

# DAVID GASCH

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Web developer breaking into the industry – can't stop until I code enough

## TECHNICAL SKILLS

- HTML/CSS
- Javascript and beginner Python
- Express and MySQL
- React and Redux
- Frameworks/libraries- Bootstrap, Material UI, Next.js
- Beginner Database and server skills

## ADDITIONAL SKILLS

- Media editing including: Final Cut Pro, Photoshop, Lightroom and InDesign
- Project Planning and management
- Various forms of writing including journalism, technical writing, grant writing, complex reports, etc.

## EXPERIENCE

MAY 2020 - PRESENT

### IT SUPPORT SPECIALIST, SELF FINANCIAL

- Assisted team members with technical problems and provided timely solutions
- Assisted Security and SRE teams with projects and day-to-day operations
- Maintained users, user onboarding, hardware/software access and onboarding

JAN 2019 – MAY 2020

### CUSTOMER SUCCESS SPECIALIST, SELF FINANCIAL

- Worked with the Customer Success team to ensure top customer satisfaction by resolving issues and finding quick, viable solutions through calls, emails and chats
- Acted as a liaison with engineering and product teams to communicate urgent customer issues
- Turned distressed customers/situations into opportunities to delight customers through positive communication skills and attitude

OCT 2016 – MAR 2018

### MANAGER, HOT MESS, LLC

- Maintained compliance with company policies and procedures for food safety, sanitation and quality.
- Tracked food production levels, meal counts, labor and supply costs.
- Cooked and served food and meals in accordance with planned menus, diet plans, recipes, portions, temperature control procedures and facility policies.

APR 2013 – FEB 2015

### COUNTY PLANNER AND GRANT WRITER, COUNTY OF LEA

- Cultivated close working relationships with other governmental agencies, local entities and the public to achieve effective land management.
- Set and administered effective policies covering land use, water and wastewater, infrastructure and local government projects.
- Managed the complete grant lifecycle from preparation through final close-out.
- Certified Floodplain Manager

## EDUCATION

AUGUST 2020

### FULL STACK WEB DEVELOPMENT CERTIFICATE, AUSTIN CODING ACADEMY

MAY 2012

### B.A. IN MASS COMMUNICATIONS, BOISE STATE UNIVERSITY