

Dedicated accessible tour through the city; Padua: Padua has designed an accessible tourist itinerary, especially for those with physical disabilities. The tour includes a 2.5 km route that can be done on foot or with mobility aids such as wheelchairs.

Exploration made barrier free; Venice:

The city has introduced an “itinerary without barriers”, an itinerary to explore and experience the city specifically designed for wheelchair users visiting Venice. These itineraries take the visitor throughout Venice along specifically designed and accessible routes for wheelchair users offer suggestions on visiting the city despite the obstacles that it's the city with all its bridges entail. These routes and itineraries have been designed by the Office for the Elimination of Architectural Barriers of the Municipality of Venice and have been created in collaboration with resident with limited mobility living in the city. Through this collaborative process, Venice has taken the residential experience as a platform for creating a better tourist experience for everyone.



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Find out more at: <https://www.veneziaunica.it/en/content/itineraries-without-barriers>

4.1.1.3 Accessible infrastructure; Bordeaux; Dublin; Genoa; Ljubljana; Szczecin; Venice

Accessible transport system; Bordeaux: Bordeaux's public transport network is 100% wheelchair accessible, thanks to large sliding doors, step-free access and reserved spaces. In the city, the creation of a pedestrian GR-accredited circuit follows the same dynamic. The network of footpaths runs for 160 km through the suburbs and green spaces. It is

easily accessible via public transport and well-signposted. The circuit provides a diverse range of landscapes and experiences and constitutes high-quality local tourism that is open to all. It is even possible to stay in a natural space for free in “suburban refuges”, some of which are veritable works of art, not just quirky accommodation options.

Find out more at: <https://www.infotbm.com/en/accessibilite.html>
<https://www.infotbm.com/en/practical-information/accessibility.html>

Assistance to those with autism;

Dublin: DAA knows 1% of passengers have reduced mobility challenges and is leading the way in accessible travel by establishing a Disability Users Group, comprising representatives from a broad range of organisations catering for individuals with specific disabilities. Decisions relating to future developments are discussed with



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diverse groups with specific needs. For example, DAA has co-designed and implemented ‘important flyer wristbands and lanyards’ so that passengers with Autism could self-identify as needing additional help. The wristband can be shown to any Dublin Airport staff member at security or passport control or any area where help is required, enhancing the visitor experience to the airport and city. Additionally, DAA provides a sensory room to calm passengers who might feel overwhelmed in a busy airport. Designed for passengers with autism, dementia, cognitive impairment, or other special needs the room has been very successful. Among other innovations are an assistance dog relief room, and induction loop amplification points around the airport for passengers with hearing difficulties. In 2020 DAA and Hack Access held an accessibility hackathon focused on improving the customer experience for passengers with accessibility challenges. In 2019, the DAA mobility assistance provider conducted over 340,000 interactions. It is planned the success of the programme will now be replicated in other international airports.

Find out more at: <http://www.dublinairport.com/at-the-airport/help-and-support/travelling-with-autism>
<https://www.dublinairport.com/at-the-airport/help-and-support/sensory-room/sensory-room>