Before we get started

Name of client		Date	
Postcode		Date of Birth	

Have you used computers before?

YES		NO	
YES		NO	

Have you used the Internet before?

Note any prior knowledge

Do you have an email address?

YES		NO	

Email address	

Are you registered on the Government Gateway Website?

YES		NO	

Government Gateway ID	

Client's ability

☐ Beginner	☐ Intermediate	☐ Experienced
(never used PC before)	(able to browse and email with support)	(able to browse and email without support)

Additional Notes: