Natcen Social Research that works for society

Family Resources Survey (FRS)

Guide to Changes

Prepared for survey year April 2019 – March 2020

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Summary

This booklet describes the main changes made to the FRS questionnaire for the new survey year.

While many of these changes have been made to meet the information needs of policy makers, for example, to reflect changes in benefit receipt, amendments have also been made in response to interviewer feedback made via the Field Report, which was conducted mid-year, and during briefings.

Key of icons

Changes made to questions will be identified by the following icons:

Icon	Description
*	Removed
+	Added
***	Changed

Also bear in mind:
Generally, underlining is new text that has been added
Strikethrough-is old text that has been removed this year

Thank you to all the interviewers who worked on the 2018-19 FRS. We hope you continue to enjoy working on the survey.

Household Insurance Policies

Housing Association tenants do not pay buildings insurance, so the routing for question *StrOths*, which asks about buildings insurance, has been changed. Respondents whose landlord is recorded as a housing association, charitable trust or Local Housing Company at question *Landlord* are not asked if they pay buildings insurance.



Ask if in rented accommodation (except council and <u>housing association</u>, <u>charitable trust or Local Housing Company</u> tenants) and those respondents whose last mortgage payment did not include an amount for structure insurance.

?Structural Insurance

→ StrOths

<Help_F9>

Do you pay a buildings insurance premium on this accommodation?

INTERVIEWER: **Buildings insurance** is insurance on the structure of the accommodation. **Contents insurance** is insurance on the furniture or contents or any personal

possessions.

If buildings insurance is included in the service charge for this property DO NOT record it here. Insurance included in the service charge should be recorded later in the property charges section.

- 1. Yes
- 2. No

/ Question Information for StrOths

Structural insurance is treated as a housing cost. Comparisons of different households' income before and after housing costs are used to monitor Government child and pensioner poverty targets. It is therefore important that insurance is accurately recorded on the FRS.

Healthy Start Vouchers, Best Start Foods, free school milk, meals

In Scotland, 'Best Start Foods' have replaced 'Healthy Start Vouchers'. Respondents in Scotland who have Best Start Foods receive £4.25 per week (whereas Healthy Start Vouchers are £3.10 per week for one voucher). The questions below have been amended to reflect these changes for respondents in Scotland.



? Free Items

⊩ Freeltem

INTERVIEWER: **Questions about free school meals**, free school milk **and** Healthy Start vouchers, and fruit and vegetables.

<Help_F9>

INTERVIEWER: See helpscreen for further details of Healthy Start and Best Start Foods.

Details of the Scottish Government's free school lunches programme are provided in the helpscreen. {For Wales only if child is at primary school (i.e. TypeEd = 2)}

INTERVIEWER: If BOTH free breakfast and other school meal are received record BOTH 4 and 5. Do not double-count breakfasts or other school meals under one item.

In the last 7 days have ANY of you (including any of your children under 16) had... READ OUT: PROMPT EACH ITEM INDIVIDUALLY...

- 1. ...any Healthy Start Vouchers? {WORDING FOR ENGLAND, WALES AND NORTHERN IRELAND ONLY} / ...any Best Start Foods? {WORDING FOR SCOTLAND ONLY}
- 2. ...any free fruit or vegetables at school? {WORDING FOR ENGLAND AND SCOTLAND ONLY}
- 3. ...any free school milk?
- 4. ...any free school breakfasts? {WORDING FOR WALES ONLY}
- 5. ...any free school meals {WORDING FOR ENGLAND, WALES AND NORTHERN IRELAND ONLY} / ...any other free school meals {WORDING FOR WALES ONLY}?
- 6. ...none of these

/ Question Information for Free Items

Healthy Start Vouchers/Best Start Foods (Scotland Only)

Healthy Start vouchers (or Best Start Foods in Scotland) are available to pregnant women and to families with children under four, who are in receipt of Income Support, Incomebased Jobseeker's Allowance, Child Tax Credit or Working Tax Credit run on. They are also available to any pregnant woman aged under 18. Vouchers are claimed via a health professional (e.g. midwife or health visitor etc). Forms have to be completed and the application countersigned by the health professional.

Healthy Start vouchers are worth

£3.10 per week if you are pregnant (one voucher)

£6.20 per week for **each** baby aged under one (two vouchers).

£3.10 per week for **each** child aged over one and under four (one voucher).

In Scotland, Best Start Foods equivalent amounts to Healthy Start Vouchers are £4.25.

Free fruit or vegetables

Code 2 only appears if interviewing in England or Scotland and there is a child or children aged 4 to 6 in the household.

Free school milk

Code 3 only appears if there is a child or children under 16 at state school.

Free school milk may be supplied to children up to approximately their seventh birthday (11th birthday in some LEAs) at registered day nurseries, playgroups and state primary schools or to approved child minders.

For children with particular health problems, milk may be supplied up to their sixteenth birthday or the allowance may be more than one bottle or carton.

Free school breakfasts

Code 4 only appears if the interview is in the Welsh sample and the child is reported to be in primary school at question *TypeEd*.

The Welsh Assembly provides for all primary school children to have free breakfasts. The overall aim of this initiative is to provide all pupils of primary school age registered in maintained primary schools in Wales with the opportunity of receiving a free, healthy breakfast at school each day during the school week. Those children, who, for whatever reason, have not had breakfast, are provided with a breakfast in school. A new category has been included at the question '*FreeItem*' to record whether the child has received a free school breakfast.

Free school meals

Code 5 only appears if there is a child or children under 19 at state school.

Free school meals are supplied to children whose parents are on a low income. The conditions governing school meals vary from one local authority to another.

Some children from educationally disadvantaged backgrounds may receive free meals up to the age of 18.

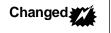
Only school cafeteria and fixed price meals are required, not tuck shop purchases.

Free School Meals In Scotland

The Scottish Government has an agreement with local government to extend entitlement to free school lunches.

Entitlement to free school lunches was extended to pupils whose parents or carers are in receipt of both maximum working tax credit and maximum child tax credit from August 2009.

Legislation was passed in November 2008 to enable local authorities to provide free school lunches to all pupils in the first three years of primary school from August 2010.



If Freeitem=1 'Healthy Start Vouchers'

? Who Received Healthy Start Vouchers

→ HSvPer

<Help F9>

Who received the **Healthy Start Vouchers** {WORDING FOR ENGLAND, WALES AND NORTHERN IRELAND ONLY} / **Best Start Foods** {WORDING FOR SCOTLAND ONLY}?

