Channel Presets Troubleshooting Guide

Overview

This guide helps you diagnose and fix issues with the Channel Presets feature, particularly the "Failed to fetch channel presets" error.

Quick Fix

If you're experiencing the "Failed to fetch channel presets" error, run the automated fix script:

cd /home/ubuntu/Sports-Bar-TV-Controller
./scripts/fix-channel-presets.sh

This script will:

- 1. A Backup your database
- 2. Verify/create database structure
- 3. Apply all necessary migrations
- 4. Regenerate Prisma client
- 5. Restart the server
- 6. Verify the fix worked

Diagnostic Tool

To diagnose issues without making changes, run:

./scripts/diagnose-channel-presets.sh

This will check:

- Database file existence and location
- Database schema and table structure
- Prisma client generation status
- Migration status
- Server status
- API endpoint functionality

Common Issues and Solutions

Issue 1: "Failed to fetch channel presets" Error

Symptoms:

- Error message in Channel Presets tab
- "Error loading presets" notification
- Empty presets list

Causes:

1. Database migrations not applied

- 2. Prisma client not generated
- 3. Server not restarted after updates
- 4. Database file missing or corrupted

Solution:

```
./scripts/fix-channel-presets.sh
```

Or manually:

```
# 1. Generate Prisma client
npx prisma generate

# 2. Apply migrations
npx prisma migrate deploy

# 3. Restart server
pm2 restart sports-bar-tv-controller

# 4. Verify
curl http://localhost:3000/api/channel-presets
```

Issue 2: Database Not Found

Symptoms:

- "Database file not found" in diagnostic
- Prisma errors about missing database

Solution:

The fix script will automatically find or create the database in the correct location. If you need to do it manually:

```
# Check .env for database path
cat .env | grep DATABASE_URL

# Create database directory if needed
mkdir -p prisma/data

# Run migrations to create database
npx prisma migrate deploy
```

Issue 3: Missing ChannelPreset Table

Symptoms:

- "ChannelPreset table does not exist" error
- API returns database errors

Solution:

```
# Apply migrations
npx prisma migrate deploy
# If that fails, try db push
npx prisma db push
```

Issue 4: Prisma Client Out of Date

Symptoms:

- "ChannelPreset model not found in client"
- TypeScript errors about missing types

Solution:

```
# Regenerate Prisma client
npx prisma generate

# Restart server
pm2 restart sports-bar-tv-controller
```

Issue 5: Server Not Responding

Symptoms:

- API endpoint returns connection errors
- Port 3000 not in use

Solution:

```
# Check PM2 status
pm2 status

# Restart server
pm2 restart sports-bar-tv-controller

# If not in PM2, start it
pm2 start npm --name sports-bar-tv-controller -- start
pm2 save
```

Manual Verification Steps

1. Check Database Structure

```
# Connect to database
sqlite3 prisma/dev.db

# List tables
.tables

# Check ChannelPreset structure
PRAGMA table_info(ChannelPreset);

# Count records
SELECT COUNT(*) FROM ChannelPreset;

# Exit
.quit
```

Expected columns:

- id (TEXT, PRIMARY KEY)
- name (TEXT)
- channelNumber (TEXT)

- deviceType (TEXT)
- order (INTEGER)
- isActive (BOOLEAN)
- usageCount (INTEGER)
- lastUsed (DATETIME, nullable)
- createdAt (DATETIME)
- updatedAt (DATETIME)

2. Test API Endpoint

```
# Test GET endpoint
curl http://localhost:3000/api/channel-presets

# Expected response:
# {"success":true,"presets":[]}

# Test with pretty printing
curl -s http://localhost:3000/api/channel-presets | jq '.'
```

3. Check Server Logs

```
# View PM2 logs
pm2 logs sports-bar-tv-controller

# View last 50 lines
pm2 logs sports-bar-tv-controller --lines 50

# Follow logs in real-time
pm2 logs sports-bar-tv-controller --lines 0
```

4. Check Browser Console

- 1. Open browser DevTools (F12)
- 2. Go to Console tab
- 3. Look for errors related to:
 - /api/channel-presets
 - Network errors
 - JavaScript errors

