

Eric Chu

- 📞 (925) 640-6182
- ✉️ dexchu200@gmail.com
- 📍 679 Greylyn Dr, San Ramon, CA 94583
- 🌐 <https://www.linkedin.com/in/eric-chu-5b1172165/>

Profile

A highly skilled and result-oriented professional with experience in the process of documenting, reporting, editing, and analyzing data. Managed large quantities of data, conducting comparative analysis and research, allowing for the software's continued stability and improvements. Exceptional in team-oriented communication and self-assigned tasks, allowing for steady completion of projects by or before the projected deadline.

PROFESSIONAL EXPERIENCE

July 2019 – May 2022 **Apple via Apex Systems – Data Image Editor**

- Conduct QA in 2D environment for visual discrepancies using unique methods and software, ensuring the application's visual continued functionality.
- Conduct comparative research and analysis along with maintaining effective and efficient communication, leading to creative ideas and solutions to visual issues.
- Receptive to feedback, allowing for the execution of changes in a timely manner.
- Self QA assigned tasks, allowing for efficient completion of assignments prior to the deadline.

November 2017 – Present **Hunan Restaurant – Technical Aide(Part-Time)**

- Updating and maintaining web information details to keep customers update to any changes that may occur.
- Analyze customer online engagement(e.g. reviews, comments) to identify their preferences and suggest changes that increases customer satisfaction.
- Installation of technical equipment(e.g. register, security cameras, network troubleshooting), providing the company more efficient and satisfactory customer service and proper security.

EDUCATION

University of California, Santa Cruz
Bachelors of Arts in Computer Science -
June 2018

Skills and Achievments

- Structured Query Language, Quality Assurance, Python, Microsoft Office Applications
- Google Data Analytics Certification - Coursera