



Invoice

Account #: 460193 Invoice #: 1744626978 Date: 12/31/2019

For invoice inquiries, please contact us at
ucbilling@west.com or 877-211-6858
or live chat at www.westuc.com/contact-us

ACCOUNTS PAYABLE
HITEC POWER PROTECTION
HITEC POWER SOLUTIONS
12502 EXCHANGE DR STE 404
STAFFORD, TX 77477

Current Charges:	\$210.07
Previous Charges:	\$0.00
Open Items:	\$0.00
TOTAL DUE:	\$210.07

Remittance:
Please make payable in U.S.
Dollars, and note your Account
Number on your check.

Mail Remittance To:
Intrado Enterprise Collaboration, Inc.
P.O. Box 281866
Atlanta, GA 30384-1866
Fed-Id: 58-1942497

Unless agreed otherwise in the Agreement (as defined herein), all amounts are due by 01/30/2020 and, unless otherwise agreed to by the parties, amounts not received by 01/30/2020 are subject to a late fee of 1.5% per month or the maximum amount allowed by law.

Tear here and submit top portion with payment

IF PAYING BY CREDIT CARD, PLEASE FAX THIS COMPLETE PAGE TO ACCOUNTS RECEIVABLE AT (706) 634-3802.

Bill My:
(check one)



Name _____

Signature _____

Credit Card Number

Expires Security Code

Amount _____

Address Line 1 _____

Address Line 2 _____

Address Line 3 _____

City/Town _____

Postal Code _____

Country _____

Contact Telephone Number _____

**Would you like to
charge your account
monthly?**

☐ Yes ☐ No

If Yes, your account will be
charged automatically during
months that you have usage.

Pay your invoice via ACH electronic payments and allow your invoice total to be electronically deducted from your checking account. Go to West Online at www.intercallonline.com, log into your account and update your payment option to ACH. Visit <http://westuc.com/brochures/intercall-online-choosing-ach-payments-overview> for step-by-step instructions.

1564206

Entered in ISAH
Date 1-2-20
Entered mg
Approved _____

Statement

Account #: 460193 Invoice #: 1744626978 Date: 12/31/2019

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TRANSACTION HISTORY

Invoice	Date	Type	InvAmt	Debit	Credit	Payment	Balance
1744626978	12/31/19	Invoice	\$210.07				\$210.07
		Current	\$210.07				
		30 DAY					
		60 DAY					
		90 DAY					
		120 DAY					
		OVER 120 DAYS					

Total Due \$210.07

Payments

Payment - Thank you -\$262.49

Total Payments -\$262.49

Important Messages

Account #: 460193 Invoice #: 1744626978 Date: 12/31/2019

Attention:

We are pleased to announce that as of October 10, 2019, West Unified Communications Services, Inc., will change its name to Intrado Enterprise Collaboration, Inc.

This is a very exciting milestone for our company and reflects a new stage in our evolution as the innovative, cloud-based, global technology partner you've come to rely on. This includes the company name change, new logo and a fresh visual identity. Our new branding reflects both the evolution of the company as well as its vision for the future.

Please read the following information on any action required.

As of October 10, 2019, invoices for services provided will be billed by the name Intrado Enterprise Collaboration, Inc. Your first invoice from Intrado Enterprise Collaboration, Inc. will be issued after this date.

This is a branding/name change only; the company is not merging, changing ownership, or undergoing any other change. No assignment or other contractual change is required. Please note that our VAT/Tax number will not change.

Our FEIN, bank account number and sort code will remain the same, but the account name will change to Intrado Enterprise Collaboration, Inc. Please reflect this name in your internal systems.

An updated W-9 form as well as the associated legal documentation evidencing the name change will be available at <http://www.intrado.com/name-change>.

Additionally, in the coming months, we will be changing our email domain from @west.com to @intrado.com. Please add the new email domain @intrado.com to your safe sender and whitelist to ensure you and your colleagues continue to receive email notifications regarding your West accounts. There will be no change to the IP addresses used and all incoming emails to the existing @west.com addresses will be redirected.

Legal Information

Account #: 460193 **Invoice #:** 1744626978 **Date:** 12/31/2019

By ordering or using Services provided by or through Intrado, you agree to be bound by the Terms and Conditions set forth at <http://www.westuc.com/terms-conditions> or, in the alternative if applicable, a written Service Agreement executed by you and Intrado (in either case the 'Agreement'). Furthermore you agree to be charged for the Services at rates specifically negotiated by you and agreed to by Intrado and all other Services, fees or surcharges will be charged at Intrado's standard rates. You may obtain Intrado's standard rates through your sales or account representative or in some cases your web account. If you do not agree with the above, do not use the Services.

