

# MyPadiFood — Privacy Policy

Last updated: 2025-10-29

Short summary: We respect your privacy and handle personal data responsibly. This document describes what we collect, why we collect it, and how you can manage your information.

## 1. Information we collect

We collect information you provide directly (name, email, phone, address, messages, payment details when using third-party processors) and information collected automatically (device, browser, IP address, usage data). Vendors may provide additional profile and menu data.

## 2. How we use information

We use personal data to operate the service: process orders, communicate about your orders, provide support, verify accounts, improve the platform, and detect abuse or fraud. We may also use aggregated or anonymised data for analytics and product improvements.

## 3. Sharing & third parties

We share data with vendors to fulfil orders and with payment processors to complete payments. We may use third-party services (analytics, hosting, email providers) that process data on our behalf. We do not sell personal data to third parties.

## 4. Cookies & tracking

We use cookies and similar technologies to remember preferences, enable features, and analyze usage. You can control cookies via your browser; blocking some cookies may affect site functionality.

## 5. Your rights

Depending on your jurisdiction, you may have rights to access, correct, export, or delete your personal data. To exercise these rights or request account data, contact us at [support@mypadifood.com](mailto:support@mypadifood.com).

## 6. Data security & retention

We implement reasonable technical and organisational measures to protect personal data, retain information as long as needed to provide services and to comply with legal obligations.

## 7. Children's privacy

Our services are not intended for children under 13 (or the minimum age in your jurisdiction). We do not knowingly collect personal data from children; if you believe we have, contact us to request removal.

## 8. International transfers

Data may be processed in jurisdictions outside your country. Where applicable, we take steps to ensure appropriate safeguards for international transfers.

## **9. Changes to this policy**

We may update this policy; material changes will be posted with a revised effective date. Continued use after changes means you accept the updated policy.

## **10. Contact**

For privacy questions, data requests or concerns, email [support@mypadifood.com](mailto:support@mypadifood.com) and include any relevant order or account references.