

SMARTVEL (CONTENT TRIP SOLUTIONS)

This technological company has expertise in content software for tourist destinations based on Big Data technologies. They are able to effectively gather, categorise, translate and geolocate everything that is taking place within any destination, as well as travel requirements due to Covid.

www.smartvel.com

smartvel
AI empowered content

Collaborating member of the Smart Destinations Network



COVID19 TRAVEL RESTRICTIONS

Covid-19 Travel Restrictions is a technology solution that uses Smartvel artificial intelligence to help the tourism sector keep travellers up-to-date with the latest travel restrictions and requirements.

Smartvel technology is capable of **gathering the most recent information regarding travel requirements in each country**, thanks to sources from official and institutional websites such as IATA and official government websites. All the system's sources are verified and validated every hour to ensure that the information is always up-to-date.

To help tourist destinations attract visitors, there is a version of this solution in which Spain or a specific destination will appear by default, so potential tourists from any country in the world can check what they need to do to be able to visit the destination, or vice versa if there are requirements for returning to their country from Spain.

The solution **includes**:

- Entry requirements in terms of the vaccination status of each traveller
- Quarantine
- Documents required to travel

- Tests required
- Testing sites in the country of origin and destination
- Travel insurance required
- Local regulations
- Use of face coverings
- Social distancing
- Local health information

Points of **differentiation**:

- **Fast launch and integration**
 - > Widget implementation in a matter of days. Integration is very simple.
 - > Supported by any digital channel (web, app, chatbot, email, private area, etc.)
- **Content quality**
 - > The information is always official and confirmed (IATA + Government websites)
 - > Automatic daily checks
 - > Improved content through use of additional sources
 - > Quality process: Manual validation and monitoring
- **Exclusive ad-hoc information for each airline (and HUBs)**
- **Constant innovation and product updates**
- **Integration of destination content**

Scope of smart destination application

Technology
Covid-19

Solutions for destinations in the following areas



Type of solution

