

easily accessible via public transport and well-signposted. The circuit provides a diverse range of landscapes and experiences and constitutes high-quality local tourism that is open to all. It is even possible to stay in a natural space for free in “suburban refuges”, some of which are veritable works of art, not just quirky accommodation options.

Find out more at: <https://www.infotbm.com/en/accessibilite.html>
<https://www.infotbm.com/en/practical-information/accessibility.html>

Assistance to those with autism;

Dublin: DAA knows 1% of passengers have reduced mobility challenges and is leading the way in accessible travel by establishing a Disability Users Group, comprising representatives from a broad range of organisations catering for individuals with specific disabilities. Decisions relating to future developments are discussed with



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diverse groups with specific needs. For example, DAA has co-designed and implemented ‘important flyer wristbands and lanyards’ so that passengers with Autism could self-identify as needing additional help. The wristband can be shown to any Dublin Airport staff member at security or passport control or any area where help is required, enhancing the visitor experience to the airport and city. Additionally, DAA provides a sensory room to calm passengers who might feel overwhelmed in a busy airport. Designed for passengers with autism, dementia, cognitive impairment, or other special needs the room has been very successful. Among other innovations are an assistance dog relief room, and induction loop amplification points around the airport for passengers with hearing difficulties. In 2020 DAA and Hack Access held an accessibility hackathon focused on improving the customer experience for passengers with accessibility challenges. In 2019, the DAA mobility assistance provider conducted over 340,000 interactions. It is planned the success of the programme will now be replicated in other international airports.

Find out more at: <http://www.dublinairport.com/at-the-airport/help-and-support/travelling-with-autism>
<https://www.dublinairport.com/at-the-airport/help-and-support/sensory-room/sensory-room>