Deyby **Rodriguez**

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Education

CUNY Hunter College   *New York, NY*
BA IN COMPUTER SCIENCE   *Expected Graduation – December 2025*

Experience

FOUND Study   *New York, NY*
RESIDENT ASSISTANT - CHELSEA   *September 2024 – August 2025*
- Worked directly with property managers to address inquiries for over 300 residents, coordinate unit maintenance, and resolve housing-related concerns.
- Assisted in tracking, reporting, and following up on maintenance requests to ensure timely completion and resident satisfaction.
- Supported front desk operations by handling inquiries, check-ins, and administrative tasks with professionalism and efficiency.

FOUND Study   *New York, NY*
RESIDENT ASSISTANT - TURTLE BAY   *August 2023 – September 2024*
- Provide customer service by assisting over 1500 residents with inquiries, concerns, and requests at the front desk, creating a welcoming and supportive environment.
- Conducted regular rounds to monitor the residence halls, ensuring compliance with housing policies.
- Performed logging, organization and distribution of incoming mail and packages for residents.

Google   *New York, NY*
CODE NEXT COACH   *November 2022 – June 2023*
- Assisted in the delivery of curriculums in React, Deep Learning and Full-Stack Web Development and Python to over 50 high school students.
- Provided personalized advising to students on projects, programming concepts, technical career preparation and interviews.
- Supported development of internal curriculums in iOS Development with Swift for future use.

All Star Code   *New York, NY*
TEACHING ASSISTANT   *June 2022 – August 2022*
- Assisted instructional team in the delivery of a web development curriculum to over 40 high school students.
- Led instruction of curriculum modules at least 3 times per week.
- Led office hours, where I assisted students with reviewing topics covered in class and with their projects.

Skills

Customer Service:	Front Desk Operations, Customer Support, Resident Relations
Computer Science Education:	Lesson Facilitation, Curriculum Development, Student Advising
Operations:	Package Management, Maintenance Tracking, Classroom Logistics
General:	Microsoft Office Suite, Google Workspace, Canva
Resident Management:	StarRez, Dormakaba, CloudBadging, Notifii
Software Development:	JavaScript, Java, Python, HTML/CSS, GitHub, MongoDB, Firebase, React, Node.js
Languages:	English (Native Proficiency), Spanish (Native Proficiency)