic Relations : A Rich History



Ambassador Dr. Pingjian participated in the ongoing #KSGGoesGreen campaign by planting a tree at the KSG grounds.

profound China's past achievements, he emphasized the significance of Kenya implementing the key lessons learned from China's transformational journey so as to forge a path towards sustainable growth and development

During a public lecture by Ambassador Dr. Zhou Pingjian, the rich history of the bilateral relationship spanning 60 years was elucidated. Dr. Pingjian emphasized the significance of understanding China's historical context in comprehending its transformation, tracing it back to ancient dynasties and the

founding of the People's Republic of China in 1949. He highlighted the principles of serving the people, rejuvenation, and the role of the Communist Party in steering China's progress. He further added that the China's transformational growth was people centered. Initiatives and policies were designed and implemented with the interests and needs of the people as the forefront.

Dr. Pingjian elaborated on the multifaceted strategies employed by China to facilitate its extraordinary transformation, which has driven both its

economic and social growth. Among these strategies are the robust investment and astute utilization of infrastructural development, harnessing the power of technology and innovation, and effectively leveraging the abundant reservoir of low-cost labor. The Ambassador underscored the imperative of nurturing openness in capital markets through comprehensive financial reforms. Such reforms are envisioned to liberate the financial systems, thereby fostering an environment conducive to attracting foreign investments.

In closing, KSG's Security Management Institute Director Mr. Humphrey Mokaya, expressed gratitude for the enlightening lecture and urged further exploration of how the principles of the People's Republic of China could be applied beneficially in the Kenyan context.

In essence, the collaboration between Kenya and China in the field of education stands as a testament to the enduring friendship between the two nations, rooted in mutual respect and shared aspirations for development and prosperity.



# Bii recounts his entry into Public Service



Dr. John Bii, the Director of KSG Baringo Campus tells his story as presides over the closing ceremony of the Blended Induction Program for Probation Officers

**BY DOUGLAS MOCHAMA**

**O**n April 26, 2024, Dr. John Bii, the Director of KSG Baringo Campus, who was once a probation officer, spoke about his formative stage of service and how it provided him with the privilege to serve the most vulnerable in society. He gave his story at the closing ceremony of the Blended Induction for Probation Officers where he was pleased to catch up with some of his former colleagues who are still serving in the Probation Department and have grown the ranks of secretary, directors, and deputy directors.

In his address, Dr. Bii took a moment to reflect on his early days as a junior probation officer, a role that required him to supervise offenders who were serving noncustodial sentences. It was a challenging job, but also one that brought him great satisfaction as he worked to ensure that these individuals

were rehabilitated and safely reintegrated into their communities.

"Looking back on that time, I express deep gratitude for the opportunity to make a real difference in the lives of many Kenyans. This was a valuable chance of gaining experience while working alongside some of the brightest and most dedicated officers, who helped me learn and develop professionally," he

*As the interface between the justice system and the community, probation officers are responsible for ensuring a just, safe, secure, and crime-free society.*

disclosed.

According to him, the impressive achievements in public service, including his ascent to the prestigious position of Director at the School, can be attributed to a set of core values that were instilled in him through his years of working with the Probation Department.

"These values included a strong work ethic, unwavering integrity, unflinching loyalty, deep respect for others, dedication to community service, and a relentless focus on excellence which I continue to embody every day," he added.

As the interface between the justice system and the community, probation officers are responsible for ensuring a just, safe, secure, and crime-free society. Dr. Bii shared some nuggets of wisdom with the officers that could enable them to have a successful tenure in the service. He urged them to prioritize their well-being, avoid engaging in activities that could



Dr. Christine Obondi, Secretary Probation and After Care Services at an earlier event in Baringo

# Bii recounts his entry into Public Service



Inductees upon completion of their program at Baringo Campus

compromise their health, invest in themselves, and not forget the people who matter most in their lives.

The collaboration between the Kenya School of Government and the State Department for Correctional Services has resulted in a Blended Induction Program for Probation Officers with 347 probation officers who were recruited last year completing the course and are now destined to

reform offenders on non-custodial measures within the community.

Dr. Bii commissioned the inductees to serve the people of Kenya ethically, with loyalty, and to uphold high standards of integrity. He encouraged them to consult widely, innovate, and work together to enhance service delivery.

"On behalf of our Director General, I express our sincere

appreciation to the esteemed leadership of the Ministry of Interior and National Administration for their generous sponsorship of this induction program. It is an honor for us to have collaborated with the Ministry in organizing this induction program, and we look forward to working with you in other areas of capacity building as your needs may dictate."

