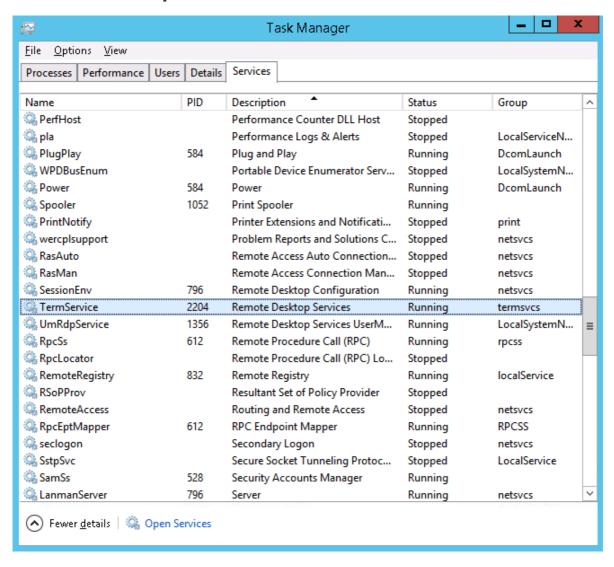


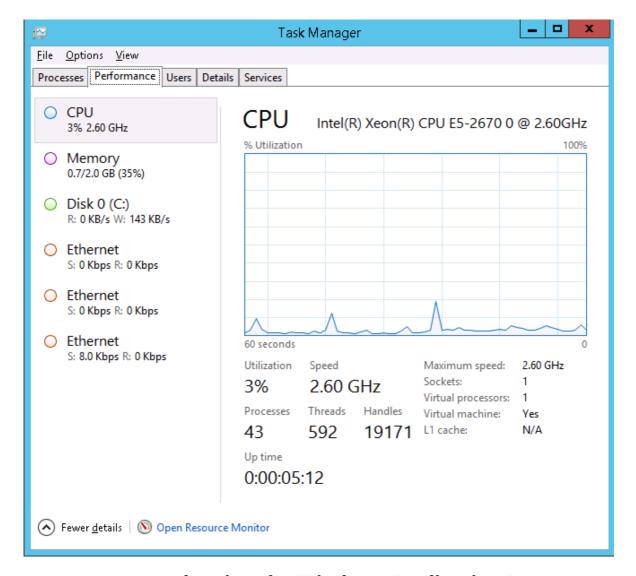
Authors: Daniel Gisolfi, James Ekstract

Section 1

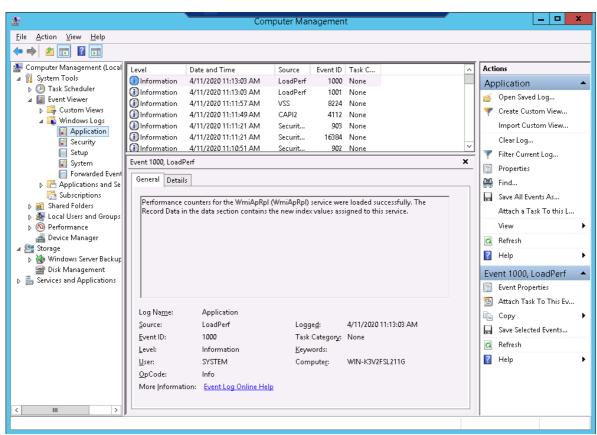
screen capture showing all the processes associated with Remote Desktop Services



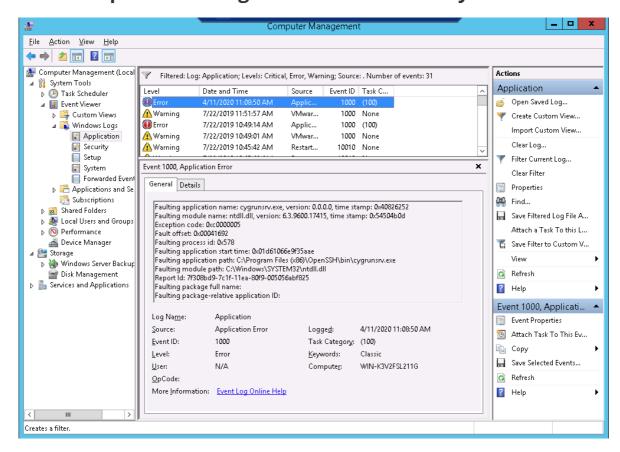
screen capture showing the current system performance