INTERVIEWER: Who Else?

INTERVIEWER: Record the person on whose behalf the voucher was received. E.g. if the voucher was issued due to pregnancy, record the female household member who received the voucher. If the voucher was received on behalf of a young child record the child as the

voucher recipient.

See helpscreen for more details of voucher entitlement.

The full allowance of Healthy Start Vouchers {WORDING FOR ENGLAND AND WALES AND NORTHERN IRELAND ONLY} / Best Start Foods {WORDING FOR SCOTLAND ONLY} are sent together in one letter every four weeks.

Healthy Start Vouchers {WORDING FOR ENGLAND AND WALES AND NORTHERN IRELAND ONLY} / Best Start Foods {WORDING FOR SCOTLAND ONLY} are received as follows:

One voucher per week for a pregnant woman

Two vouchers per week for each baby aged under one

One voucher per week for **each** child aged one or over and under four.

Each voucher is worth £3.10 {IF HEALTHY START VOUCHER} / £4.25 {IF BEST START FOODS}.

Healthy Start Vouchers {WORDING FOR ENGLAND AND WALES AND NORTHERN IRELAND ONLY} / Best Start Foods {WORDING FOR SCOTLAND ONLY} should not be confused with the Health in Pregnancy Grant which is a lump sum payment of £190.



? Anyone else received Healthy Start Vouchers

→ HSvIntro

INTERVIEWER: Has anyone else received Healthy Start Vouchers {WORDING FOR ENGLAND, WALES AND NORTHERN IRELAND ONLY} / Best Start Foods? {WORDING FOR SCOTLAND ONLY}

- 1. Yes
- 2. No

NOTE: This question will loop you back to the next person who receives Healthy Start Vouchers / Best Start Foods.

Carer's Allowance (Scotland)

The amount of Carer's Allowance that is received in Scotland is a higher rate than in England and Wales. In Scotland, Carer's Allowance is £73.10 per week and in England and Wales is £66.15. Checks on the amount of Carer's Allowance have been amended to reflect this difference.

Young Carer Grant

A new question has been added to collect information about receipt of the Young Carer Grant in Scotland. The Young Carer Grant is a new benefit which the Scottish Government is introducing and is expected to be in place by Autumn of 2019. The grant, which can be applied for annually by young carers with significant caring responsibilities, aims to provide financial support to young carers in the form of a one-off payment of £300.

Separate questions about the Young Carer Grant are asked in the carers questions about those aged 16-19 years and, according to FRS definitions, identified as children and in the benefits questions to those aged 16-19 identified as adults.

Help Given and Received (Care)



Ask if aged 16-19 and still in education or employment training (i.e. a 'child'), in Scotland and is identified as a carer at WhoLook. This question will loop for every eligible child.

?Young Carer Grant

- ChYCG

Has [NAME of person identified as a carer at *WhoLook*] received the Young Carer Grant in the last 12 months?

INTERVIEWER: Young Carer Grant applies only in Scotland (expected to be from Autumn 2019) for people aged 16-19 who can apply for the grant. The grant is received as one payment of £300 per year.

Yes No

State and Other Benefits



Ask if aged 16-19 and NOT in education or employment training (i.e. an 'adult'), in Scotland and is identified as a carer at WhoLook.

?Received Young Carer Grant

→ YCGrnt

Have you received the Young Carer Grant In the last 12 months?

INTERVIEWER: Young Carer Grant applies only in Scotland (expected to be from Autumn 2019) for people aged 16-19 who can apply for the grant. The grant is received as one payment of £300 per year.

<u>Yes</u> No

Employment Status -signing on at Jobcentre Plus

The wording of the question and answer categories at question *Claimant* has been amended to take account of the introduction of Universal Credit.

Claimant is asked of all respondents of working age. If they are currently in work, the special preamble is included, "Some people who have jobs are also entitled to claim either Universal Credit, Jobseeker's Allowance or National Insurance credits." The purpose of this is to make it clear that it may be quite possible, and normal, for someone to be working and 'signing on' at the same time. Note that the question is priority-coded (first to apply).

NI credits may be available for each week of incapacity for work, unemployment, attendance on approved training courses or entitlement to Maternity Allowance. Some people working less than 16 hours a week and receiving JSA may get them.



? Signed on at Jobcentre

← Claimant

(Some people who have jobs are also entitled to claim <u>either Universal Credit</u>, Jobseeker's Allowance or National Insurance Credits.) May I just check, were you signed on at a Jobcentre Plus in the 7 days ending Sunday the (date/month) ... READ OUT:

- 1 ... to claim Jobseeker's Allowance (formerly Unemployment Benefit)? ...to get money as a jobseeker, by claiming either Universal Credit or Jobseeker's Allowance?
- 2 ... (THIS CODE NOT USED)
- 3 ... to get credits for National Insurance contributions? ... to get National Insurance credits, so as to keep up your contribution record for this tax year?
- 4 ... No, not signed on at Jobcentre Plus.

Pension schemes

To ensure that the correct type of pension is recorded for respondents who report having a salary sacrifice pension (at question *ExpBen*) the pension type will be automatically coded at *EPType*. *EPType*, the question asking for information about the pension scheme, will no longer be asked when the respondent has a salary sacrifice pension but instead be automatically coded as code 3 'The scheme is non-contributory. No-one takes money off my pay each week or month'.



☆? Type of Scheme

⊩ EpType

SHOW CARD L4

Which of the statements on this card best describe this scheme?

INTERVIEWER: Code one answer only. It may be helpful to consult a payslip if available. **If the respondent is a member of a salary sacrifice pension scheme use code 3.**

- 1. Contributions are taken out of my pay each week or month
- 2. The scheme is non-contributory, but I do pay something to make additional provision for myself or my dependants
- 3. The scheme is non-contributory. No-one takes money off my pay each week or month {WILL BE AUTOMATICALLY CODED IF RESPONDENT HAS A SALARY SACRIFICE PENSION}

Bereavement Support Payment

References to Bereavement Payment in the help screen at *PenBen* have been amended to reflect that this has now been replaced by Bereavement Support Payment. This change has been made to ensure the instructions reflect the history of bereavement benefits.



☆? Pensioner Benefits

- PenBen

SHOW CARD H4

Looking at this card, are you at present receiving any of these state benefits in your own right: that is, where you are the named recipient?

