

# ROSE(Deepa) FRANCIS

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**LinkedIn:** /in/francis-tech | **GitHub:** @rosefrancis-tech

**Portfolio:** <https://rosefrancis-tech.github.io/react-portfolio/>

Full Stack Web Developer equipped to deliver clean codes in HTML, CSS, JavaScript, Web APIs, jQuery, Bootstrap, Node.js, Express.js, React, ORM, PWA, MongoDB, SQL, and NoSQL with efficient problem-solving ability and testified documentation skills. Proven analytical and communication skills through Business Analysis experience and bringing a keen eye for details, strong ability to implement mock-ups, and understanding of great user experience design. Educated with a **master's degree** in Business Administration, **bachelor's degree** in Engineering and **Certificate** in Full Stack Web Development.

## TECHNICAL SKILLS

HTML, CSS, JavaScript, React, Node.js, Express.js, MongoDB, SQL, NoSQL, Web API, jQuery, Bootstrap, Moment.js, Redux, PWA

## PROJECTS

**Woof** | MongoDB, Express, React, Node, mapbox, GraphQL

<https://github.com/woof-board/woof>

- Web app for dog walking services with real time location tracking
- Url: <https://woof-2021.herokuapp.com>

**EZ Budget** | JavaScript, Node.js, Express, Handlebars, MySQL, Google charts, Bootstrap

<https://github.com/ez-budget/e-z-budget>

- A budgeting application to keep track of spending and savings
- Url: <https://ez-budget10.herokuapp.com>

**Shop Shop** | HTML, CSS, JavaScript, MongoDB, Express, React, Node, Redux, GraphQL

<https://github.com/rosefrancis-tech/shop-shop>

- Ecommerce website
- Url: <https://aqueous-eyrie-25049.herokuapp.com/>

## EXPERIENCE

**Administrator**, UMC High School, *Toronto, Canada*

2017-2020

- Pioneered the creation of monthly Newsletter in Microsoft Publish which attracted more clients.
- Diligently managed School Information System (ONSIS) and Attendance reporting system (Maplewood).
- Successfully assessed the on-going IT needs, negotiated and implemented the solutions.
- Rationally handled student and client queries and documentation needs.

**Business Analyst**, SynergyTech, Toronto, Canada

2016-2017

- Effectively established and followed processes to implement changes throughout the project life cycle.

- Performed Gap Analysis of existing system, created requirements documentation and presented the findings.
- Improved codes through design, development and implementation of test plans, test cases and test processes.

**Business Analyst**, Blakes, Toronto, Canada

2015-2016

- Independently executed elicitation and hosted meetings with project managers and other stakeholders.
- Recognized for excellent documentation skills.
- Accurately generated deliverables such as functional and non-functional requirements, use cases, activity and sequence diagrams and user stories in Business Requirements Document, Traceability matrix and UI wireframes and user experience documents.

## **EDUCATION**

**Certificate of Full Stack Web Development**, University of Toronto

Canada

**Certificate of Fundamentals of Business Analysis**, Techno Canada Centre of Excellence, Canada

**Master of Business Administration**, University of Kerala

WES Evaluated

**Bachelor of Technology in Engineering**, University of Calicut

WES Evaluated

## **PUBLICATIONS**

- Article published: A Study on the Motivational Level of Employees Working in the Telecommunication Industry: A Comparative Study with Specific Reference to Public and Private Sector Organizations, SAMVAD SIBM Pune Research Journal, Jun 2016.
- Paper presented on Knowledge Management Practices and Corporate Strategy at TIM-Research Conference on Sustainability and Management Strategy conducted by TKM Institute of Management, Mar 2015.
- Article published: Business Process Management in Indian Banks, Review of Social Sciences, Kerala Academy of Social Sciences, Jan 2014.