The closing ceremony was attended by the Director of Research Statistics & Quality Assurance, Probations, Mr. Joshua Wairuhi, who represented the Secretary of Probation and Aftercare Service Dr. Christine Obondi, Regional Probation Director, South Rift, Lydia Ngatia, and other Directors from the State Department of Correctional Services.

On Monday, April 22, 2024, the Secretary of Administration, State Department of Correctional Services, Mr. Peter Wanjohi, graced the opening of the induction on behalf of the Principal Secretary, Dr. Beatrice Beacco.



# Symposium Tackles Urban Governance of Cities

BY GLENN LUMITI

The Kenya School of Government (KSG) Mombasa Campus this week held a timely Symposium on Governance and Management of urban areas and cities in the wake of devolution in Kenya. This engaging event brought together participants from municipalities across the country, creating a space for knowledge exchange and collaborative problem-solving in a rapidly urbanizing Kenya.

Setting the tone for the symposium was the keynote address delivered by Mr. Solomon Ambwere, Head of the Urban Planning & Management Department at the Ministry of Transport, Infrastructure, Housing and Urban Development (MoTIHUD). In his statement, Mr. Ambwere urged counties nationwide to strive for a future with "zero slum rates." This ambitious goal highlighted the pressing need for effective urban governance strategies in Kenya's developing cities.

Dr. Rukia Atikiya, Ag. Director of the Campus, spoke to the role capacity development plays in empowering local authorities in the discharge of their duty. She announced the exciting development of new curriculum specifically tailored for municipal managers and board members. This curriculum, to be rolled out in the coming months, will be rigorously validated by symposium participants, ensuring it directly addresses the challenges faced by



Dr. Rukia Atikiya, Ag. Director Mombasa Campus.

those on the frontlines of urban governance. Dr. Atikiya's remarks accentuated the School's commitment to building capacity at the local level, a cornerstone of Kenya's devolution process.

The symposium delved into a range of topics that impact urban centers across Kenya:

**Effective Resource Management**  
With devolved governance placing a greater financial burden on counties, the symposium explored strategies for optimizing resource allocation and ensuring efficient service delivery in urban areas. Participants discussed innovative financing mechanisms and best practices for budgeting and expenditure management.

**Infrastructure Development**  
Kenya's urban sprawl necessitates robust infrastructure development to keep up with population growth. The

symposium examined strategies for financing and implementing essential infrastructure projects, including reliable transportation networks, adequate water and sanitation systems, and sustainable energy solutions.

## Urban Planning and Management

The symposium held discussions on crafting comprehensive urban development plans that promote economic growth, social equity, and environmental sustainability. Participants explored innovative planning approaches that cater to the unique needs of each municipality while adhering to national development goals.

## Public Participation and Service Delivery

A well-functioning democracy requires active citizen engagement. The forum emphasized the importance of nurturing public participation in urban governance. Participants explored strategies for effective communication and collaboration between local authorities and residents, ensuring service delivery reflects the needs of the community.

It was not all talk; it was occasion for attendees to share success stories and challenges as representatives from various municipalities showcased innovative programs and initiatives implemented in their respective cities. These real-world examples offered insights and sparked discussions on replicability and adaptation across different contexts.

The Symposium served as a

# Symposium Tackles Urban Governance of Cities

forum for stakeholders from across Kenya's urban landscape to collaborate and chart a path towards a brighter future for the country's cities as it also offered a glimpse into the future of urban governance in Kenya. Collaboration, innovative ideas, and commitment to capacity building bode well for the country's developing cities. As stakeholders continue to work together, translating these

discussions into concrete action plans, Kenyans can look forward to cities that are not only economically vibrant but also socially inclusive and environmentally sustainable. The forum also highlighted the need for further research in several key areas. Studies exploring the most effective financing models for urban development, the optimal balance between national and

local planning strategies, and best practices for citizen engagement in the urban governance process would all be valuable contributions to Kenya's ongoing devolution journey. With continued collaboration, knowledge sharing, and a commitment to innovation, Kenya's cities have the potential to become thriving centers of opportunity, ensuring a brighter future for all Kenyans.



The Symposium at the Ultra Modern Conference facility. Top right: delegates in attendance. Top Left: Ms. Ruth Muigai and Ms. Rebebecca Kaguru (bottom right) both faculty members at Mombasa Campus and Mr. Solomon Ambwere, Head of the Urban Planning & Management Department at the Ministry of Transport.

