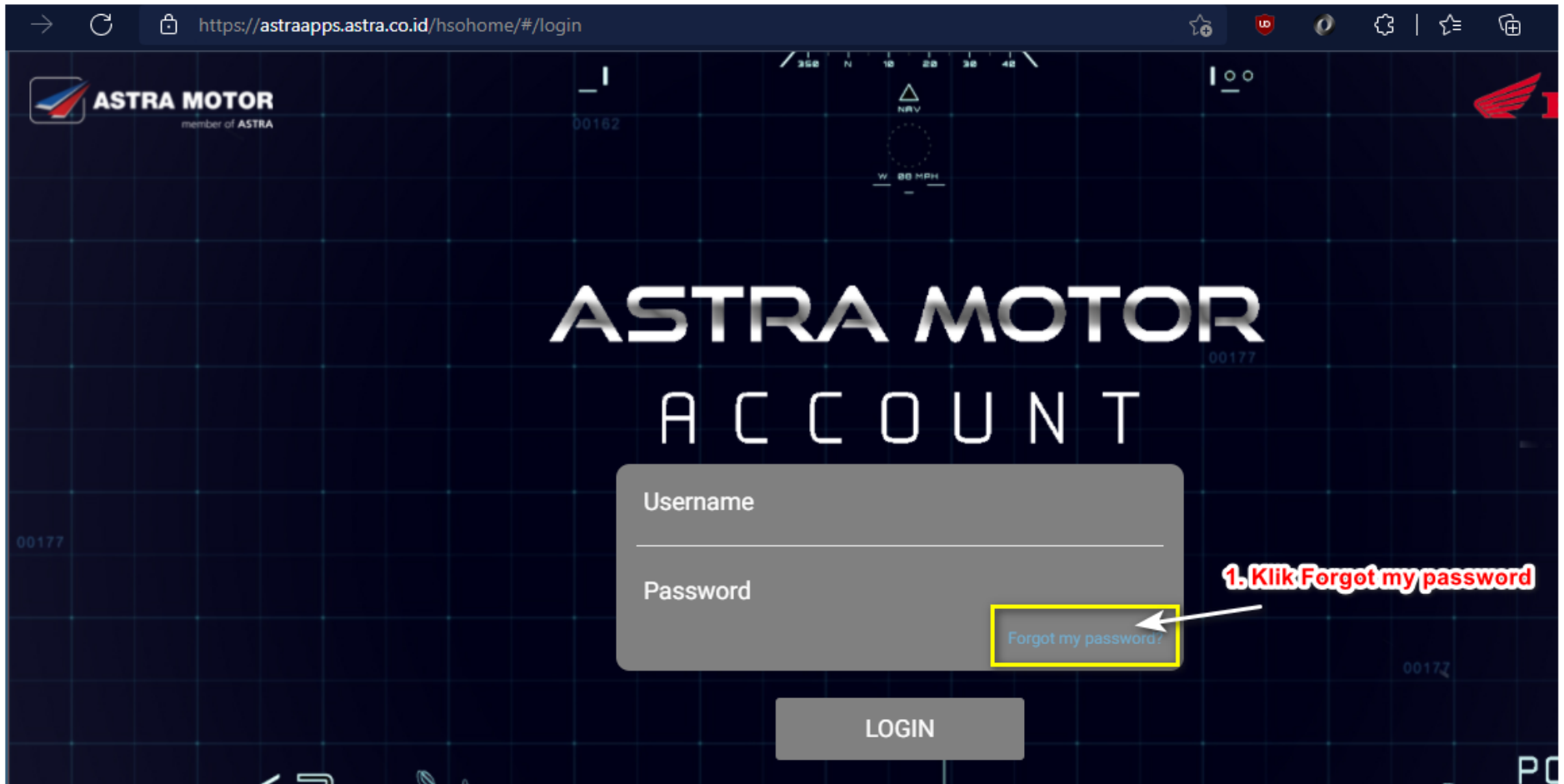


Juklak Reset Password Aplikasi SAMA

1. Forgot Password di SAMA



The screenshot shows the Astra Motor Account login page. The URL in the browser is <https://astraapps.astra.co.id/hsohome/#/login>. The page features the Astra Motor logo and the text "ASTRA MOTOR ACCOUNT". Below the logo, there are input fields for "Username" and "Password". A link labeled "Forgot my password?" is highlighted with a yellow box. An arrow points to this link with the text "1. Klik Forgot my password". A "LOGIN" button is located below the input fields.