- 1. Pension Credit
- 2. State Retirement Pension
- 3. Bereavement Support Payment or Widowed Parent's Allowance
- 4. Armed Forces Compensation Scheme (formally War Disablement Pension), including Guaranteed Income Payments
- 5. War Widow's / Widower's Pension (and any related allowances)
- 6. None of these
- 97. (SPONTANEOUS) One or more of these, but don't know which

If PenBen = 3.

☆? Type of Bereavement Allowance/Payment

₩ Wid

Help <F9>

INTERVIEWER: ASK OR RECORD WHICH ONE WAS RECEIVED:

- 1. Bereavement Support Payment
- 2. Widowed Parent's Allowance

/ Question Information for Pensions and Allowances

Bereavement Support Payment replaced Bereavement Payment, Bereavement Allowance and Widowed Parent's Allowance for new claims from 6th April 2017. The claimant must be under State Pension age when widowed. Their partner must have paid NI for at least 25 weeks or died as a result of an accident at work or disease caused by their work to be considered eligible. Claimants with children under 20 years old in full-time education receive an initial payment of £3,500 and up to 18 monthly payments of £350. Claimants who don't have children under 20 years old in full-time education receive an initial payment of £2,500 and up to 18 monthly payments of £100.

Child Maintenance, Allowances and Other Sources of Income

By the start of the 2019/20 survey year the Child Support Agency (CSA) will no longer have any live child maintenance cases. The CSA has been replaced by the Child Maintenance Service (CMS). All references to the 'Child Support Agency' or 'CSA' in the FRS questionnaire have been changed to reflect this change. For example, the references to CMS in the questionnaire (i.e. at the wording of questions, answer categories, interviewer instructions and helpscreens) will read the 'Child Maintenance Service (formerly known as Child Support Agency' or 'CMS (formerly known as CSA)' to confirm to respondents that CMS has replaced CSA. Please note that it is not necessary to read out 'formerly known as CSA' at each question if it is clear that the respondent understands what the Child Maintenance Service is.

In addition, two new child maintenance questions have been added to the questionnaire to find out the reasons why child maintenance arrangements have not been set up. The child maintenance arrangements made following a relationship breakdown is a sensitive issue, so as usual, please be aware of this when asking these questions. A showcard is provided to help the respondent feel more comfortable sharing their experience.

Question *MrAge*; regarding the age of the youngest child covered by a child maintenance arrangement, has been removed from the child maintenance questions as DWP no longer require it to be asked here.



☆? Introduction to Child maintenance

⊶ MntRec

Now I'd like you to think about child maintenance.

Child maintenance arrangements are made by parents, if they do not live together, to help support their children. These arrangements can be made through Court Orders, through the Child Support Agency, Child Maintenance Service (CMS) (formerly known as the Child Support Agency), or just made privately between the parents without involving the CSA, CMS (formerly known as CSA) or Courts. A private arrangement (sometimes called a family based arrangement) could also include payments for specific things like school fees, clothing or holidays, or involve non-financial help like shared care

INTERVIEWER: Parents with active child maintenance claims will only (in 2019/20) be dealing with the CMS but may have dealt with the CSA system in the past (pre 2012).



? Child Maintenance Arrangements

→ MntArr

THE FOLLOWING QUESTIONS ARE ABOUT CHILD MAINTENANCE PAYMENTS TO THE RESPONDENT ('PAID TO SELF')

SHOW CARD K7

Looking at this card, which of these child maintenance arrangements do you have in place for your [child/children]?

INTERVIEWER: Some respondents may have arrangements which are currently not working e.g. where a former partner is refusing to comply with a court or CSA/CMS (formerly known as CSA) assessment.

Include all agreed arrangements here even if they are not working.

(Refer to help screen for further information on show card options)

Code all that apply.

INTERVIEWER: Parents with active child maintenance claims will only (in 2019/20) be dealing with the CMS but may have dealt with the CSA system in the past (pre 2012).

- 1. Child Support Agency (CSA) / Child Maintenance Service (CMS) arrangement (formerly known as Child Support Agency (CSA))
- 2. A court order requiring previous partner to make payments
- 3. A voluntary FINANCIAL agreement between [yourself/myself] and previous partner
- 4. A voluntary NON-FINANCIAL agreement between [yourself/myself] and previous partner
- 5. Other type of arrangement
- 6. No arrangement made

If MntArr=6 (No arrangement)

We are interested in all arrangements, even if they are not working well and were made some time ago. For example, some people may have a case with the CSA/CMS (formerly known as Child Support Agency (CSA)) or a court agreement but are not receiving money that is due. We are interested in all such circumstances. Are you sure you have no arrangement of any type?

If MntArr = *more than one arrangement*

INTERVIEWER: Are you sure that the respondent has more than one arrangement for receiving child maintenance.

{Helpscreen instructions}

MntArr

Allowances or alimony that the respondent receives on their own behalf - that is any payments that are not for the child/children should be excluded

Child Maintenance Service (CMS) arrangements are any arrangement where an application has been made to the CMS and child maintenance liability has been assessed. This can cover both Direct Pay arrangements where liabilities are calculated via a standard Government formula but parents make payments between themselves and Collect and Pay where the CMS handles the calculated payments. Charges are applied for the Collect & Pay service (20% for parent paying the maintenance; 4% for parent receiving the maintenance)

Voluntary financial arrangements involve direct money payments between the parents where the CSA or CMS (formerly CSA) has not been involved.

Voluntary non-financial arrangements involve payments in kind: payments for items rather than direct money payments between the parents. Examples include contributions to childcare costs, school trips, food, clothes, savings account etc.

Other types of arrangements include shared care arrangements where no formal or informal financial support or payments in kind are received.



If MntArr=6 (no arrangement)

? Reason not receiving child maintenance

- MntNtRs

SHOWCARD K8

You have indicated that you do not have an agreement in place to receive child maintenance payments. Looking at this card, please tell me which of the reasons listed explain why you do not currently have a child maintenance arrangement?