# Greening Kenya: Be Part of the Solution!

BY GRACE JEBICHII AND  
JEREMY MWANGI

**F**or some time now Kenya has been involved in the call to create a green future with an ambitious plan to plant a staggering 15 billion trees by 2032. But this is not just about trees- It is a holistic plan that involves restoring landscapes, combating deforestation, and consequently securing a healthier planet for all.

Indeed, the disasters and crises being experienced world over are as a result of climate change from human activity such as deforestation, manufacturing, power generation, landfills, offshore grilling and use of fluorinated gases among many other deeds.

Rising sea levels, heatwaves and droughts, loss of biodiversity and extreme weather events are adversely affecting everyone one way or another - No one is spared! In these two months alone Kenya



Mr. Yakub Mohamed, Principal Accountant, Lower Kabete at the KSGGoesGreen exercise.



Staff from difference departments at the tree planting event at KSG grounds.  
#KSGGoesGreen

has experienced extreme rain and flooding causing displacements, loss of lives and property and destruction in general.

We must look for solutions to our problems; we must be part of the answers in big and small ways. Planting trees is one of these means and by significantly increasing forest cover from 12% to 30%, Kenya aims to reduce its carbon footprint.

The tree planting initiative resonates with the global movement for environmental action championed by Earth Day celebrated annually on April 22nd. Earth Day provides a platform to raise awareness about environmental matters hoping to inspire individual and collective action. It also aligns perfectly with international goals like the Paris Agreement, which aims to limit global warming.

This national effort is for everyone! Here is how you can

contribute:

**Plant a Tree:** Join a tree planting event organized by the government, NGOs, or community groups.

**Support Green Champions:** Organizations like the Kenya Forest Service or the Green Belt Movement are leading the charge. Consider donating or volunteering.

**Spread Awareness:** Talk to friends and family, and share information on social media using #15BillionTrees and #KenyaGoesGreen.

In recognition of the 54th Anniversary of Earth Day, the Kenya School of Government (KSG) launched an exciting tree planting campaign called "KSG Goes Green." This effort aims to encourage KSG staff to contribute to environmental sustainability for positive impact. The campaign runs from April 22nd to May 3rd, 2024, with dedicated tree planting events taking place every Friday.

# Tree Planting Pictorial #KSGGoesGreen



KSG Nairobi Community joined forces to conduct a tree-planting exercise at the School; an initiative that supports the Presidential directive for the Accelerated Restoration of Forests and Rangeland. KSG's target is to plant 15,000 trees, and so far staff have been able to plant 8,000 seedlings.

## Breaking Barriers: A Woman's Guide to Career Growth and Success



*Ms.Hellen Moraa  
procurement Officer -Matuga  
Campus*

BY VICTOR WAHOME

In the dynamic space of professional growth, women are continually breaking barriers and reshaping the narrative of success. Meet Helen Moraa, a beacon of inspiration in her role as a procurement powerhouse at the Kenya School of Government, Matuga Campus. In this article, she will offer lessons into the journey of career growth for women, sharing practical strategies, personal anecdotes, and advice. As we embark on this exploration, we also uncover the importance of career advancement for women, the unique challenges they encounter, and the transformative power of resilience and determination in the pursuit of success.

Career growth for women is not merely a professional pursuit but a journey of enablement, self-discovery, and relentless

determination. As Helen emphasizes, it is about embracing challenges as opportunities for growth and defying expectations in male-dominated fields like procurement. "Breaking into a male-dominated field like procurement is not really a walk in the park. Women often have to work twice as hard to prove themselves, battling stereotypes along the way." For women advancing in their careers means breaking down barriers, confronting preconceptions, and laying the path for future generations in addition to moving up the corporate ladder. I would say it is a journey fueled by passion, purpose, and the unwavering belief in one's abilities.

Navigating the path to career growth requires a strategic

*"Every setback is a setup for a comeback, and every challenge is an opportunity to rise higher. Do not forget the power of community, share your experiences and learn from one another collectively paving the way for a more inclusive and equitable workforce."*

*Ms.Helen Moraa*

approach and a willingness to step out of your comfort zone. "Persistence! When life throws hurdles your way, you jump higher. I have surrounded myself with supportive mentors and built a network of great allies. Oh, and a healthy dose of self-belief never hurt anyone!"

Helen talks about the importance of setting clear goals and objectives; whether aiming for a leadership role, seeking opportunities for advancement, or pursuing a career change, having a roadmap is essential. "I strongly believe that building a strong professional network is important for women looking to accelerate their careers". She stresses on networking and mentoring and the benefits of getting advice from those who have been there before.

