

to the increased demand, the city has absorbed two more bus lines that belong to the regional network and are included in the local network. Of the 19 buses that make up the public transport network, five of them have hybrid technology promoting low emission by public transport. Additionally, electric vehicles can make use of installed charging points.

‘Maister’ as environmentally friendly transport; Maribor: Dedicated to green tourism, the city offers an electric mini vehicle named Maister that drives around the narrow center of Maribor and the pedestrian area free of charge. The city intends to give plenty of options for tourists and locals to travel around the city with minimal environmental impact. Maister is intended for all residents, visitors of the town and tourists, elderly, people with limited mobility, and for parents with children and takes users anywhere they want within the city center.

Find out more at: <https://www.visitmaribor.si/en/what-to-do/transport/6314->

4.2.1.4 Sustainable engagement; Athens; Bordeaux; Copenhagen; Helsingborg; Izmir

Athens Green Business Toolkit; Athens: Athens is conducting a destination assessment in partnership with the Global Sustainable Tourism Council to gain a better picture of how heat and climate change could impact tourism across the public and private sector. Stakeholder interviews and workshops help to address responsible tourism with hotels, food & beverage services, tour providers, and stakeholders across the local industry. Meanwhile the Athens Green Business Toolkit mobilizes financing for small businesses to upgrade the appearance and energy efficiency of their storefronts, helping to enhance perceptions about sustainability, urban well-being, and innovation.

Find out more at: <https://www.athina984.gr/en/2021/04/26/o-dimos-athinaion-chrimatodotei-tis-athinaikes-epicheiriseis-me-stochotin-energeiaki-toys-anavathmisi/>

More citizen engagement on sustainable matters; Bordeaux: Bordeaux is seeking to nurture a dialogue. Surveys about the public perception of tourism are conducted regularly with residents and visitors by TCI Research. Between 2018 and 2021, residents considered

that we are taking these issues into account more and more (up 9 points). The first public forum on sustainable tourism was held in May 2021, gathering 115 attendees. Over 780 ideas were put forward by residents, associations, institutions, elected representatives and professionals from the tourism sector. Focus groups are now meeting to propose a long-term sustainable tourism strategy regarding leisure activities, business travel and local tourism.

Find out more at: <https://www.bordeaux-metropole.fr/Actualites/Economie-consultation-autour-de-la-future-strategie-metropolitaine>

Go sustainable, GoGreen; Copenhagen:

GoGreen Denmark is a business network for companies that take a social responsibility in terms of providing and promoting sustainability. All the companies and brands involved with GoGreen live up to high sustainability criteria, which are defined according to the products and service they provide. With GoGreens new sustainability App – GoGreen Guide – tourists and locals can easily find their way to sustainable products and services. To help organizers and businesses host more sustainable large conferences, meetings and events in Copenhagen, Wonderful Copenhagen has developed a digital Sustainability Guide.

Find out more at: <https://gogreendankmark.dk/download-app-gogreen-guide/>



Helsingborg as a self-marketing destination; Helsingborg: Helsingborg as a self-marketing destination is a project aiming to develop a sustainable tourist destination with the hospitality

industry playing a vital role. The project is a collaboration between eleven municipalities in the region which aim to create a destination filled with ambassadors. This involves cooperation with the hospitality industry to develop a strategy for the region to become a sustainable tourist destination. Self-marketing requires engagement and pride from the local hospitality companies and also requires improved knowledge about the region. The municipalities and the hospitality industry therefore agreed on three key aims for the project: 1. A destination filled with ambassadors, 2. A destination that is balanced, 3. An innovative destination.

Find out more at: <https://www.citynationplace.com/digital-transformation-place-branding>

Producer markets by locals; Izmir: The Metropolitan area of Izmir has established producer markets and is involving the local people to bring both the producer and the consumer directly together. Markets of that kind include Pagos Producer's Market, Alaçatı Herb Festival, Sığacık Market etc. These markets are determined as a part of the 'farm to fork' approach and play a role in expanding cultural traditions.

Find out more at: <https://www.raillynews.com/2019/07/ease-of-access-to-the-pagos-manufacturer-market-in-velvet/> and <https://www.visitizmir.org/en/destinasyon/11482> and https://www.tripadvisor.de/Attraction_Review-g652375-d8671764-Reviews-Slgacik_Village_Market-Seferihisar_Izmir_Province_Turkish_Aegean_Coast.html

4.2.1.5 Sustainable events; Bordeaux; Aarhus; Copenhagen; Genoa; Maribor

A city for environmental-friendly events; Bordeaux: The BCB helps event organisers create a positive impact on the environment (carbon footprint calculation, reduction, and compensation), on society (partnerships proposed with a panel of 35 local associations) and on the economy (working with our ambassadors to attract conventions relating to our local areas of expertise). In 2021, 9 conventions are being planned (51,850 convention days, generating an estimated €15 million local profit), thanks to the ambassadors of 'Le Club des Ambassadeurs de Bordeaux' (350 members). Finally, a local measure was enacted in 2018 to regulate the phenomenon of collaborative platforms (a maximum of 120 days per year for private rental, compulsory online declaration), spreading the presence of tourists across the territory and reducing the strains on real estate. 726 accounts were closed between 2018 and 2019.

Find out more at: <https://congress.bordeaux-tourism.co.uk>