Doug H. Goldberg

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OBJECTIVES AND SKILLS

- To secure a position with an organization where my technical and development skills are utilized to mutually further success.
- Experience in team and self-paced settings; ability to troubleshoot and quickly adapt to new situations.
- Self-motivated. Management experience. Experience with Windows, Linux, and Mac based systems. Strong communication and decision-making skills.

EXPERIENCE

U.S. Army Reserve -- Tampa, FL

Radio Operator Maintainer, August, 2008 - January, 2012

• Perform IT operations on various computer systems. Operate radio systems in UHF and VHF frequencies.

Apple -- Lake Mary, FL

AppleCare Advisor, January, 2012 - September, 2013

• Provide Tier 1 Technical/Help Desk Support to customers with Mac Computer issues.

Various Companies - Remote

WordPress Developer, March 2014 - Present

- Sealcoat Florida www.sealcoatflorida.com Orlando, FL
- Edwin's Grand Slam Lawn Care, LLC edwinsgrandslamlawncare.com Orlando, FL
- In Home Hearing Aids Direct, LLC homehearingforless.com Hendersonville, NC
- Utah Medical Hearing Centers utahmedicalhearing.com Salt Lake City, UT
 - *NOTE: Some of these sites are no longer in production.
 - Design and develop a functional website for a local landscaping business. The skills utilized to create this site are Wordpress, HTML, CSS, PHP, Javascript, MySQL, PhpMyAdmin, and CPanel.

SimSol Software - Orlando, FL

Technical Support Help Desk, January, 2017 – January, 2021

• Provide technical support for an application that allows users to create insurance claim estimates. Test and provide quality assurance for updates to the application. Provide how-to instruction.

Vice President of Development | Front End Developer, March, 2019 – Present

- Develop and maintain front end applications for a Claims Management System. Projects include creating
 an environment that would allow a user to assign and receive insurance assignments via a geolocated
 map. The skills utilized are Angular 2+(v12), Angular Materials, AGM, Typescript, HTML5, CSS3, Bootstrap,
 Git, Google Maps, Geolocation, and Directions API.
- Following agile guidelines (Kanban), handle the day-to-day operations of projects. Project Manager of new development for the insurance tool ClaimsWire CRM System.
- Interview and hire capable software developers to work on Simsol's various applications. Maintain brand presence and loyalty for an over 30 year old company. Began working remotely in March 2020.

EDUCATION

Valencia College Orlando, FL

A.A. Degree – Computer Science Track

December, 2010