

# Dave Jones

*Software Engineer with a passion for helping people*



## Contact:

[david@dvj.me.uk](mailto:david@dvj.me.uk)

Ruby on Rails web developer who strives to write simple, elegant and maintainable code. My goal is to help people reach their objectives through a combination of technology, documented process and clear, honest communication.

## Experience

2020 –Now  
**Bit Zesty**

### Remote Ruby on Rails Developer

- Joined in January 2020 to widen my experience in production Ruby on Rails apps.
- Back-end developer for 6+ apps across healthcare, charity and e-commerce.
- Deploying to every PAAS imaginable including Heroku, AWS, and Engine Yard.
- Maintaining CICD pipelines for automated testing and deployments 🚚.
- Working in a close-knit team of developers, UX specialists and Product Managers.

2012-2020  
**FreeAgent**

### Support Engineer: Junior, Mid-level, Senior & Team Lead

- Joined as a Junior Support Engineer in the Summer of 2012.
- Learned all about their Ruby on Rails application and supporting technologies.
- Answered thousands of user queries.
- Developed dozens of internal tools.
- Managed a team of 3 Support Engineers between 2016 and 2018.
- Took ownership of our Zendesk Suite to overhaul the Knowledge Base, Support Centre, Phone System and AI Bot.
- Learned how to develop, maintain, deploy and support a product with 100,000+ customers.
- Had a blast with some wonderful people.

## Professional Skills

Written/Verbal Comms	■■■■■■■■■■
Object-oriented Prog (OOP)	■■■■■■■■■■
Ruby & Rails	■■■■■■■■■
TDD (typically RSpec)	■■■■■■■■■
MySQL / PostgreSQL	■■■■■■■■■
RESTful APIs	■■■■■■■■■
Javascript / JQuery	■■■■■■■■■
CSS	■■■■■■■■■
Git & GitHub	■■■■■■■■■
Continuous Integration (CI)	■■■■■■■■■
PAAS Hosting	■■■■■■■■■
Docker	■■■■■■■■■
Linux	■■■■■■■■■
Java	■■■■■■■■■
Elixir & Phoenix	■■■■■■■■■

## Qualifications

- BSC Internet Computer Science, First Class Hons - *St Andrews University*, (2008-2012)
- A Level Computing, Physics and Biology (2007 - 2008). AS Level Psychology (2007)
- 12 GCSEs including Maths and English (A and A\* grades).

## Awards

- St Andrews Internet Computer Science Award 2012 (graduated top of class).
- FreeAgent Team Player Of The Year
- FreeAgent Running Through Their Veins

## Related Skills & Interests

- [Mental Health First Aider](#)
- Keen traveller and explorer
- Photography and [Videography](#)
- [Wakeboarding](#)
- Public Speaking

## Portfolio

- [GitHub](#) - my open-source projects and scripts
- [Personal](#) and [FreeAgent](#) blog posts
- [Sheldon](#) (Ruby command-line config manager)
- [MindfulChoices](#) (Ruby on Rails app)
- [FurAgent](#) (Elixir, Phoenix app)