CODE ALL THAT APPLY

- 1. Waiting for an agreement to be made from CMS (formerly known as CSA) /court/ other organisation
- 2. Other parent helps in an informal way e.g. buys clothes, toys etc
- 3. Other parent is equally involved with the child care
- 4. I prefer not to receive child maintenance
- 5. Other parent cannot afford to pay any maintenance
- 6. Other parent said they would not pay/refused to pay maintenance
- 7. Don't know where other parent is
- 8. Other parent is in prison
- 9. Receiving maintenance could cause friction
- 10. Other parent is abusive or violent
- 11. Other parent is deceased
- 12. Other reason
- 13. SPONTANEOUS: Respondent has no children eligible for maintenance arrangements



☆? Maintenance Introduction

→ SIntro

INTERVIEWER: The following questions are about the formal or informal child maintenance payments which are due from a previous partner – AND ARE ASKED FOR EACH CHILD MAINTENANCE ARRANGEMENT THAT IS IN PLACE.

In rare cases where more than one financial (CSA/CMS (formerly known as CSA), court, voluntary) arrangement of the same type is in place combine answers as appropriate e.g. two CMS arrangements one effective, one not: enter the number of children covered by the effective arrangement. Or if both arrangements are effective simply provide a combined answer as makes most sense.

If more than one of the following child maintenance arrangements - CSA/CMS arrangement, Court order or voluntary financial agreement – then MntAmt to MntTim are repeated for each one mentioned.



? Child Maintenance Payment Amount

→ MntAmt

Thinking about your [NI=CMS/GB=CSA/CMS (formerly CSA)].arrangement ... How much did you receive last time?

INTERVIEWER: Enter 0 if arrangement in place but did not receive a payment.

Add if necessary 'documents such as letters from the child support agency, Child Maintenance Service (formerly Child Support Agency) or your own agreements with your partner may help you to answer these questions.'

Note, respondent may not think of child's parent as a 'previous partner'.

: 0.00..99999.00



☆ Proportion of agreed amount received

→ MntPro

Thinking about the amount you are supposed to receive for your [NI=CMS/GB=CSA/CMS (formerly CSA)] arrangement, do you usually receive

- ...Running prompt...
- 1. ..all of it,
- 2. some of it.
- 3. none of it.
- 4. (SPONTANEOUS) or does it vary?



☆ Children benefiting from child maintenance

⊷ MntCh

MntCh

I[NI=CMS/GB=CSA/CMS (formerly CSA) arrangement]: Which children are covered by the [NI=CMS/GB=CSA/CMS (formerly CSA) arrangement]?

INTERVIEWER: Select the children from the list below

Include all children covered by this type of arrangement.

In some cases there may be the same arrangement made with more than one previous partner.

- 1. [Child Name [1]]
- 2. [Child Name [2]]
- 3. [Child Name [3]]
- 4. [Child Name [4]]
- 5. [Child Name [5]]
- 6. [Child Name [6]]
- 7. [Child Name [7]]
- 8. [Child Name [8]]



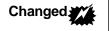
? How well child maintenance arrangements are working

←MntWrk

[CMS {wording in Northern Ireland}/-CSA/CMS (formerly CSA) {wording in GB} arrangement]

Thinking about your [CMS arrangement {WORDING IN NORTHERN IRELAND}/GB=CSA/CMS (formerly CSA) arrangement {WORDING IN GB} ... Overall, how well do you think this child maintenance arrangement works

- ...Running prompt...
- ...very well,
 fairly well,
- 3. not very well,
- 4. or not at all well?
- 5. (SPONTANEOUS) Don't know/too early to say



? Children outside the household

⊶ MntNRP

Do you have any (other) children aged 19 or under (and in non-advanced education or training) who live OUTSIDE this household with their other parent? INTERVIEWER: EXCLUDE children outside this of this household in care but INCLUDE those living with other relatives. not living with one of their parents e.g. children in care or living with other relatives.

- 1. Yes
- 2. No



If MntNRP = 1

? Child Maintenance Payments Formal/Informal

MntPay

Are you currently making any formal or informal child maintenance contributions to a former partner for any children from a former marriage or partnership, either directly, or through the Child Support Agency (CSA)/Child Maintenance Service (CMS) (formerly known as Child Support Agency (CSA))?

INTERVIEWER: Include here any payments made either directly or via a court order or the Child Support Agency (CSA)/Child Maintenance Service (CMS) (formerly known as Child Support Agency (CSA). Only include contributions specifically intended to contribute to child maintenance.

INTERVIEWER: Exclude payments made to support a former partner.

- 1. Yes
- 2. No



? Reason Not Making Child Maintenance Payments

► MntNPRs

SHOWCARD K9

You have indicated that you are not currently making any child maintenance payments. Looking at this card, please tell me which of the reasons listed explain why?

INTERVIEWER: Code all that apply.

- 1. Waiting for an agreement to be made from CMS (formerly CSA)/court/ other organisation
- 2. I help in an informal way e.g. buys clothes, toys etc
- 3. I am equally involved with the child care
- 4. Other parent prefers not to receive child maintenance
- 5. I cannot afford to pay any maintenance
- 6. Don't know where other parent is
- 7. A maintenance arrangement could cause friction
- 8. Other reason



? Age of Youngest Child Covered

⊢ MrAge

How old was the [if more than one child =youngest] child, last birthday? : 0..24



? Type of arrangement

→ MrArr

SHOW CARD K10

Looking at this card, which of these child maintenance arrangements do you have for your child or children?

INTERVIEWER: Code all that apply

INTERVIEWER: Parents with active child maintenance claims will only (in 2019/20) be dealing with the CMS but may have dealt with the CSA system in the past (pre 2012).

- 1. Child Support Agency (CSA)/ Child Maintenance Service (CSM) arrangement (formerly known as Child Support Agency (CSA))
- 2. A court order requiring me to make payments
- 3. A voluntary FINANCIAL agreement between myself and previous partner
- 4. A voluntary NON-FINANCIAL agreement between myself and a previous partner
- 5. Other arrangement
- 6. (SPONTANEOUS) No arrangement made

State and other benefits and pensions

Information on Universal Credit has been updated in the helpscreen at question WAgeBen.

?Working age benefits

→ WAgeBen

SHOW CARD H1

Looking at this card, are you at present receiving any of these state benefits in your own right: that is, where you are the named recipient?

- 1. Universal Credit
- 2. Housing benefit
- 3. Working tax Credit (excluding any childcare element of Working Tax Credit)
- 4. Child tax Credit (including any childcare element of Working Tax Credit)
- 5. Income Support
- 6. Jobseeker's Allowance
- 7. Employment and Support Allowance
- 8. Carer's Allowance
- 9. None of these
- 97. (SPONTANEOUS) One of these / more than one of these, but don't know which

Question Information

Universal Credit (UC) will replace income-based JSA, income related ESA, Income-Support, Child Tax Credits, Working Tax Credits, and Housing Benefit, mainly for thoseaged 18 to State Pension Age (SPA) from October 2013 (and one pathfinder area from-April 2013) in a phased roll-out. Payments will usually be made on a monthly basis.

