


Usability review		
Granada Cooking Experience		Score
Comments		
	Hover over a guideline for more information, examples of good practice and importance to the overall user experience.	N/A = not applicable or can't be assessed
		Optional - Provide a short rational for the score, such as a description of the issues found; examples of good practice and the likely impact for users.
Features & functionality		
1	Features and functionality meet common user goals and objectives.	
	Excellent	Pese a que pueda presentar algún problema a la hora de reservar cumple su meta
		5100%555
2	Features and functionality support users desired workflows.	
	Good	Permite pagar varios cursos a la vez pero hay pocas fechas para un mismo taller
		5100%445
3	Frequently-used tasks are readily available (e.g. easily accessible from the homepage) and well supported (e.g. short cuts are available).	
	Good	No se pueden crear cuentas para acceder rápido a los datos y demás aunque si que son accesibles las tareas en general
		480%43.24
4	Users are adequately supported according to their level of expertise (e.g. short cuts for expert users, help and instructions for novice users).	
	Good	La página es sencilla de utilizar por lo que no son necesarias muchas instrucciones
		360%42.43
5	Call to actions (e.g. register, add to basket, submit) are clear, well labelled and appear clickable.	
	Moderate	Debería de dar algún mensaje cuando añades algo al carrito para que te des cuenta de que se ha realizado correctamente
		360%31.83
Homepage / starting page		
6	The Homepage / starting page provides a clear snapshot and overview of the content, features and functionality available.	
	Excellent	
		360%533
7	The home page / starting page is effective in orienting and directing users to their desired information and tasks.	
	Excellent	
		480%544
8	The homepage / starting page layout is clear and uncluttered with sufficient 'white space'.	
	Excellent	
		360%533
Navigation		
9	Users can easily access the site or application (e.g. the URL is predictable and is returned by search engines).	
	Excellent	
		240%522

10	The navigational scheme (e.g. menu) is easy to find, intuitive and consistent.	Excellent		4	80%	5	4	4
11	The navigation has sufficient flexibility to allow users to navigate by their desired means (e.g. searching, browse by type, browse by name, most recent etc...).	Excellent		3	60%	5	3	3
12	The site or application structure is clear, easily understood and addresses common user goals.	Excellent		5	100%	5	5	5
13	Links are clear, descriptive and and well labelled.	Good	En general se ven bien los enlaces o se resaltan al poner encima el ratón pero podrían verse mejor	3	60%	4	2.4	3
14	Browser standard functions (e.g. 'back', 'forward', 'bookmark') are supported.	Excellent		4	80%	5	4	4
15	The current location is clearly indicated (e.g. breadcrumb, highlighted menu item).	Excellent		2	40%	5	2	2
16	Users can easily get back to the homepage or a relevant start point.	Excellent		2	40%	5	2	2
17	A clear and well structure site map or index is provided (where necessary).	Excellent		1	20%	5	1	1
Search								
18	A consitent, easy to find and easy to use search function is available throughout (where desirable).	Excellent		4	80%	5	4	4
19	The search interface is appropriate to meet user goals (e.g. multi-parameter, prioritised results, filtering search results).	Very poor	Solo permite la búsqueda mediante palabras, deberían de añadir algún tipo de filtro por cursos y otras opciones	4	80%	1	0.8	4
20	The search facility deals well with common searches (e.g. showing most popular results), misspellings and abbreviations.	Very poor	No detecta sinónimos ni palabras mal escritas	2	40%	1	0.4	2
21	Search results are relevant, comprehensive, precise, and well displayed.	Excellent		4	80%	5	4	4
Control & feedback								

