

5.2 Operations methods

Checklist

What you should know

By the end of this subtopic, you should be able to:

- define the following terms: (AO1)
 - o job production
 - batch production
 - mass/flow production
 - o mass customisation
- examine the features of the main methods of production, including: (AO3)
 - o job production
 - batch production
 - mass/flow production
 - o mass customisation