Database Migration Details

The Channel Presets feature requires two migrations:

Migration 1: Create ChannelPreset Table

File: prisma/migrations/20250103 channel presets/migration.sql

Creates the base table with:

- Basic fields (id, name, channelNumber, deviceType)
- Display order and active status
- Timestamps
- Indexes for performance

Migration 2: Add Usage Tracking

File: prisma/migrations/20250103_add_usage_tracking/migration.sql

Adds:

- usageCount field (for Al-powered auto-reordering)
- lastUsed field (tracks last usage time)
- Index on usageCount for efficient sorting

After Running Update Script

If you've just run ./update_from_github.sh , the Channel Presets feature should work automatically. However, if you merged PRs #47, #48, #49 manually without running the update script, you need to:

1. Pull latest changes:

```
bash
git pull origin main
```

2. Run the update script:

```
bash
  ./update_from_github.sh
```

This will:

- Apply database migrations
- Generate Prisma client
- Restart the server

1. Or run the fix script directly:

```
bash
  ./scripts/fix-channel-presets.sh
```

Backup and Recovery

Automatic Backups

The fix script automatically backs up your database before making changes:

- Location: ~/sports-bar-backups/database-backups/
- Format: pre-fix-backup-YYYYMMDD-HHMMSS.db

Manual Backup

```
# Create backup directory
mkdir -p ~/sports-bar-backups/database-backups

# Backup database
cp prisma/dev.db ~/sports-bar-backups/database-backups/manual-backup-$(date +%Y%m%d-%H%M%S).db
```

Restore from Backup

```
# Stop server
pm2 stop sports-bar-tv-controller

# Restore database
cp ~/sports-bar-backups/database-backups/backup-file.db prisma/dev.db

# Restart server
pm2 restart sports-bar-tv-controller
```

Prevention

To prevent this issue in the future:

1. Always run the update script after pulling changes:

```
bash
  ./update_from_github.sh
```

2. The update script handles:

- Database migrations
- Prisma client generation
- Server restart
- Dependency updates
- 3. Don't skip the update script it ensures all components are synchronized

Getting Help

If you're still experiencing issues after trying these solutions:

1. Run the diagnostic script:

```
bash
   ./scripts/diagnose-channel-presets.sh
```

2. Check the logs:

```
"``bash

# Fix script log

cat channel-presets-fix.log

# Server logs
```

pm2 logs sports-bar-tv-controller -lines 100

1. Provide this information when asking for help:

- Output of diagnostic script
- Relevant log entries
- Browser console errors
- Steps you've already tried

Technical Details

Database Schema

```
model ChannelPreset {
                   @id @default(cuid())
 id
           String
 name
           String
 channelNumber String
 deviceType String
                  @default(0)
 order
          Int
          Boolean @default(true)
 isActive
 usageCount Int
                 @default(0)
 @@index([deviceType, order])
 @@index([isActive])
 @@index([usageCount])
}
```

API Endpoints

```
• GET /api/channel-presets - List all presets
```

- **POST** /api/channel-presets Create preset
- **GET** /api/channel-presets/[id] Get specific preset
- PUT /api/channel-presets/[id] Update preset
- **DELETE** /api/channel-presets/[id] Delete preset
- POST /api/channel-presets/reorder Reorder presets
- **POST** /api/channel-presets/tune Tune to preset
- **GET** /api/channel-presets/statistics Get usage statistics

Required Environment Variables

The Channel Presets feature doesn't require any special environment variables. It uses the standard database configuration:

```
DATABASE_URL="file:./prisma/dev.db"
```

Summary

The Channel Presets feature is a powerful tool for quick channel access. If you encounter the "Failed to fetch channel presets" error:

- 1. Run ./scripts/fix-channel-presets.sh for automated fix
- 2. V Or run ./scripts/diagnose-channel-presets.sh to identify the issue
- 3. ✓ Always use ./update_from_github.sh after pulling changes
- 4. Check logs and browser console for additional clues

The fix script is designed to be safe and will backup your database before making any changes.