22	Prompt and appropriate feedback is given (e.g. following a successful or unsuccessful action).	Poor	El mensaje pasa fácilmente desapercibido y no queda claro si se han añadido al carrito	4	80%	2	1.6	4
23	Users can easily undo, go back and change or cancel actions; or are at least given the chance to confirm an action before committing (e.g. before placing an order).	Excellent	Todos los cambios pueden eliminarse	3	60%	5	3	3
24	Users can easily give feedback (e.g. via email or an online feedback / contact us form).	Moderate	Tienen pagina de instagram expuesta en la pagina donde se les puede comentar y ademas tienes reseñas de clientes expuestas en la pagina aunque se puede hechar de menos una seccion de comentarios en los propios talleres	1	20%	3	0.6	1
Forms								
25	Complex forms and processes are broken up into readily understood steps and sections. Where a process is used a progress indicator is present with clear numbers or named stages.	Good	No hay procesos muy complicados pero aunque sean simples estan bien descompuestos en partes	3	60%	4	2.4	3
26	A minimal amount of information is requested and where required justification is given for asking for information (e.g. date of birth, telephone number).	Very poor	Te pide solo que es campo es requerido pero no porque	2	40%	1	0.4	2
27	Required and optional form fields are clearly indicated.	Excellent	Todos los campos estan marcados como obligatorios o opcionales	2	40%	5	2	2
28	Appropriate input fields (e.g. calendar for date selection, drop down for selection) are used and required formats are indicated.	Moderate	Todas son de un tamano estandar, suponemos que pensado para el mas largo, excepto el de notas que si es mas extenso	3	60%	3	1.8	3
29	Help and instructions (e.g. examples, information required) are provided where necessary.	Excellent	Se indica donde se puede llegar a necesitar	3	60%	5	3	3
Errors								
30	Errors are clear, easily identifiable and appear in appropriate location (e.g. adjacent to data entry field, adjacent to form, etc.).	Excellent	Los errores se presentan listados en rojo en la parte mas alta de la pagina	4	80%	5	4	4
31	Error messages are concise, written in easy to understand language and describe what's occurred and what action is necessary.	Excellent		3	60%	5	3	3
32	Common user errors (e.g. missing fields, invalid formats, invalid selections) have been taken into consideration and where possible prevented.	Excellent		3	60%	5	3	3
33	Users are able to easily recover (i.e. not have to start again) from errors.	Excellent	Una vez introducidos aunque de error no se borra lo ya escrito	3	60%	5	3	3

Content & text

34	Content available (e.g. text, images, video) is appropriate and sufficiently relevant, and detailed to meet user goals.	Excellent	Esta bastante bien explicado, detallado y con un apoyo visual excelente	5	100%	5	5	5
35	Links to other useful and relevant content (e.g. related pages or external websites) are available and shown in context.	Excellent	Dentro de los talleres se recomiendan talleres relacionados	2	40%	5	2	2
36	Language, terminology and tone used is appropriate and readily understood by the target audience.	Excellent	Esta escrito en lenguaje facil de entender y descriptivo que permite entender facilmente lo que se quier transmitir	4	80%	5	4	4
37	Terms, language and tone used are consitent (e.g. the same term is used throughout).	Excellent		3	60%	5	3	3
38	Text and content is legible and scanable, with good typography and visual contrast.	Excellent	Esta escrito en negro sobre fondo blanco y con una buena tipografia	3	60%	5	3	3

Help

39	Online help is provided and is suitable for the user base (e.g. is written in easy to understand language and only uses recognised terms). Where appropriate contextual help is provided.	Good	Esta bien porque esta desglosada por preguntas frecuentes, pero es difícil llegar a encontrar esta seccion	4	80%	4	3.2	4
40	Online help is concise, easy to read and written in easy to understand language.	Excellent		3	60%	5	3	3
41	Accessing online help does not impede users (i.e. they can can resume work where they left off after accessing help).	Excellent	Aunque cambies de pagina los cambios hechos se mantienen para despues continuarlos	3	60%	5	3	3
42	Users can easily get further help (e.g. telephone or email address).	Excellent	Hay bastantes facilidades de contacto por diferentes medios	2	40%	5	2	2

Performance

43	Site or application performance doesn't inhibit the user experience (e.g. slow page downloads, long delays).	Good	No tardan en cargar mucho las paginas pero si que hay algunas que parecen ser mas lentas y que pueden conllevar a confusion	4	80%	4	3.2	4
44	Errors and reliabilty issues don't inhibit the user experience.	Good	El unico problema puede ser el mostrado previamente	4	80%	4	3.2	4

45	Possible user configurations (e.g. browsers, resolutions, computer specs) are supported.	Excellent	Soporta bien diferentes resoluciones y por ejemplo se puede ver sin problemas en el telefono movil
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Overall usability score (out of 100) *	88	-	Good
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* Very poor (less than 29) - Users are likely to experience very significant difficulties using this site or system and might not be able to complete a significant number of important tasks.
* Poor (between 29 and 49) - Users are likely to experience some difficulties using this site or system and might not be able to complete some important tasks.
* Moderate (between 49 and 69) - Users should be able to use this site or system and complete most important tasks, however the user experience could be significantly improved.
* Good (between 69 and 89) - Users should be able to use this site or system with relative ease and should be able to complete the vast majority of important tasks.
* Excellent (more than 89) - This site or system provides an excellent user experience for users. Users should be able to complete all important tasks on the site or system.

360%533

5126.4144