<u>Universal Credit (UC)</u> is now the primary working age benefit, with around 2 million cases administered by DWP. Most claimants will be of working age, though claimants can be over state pension age if their partner is still of working age. It is not just for those who are out of work; it is also for those who are working, but for low wages.

UC has now completed its nationwide roll-out and is available throughout GB and Northern Ireland. This means that new claims are made to UC, instead of the benefits which it replaces (Housing Benefit, tax credits, Income Support, as well as income-based JSA for jobseekers and income-related ESA for those currently incapable of work). Many people are still in receipt of these older benefits and tax credits; they will move to UC over the next few years.

It is paid monthly, in very nearly all cases.

Social Fund

Question *SocFund* has undergone a variety of changes for 2019/20 for example with the introduction of new grants or changes to existing grant names. Other references to loans and grants at this question have been revised so that they accurately reflect current policies. The changes include:

- The introduction of a new grant for school clothing in Scotland, Wales and Northern Ireland.
- The renaming of the grant for funeral expenses to 'Funeral Expenses Assistance' in Scotland.
- References to budgeting loans have been changed to clarify that this should also include an advance of Universal Credit.
- Community Care Grant no longer exists so interviewer instructions regarding this have been removed.

Grants for School Clothing

In Scotland, Wales and Northern Ireland, parents of school children on low income may be eligible for a grant for school clothing. The names of the grants for school clothing vary and are implemented differently in each country where they are issued as follows:

In Scotland a **School Clothing Grant** is issued to those eligible for one. A grant of at least £100 per year per child is given per child in a voucher or in cash. The eligibility criteria, how the grant is paid and its amount differs by council.

In Wales a Pupil Development Grant is a fixed amount of £125 per child.

In Northern Ireland a **Uniform Grant** is available for children aged 4-18. The Uniform Grant is a minimum of £22 and a maximum of £78 per child per year. Amounts paid will vary depending on the age of the child and whether they are at Primary, Secondary/Special school or at a Regional/FE college.

Soft checks have been added to ensure the report of the amount of the school clothing grant is as accurate as possible.



☆? Social Fund

→ SocFund

<Help_F9>

SHOWCARD H7

Now looking at this card, have you, in the last 12 months, received any of these benefits in your own right: that is where you are the named recipient?

INTERVIEWER: Budgeting loans will continue to be administered by [Social Security Agency {WORDING IN NORTHERN IRELAND}./ DWP {WORDING IN GB ONLY}] but crisis loans for general living expenses will be have been administered by local authorities or devolved administrations from since 2013. Locally based provision is replacing has replaced community care grants from since 2013.

Removed ×

Community Care Grant from the Social Fund- are to help people in particular groups, e.g. elderly or disabled people. They must be eligible for Income Support. Awards are discretionary.

- A grant from the Social Fund for funeral expenses {WORDING IN ENGLAND, WALES AND NORTHERN IRELAND} / <u>Funeral Expense Assistance</u> {WORDING IN SCOTLAND}
- 2. Sure Start Maternity Grant (WORDING IN ENGLAND, WALES AND NORTHERN IRELAND) / Sure Start Maternity Grant or Best Start Grant (WORDING IN SCOTLAND)
- 3. A School Clothing Grant {WORDING IN SCOTLAND} / Pupil Development Grant {WORDING IN WALES}/ Uniform Grant {WORDING IN NORTHERN IRELAND}.
- 4. A budgeting loan or budgeting advance from [NI=Social Security Agency/ GB=DWP A loan or advance from [Social Security Agency {WORDING IN NORTHERN IRELAND}./ DWP {WORDING IN GB ONLY}] (including budgeting loans, or any advance of Universal Credit)
- 5. A loan or grant from your local authority {WORDING IN GB ONLY}
- 6. None of these
- 97. (SPONTANEOUS) One or more of these, but don't know which

{HELPSCREEN INFORMATION}

Sure Start Maternity Grant

The Sure Start Maternity Grant provides qualifying families with a one-off payment of £500 on the birth of a first child, or for each child in the case of a multiple birth. It is not paid if you already have a child under 16 in the family, unless you have twins and have not had twins before, or have triplets and have not had triplets before.

From October 2018, the Sure Start Maternity Grant is being replaced in **Scotland** by the Best Start Grant.

Best Start Grant: Scotland only from October 2018

From October 2018, the Sure Start Maternity Grant is being replaced in Scotland by the Best Start Grant.

Under the Best Start Grant, qualifying families in Scotland will receive £600 on the birth of a first child and £300 for any subsequent children, £250 when each child begins nursery, and a further £250 when they start school.

School clothing grant/ Pupil Development Grant/ Uniform Grant

Parents of school children on low income may be eligible for a school clothing grant of at least £100 per year per child in a voucher or in cash (in Scotland, amount, eligibility and how it's paid differs by council). Wales and Northern Ireland also have similar grants. In Northern Ireland the Uniform Grant is a minimum of £22 and no more than £78 per child per year, in Wales, the Pupil Development Grant is a fixed amount of £125 per child.

The amount received for the School clothing grant / Pupil Development Grant / Uniform Grant is also requested.



If SocFund = 3 A School Clothing Grant / Pupil Development Grant / Uniform Grant

? School Clothing Grant Amount

→ SCAmt

[School clothing grant {WORDING IN SCOTLAND}/ Pupil Development Grant {WORDING IN WALES} / Uniform Grant {WORDING IN NORTHERN IRELAND}]

How much, in total, did you get last time?

Soft checks on School Clothing Grants

The following soft checks have been added to ensure the report of the amount of the school clothing grant is as accurate as possible.



<u>{IF NI AND UNIFORM GRANT AT SOCFUND and SCAmt is at least £22 and no more than £78 per child aged 4-18}</u>

Are you sure? Uniform Grant is at least £22 per child and no more than £78 per child

<u>{IF SCOTLAND AND SCHOOL CLOTHING GRANT AT SOCFUND and SCAmt is less than £100 per child aged 4-18}</u>

Are you sure? School Clothing Grant is at least £100 per child.

