David Fentem-Jones

Software Engineer with a passion for helping people



Contact: david@dfj.me.uk

Backend developer who strives to write simple, elegant and maintainable code. My goal is to help people reach their objectives through a combination of technology, documented process and clear, honest communication.

2021 -Now **EdgePetrol**

Senior Ruby on Rails Developer (Remote)

- Realtime data tool for fuel retailers.
- Help migrate monolith to microservices.
- Dockerised all our applications for local development and remote deployments.
- Implemented monitoring for application errors, uptime, infrastructure health and asynchronous queue lengths.
- Identified and resolved database performance issues.
- Mentoring and onboarding.

2020 -2021 **Bit Zesty**

Ruby on Rails Developer (Remote)

- Back-end developer for 6+ apps across healthcare, charity and e-commerce.
- Deploying to every PAAS imaginable. including Heroku, AWS, and Engine Yard.

automated testing and deployments

Support Engineer: Junior, Mid-level, Senior & Team Lead

- Joined as a Junior Support Engineer in the Summer of 2012.
- Learned all about their Ruby on Rails application and supporting technologies.
- Answered thousands of user queries.
- Developed dozens of internal tools.
- Managed a team of 3 Support Engineers between 2016 and 2018.
- Took ownership of our Zendesk Suite to overhaul the Knowledge Base, Support Centre, Phone System and AI Bot.
- Learned how to develop, maintain, deploy and support a product with 100,000+ customers.

Professional Skills

Written/Verbal Comms Object-oriented Prog (OOP) --------**RESTful APIs** Backend Ruby on Rails TDD (typically RSpec) Asynchronous Job Queueing --------MySQL / PostgreSQL --------Git & GitHub --------Continuous Integration (CI) _____ Amazon Web Services (AWS) Kubernetes + Helm Linux / MacOS _____ Javascript / JQuery --------**CSS**

Qualifications

- BSC Internet Computer Science, First Class Hons - *St Andrews University,* (2008-2012)
- A Level Computing, Physics and Biology (2007 2008). AS Level Psychology (2007)
- 12 GCSEs including Maths and English (A and A* grades).

Awards

- People like working with me | [LinkedIn]
- FreeAgent "Team player of the year".
- EdgePetrol "King of context" \lambda{\text{\ti}\text{\texi{\text{\texi}\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\texi}\text{\text{\text{\text{\text{\texi}\text{\text{\texi{\text{\texi}\titt{\texi{\texi{\texi{\tex{\ti}\tilit}}\\tittilex{\tiint{\texit{\texi{\texi{\texi{\texi{\te
- St Andrews Internet Computer Science Award 2012 (graduated top of class).

Related Skills & Interests

- Mental Health First Aider
- Theme Parks! 🎢
- Photography and Videography
- Wakeboarding
- Public Speaking & Presentations

Portfolio

- Technical tutorials on YouTube. 1000+ views!
- GitHub my open-source projects and scripts
- Personal and FreeAgent blog posts
- MindfulChoices (Ruby on Rails app)
- <u>Sheldon</u> (Ruby command-line config manager)

2012-2020 **FreeAgent**