2. Isi Data UserName



This partial screenshot shows the top part of the Astra Motor Account login page. The URL in the browser is <https://astraapps.astra.co.id/hsohome/#/login>. The Astra Motor logo is visible on the left side of the page.

If you have forgotten your password you can reset it here. x

Username:

1. isi data username sesuai login SAMA

2. klik next

Next

Cancel

3. Isi Data Email

→ ↺ https://astraapps.astra.co.id/hsohome/#/login

ASTRA MOTOR
member of ASTRA

If you have forgotten your password you can reset it here. x

Email:

1. isi data email yang terdaftar di SAMA

2. klik submit

Prev Submit

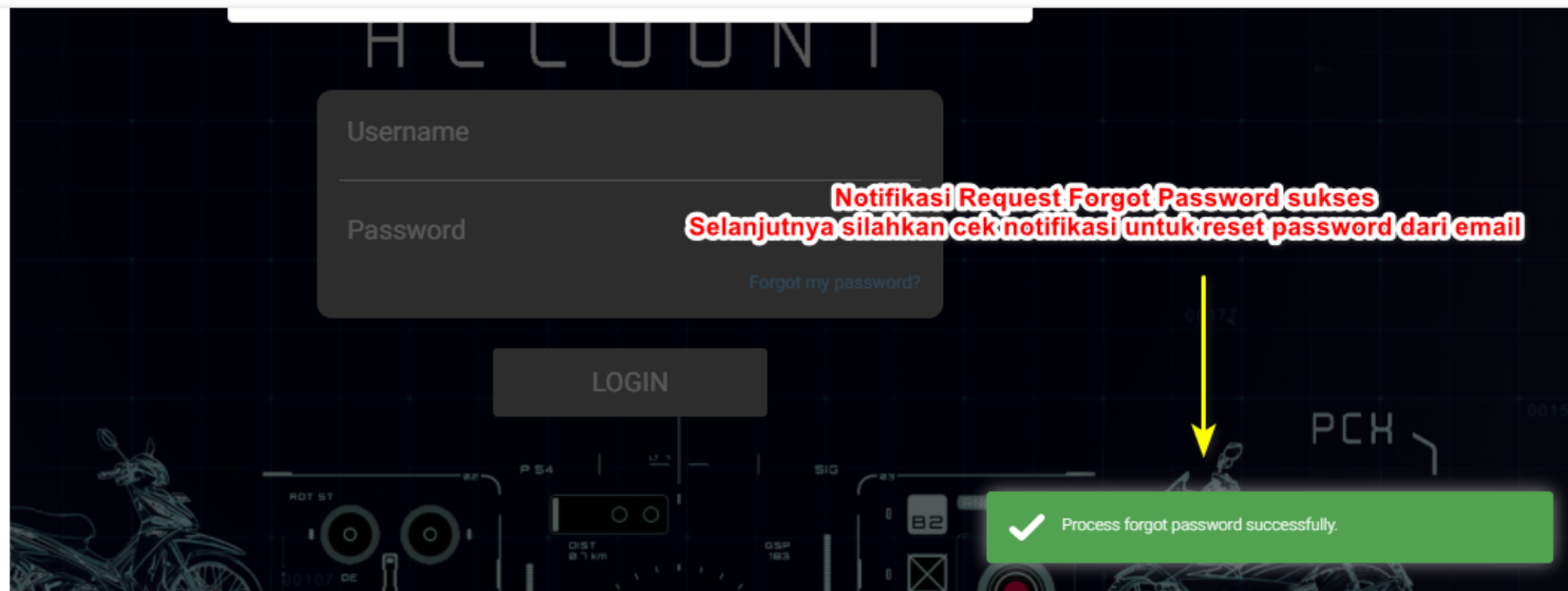
Cancel

4. Notifikasi Reset Password Sudah Diemail