<u>{IF WALES AND PUPIL DEVELOPMENT GRANT AT SOCFUND and SCAmt is not £125 per child aged 4-5 or 11-12.}</u></u>

Soft Check

Are you sure? Pupil Development Grant is a fixed amount of £125 **per child**.

Please check the amount and that the children are eligible (i.e. aged 4-5 or 11-12).

{IF NI AND UNIFORM GRANT AT SOCFUND and no child aged 4-18}

Soft Check

Are you sure? Uniform Grant is received for children aged 4-18.

<u>{IF SCOTLAND AND SCHOOL CLOTHING GRANT AT SOCFUND and no child aged 4-18}</u>

Are you sure? School Clothing Grant is received for children aged 4-18.

<u>{IF WALES AND PUPIL DEVELOPMENT GRANT AT SOCFUND and no child aged 4-5 or 11-12.}</u>

Are you sure? Pupil Development Grant is received for children aged 4-5 or 11-12.

Children's Savings and Investments

Child Trust Funds (CTFs) have been replaced by Junior ISAs (JISAs) as the main tax-free savings account for children. To be eligible for a Junior ISA, children must be under 18 and living in the UK. Junior ISAs are now included at the question *ChSave*.

There are two types of Junior ISA. A child can have both types:

- cash Junior ISAs
- stocks & shares Junior ISAs.

There is a limit on annual payments into JISAs.

As with Child Trust Funds, the Junior ISA is a long-term savings account which can only be accessed by the child on their 18th birthday. The Junior ISA is then transferred to an Adult ISA so that the child can access their money.

? Child's Savings

- ChSave

Thinking of your child [child's name] does he /she have any savings in a bank or building society account; or any National Savings & Investments, such as Children's Bonus Bonds; or any stocks and shares, or <u>Junior ISA</u>, Child Trust Fund or other investments?

- 1. Yes
- 2. No

Income from Pensions, Trusts, Royalties and Allowances

A soft check has been added at *AnyPenNum* for 'don't know' responses where the respondent has recorded that they are receiving an income from at least one pension. This has been added because when respondents say they do not know how many pensions they have at *AnyPenNum* they are not routed to the remaining pension questions despite just stating they have some type of pension at *AnyPen*. The soft check asks that 'don't know' answers at *AnyPenNum* be changed to Code 1 so that respondents are asked further questions about a pension they reported having earlier on in the interview.

At *PenWealth* the existing soft check on 'don't know' responses has been amended to encourage respondents to give more details of the pension products from which they may have received payments. If the respondent is not sure of their answer instead of coding 'don't know' the check asks that the answer at *PenWealth* be changed to Code 5 'A regular payment from another pension product' and that then a description of the payment type is given. This will ensure that further information about the pension is provided that would be lost when a 'don't know' response is recorded.



IF AnyPen = 1-6

☆? Number of pension incomes

AnyPenNum

INTERVIEWER: Some people have more than one pension of the same type e.g. pensions from several different employers or from different personal pension providers.

Can I just check, how many <ANYPEN CODE> do you have?

- 1. 1
- 2. 2
- 3. 3
- 4. 4
- 5. 5 6. 6
- 7. 7
- 8.8
- 9.9
- 10. 10 (or more)



If 'Don't know' response at AnyPenNum

Soft Check

"The respondent has just said that they receive an income from [pension type mentioned at Anypen]. Please record that they have at least one pension (i.e. code 1) at this question. This will ensure that information about the amount of pension received can be collected."



IF AnyPen = 1: Display all response categories. IF AnyPen = 2: Display response categories 2-5.

? How Pension Wealth is received

□ PenWealth

SHOW CARD K2 or K3

IF AnyPen = 1 SHOW CARD K2

For your employee pension, over the last 12 months have you had?

INTERVIEWER: READ OUT CODE ALL THAT APPLY



INTERVIEWER: For those respondents who are uncertain of payment type please record a response of 5 (Another pension product).

- 1. A regular payment from a Defined Benefit pension scheme (i.e. not an annuity)
- 2. A regular payment from an annuity purchased through a Defined Contribution employee pension scheme
- 3. A regular withdrawal from your Defined Contribution employee pension pot
- 4. A lump sum payment or withdrawal from your pension pot
- 5. A regular payment from another pension product, please describe

IF AnyPen = 2 SHOW CARD K3

For your individual personal pension, over the last 12 months have you had? INTERVIEWER: READ OUT CODE ALL THAT APPLY



INTERVIEWER: For those respondents who are uncertain of payment type please record a response of 5 (Another pension product).

- 2. A regular payment from an annuity purchased through a Defined Contribution individual personal pension scheme
- 3. A regular withdrawal from your Defined Contribution individual personal pension pot
- 4. A lump sum payment or withdrawal from your pension pot
- 5. A regular payment from another pension product, please describe



Penwealth=DK

Please try to advise on which of the options applies. If not, suppress warning and continue." If respondent is not sure of the answer instead of 'don't know' please use code 5 'A regular payment from another pension product' and describe the payment type. This will ensure that further information about the pension can be collected.

Food Insecurity

A new set of questions on 'food insecurity' have been added to the material deprivation section of the questionnaire. Food security is defined as 'access by all people at all times to enough food for an active, healthy life'. Food Insecurity is therefore the lack of access to enough food for an active, healthy life. The new questions will provide evidence on the number of households experiencing difficulties getting enough food for financial reasons. An increase in the use of Food Banks has raised an interest in understanding the extent of food insecurity in the UK and there is currently limited information available on how many people do not have enough to eat because they cannot afford food. The FRS now includes questions, developed by the United States Department of Agriculture (USDA), which aim to identify the extent of food insecurity in the UK.

The initial questions ask whether respondents have been able to afford food in the last 30 days by asking if three statements are 'often, 'sometimes' or 'never' true.

- "[I/We] worried whether [my/our] food would run out before[I/we] got money to buy more."
- "The food that [I/we] bought just didn't last, and [I/we] didn't have money to get more."
- "[I/we] couldn't afford to eat balanced meals."

If respondents say that these statements are **never** true they will not be asked further questions on food insecurity.

If respondents answer that these statements are **sometimes** or **often** true they will be asked further questions on the extent and frequency of their food insecurity.

The food questions will be asked of one adult about the household. You will ask who has the best information about the food preparation and shopping for the household to select a respondent to answer the questions. If the respondents share the shopping and food preparation establish between them who will answer the questions and record who they are at the question 'WhoFood'. In multiple benefit unit households, the respondent who answers these questions will be one of the adults in **Benefit Unit One**.