Despite the progress made in recent years, women still face unique challenges on their journey to career growth. Helen acknowledges the reality of gender bias, imposter syndrome, and work-life balance struggles and shares practical tips to overcome these challenges, such as cultivating resilience, staying true to oneself, and seeking support. "By reframing setbacks as opportunities for learning and growth, we can navigate the complexities of our careers with confidence and grace," she says.

In the pursuit of career growth, it is easy for women to neglect their personal well-being. And, as Helen wisely reminds us, self-care is non-negotiable. Taking care of oneself—physically, mentally, and emotionally—will serve you for long-term success and fulfillment. Whether it is

# Breaking Barriers: A Woman's Guide to Career Growth and Success

carving out time for hobbies, practicing mindfulness, or setting boundaries, prioritizing self-care is a powerful act of self-love. By investing in personal development and nurturing their overall well-being, women can sustainably pursue their career goals and thrive in every aspect of their lives. "I believe in the power of work hard, play hard. Whether it's going swimming on the weekends or indulging in a good book, finding moments of joy

outside the office keeps me fueled and ready to tackle whatever comes my way."

The journey of career growth for women is a multifaceted endeavor marked by determination, and unwavering ambition. As Helen eloquently illustrates through her own experiences, success is not merely about reaching the top of the corporate ladder but about

embracing the many things that come your way with confidence and grace and writing your own success story.

She aptly says, "Every setback is a setup for a comeback, and every challenge is an opportunity to rise higher. Do not forget the power of community, share your experiences and learn from one another collectively paving the way for a more inclusive and equitable workforce."

## TRAIN WITH US!



### Starting Soon

#### MATUGA CAMPUS LINE UP

##### SENIOR MANAGEMENT COURSE

For middle level managers in the public service and their equivalent in private sector.

Duration: 4 Weeks

##### STRATEGIC LEADERSHIP DEVELOPMENT PROGRAM

For senior officers in the Public Service and Private Sector in who are responsible for making policy-related decisions

Duration: 6 Weeks

##### SUPERVISORY SKILLS DEVELOPMENT COURSE

For Officers from National and County Government responsible for sections and service delivery units.

Duration: 2 Weeks

##### PUBLIC RELATIONS & CUSTOMER CARE

For officers responsible for customer engagement in National and County government, as well as Non - government.

Duration: 2 Weeks

#### DETAILS

APR 29- 24 MAY & MAY 27-21 JUN

PRICE:  
KSH 197,618 (RESIDENT)  
KSH 114,989 (NON-RESIDENT)

MAY 6-14 JUN & MAY 20-28 JUN

PRICE:  
KSH 240,357 (RESIDENT)  
KSH 152,640 (NON-RESIDENT)

MAY 6- 17 & JUNE 10-21

PRICE:  
KSH 113,666 (RESIDENT)  
KSH 68,586 (NON-RESIDENT)

MAY 27-7 JUN & JUN 24-5 JUL

PRICE:  
KSH 113,666 (RESIDENT)  
KSH 68,586 (NON-RESIDENT)

## Activities around the Campus



The Estonia Center for International Development (ESTDEV) visit to the Kenya School of Government for discussions geared towards partnership in areas of Digital Transformation in the Public Service, Public Sector Reforms, Youth Empowerment, and Capacity Building.



KSG's Security Management Institute in collaboration with Margaret Kenyatta Institute for Gender and Social Development have partnered with International Criminal Investigative Training Assistance Program (ICITAP) to roll out an Executive Women Leadership Program

This initiative leverages the existing School curriculum to enhance the capacity of women in security. Specifically, the partnership aims to advance the counter terrorism capacity of women in the security sector.



# Activities around the Campus



KSG Mombasa Campus opened its doors to a team from Premier Hospital for an enriching health wellness camp. The day commenced with an Ergonomics Awareness Session led by Dr. Benjamin Ndivo, setting the tone for a day of empowerment and self-care. Participants and staff alike benefited from comprehensive health checkups, ensuring everyone's well-being is prioritized.



Dr. Rukia Atikiya welcomes Coastal award team for the ceremony of Investing In Women in the Blue Economy in Kenya (IIW-BEK) Programme. The Principal Secretary of the State Department for Shipping and Maritime Affairs, Mr. Geoffrey Kaituko, graced the event and awarded Kshs. 50 million cheque to selected women Small Medium Enterprises from the Coastal region.

