

# Erika Hernandez

West Jordan, Utah

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## Education

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**BS in Computer Science: Network Management Technology**

Weber University, April 2022

**AS in Computer Science & Information System**

Salt Lake Community College, December 2020

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## Certificates

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Network & System Admin

Network Routing & Switching

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## Experience

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**Interim Information Technology Director** Apr 2021 – Present

Head Start Utah Chapter

- Oversees the day to days of the company, budgeting, and hiring employees. Along with operations of the IT department for the agency.
- Monitor service desk for tickets, troubleshooting systems, hardware, and software, installing, configuring, modifying, maintaining, and troubleshooting existing equipment and applications.
- Oversee IT maintenance and equipment inventory in conjunction with service providers.

**Computer Teacher Specialist** Aug 2020 – Jan 2021

**Murray School District.**

- Instruct students in grades K-6 on district-approved curriculum, how computers work, and digital citizenship. K-3 content will focus on mastering keyboarding basics, logic, problem-solving, and programming concepts.
- Delivered a computer science curriculum with various classes that entail game used code.org
- Taught Python basic programming for logic, and critical thinking

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## Skills

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## Experience

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| • Communication, Writing | • FortiGate & FortiAP        |
| • Leadership, Listening  | • Active Directory           |
| • Problem Solving        | • Microsoft 365 admin        |
| • Public speaking        | • OSMicrosoft, Mac and Linux |
| • Googling               |                              |
| • English/ Spanish       | • Physical layer             |