Food insecurity is a sensitive issue, so please be aware of this when asking these questions.

The food questions are a new topic for the FRS. Please tell us how the questions worked and were received by the household in the questions asked in the ADMIN block.



{ASK ALL in BENEFIT UNIT 1 only to establish in two person household who will answer the questions.}

? Who Prepares Food

₩ WhoFood

ASK OR RECORD

The next questions should be answered by the person who has the best information about the food preparation and shopping for the household.

INTERVIEWER: PLEASE RECORD THE PERSON WHO WILL ANSWER THE FOLLOWING FOOD QUESTIONS.

- 1. Name1
- 2. Name2

{NOTE: Don't know or refusal answers are not permitted at this question}



{ASK of the person identified at WhoFood}

? Food Insecurity Introduction

-- FoodPre

These next questions are about the food eaten in your household in the last 30 days, that is since [date 30 days ago], and whether you were able to afford the food you need.

: Press 1 and <Enter> to continue



{ASK of the person identified at WhoFood}

? Worried Run Out Of Food

► FoodQ1

Now I'm going to read you several statements that people have made about their food situation. For these statements, please tell me whether the statement was often true, sometimes true, or never true for [you/your household] in the last 30 days, that is since [date 30 days ago].

The first statement is "[I/We] worried whether [my/our] food would run out before [I/we] got money to buy more." Was that often true, sometimes true, or never true for [you/your household] in the last 30 days?

- 1. Often true
- 2. Sometimes true
- 3. Never true



{ASK of the person identified at WhoFood}

? Food Didn't Last

-FoodQ2

"The food that [I/we] bought just didn't last, and [I/we] didn't have money to get more." Was that often, sometimes, or never true for [you/your household] in the last 30 days?

- 1. Often true
- 2. Sometimes true
- 3. Never true



{ASK of the person identified at WhoFood}

? Can't Afford Balanced Meals

- FoodQ3

"[I/we] couldn't afford to eat balanced meals." Was that often, sometimes, or never true for

[you/your household] in the last 30 days?

- 1. Often true
- 2. Sometimes true
- 3. Never true



{Following questions asked if one or more questions FoodQ1, FoodQ2 and FoodQ3 are code 1 'often true' or code 2 'sometimes true' }

? Reduced Meal Size

- FoodQ4a

In the last 30 days, that is since [date 30 days ago], did [you/you or other adults in your household] ever cut the size of your meals or skip meals because there wasn't enough money for food?

- 1. Yes
- 2. No



{If FoodQ4a=yes}

? How Many Meals Reduced Size

► FoodQ4b

In the last 30 days, that is since [date 30 days ago], how many days did this happen?

<u>0..97</u> {check added to ensure maximum of 30 days recorded and if 0 recorded interviewer asked to check the answer}.

{If FoodQ4b is more than 30}

INTERVIEWER: A maximum of 30 days can only be recorded at this question.

$\{If FoodQ4b = 0\}$

Soft Check

INTERVIEWER: Earlier the respondent said that they or a member of their household had cut the size of your meals or skipped meals because there wasn't enough money for food and now answer that this happened on NO days. Please check and amend the answer.



{If FoodQ4b='Don't Know'}

? If Reduced Meal Size 3 or More Times In Last Month

- FoodQ4c

Please tell me, did this happen on 3 or more days out of the last 30?

<u>Yes</u>

No

{Don't know answer not allowed at FoodQ4c}



{ASK ALL if one or more questions FoodQ1, FoodQ2 and FoodQ3 are code 1 'often true' or code 2 'sometimes true'}

? Eat Less Than Should

-FoodQ5

In the last 30 days, that is since [date 30 days ago], did you ever eat less than you felt you should because there wasn't enough money for food?

- 1. Yes
- 2. No



{ASK ALL if one or more questions FoodQ1, FoodQ2 and FoodQ3 are code 1 'often true' or code 2 'sometimes true'}

? Hungry In Last 30 Days

- FoodQ6

In the last 30 days, that is since [date 30 days ago], were you ever hungry but didn't eat because there wasn't enough money for food?

- 1. Yes
- 2. No



{ASK ALL if one or more questions FoodQ1, FoodQ2 and FoodQ3 are code 1 'often true' or code 2 'sometimes true'}

? Lost Weight Not Enough Money

- FoodQ7

In the last 30 days, that is since [date 30 days ago], did you lose weight because there wasn't enough money for food?

- Yes
- 2. No



{ASK IF one or more questions FoodQ4a, FoodQ5, FoodQ6, FoodQ7 = 'Yes'}

? Not Eaten For A Day

⊷ FoodQ8a

In the last 30 days, that is since [date 30 days ago], did [you/you or other adults in your household] ever not eat for a whole day because there wasn't enough money for food?

- 1. Yes
- 2. No

Added +

{If FoodQ8a=Yes}

? How Often Did Not Eat For A Day

⊶ FoodQ8b

In the last 30 days how many days did this happen?

<u>0..97</u> {check added to ensure maximum of 30 days recorded and if 0 recorded interviewer asked to check the answer.}

{If FoodQ8b is more than 30}

INTERVIEWER: A maximum of 30 days can only be recorded at this question.

$\{If FoodQ8b = 0\}$

INTERVIEWER: Earlier the respondent said that they or a member of their household had not eaten for a whole day due to lack of money and now answer that this happened on NO days. Please check and amend the answer.



{If FoodQ8b='Don't Know'}

? If Reduced Meal Size 3 or More Times In Last Month

-FoodQ8c

Please tell me, did this happen on 3 or more days out of the last 30?

Yes

<u>No</u>

{Don't know answer not allowed at FoodQ8c}

Benefit Unit's Assets

New soft checks have been added at question *AnyMon* to improve the quality of the information recorded for bank accounts.

When respondents say either they no longer have the bank account that they earlier reported having or say "Don't know" when asked if they have any money left in that account after household expenditure at question *AnyMon*, soft checks will ask that you check with the respondents where their money is held. The check also requests that if appropriate the earlier response is recoded so that questions about the money held in their account are asked. Please make a note of the circumstances so that this can be referred to when the data is edited. This will ensure that the fact that the respondent has an account is not lost as 'missing' accounts information, as is currently the case.



