# KENNETH MARTINEZ

INDIANAPOLIS ,IN 317-998-7797 KSM748@GMAIL.COM

# SKILLS

EFFECTIVE COMMUNICATOR
INFLUENTIAL LEADER
PROBLEM SOLVER
PROJECT MANAGEMENT
ATTENTION TO DETAIL
LOGICAL THINKING
LONG-TERM THINKING
GOOD MEDIATOR
TEAMWORK

# EDUCATION

B.A., LINGUISTICS FLORIDA ATLANTIC UNIVERSITY

LINKEDIN.COM/IN/ KENNETH-S-MARTINEZ/



# **PROFILE**

Versatile professional with a proven track record of process improvements through use of technology. Passionate about transforming infrastructure and systems to become more efficient, scalable, and cost effective. Able to work with leadership, peers and direct reports. Seeking a technical development position with strong growth path.

# **KEY COMPETENCIES**

- Servant leader focused on implementing solutions to help businesses grow and profit
- Proficient at systems troubleshooting, quality assurance, and problem solving
- Adept at internal and external systems and security audits
- Superior understanding of mechanical and electronic sources.
- · Security+ certification in progress
- Udemy course: The Complete Cybersecurity Course in progress

### **EXPERIENCE**

#### **AAR INDIANAPOLIS**

2015-PRESENT

AAR provides third-party maintenance for commercial aircraft of public airlines such as Delta and Southwest, servicing \$50M-\$80M aircraft each year.

- Implemented aircraft hardware and software modifications and updates using schematics and wiring.
- Conducted systems troubleshooting after software and hardwire updates
- Completed diagnostics testing on hydraulic, electronic and mechanical components
- Charged with running flight deck systems check for ground crew

#### **SMALL BUSINESS CONSULTANT**

2012-2015

Provided business and technology solutions to local businesses by understanding problem areas within the market and developing strategic relationships with key vendors for optimized results.

- Analyzed company books to understand financials and evaluate next steps
- Executed process improvements which led to reduced processing time
- Completed brand refresh through website development and social media presence
- Implemented a POS and CRM system to automate transactions and gain BI info
- Increased profits by positioning key services based on POS/CRM BI data

#### **U.S. MARINE CORPS - AVIONICS**

2007-2011

The Avionics team is the backbone of the USMC's air fleet, providing crucial technical, maintenance and logistics support, to ensure successful air missions aiding ground efforts. Work completed domestically and abroad.

#### AVIONICS COLLATERAL DUTY INSPECTOR

2010-2011

2007 - 2010

- Served as senior team lead to unit supervisors
- Conducted quarterly performance evaluations for eight direct reports
- Led quality control operations, ensuring completed work to set standards
- Designed daily schedules, ensuring balanced work load to meet deadlines

TECHNICIAN

- Responsible for squadron safety program and coordinating program logistics
- Managed personnel through maintenance tasks during deployment.