## Leadership Lesson

**Leadership is not wielding authority- It is empowering people**

True leaders empower their team members, encouraging them to take ownership, develop their skills, and make meaningful contributions towards shared goals.

*Becky Brodin*

## Have your say



Lokwete Rotich Abel, HSC · [Follow](#)

Happy to be part of this great Team.Matuga Campus all the way .



## Humour

when you trained  
someone for 2 weeks  
and then they quit



## Word of the Week

Be strong and courageous.  
Do not fear or be in dread  
of them, for it is the Lord  
your God who goes with  
you. He will not leave you  
or forsake you.

~ Deuteronomy 31:6

**Baringo Campus**

|  |                             |
|--|-----------------------------|
| Senior Management Course (online)                    | 8th April - 31st May,2024   |
| Strategic Leadership Development program (online)    | 15th April- 21th June ,2024 |
| Strategic Leadership Development Program No.407/2024 | 1st April - 10th May, 2024  |

**Embu Campus**

|  |                                 |
|--|---------------------------------|
| Project Planning & Management                                    | 8th April - May 3rd, 2024       |
| Strategic Leadership Development Program No.413/2024             | 18th March,2024 -17th May, 2024 |
| Senior Management Course No.210/2024                             | 11th March - 3rd May, 2024      |
| Senior Management Course No.211/2024                             | 8th April -May 3rd, 2024        |
| Senior Management Course No.212/2024                             | 8thApril h - May 31st , 2024    |
| Management Skills Course   | 8th April -May 3rd, 2024        |
| Strategic Leadership Development Program No.416/2024             | 22nd April - 14th June, 2024    |
| Payroll Re-engineering team                                      | 22nd April - 3rd May, 2024      |
| Strategic Leadership Development Program No.419/2024             | 29th April-7th June, 2024       |
| Communications Authority of Kenya                                | 29th April - 3rd May, 2024      |
| Payroll Re-engineering team- State Department for Public Service | 22nd April - 3rd May, 2024      |
| Productivity mainstreaming training- KSG Corporate               | 29th April - 3rd May, 2024      |
| Directors Retreat- KSG Corporate                                 | 2nd - 4th May, 2024             |
| Legal Governance & Compliance Audit- KSG Corporate               | 29th April 3rd May, 2024        |
| Finalization of the KAPAM Strategic Plan- KSG Corporate          | 29th Aprill- 4th May 2024       |
| ISO re-certification- KSG Embu                                   | 29th - 30th April, 2024         |

**Matuga Campus**

|   |                             |
|---|-----------------------------|
| Senior Management Course No. 127/2024 Kenya National Bureau of Statistics | 1st April -24th May, 2024   |
| Records Management Course No.004/2024 The Judiciary                       | 15th April -3rd May,2024    |
| Strategic Leadership Development Program No. 417/2024                     | 15th April - 21st June,2024 |
| Executive Office Administrators Course NO. 1/2024                         | 29th April -17th May, 2024  |

**Mombasa Campus**

|  |                             |
|--|-----------------------------|
| Middle Management Course for Police Officers Kenya Police Service        | 15th April - 5th July, 2024 |
| Supervisory skills Development Course                                    | 15th April - 10th May, 2024 |
| Seminar/Workshop The National Government Constituencies Development Fund | 15th April - 17th May, 2024 |

**Lower Kabete**

|   |                              |
|---|------------------------------|
| Strategic Leadership Development Programme No.415/2024                      | 8th April - 17th May, 2024   |
| Senior Management Course No.417/2024 (Executive Office of the President)    | 8th April -3rd May, 2024     |
| Senior Management Course No.418/2024  | 22th April - 16th June, 2024 |
| Retirement Planning Course  | 29th April-3rd May, 2024     |
| Public Service Values and Ethics (National Treasury)                        | 29th April -3rd May, 2024    |
| Productivity Mainstreaming Training of Champions (Pharmacy & Poisons Board) | 29th April-3th May, 2024     |
| National Registration Bureau  | 29th April, 2024             |
| Betting Control and Licensing Board   | 30th April, 2024             |

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## CENTRES OF EXCELLENCE/ INSTITUTES

- Centre for Public Service Values, Ethics and Integrity
- Centre for Public Finance Management
- Centre for Leadership and Public Policy
- Centre for Advanced Training and Consultancy Services
- Centre for Research and Advisory Services
- Centre for Environmental Governance and Climate Change
- e-Learning and Development Institute
- Security Management Institute
- Margaret Kenyatta Institute for Gender and Social Development
- Institute for Devolution Studies

We welcome your feedback

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