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Find out more at :
https://www.comune.taranto.it/news-in-evidenza/1531-transizione-ecologica-economica-ed-energetica-per-far-diventare-taranto-una-citta-resiliente-entro-il-2030

Zagreb Smart City Hub; Zagreb: The City of Zagreb has always kept in step with the times and with technology, using it to provide simple, clear and transparent access to information about its activities. The platform "Zagreb Smart City Hub" was created to help citizens find relevant information on "smart" projects and communicate on key decisions, and to involve them in strategic decision- making. The ultimate objective is to offer citizens, companies and institutions greater transparency and efficiency. The platform can be publicly accessed on the City of Zagreb's official website.

Find out more at:
https://www.zagreb.hr/pametniji-i-transparentniji-zagreb-predstavljena-n/176924

4.3.2.4 AI in Smart Tourism: Gdynia

'Virtual Clerk' as an Artificial Intelligence Tool; Gdynia: In 2015, Gdynia has become the first Polish city to introduce solutions enabling convenient and friendly contact with customers via Virtual Clerk. It is fully designed and implemented by the staff of the Gdynia City Hall and works on the basis of an artificial intelligence mechanism that understands the question and immediately finds an answer or forwards it to the place where the answer is to be found. The Virtual Clerk is well adapted to the needs of the residents and the city by offering residents multi-channel communication and by including everyone. The accessibility also encourages people with restrictions to use this intelligent communication tool.

Find out more at:
https://innovationinpolitics.eu/showroom/project/residents-account-gdynia-e-services-centre/
https://www.chatbots.org/conversational_agent/wirtualny_urzednik/

4.3.3 TRANSFORMATION INTO DIGITAL KNOWLEDGE SHARING

4.3.3.1 Digitalisation Festivals: Aarhus

Internet Week Denmark; Aarhus: Internet Week Denmark is a festival taking place in and around Aarhus. The festival celebrates the success and the digital impact on innovation, business, and our everyday lives. The backbone of Internet Week Denmark is a weeklong festival based on crowdsourced events. This means that companies, educations institutions, networks and individuals contribute by hosting events during the festival. It is a great week of knowledge sharing, learning, social meetings, and networking. It brings attention to the impacts of the internet economy on growth and job creation as well as to the attraction and retention of talent and entrepreneurship. It is a week of talks, delates, workshops and hackathons. However, Internet Week Denmark is also a public festival for citizens and students. The festival is open to all, just like the internet is an open platform for all.

Find out more at: https://iwdk.dk

4.3.3.2 Digital Art Experiences: Cork

Digital Art Experiences; Cork: has some great examples of visitor attractions that have embraced the digital world and enhanced the visitor experience through online resources and tools for digital art experiences. For instance, Crawford Art Gallery houses a collection of over 3,000 works, ranging from 18th century Irish and European painting and sculpture, through to contemporary video installations. The museum's building dates back to 1724, welcomes over 250,000 visitors a year and is free to enter. Its tours and outreach programmes take place not only in the gallery but on the streets, in schools, in health settings and in a range of community venues. During the pandemic and the gallery's closure, the Crawford Gallery created a 3D tour online, allowing visitors to explore each floor, one-by-one from the comfort of their own homes. Their online resources include some focused activities for children, including the 'Colour our Collection' programme and the 'Talking Pictures' section of the website, both of which allowed children to engage with, and learn more about, the gallery's artworks remotely.

Find out more at: https://crawfordartgallery.ie
https://libguides.ucc.ie/blog/Special-Collections-and-Archives-Launches-its-First-Colouring-Book

4.3.3.3 Fostering Digital Education: Efeler; Eskisehir; Porto

EFEDERS Digital Education Platform; Efeler: The Municipality offers a digital education platform called EFEDERS. Login to EFEDERS digital education platform, an ambitious digital education project of Efeler, is provided with free access codes distributed in the Municipality's Cultural Houses, National Aydın Bank Cultural Center, Youth Street Schools District and Uğur Mumcu Park. Efeler Municipality aims to create a continuity in education and a conscious society by providing various ways to increase knowledge and access to education and information for students and parents living in Efeler district. This will facilitate to overcome the education crisis experienced during the pandemic. The EFEDERS project offers free video