

# INNOVARIS

Innovaris is a company that is highly specialised in providing services in public management and administration, and also in the private sector.

[www.grupoinnovaris.com](http://www.grupoinnovaris.com)



Collaborating member of the Smart Destinations Network



## IMPLEMENTATION OF MANAGEMENT SYSTEMS (QUALITY, ENVIRONMENT, OCCUPATIONAL RISK PREVENTION)

With the objective of supporting the development of high-quality tourist attractions, Innovaris provides services to support continuous improvement, based on the **implementation of ISO/UNE tools and management systems, specific regulations and its own standards.**

The company works within the following specific **areas**:

- **Quality:** integrating ISO 9001 quality management systems and the EFQM management excellence model
- **Environment:** including the environmental management system under standard ISO 14001 and the EMAS environmental excellence model
- **Health and safety:** integrating labour health and safety systems based on ISO 45001
- **Information security:** based on the ISO 27001 information security system
- **Innovation:** supporting both destinations and companies in implementing the UNE 166002 R&D&I management system
- **Social responsibility:** including the ISO 26000 social responsibility guide

Other **standards**:

- ISO 21401: sustainability in tourist establishments
- UNE-EN 13816: public transport quality
- UNE 175001: small business quality
- GDPR: compliance with the General Data Protection Regulation
- ENS: the national security framework
- Inspection point programmes
- Covid-19 safety certification for establishments

Scope of smart destination application

**Governance  
Sustainability**

Solutions for destinations in the following areas



Type of solution