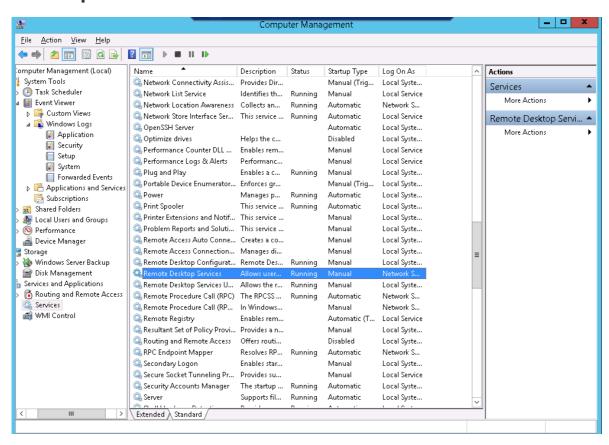
screen capture showing the Windows Application Log



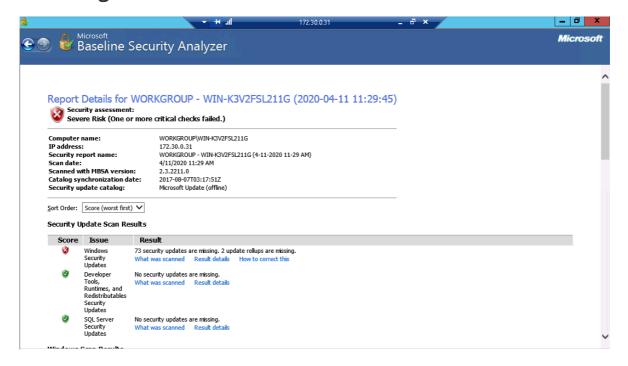
screen capture showing the entire event entry for the error



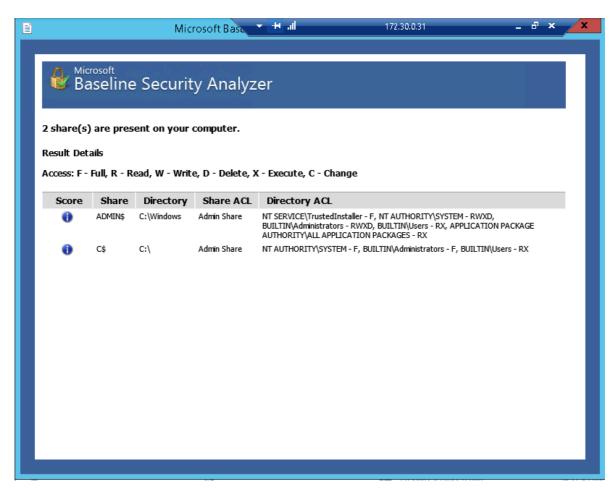
screen capture showing the Status and Startup Type columns for the Windows services that manage Remote Desktop Services



