

## **EXPERIENCE**

#### **Product Designer Intern**

Samsung Research America, Digital Health Lab

June 2018 - Aug 2018 | Mountain View, CA

- · Collaborated with external partner on enhancing B2B health platforms.
- · Participated in user research and identified use cases from interviews and focus group.
- · Worked with the design team on feature generation and conceptual designs.

#### **Website Management Assistant**

University of Richmond, Center for Student Involvement (CSI)

Aug 2016 - May 2017 | Richmond, VA

- · Utilized Cascade platform to make regular edits and changes for CSI official websites.
- · Met weekly with the marketing team to strategize future promotions and edits.

## Instructional Technology Assistant

University of Richmond, Center for Teaching, Learning, and Technology (CTLT) Aug 2016 - May 2017 | Richmond, VA

- · Assisted with updating CTLT liaison WordPress blog and digital newsletters.
- · Designed posters and infographics for events and programming.
- · Participated in common software testing and iPads testing for the Center's Mobile Device Initiative.

## **Psychology Research Assistant**

University of Richmond, Psychology Department

Aug 2015 - May 2017 | Richmond, VA

- · Worked on the full cycle of social psychology research design, including literature review, data analysis, Qualtrics programming and methodology design.
- · Conducted research "Consequences of Status-seeking" and was accepted by SSSP (Society of Southeastern Social Psychologists) 2016 for poster presentation as Poster Award Finalist.

# **LEADERSHIP**

#### **Co-founder and President**

University of Richmond Chinese Students and Scholars Association (URCSSA) Sep 2014 - Dec 2016 | Richmond, VA

- Expand the organization to over 100 members in the first year.
- · Organize cultural events (e.g., New Student Welcome Party, Chinese New Year Celebration) on campus and with other CSSA groups in Virginia and Washington D.C. area.
- · Oversee social media accounts and design promotional materials; lead the first official URCSSA website building.

## **EDUCATION**

M.S. in Information - UX Design / Research University of Michigan - Ann Arbor 2019 | Ann Arbor, MI

Tung-Li and Hui-Hsi Scholarship Award GPA 3.93/4.0

**B.S. in Psychology & Mathematics** University of Richmond

2017 | Richmond, VA

Cum Laude

## **SKILLS & TOOLS**

# **UX Design**

Personas Sketching Story Mapping Wireframing Prototyping

#### User Research

Interviews
Contextual Inquiry
Affinity Diagramming
Surveys
Comparative Evaluation
Heuristics Evaluation
Usability Testing

## **Design Tools**

Photoshop Illustrator InDesign Sketch Figma InVision Balsamiq Zeplin

# Programming

HTML / CSS JavaScript Python Java