Current Charge Summary

Account #: 460193 Invoice #: 1744626978 Date: 12/31/2019

Company: HITEC POWER SOLUTIONS

Account: HITEC POWER PROTECTION

VIEW BY OWNER NUMBER

	Owner Number	Confs	Minutes	Charges	Enhanced Products and Features	Total Charges
HITEC POWER PROTECTION						
1, Leadership	21135680	0	0	\$0.00	\$1.99	\$1.99
1, NAM	59115586	0	0	\$0.00	\$1.99	\$1.99
1, Projects	27567424	4	128	\$100.53	\$39.94	\$140.47
Account Total		4	128	\$100.53	\$43.92	\$144.45

State & Local Taxes and Fees

\$65.62

Total Charges

\$210.07

Call Type Descriptions

Account #: 460193 Invoice #: 1744626978 Date: 12/31/2019

<u>Bill Code</u>	<u>Name</u>
R8/CA	Resless-Plus Toll Free / Canada
R8/US	Resless-Plus Toll Free / USA

Conference Detail

Account #: 460193 Invoice #: 1744626978 Date: 12/31/2019

Owner: 1. Leadership

Owner Level Charges

Date	Name	Price	Qty	Amount
Project Accounting Code: COST CENTER=,BILL REFERENCE=,Employee ID=				
12/31/19	Inactive Owner Maintenance Fee	\$1.990	1	\$1.99
	State & Local Taxes and Fees			\$0.38
	Total			\$2.37

Conference Detail

Account #: 460193 Invoice #: 1744626978 Date: 12/31/2019

Owner: 1. NAM

Owner Level Charges

Date	Name	Price	Qty	Amount
Project Accounting Code: COST CENTER=,BILL REFERENCE=,Employee ID= 12/31/19	Inactive Owner Maintenance Fee	\$1.990	1	\$1.99
	State & Local Taxes and Fees			\$0.38
	Total			\$2.37

Conference Detail

Account #: 460193 Invoice #: 1744626978 Date: 12/31/2019

Owner: 1. Projects

Conference	Date	Time	Attendees	Minutes	Total Charges
321388234	12/04/19	10:55 ET	3	101	\$117.99

Reserved By Projects 1

Project Accounting Code: COST CENTER=,BILL REFERENCE=,Employee ID=

Connect	Attendee	Call Number	Type	Minutes	Charge
Resless-Plus Toll Free / Canada					
11:03 ET	eRes-Plus - 4166881590		R8/CA	2	\$1.88
11:04 ET	eRes-Plus - 5193250500		R8/CA	45	\$42.20
Resless-Plus Toll Free / USA					
10:55 ET	eRes-Plus - 2812396116 LDR		R8/US	54	\$37.14
State & Local Taxes and Fees					\$36.77

Conference	Date	Time	Attendees	Minutes	Total Charges
322665181	12/11/19	11:00 ET	1	12	\$29.04

Reserved By Projects 1

Project Accounting Code: COST CENTER=,BILL REFERENCE=,Employee ID=

Connect	Attendee	Call Number	Type	Minutes	Charge
Resless-Plus Toll Free / USA					
11:00 ET	eRes-Plus - 3467188516 LDR		R8/US	12	\$8.25
Other Features					
Conference Minimum - Reservation Plus					1 @ \$11.500
State & Local Taxes and Fees					\$11.50
					\$9.29

Conference	Date	Time	Attendees	Minutes	Total Charges
322670484	12/11/19	11:21 ET	1	3	\$29.27

Reserved By Projects 1

Project Accounting Code: COST CENTER=,BILL REFERENCE=,Employee ID=

Connect	Attendee	Call Number	Type	Minutes	Charge
Resless-Plus Toll Free / Canada					
11:21 ET	eRes-Plus - 4166881590		R8/CA	3	\$2.81
Other Features					
Conference Minimum - Reservation Plus					1 @ \$16.940
State & Local Taxes and Fees					\$16.94
					\$9.52

Conference	Date	Time	Attendees	Minutes	Total Charges
324019313	12/18/19	10:58 ET	2	12	\$29.03

Reserved By Projects 1

Project Accounting Code: COST CENTER=,BILL REFERENCE=,Employee ID=

Connect	Attendee	Call Number	Type	Minutes	Charge
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Conference Detail

Account #: 460193 Invoice #: 1744626978 Date: 12/31/2019

Owner: 1. Projects

Resless-Plus Toll Free / USA

11:05 ET	eRes-Plus - 2812396116 LDR	R8/US	4	\$2.75
10:58 ET	eRes-Plus - 8322852510	R8/US	8	\$5.50

Other Features

Conference Minimum - Reservation Plus	1 @ \$11.500	\$11.50
State & Local Taxes and Fees		\$9.28

Project Accounting Summary

Account #: 460193 Invoice #: 1744626978 Date: 12/31/2019

PAC: COST CENTER=,BILL REFERENCE=,Employee ID=

Owner Name	Conference	Date	Minutes	Conf Charge
1, Projects	324019313	12/18/19	12	\$29.03
1, Projects	322670484	12/11/19	3	\$29.27
1, Projects	322665181	12/11/19	12	\$29.04
1, Projects	321388234	12/04/19	101	\$117.99
1, Leadership	Inactive Owner Maintenance Fee			\$2.37
1, NAM	Inactive Owner Maintenance Fee			\$2.37
Total Conferences:	4		128	\$210.07

Tax and Fees

Account #: 460193 Invoice #: 1744626978 Date: 12/31/2019

TAX

Federal Taxes	\$0.00
State Taxes	\$12.13
Local Taxes	\$3.85

FEES

Federal Universal Service Fund Contribution	\$34.89
Telecom Surcharge	\$0.38
Service Support Surcharge	\$14.37