DAVID GODFREY

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EDUCATION

Alfred State College   2019-2023
Bachelor's of Computer Science

EXPERIENCE

Treetop Adventure   Bronx, NY
Facilitator   November 2019 - August 2021

- Designed and optimized 4 pre-course safety orientation alternatives which lead to improved flow of guests throughout the park, facilitated the management of park-allocated time, and amounted to approximately 10% fewer burnout-related rescues while customers engaged in strenuous physical activity on the aerial courses.
- Managed high-volume customer intake, training and organization for client recreation during peak business hours, ranging from dozens to hundreds of clients throughout the day.
- Executed detailed daily opening and closing safety-inspection procedures for all 7 aerial and zip line courses and park equipment, which contributed to an up to 20% increase in the park's safety redundancy rating.
- Supervised the activity, progress, and safety of as much as 30 on-course guests while tracking and recording their remaining time.
- Co-produced and co-edited 3 promotional videos for the park that reached thousands across the metro-NY area, and generated more $10k in sales since the park's opening.

Maystreet   Manhattan, NY
Software Engineer Intern   May 2019 - August 2019

- Improved latency of core infrastructure components by 20% by utilizing and integrating memory-mapped interfaces.
- Developed unit-tested mdsplit applications with C++ to take live data from an AOE and saved pcap data.
- Optimized gzip library and made it 23% faster when profiled.
- Integrated Gzip-Zip stream with SolarCapture to get data saved in Gzipped files, saving several minutes of manual processing time.

JCPenney   New York, NY
Associate   May 2018 - Jan 2019

- Ensured timely escalation and resolution of customer complaints by providing urgency, business impact evaluation and effective and prompt communication.
- Processed large-scale deliveries, tracked and updated inventory, and collaborated with and cross-referenced data from other store associates and corporate personnel to maintain standards in placement and presentation on both the store front and interior.
- Achieved an above-average 15%+ success rate in upselling up to $300 worth of department store merchandise to customers.
- Coordinated with supervisors, managers, and security personnel to deter external theft and fraud while participating in other store initiatives as required.

LEADERSHIP

Mosholu Montefiore Community Center   Bronx, NY
Camp Counselor   June 2017 - August 2017

- Managed a team of 6 counselors and organized daily activities with elementary-school aged children by maintaining a global cloud-based planner.
- Scheduled trips by contacting local companies, museums, baseball stadiums, etc. to make reservations.
- Evaluated suggestions and recommendations for future camp endeavors and collaborated with leaders to determine the best one.
- Undertook CPR and First Aid certifications as a precautionary skill-set addition.

REFERENCES

Michael Lehr Founder (michael@maystreet.com)
Nathan Addy Supervisor (naddy@wcs.org)