
SUBJECT: MARKET SURVEY QUESTIONNAIRE

SUBJECT: PROVISION OF SAP SUPPORT SERVICE

INSTRUCTION:

This form should be fully completed.

1. *This form should be fully completed. Write "NIL" or "N/A" (Not Applicable) where appropriate.*
2. *Purpose of the market survey is to provide CPOC with insight about current trends in SAP Support Service ONLY*
3. *Please note that THIS IS NOT AN INVITATION TO BID or assurance your company will be invited to bid.*

The request and your reply shall be treated as non-obligatory. All information given will NOT be disclosed and will be classified as confidential.

CONTRACTOR'S PROFILE

1. Please provide the following information of your company.

- a) Name and address

MEGATEQ SDN.BHD.

No 13-2, 2nd Floor, Block B, Lorong Kingfisher 2, Plaza Kingfisher, 88450 Kota
Kinabalu, Sabah, Malaysia.

- b) Tel. no. : +(60) 88 441 755

- c) Fax no. : +(60) 88 441 855

ATTACHMENT A



2. Bidder is familiar and able to provide all required services as specified below to support SAP Services. The Scope of Services shall be inclusive but not limited to the following services;

No.	Description	Yes / No
1.	Bidder have established experiences in providing system support for SAP and SAP Invoice Management by Open Text.	No
2.	Bidder have resources capacity to provide resources with sound knowledge/ experience and on time system support, monitoring and enhancement for SAP HR, Material Management, Plant Maintenance, Financial & Accounting, Joint Venture & Accounting, other SAP ECC modules which may be activated and SAP Invoice Management by Open Text, for planned and ad-hoc basis until 31 st July 2026.	No
3.	Bidder have dedicated professional resources for respective module in both SAP and SAP Invoice Management by Open Text, with minimum of 7 years consultation experience for normal functional & technical consultants and more than 10 years consultation experience for senior consultant.	No
4.	Bidder have dedicated resources & automation system in documenting, managing, tracking and monitoring system issue support and enhancement requests and deliverables. The system and process must in line to minimum of ITIL 3.0.	No
5.	Bidder have resources capacity to provide 24/7 system support service to ensure CPOC SAP and SAP Invoice Management by Open Text are available to service CPOC operational for 24/7 basis in optimum level.	No

ATTACHMENT A



3. Market Survey

Bidder to submit estimation cost as per requirement below:

No	Description	Unit	Unit Rate (MYR)
1	SAP Consultancy and Enhancement Service		
	1.1 SAP Principal / Senior Consultant (Offsite)	Manday	-
	1.2 SAP Consultant - Functional Consultants (Offsite)	Manday	-
	1.3 SAP Technical Consultant (BASIS) (Offsite)	Manday	-
	1.4 SAP Technical Consultant (ABAPER) (Offsite)	Manday	-
	1.5 SAP Technical Consultant (S&A) (Offsite)	Manday	-
2	SAP Service Delivery Management	Manday/ Monthly	-
3	SAP Invoice Management by OpenText Consultancy and Enhancement Service		
	3.1 SAP Invoice Management by OpenText Principal / Senior Consultant (Offsite)	Manday	-
	3.2 SAP Invoice Management by OpenText Technical Consultant (BASIS) (Offsite)	Manday	-
	3.3 SAP Invoice Management by OpenText Technical Consultant (ABAPER) (Offsite)	Manday	-
	3.4 SAP Invoice Management by OpenText Technical Consultant (S&A) (Offsite)	Manday	-
4	Support transition (knowledge transfer and CPOC process understanding)	Lump sum	-

Signature

:

Name

: HARUN BIN PASI

Designation

: System Analyst

Bidder's Name & Address

: HARUN BIN PASI
No 13-2, 2nd Floor, Block B,
Lorong Kingfisher 2, Plaza Kingfisher,
88450 Kota Kinabalu,
Sabah, Malaysia.

Date

: 23/2/2023

Note: Please scan and email completed questionnaire together with required supporting documents to:

CPOC Tender Secretary-2B: TenderSecretary-2B@cpoc.com.my