? Any Money in Accounts

→ AnyMon

Now I'd like to ask you about your current/basic account(s): At the end of last (month / pay period), did you have any money left in your current/basic account, after your household expenditure? INTERVIEWER: THIS INCLUDES ANY JOINT ACCOUNTS

- 1. Yes money in (one or more) account(s)
- 2. No no money in any current account
- 3. No longer has any current accounts

If there was any money left in any current account at the end of the last pay period the next three questions are asked. If more than one current account is held by an individual, each will be dealt with separately.

<u>If (Accounts = 'Current Account' or Accounts = 'Basic Bank Account') AND (DK response at Anymon))'</u>

Soft check

"The respondent has reported that they have assets at TotSav. If the respondent is not sure whether they have money left in the account instead of 'don't know' please use code 1 'Yes - money in (one or more) account(s)' so that information on the accounts can be recorded."

If (Accounts ='Current Account' or Accounts ='Basic Bank Account') AND (Anymon=3 'No longer have any [Current Account/Basic bank account])

The respondent reported they had a current/basic bank account, and also a current value in their accounts at TotSav. If any of this money is held in their current/basic account, the amount should be reported again here, please use code 1 'Yes - money in (one or more) account(s)' so that information on the amount held in the accounts can be recorded. Only select 'No longer have any accounts' if this account has been closed in the last 12 months. If this is the case, please open a note to explain where the TotSav amount is held.

Admin block

Feedback on how well the questionnaire is working from the questions in the ADMIN block are invaluable to the research team when taking decisions about questionnaire content for the next survey year. The feedback questions have been reviewed for the 2019/20 survey year so that information is collected about the most significant changes made to the survey this year. Questions to guide you in the type of feedback we'd like on particular survey questions have been added but please do not feel restricted to just answering these if you have other thoughts on the questions and how the survey is working in the field.

If you have comments about any part of the questionnaire that we do not have a separate question for please include them at the feedback question *GenCom*. Please make a note of the question name with your comment as it makes it much easier to identify the source of the issue that has been raised.

? General Feedback Question

₽ GenCom

Please provide us with any general comments you have about this month's survey. This can include comments/feedback on the survey content, questionnaire flow and length.

Your feedback is highly valued by the research team so please tell us if there are any particular issues you would like to bring to our attention. In order for us to be able to act on your feedback please try to make it as specific as possible.



★Feedback on expenditure questions

--ExpFBack

Do you have any comments or feedback on the new expenditure questions (TExpMth and ExpUsual)?

Did respondents experience any difficulties with estimating their expenditure? Do you have any suggestions as to how the questions or instructions could be improved?



★ Feedback on pension questions

-- PenFBack

Do you have any comments or feedback on the changes to the pensions section? Did respondents experience any difficulties with providing pension details? Did respondents understand the questions and the terminology used (e.g. Defined Benefit Scheme, pension pot, lump sum payment)?

Do you have any suggestions as to how the questions or instructions could be improved?



LinkFBack

INTERVIEWER: This household took part in the trial to change the approach to obtaining consent to linkage.

Did any members of the household make any spontaneous comments regarding the

purpose leaflet, or data linkage generally?

Press enter to continue.

If you have nothing to say please leave this empty.



LinkFBRef

INTERVIEWER: At the beginning of the interview one (or more) of the respondents refused to give their name(s).

Please can you comment on why this was the case?

Press enter to continue.

If you have nothing to say please leave this empty.



☆Child Maintenance Feedback

-- CMFBack

INTERVIEWER: Do you have any comments or feedback on the new child maintenance questions which ask respondents the reasons why they do not have a child maintenance arrangement (MntNtRs) or why they are not making child maintenance payments (MntNPRs)?

<u>Did respondents experience any difficulties giving reasons for not having a child maintenance arrangement or making child maintenance payments?</u>

<u>Did respondents express any concerns about being asked these questions?</u> If so, what was the nature of the respondents' concerns?

<u>Do you have any suggestions as to how the questions or instructions could be improved?</u>
<u>It will help if you could please note which question you are commenting on when providing your answer.</u>

Press enter to continue.

If you have nothing to say please leave this empty.

Food Insecurity

New questions have been added to collect information about the food insecurity questions.



☆Food Insecurity Feedback

→ FdFBack

INTERVIEWER: Do you have any comments or feedback on the new food insecurity questions which ask respondents whether they and other members of their household have had enough food to eat in the last 30 days (FoodQ1 – FoodQ8c)?

Did respondents experience any difficulties with answering these questions?

The questions are asked of the household. Were there any difficulties in identifying the best respondent to answer these questions?

Could the respondent identified to answer the questions answer for all members of the household?

<u>Did respondents have any difficulties in answering the questions related to the 30 day reference period?</u>

<u>Did respondents express any concerns about being asked these questions?</u> If so, what was the nature of the respondents' concerns?

<u>Do you have any suggestions as to how the questions or instructions could be improved?</u> Press enter to continue.

If you have nothing to say please leave this empty.



☆Food Insecurity Feedback 2

--FdFBack2

INTERVIEWER: We are considering including questions about whether the **children** in the household had had enough food to eat in the last 30 days for the 2020/21 FRS questionnaire, so it would be very helpful to understand how these might be received by respondents if they were introduced.

<u>Did respondents spontaneously mention the food situation for their children during the interview when asked about the situation for themselves (and other adults in the household)?</u>

<u>Did respondents express any concerns about being asked the food questions about the adults in the household that would suggest they would react negatively to being asked similar questions in relation to their children?</u>

Changes to show cards

Assume that show cards have remained the same since last year, unless otherwise mentioned.

2018-19	2019-20	ACTION
H7	H7 - Scotland	Showcard at question SocFund. Change to existing answer options 1 and 3 and new answer category.
	H7 - England	Showcard for question SocFund. Change to existing answer options 1 and 3.
	H7 - Wales	Showcard for question SocFund. Change to existing answer options 1 and 3 and new answer category.
	H7 - Northern Ireland	Showcard at question SocFund. Change to existing answer options 1 and 3 and new answer category.
K7	K7	Wording of answer category 1 changed at question <i>MntArr</i>
N/A	K8	New showcard K8 for new question <i>MntNtRs</i> .
N/A	K9	New showcard K9 for new question <i>MntNPRs</i> ,.
K10	K10	Wording of answer category 1 changed at question <i>MrArr</i> .
K8	K11	Showcard K8 becomes K11 (question <i>Allow</i>).
K9	K12	Showcard K9 becomes K12 (question <i>OddJob</i>).