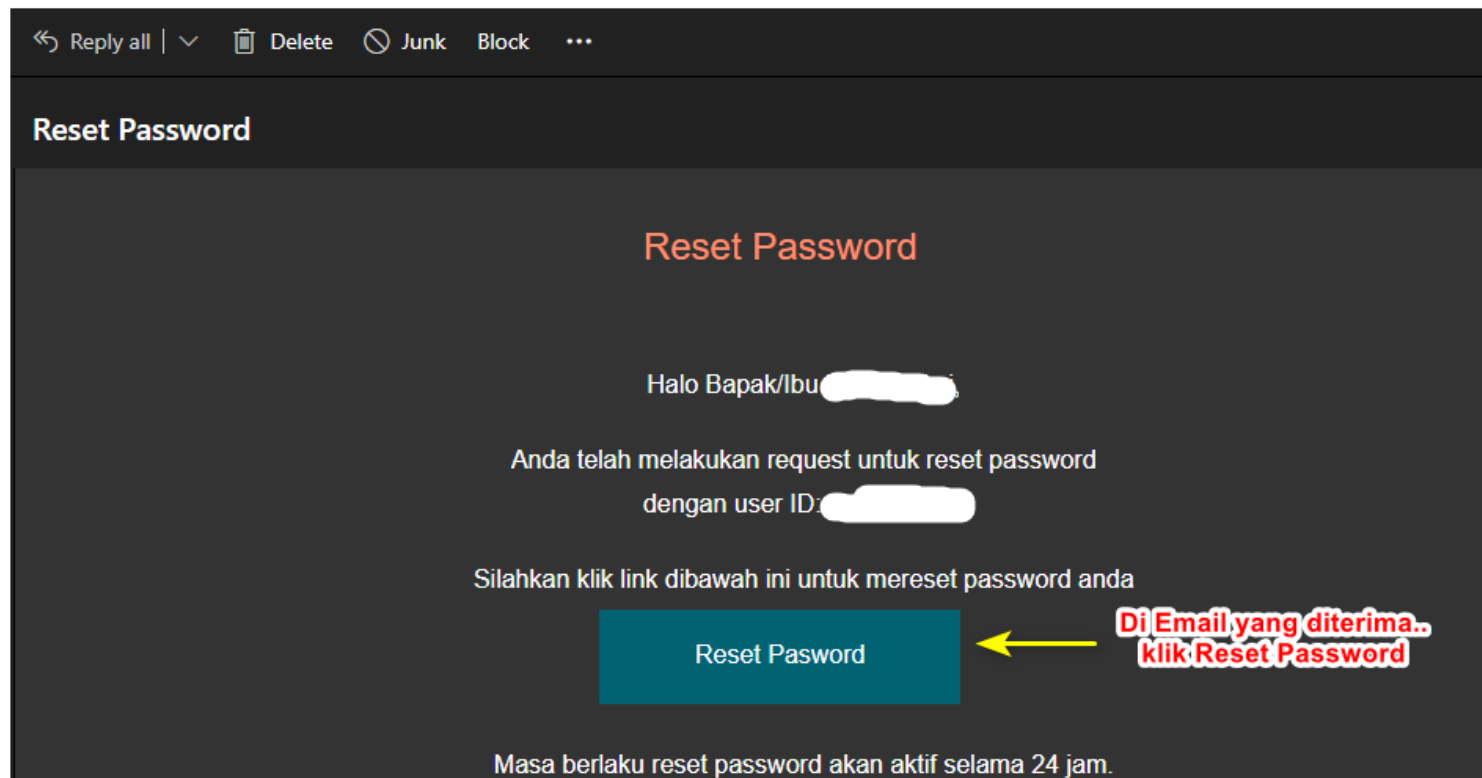
If you have forgotten your password you can reset it here. x

Email:

Close



5. Isi Notifikasi Email Reset Password



6. Isi Password Baru

astraapps.astra.co.id/UserManagementAPI/ExternalViews/Accounts/ResetPassword;

Astra User Management

Reset password.

Reset your password.

New password

Confirm new password

Reset

1. isi password baru

2. isi password baru, pastikan sama dengan langkah no 1

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7. Support

Jika menemui kendala,

Submit problem ke ITCare itcare@ai.astra.co.id (khusus karyawan astramotor)

Selain itu bisa ke Helpdesk helpdesk_adms@ai.astra.co.id (khusus Dealer)