screen capture showing the first page of the report, including the header



screen capture showing the result details for the Shares issue



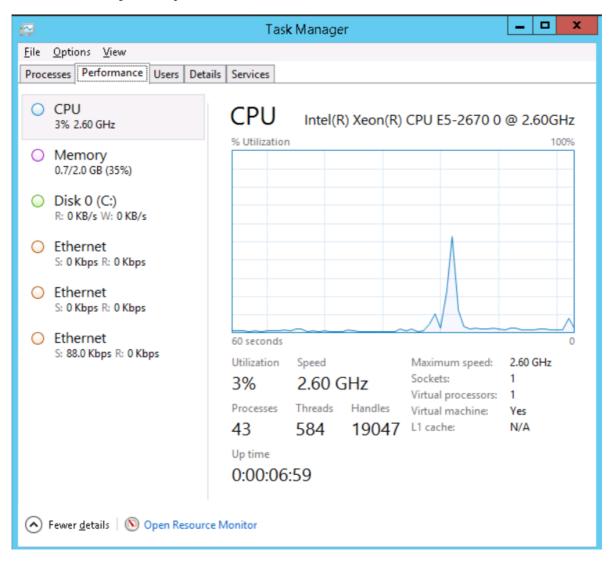
Section 2

Part 1

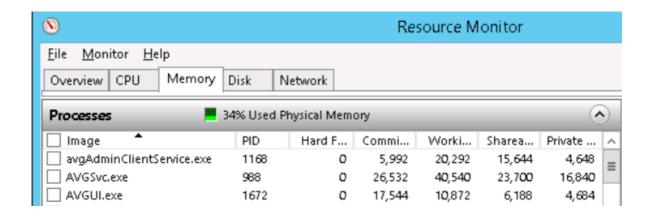
The services associated with Remote Desktop Services

RasAuto		Remote Access Auto Connection	Stopped	netsvcs
RasMan		Remote Access Connection Man	Stopped	netsvcs
SessionEnv	772	Remote Desktop Configuration	Running	netsvcs
TermService	2152	Remote Desktop Services	Running	termsvcs
UmRdpService	1352	Remote Desktop Services UserM	Running	LocalSystemN

The current system performance



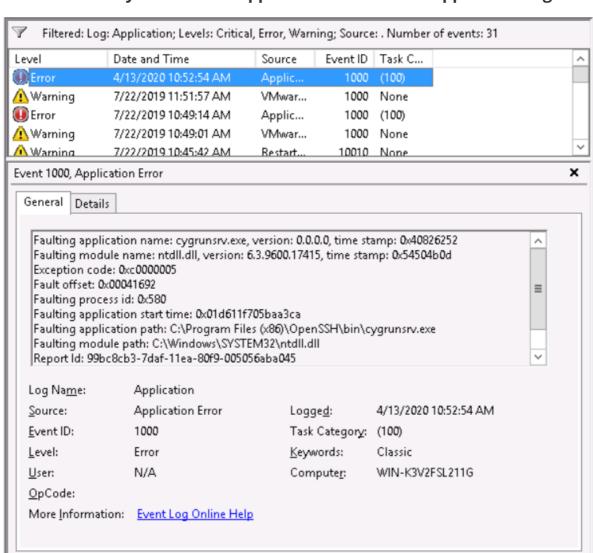
The AVG processes displayed on the Memory tab of the Resource Monitor



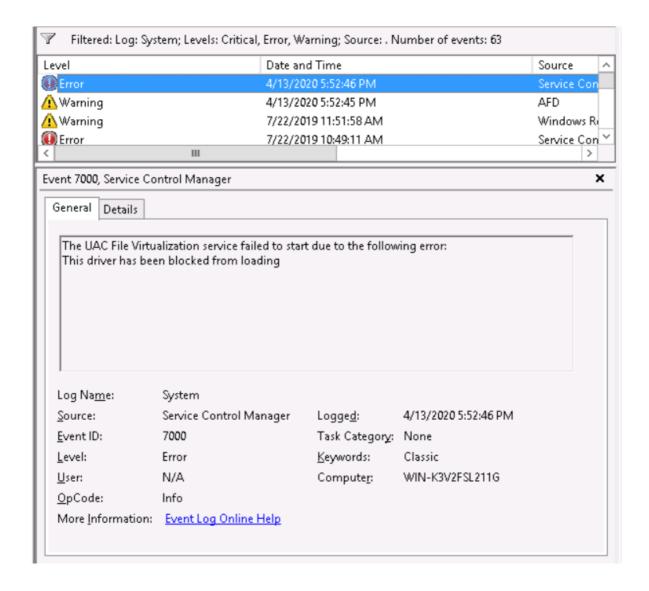
The AVG update URL displayed in the Resource Monitor

