

City of Athens that engages citizens in problem-solving and reform. The synAthina platform has been the first model of inclusive government in Greece and a systematic mechanism to collect and facilitate the participation of residents and visitors in developing sustainable solutions for the City of Athens. One of its more relevant initiatives is Co-Athens, an additional framework for refugees who have received asylum to collaborate with other residents, citizens' initiatives, and local authorities in the design and implementation of small-scale urban interventions. Selected groups receive funding and support to carry out activities that will have a meaningful and positive impact for the city, and an investment in human capacity that builds from the bottom-up to resolve city challenges and empower refugees.

Find out more at: <https://www.synathina.gr/en/synathina/about-us.html> and <https://oecd-opsi.org/innovations/synathina-platform/>

ReThinkers volunteer programme;

Aarhus: Aarhus' commitment to enhance its citizens' engagement plays an important role in the city's development. One of the unique and significant programmes in Aarhus is the 'ReThinkers', a project in which volunteers perform hospitality tasks, support the city's cultural organisations, events, and projects with different tasks. Thanks to private and public donations, 'ReThinkers' could continue to prosper as a permanent concept and today it makes up an invaluable resource for the city, a strong brand for Aarhus and source of great local pride.



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Find out more at: <https://www.visitaarhus.com/corporate/volunteer-aarhus/become-volunteer>

4.1.2.4 Accessible tourist information offices; Braga; València

Tourist Office; Braga: Mobile devices are available for the visually impaired, hard of hearing, those with motor, touch, and cognitive issues, allowing for access to tourist