AVGUI.exe 1672 r-23-44-62-5.ff.avast.com 34

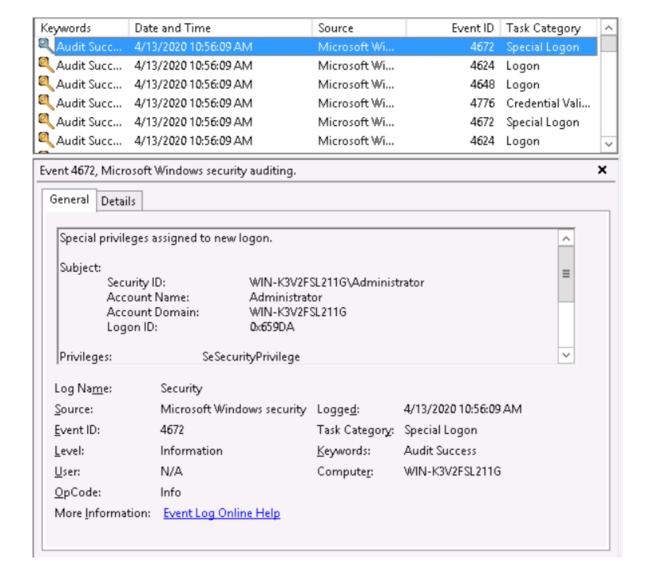
The entire entry for the first Application error in the Application logs



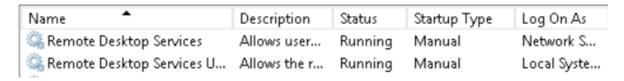
The entire entry for the first Application error in the System logs



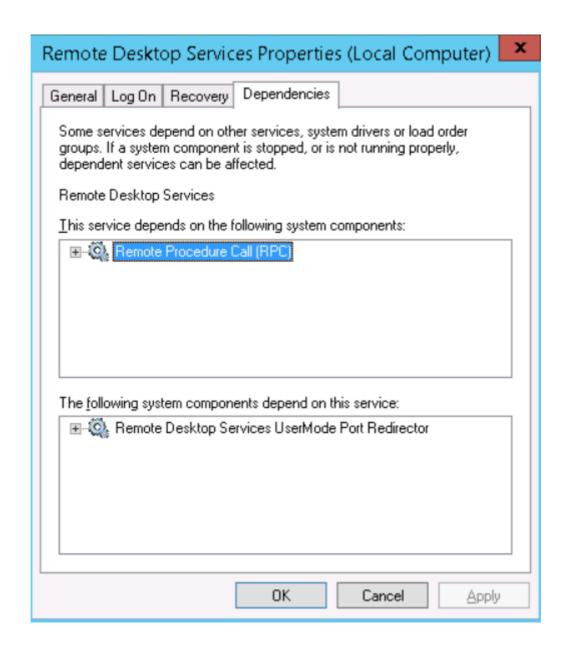
The entire entry for the first Security issue in the Windows Security logs



The Windows services that manage Remote Desktop Services

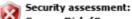


The Dependencies of the Remote Desktop Services service



Part 2
The MBSA report results

Report Details for WORKGROUP - WIN-K3V2FSL211G (2020-04-13 11:15:22)



Severe Risk (One or more critical checks failed.)

Computer name: WORKGROUP\WIN-K3V2FSL211G

IP address: 172.30.0.31

Security report name: WORKGROUP - WIN-K3V2FSL211G (4-13-2020 11-15 AM)

Scan date: 4/13/2020 11:15 AM

Scanned with MBSA version: 2.3.2211.0

Catalog synchronization date: 2017-08-07T03:17:51Z
Security update catalog: Microsoft Update (offline)

Sort Order: Score (worst first)

Security Update Scan Results

Score	Issue	Result
3	Windows Security Updates	73 security updates are missing. 2 service packs or update rollups are missing. What was scanned Result details How to correct this
٧	Developer Tools, Runtimes, and Redistributables Security Updates	No security updates are missing. What was scanned Result details

The first page of critical updates

Security Updates

Items marked with 💸 are confirmed missing. Items marked with \star are confirmed missing and are not approved by your system administrator.

Score	ID	Description	Maximum Severity
3	MS14-068	Security Update for Windows Server 2012 R2 (KB3011780)	Critical
8	MS14-057	Security Update for Microsoft .NET Framework 4.5.1 and 4.5.2 on Windows 8.1 and Windows Server 2012 R2 x64-based Systems (KB2978041)	Critical
8	MS16-087	Security Update for Windows Server 2012 R2 (KB3170455)	Critical
8	4034672	2017-08 Security Only Quality Update for Windows Server 2012 R2 for x64-based Systems (KB4034672)	Critical
3	MS16-144	December, 2016 Security Only Quality Update for Windows Server 2012 R2 (KB3205400)	Critical
8	4019213	2017-05 Security Only Quality Update for Windows Server 2012 R2 for x64-based Systems (KB4019213)	Critical
8	4015547	April, 2017 Security Only Quality Update for Windows Server 2012 R2 (KB4015547)	Critical
8	MS17-008	March, 2017 Security Only Quality Update for Windows Server 2012 R2 (KB4012213)	Critical
8	MS16-057	Security Update for Windows Server 2012 R2 (KB3156059)	Critical
8	4025333	2017-07 Security Only Quality Update for Windows Server 2012 R2 for x64-based Systems (KB4025333)	Critical
8	MS16-142	November, 2016 Security Only Quality Update for Windows Server 2012 R2 (KB3197873)	Critical
8	4034681	2017-08 Security Monthly Quality Rollup for Windows Server 2012 R2 for x64-based Systems (KB4034681)	Critical
8	MS16-120	October, 2016 Security Only Quality Update for Windows Server 2012 R2 (KB3192392)	Critical
8	4022717	2017-06 Security Only Quality Update for Windows Server 2012 R2 for x64-based Systems (KB4022717)	Critical
8	MS16-076	Security Update for Windows Server 2012 R2 (KB3162343)	Important
3	MS16-092	Security Update for Windows Server 2012 R2 (KB3169704)	Important
(3)	MS15-060	Security Undate for Windows Server 2012 P2 (VR3050317)	Important

The scan results that no longer include the update that was installed

72 security updates are missing. 2 service packs or update rollups are missing.

Result Details for Windows

Security Updates

Thems marked with $\frac{1}{2}$ are confirmed mission. Thems marked with $\frac{1}{2}$ are confirmed mission and are not approved by your system administrator.

Score	ID	Description	Maximum Severity
2	MS14-057	Security Update for Microsoft .NET Framework 4.5.1 and 4.5.2 on Windows 8.1 and Windows Server 2012 R2 x64-based Systems (KB2978041)	Critical
8	MS16-087	Security Update for Windows Server 2012 R2 (KB3170455)	Critical
8	4034672	2017-08 Security Only Quality Update for Windows Server 2012 R2 for x64-based Systems (KB4034672)	Critical
8	MS16-144	December, 2016 Security Only Quality Update for Windows Server 2012 R2 (KB3205400)	Critical
3	4019213	2017-05 Security Only Quality Update for Windows Server 2012 R2 for x64-based Systems (KB4019213)	Critical
8	4015547	April, 2017 Security Only Quality Update for Windows Server 2012 R2 (KB4015547)	Critical
8	MS17-008	March, 2017 Security Only Quality Update for Windows Server 2012 R2 (KB4012213)	Critical
8	MS16-057	Security Update for Windows Server 2012 R2 (KB3156059)	Critical
8	4025333	2017-07 Security Only Quality Update for Windows Server 2012 R2 for x64-based Systems (KB4025333)	Critical
8	MS16-142	November, 2016 Security Only Quality Update for Windows Server 2012 R2 (KB3197873)	Critical
3	4034681	2017-08 Security Monthly Quality Rollup for Windows Server 2012 R2 for x64-based Systems (KB4034681)	Critical
8	MS16-120	October, 2016 Security Only Quality Update for Windows Server 2012 R2 (KB3192392)	Critical
8	4022717	2017-06 Security Only Quality Update for Windows Server 2012 R2 for x64-based Systems (KB4022717)	Critical
3	MS16-076	Security Update for Windows Server 2012 R2 (KB3162343)	Important
8	MS16-092	Security Update for Windows Server 2012 R2 (KB3169704)	Important
8	MS15-060	Security Update for Windows Server 2012 R2 (KB3059317)	Important
O	MC16-014	Security Undate for Windows Server 2012 D2 (VD2126041)	Important

KB number of installed update:

KB3011780